

Aegis Adapter for Sentinel Version 1.0 Release Notes

April 2016



The Aegis Adapter for Sentinel (Sentinel adapter) allows Aegis to communicate with Sentinel to:

- ♦ Receive alerts and initiate work items. If an alert received from Sentinel matches a trigger associated with a workflow, Aegis initiates a work item.
- ♦ Call and initiate Sentinel actions through the Sentinel REST Application Programming Interface (API).

The Sentinel adapter also includes Aegis workflow activities specific to Sentinel that Process Authors can use in the Workflow Designer to:

- ♦ Retrieve the attributes for specific alerts
- ♦ Retrieve the events related to a specific alert
- ♦ Query the knowledge base and retrieve comments
- ♦ Create, update, or close an alert
- ♦ Add comments to an alert
- ♦ Promote an alert to an incident

You can post feedback in the [Sentinel forum](#) on NetIQ Communities, our online community that also includes product information, blogs, and links to helpful resources.

The documentation for this product is available on the NetIQ website in PDF format on a page that does not require you to log in. To download this product, see the [Aegis Adapter for Sentinel Product Upgrade](#) website.

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1 System Requirements

This release requires the following product versions:

- ♦ Sentinel Version 7.4.0.0 or later, installed on a computer with network access to the computer where you want to install the Sentinel adapter.

Ensure you install the latest hotfixes and patches for the version you are using in your environment.

- ♦ One of the following versions of Aegis installed on a computer with network access to the Sentinel adapter and the NetIQ Resource Management Namespace Provider:
 - ♦ 3.0, with the following hotfixes installed:
 - ♦ 7015363
 - ♦ 7015389
 - ♦ 3.1, with the following hotfixes installed:
 - ♦ 7015364
 - ♦ 7015709
 - ♦ 3.2, with the following hotfixes installed:
 - ♦ 7015365
 - ♦ 7015648

2 Installing Aegis Adapter for Sentinel

Complete the following steps to install the Sentinel adapter. You must install the Sentinel adapter on a non-clustered Aegis Server computer. You cannot install the adapter remotely.

- 1 Log on to the Aegis Server computer with a local administrator account.
- 2 Run the Aegis Adapter for Sentinel setup program (`AegisAdapterforSentinel.exe`) located in the Sentinel installation kit in the `Installer` folder under the subfolder appropriate for your locale.
- 3 Follow the instructions in the wizard, and then click *Finish*.

3 Known Issues

NetIQ Corporation strives to ensure our products provide quality solutions for your enterprise software needs. The following issues are currently being researched. If you need further assistance with any issue, please contact [Technical Support \(http://www.netiq.com/support\)](http://www.netiq.com/support).

3.1 Sentinel Server Input Parameters are Case-Sensitive

Issue: The Sentinel Server input parameters on the workflow activities are incorrectly case-sensitive. (BUG 974474)

Workaround: When typing the name or IP address of the Sentinel server, type it exactly as it was configured, either at the time of installation or in the Adapter Configuration Utility.

4 Contact Information

Our goal is to provide documentation that meets your needs. If you have suggestions for improvements, please email Documentation-Feedback@netiq.com (<mailto:Documentation-Feedback@netiq.com>). We value your input and look forward to hearing from you.

For detailed contact information, see the [Support Contact Information website \(http://www.netiq.com/support/process.asp#phone\)](http://www.netiq.com/support/process.asp#phone).

For general corporate and product information, see the [NetIQ Corporate website \(http://www.netiq.com/\)](http://www.netiq.com/).

For interactive conversations with your peers and NetIQ experts, become an active member of our [community](https://www.netiq.com/communities/) (<https://www.netiq.com/communities/>). The NetIQ online community provides product information, useful links to helpful resources, blogs, and social media channels.

5 Legal Notice

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