

CloudAccess 3.0 SP2 P2 Release Notes

June 2017



This patch update resolves specific previous issues. This document outlines why you should install this patch update.

Many of these improvements were made in direct response to suggestions from our customers. We thank you for your time and valuable input. We hope you continue to help us ensure that our products meet all your needs. You can post feedback in the [CloudAccess forum \(https://forums.netiq.com/forumdisplay.php?118-CloudAccess\)](https://forums.netiq.com/forumdisplay.php?118-CloudAccess) on NetIQ Communities, our online community that also includes product information, blogs, and links to helpful resources.

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1 What's New?

The following sections outline the key features and functions provided by this version, as well as issues resolved in this release.

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1.1 Operating System Security Updates

This patch update for CloudAccess includes various operating system security updates.

1.2 Office 365 Security Issue

This patch update addresses an issue where users who were disabled in Active Directory could continue to access their Office 365 Outlook emails and OneDrive files. (Bug 1034693)

1.3 Ciphers Added for Office 365 Federation

This patch update addresses an issue where missing ciphers needed for Office 365 federation were causing errors. (Bug 1042223)

2 System Requirements

This patch update requires an existing installation of one of the following versions of CloudAccess:

- ♦ 3.0 Service Pack 1 (3.0.1-6)
- ♦ 3.0 Service Pack 2 (3.0.2-21)
- ♦ 3.0 Service Pack 2 P1 (3.0.2-25)

You must also have an existing installation of the NetIQ Connector 1.6.4 for Office 365 to update the connector to version 1.6.5.

For detailed information about hardware requirements, and supported operating systems and browsers, see “[Installing the Appliance](#)” in the *CloudAccess Installation and Configuration Guide*.

3 Updating the Appliance and the Connector for Office 365

You can update a CloudAccess appliance with this patch update only through the update channel. For more information, see “[Updating the Appliance](#)” in the *CloudAccess Installation and Configuration Guide*.

IMPORTANT: If you are updating both the CloudAccess appliance and the connector for Office 365, we recommend that you update the connector first, then update the appliance.

4 Verifying the Update

Complete the following steps to verify that the update was successful.

To check the installed version:

- 1 Access the administration console at https://dns_of_appliance/appliance/index.html, then log in with the appliance administrator credentials.
- 2 Click the appliance node, then click **About**. Verify that the version listed in the window is 3.0.2-50.

5 Contact Information

Our goal is to provide documentation that meets your needs. If you have suggestions for improvements, please email Documentation-Feedback@netiq.com (<mailto:Documentation-Feedback@netiq.com>). We value your input and look forward to hearing from you.

For detailed contact information, see the [Support Contact Information website](http://www.netiq.com/support/process.asp#phone) (<http://www.netiq.com/support/process.asp#phone>).

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