NetIQ SocialAccess 2.3.1 P3 Release Notes

July 2016

This patch update resolves specific previous issues. This document outlines why you should install this patch update.

Many of these improvements were made in direct response to suggestions from our customers. We thank you for your time and valuable input. We hope you continue to help us ensure that our products meet all your needs. You can post feedback in the SocialAccess forum (https://forums.netiq.com/forumdisplay.php?124-SocialAccess) on NetIQ Communities, our online community that also includes product information, blogs, and links to helpful resources.

1 What's New?

The following sections outline the key features and functions provided by this version, as well as issues resolved in this release.

1.1 Operating System Security Updates

This patch update for SocialAccess includes various operating system security updates.

1.2 Login Fails After First Logging In Using Social Authentication, Then Logging In to an App That Does Not Allow Social Authentication in the Same Session

When a user first logs in to an app that supports social logins and then accesses a site that does not support social logins in the same session, SocialAccess no longer returns the user to the login page without displaying an error message. When the user enters valid credentials for the second app, the login succeeds. (Bug 984485)

[Return to Top]

2 System Requirements

This patch update requires an existing installation of one of the following versions of SocialAccess:

- 2.3 Service Pack 1 (2.3.1-7)
- 2.3.1 Hotfix 2 (2.3.1-13)

For detailed information on hardware requirements and supported operating systems and browsers, see "Installing SocialAccess" in the *NetIQ SocialAccess Installation and Configuration Guide*.

[Return to Top]

3 Updating the Appliance

You can update a SocialAccess appliance with this patch update only through the update channel. For more information about updating the appliance, see "Updating the Appliance" in the *NetIQ SocialAccess Installation and Configuration Guide*.

[Return to Top]

4 Verifying the Update

Perform the following steps to verify that the update was successful.

To check the installed version:

1 Access the administration console at `https://dns_of_appliance/appliance/index.html`, then log in with the appliance administrator credentials.

2 Click the appliance, then click **About**. Verify that the version listed in the window is `2.3.1-15`.

[Return to Top]

5 Known Issue

Issue: The connector for NetIQ Access Manager that is available in SocialAccess 2.3 and 2.2 works *only* with Access Manager 4.1.0.0-201. (Bug 981987)

Workaround: No workaround is available at this time. To use the connector for NetIQ Access Manager in SocialAccess 2.3 or 2.2, you must have Access Manager 4.1.0.0-201 installed.

[Return to Top]

6 Contact Information

Our goal is to provide documentation that meets your needs. If you have suggestions for improvements, please email Documentation-Feedback@netiq.com (mailto:Documentation-Feedback@netiq.com). We value your input and look forward to hearing from you.

For detailed contact information, see the Support Contact Information website (http://www.netiq.com/support/process.asp#phone).

For general corporate and product information, see the NetIQ Corporate website (http://www.netiq.com/).

For interactive conversations with your peers and NetIQ experts, become an active member of our community (https://www.netiq.com/communities/). The NetIQ online community provides product information, useful links to helpful resources, blogs, and social media channels.

[Return to Top]

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[Return to Top]