

# Mazars

To align business processes in widespread offices catering to nearly 13,000 professionals, Mazars first needed to standardise identity and security management. Our solutions accelerated user provisioning, enhanced security and simplified access to Mazars' corporate systems by synchronising user identities between the master human resources (HR) database and in-country directories, automating and standardising numerous IT and HR manual processes, and creating a flexible platform for global HR and business process harmonisation.



## Overview

Specialising in audit, consulting, accounting, fiscal and legal services, Mazars provides its clients—large international companies, mid-sized businesses and private individuals—with global, made-to-measure solutions that help them deliver sustainable growth. To do so, it draws on the skills of nearly 13,000 professionals in 61 countries. In France alone, it has more than 2,300 employees across 35 offices.

## Challenge

Aiming to harmonise global business processes and create economies of scale through shared services, in 2007 Mazars initiated its Core

Group Model (CGM) project, which centred on Oracle Enterprise Resource Planning (ERP) software deployment. The first step? Mazars needed to create a single Oracle HR database for employees in France, the Netherlands and the United Kingdom. When operations in the other countries roll out Oracle, they will join the shared-services organisation.

Standardising identity and security management in time for the new ERP rollout was a key challenge. Existing approaches were fragmented: For example, France had deployed identity management and single sign-on solutions, while the Netherlands had only identity management and the UK handled everything manually.

## Solution

Mazars considered a number of identity and security management solutions before selecting NetIQ® Identity Manager and NetIQ Access Manager™.

Mazars worked with Kernel Networks, an identity specialist and NetIQ partner, to deploy the software. The team created a single database of employees from the three in-scope countries and used Identity Manager to synchronise this data on an ongoing basis with each country's Microsoft Active Directory directory service.

**“We are already seeing benefits in the form of lower administration, faster processes and higher security. Identity Manager enables us to work faster and more efficiently in IT operations, and to avoid human error through the automation of processes.”**

### CYRIL BRIARD

Network and Security Architecture Manager  
Mazars



## At a Glance

### ■ Industry

Business Services

### ■ Location

France

### ■ Challenge

The organisation needed to standardise identity and security management in time for a new ERP rollout.

### ■ Solution

Use Identity Manager to integrate applications at Group level for business reporting and Access Manager to provide a single sign-on portal.

### ■ Results

- + Provided the ability to build a central shared service for identity and security management
- + Simplified access to corporate applications and reduced the number of passwords

# “The new environment will scale to over our global operations without requiring us to employ significantly more people at the Group IT level!”

**CYRIL BRIARD**

Network and Security Architecture Manager  
Mazars

[www.netiq.com](http://www.netiq.com)

“Kernel Networks had the expertise we needed to handle the integration,” noted Cyril Briard, Mazars network and security architecture manager.

To date, Mazars has integrated four applications at Group level for business reporting—IBM Cognos business intelligence, Oracle E-Business Suite 12, the internal billing system, and Microsoft SharePoint—using Access Manager to provide a single sign-on portal. The SharePoint reporting environment includes an access rights delegation system powered by Identity Manager. Managers can delegate their access rights to staff without insecurely sharing passwords.

## Results

Identity Manager and Access Manager enabled Mazars to build a central shared service for identity and security management. Local IT teams are now free to focus on higher value tasks.

The Oracle HR database directly drives user account creation, reducing manual administration and the possibility of human error. When HR makes changes to user information, the

solution automatically cascades these changes to all connected systems.

“...a small team at the Group level can easily handle operations that previously required a larger number of in-country staff,” said Briard. “The new environment will scale to over our global operations without requiring us to employ significantly more people at the Group IT level!”

The single sign-on portal powered by Access Manager simplifies access to corporate applications and reduces the number of passwords employees need to remember. Having automated user account creation via Identity Manager, Mazars plans to introduce more complex workflows that give business managers the power to create and control user access rights.

“We are already seeing benefits in the form of lower administration, faster processes and higher security,” said Briard. “This is just the beginning: The benefits will grow as we extend the solution to cover all global operations.”



### Australia

+ 61 3 9825 2300

### China

+ 86 10 6533 9000

### Hong Kong

+852 2588 5288

### India

+ 91 80 4002 2300

### Japan

+ 81 3 5413 4800

### Malaysia

+ 60 3761 00214

### New Zealand

+ 61 2 9904 6111

### Singapore

+ 65 6510 4200

### South Korea

+ 822 2008 4690

### Taiwan

+ 866 2 2376 0036

### NetIQ

#### Worldwide Headquarters

Houston, Texas  
713 548 1700  
888 323 6768

[www.netiq.com](http://www.netiq.com)