

NetIQ Identity Manager Identity Applications 4.7 Service Pack 4 HotFix 3 Release Notes

December 2020



This document outlines how you can apply this hotfix. This hotfix include CVE-2020-25839 that addresses a potential SQL injection attack. Special thanks go to Norbert Klasen for responsibly disclosing this issue to us.

1 Upgrading to Identity Applications 4.7.4 Hotfix 3

You must be on Identity Manager 4.7.4 at a minimum to apply this hotfix.

IMPORTANT: In a cluster setup, ensure that you install the hotfix on each node of the Identity Applications cluster.

1.1 Upgrading to Identity Applications 4.7.4 Hotfix 3 on Linux

- 1 Stop the Tomcat service running on your Identity Applications server by running the following command:

```
systemctl stop netiq-tomcat.service
```

- 2 Back up the `IDMProv.war` file from the `/opt/netiq/idm/apps/tomcat/webapps` location.
- 3 Delete the following from the `/opt/netiq/idm/apps/tomcat/webapps` directory:
 - ◆ `IDMProv.war`
 - ◆ `IDMProv` directory
- 4 Download and extract the `IDM47-APPS-SP4_HF3.zip` file from the [download site \(https://dl.netiq.com/index.jsp\)](https://dl.netiq.com/index.jsp).
- 5 Locate the `IDMProv.war` file in the extracted file and copy it to `<Tomcat-installed-location>/webapps` directory.
- 6 Run the following commands to execute permissions and user rights for the replaced war files:
 - ◆ `chmod +x IDMProv.war`
 - ◆ `chown -R novlua:novlua IDMProv.war`
- 7 Delete all the directories and files from the `<Tomcat-installed-location>/temp` and `<Tomcat-installed-location>/work` directories.
- 8 Start the Tomcat service on your Identity Applications server by running the following command:

```
systemctl start netiq-tomcat.service
```

1.2 Upgrading to Identity Applications 4.7.4 Hotfix 3 on Windows

- 1 From the Windows services, stop the `IDM Apps Tomcat Service` running on your Identity Applications server.
- 2 Back up the `IDMProv.war` file from the `<Tomcat-installed-location>\webapps\` folder.

- 3 Delete the following from the <Tomcat-installed-location>\webapps\ folder.
 - ◆ IDMProv.war
 - ◆ IDMProv directory
- 4 Download and extract the IDM47-APPS-SP4_HF3.zip file from the [download site \(https://dl.netiq.com/index.jsp\)](https://dl.netiq.com/index.jsp).
- 5 Locate the IDMProv.war file in the extracted file and copy it to <Tomcat-installed-location>\webapps\ folder.
- 6 Delete all the files and folders from <Tomcat-installed-location>\temp and <Tomcat-installed-location>\work folders.
- 7 From the Windows services, start the IDM Apps Tomcat Service on your Identity Applications server.

2 Known Issues

NetIQ Corporation strives to ensure our products provide quality solutions for your enterprise software needs. There are no new issues other than the issues mentioned in [NetIQ Identity Manager 4.7 Service Pack 4 Release Notes](#). If you need further assistance with any issue, please contact [Technical Support \(http://www.netiq.com/support\)](http://www.netiq.com/support).

3 Contact Information

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