

NetIQ SocialAccess 2.2.1 Hotfix 1 Release Notes

June 2015



This hotfix resolves specific previous issues. This document outlines why you should install this hotfix.

Many of these improvements were made in direct response to suggestions from our customers. We thank you for your time and valuable input. We hope you continue to help us ensure that our products meet all your needs. You can post feedback in the [SocialAccess forum \(https://forums.netiq.com/forumdisplay.php?124-SocialAccess\)](https://forums.netiq.com/forumdisplay.php?124-SocialAccess) on NetIQ Communities, our online community that also includes product information, blogs, and links to helpful resources.

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1 What’s New?

NetIQ SocialAccess 2.2.1 Hotfix 1 includes various operating system updates and security patches.

2 System Requirements

This hotfix requires an existing installation of one of the following product versions:

- ♦ 2.2.0-156
- ♦ 2.2.1-9

For detailed information on hardware requirements and supported operating systems and browsers, see “[Installing SocialAccess](#)” in the *NetIQ® SocialAccess Installation and Configuration Guide*.

3 Updating SocialAccess

You can update an appliance with this hotfix only through the update channel. For more information about updating the appliance, see “[Updating the Appliance](#)” in the *NetIQ® SocialAccess Installation and Configuration Guide*.

4 Verifying the Update

Perform the following steps to verify that the update was successful.

To check the installed version:

- 1 Access the administration console at https://dns_of_appliance/appliance/index.html, then log in with the appliance administrator credentials.
- 2 Click the appliance, then click **About**. Verify that the version listed in the window is 2.2.1-11.

5 Contact Information

Our goal is to provide documentation that meets your needs. If you have suggestions for improvements, please email Documentation-Feedback@netiq.com (<mailto:Documentation-Feedback@netiq.com>). We value your input and look forward to hearing from you.

For detailed contact information, see the [Support Contact Information website](http://www.netiq.com/support/process.asp#phone) (<http://www.netiq.com/support/process.asp#phone>).

For general corporate and product information, see the [NetIQ Corporate website](http://www.netiq.com/) (<http://www.netiq.com/>).

For interactive conversations with your peers and NetIQ experts, become an active member of our [community](https://www.netiq.com/communities/) (<https://www.netiq.com/communities/>). The NetIQ online community provides product information, useful links to helpful resources, blogs, and social media channels.

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