

# NetIQ SocialAccess 2.3.1 Hotfix 1 Release Notes

April 2016



This hotfix resolves specific previous issues. This document outlines why you should install this hotfix.

Many of these improvements were made in direct response to suggestions from our customers. We thank you for your time and valuable input. We hope you continue to help us ensure that our products meet all your needs. You can post feedback in the [SocialAccess forum \(https://forums.netiq.com/forumdisplay.php?124-SocialAccess\)](https://forums.netiq.com/forumdisplay.php?124-SocialAccess) on NetIQ Communities, our online community that also includes product information, blogs, and links to helpful resources.

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## 1 What's New?

The following sections outline the key features and functions provided by this version, as well as issues resolved in this release.

### 1.1 Operating System Security Updates

This hotfix for SocialAccess includes various operating system security updates.

### 1.2 Health Check Fails After Changing Certificates

**Issue:** After the certificate on the appliance was changed, the health check failed. The reason the health check failed is that the new certificate contained an ampersand (&) in the subject name.

**Solution:** This hotfix allows the appliance to support certificates that contain an ampersand in the subject name of the certificate. (Bug 970344)

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## 2 System Requirements

This hotfix requires an existing installation of SocialAccess 2.3 Service Pack 1 (2.3.1-7).

For detailed information on hardware requirements and supported operating systems and browsers, see "[Installing SocialAccess](#)" in the [NetIQ SocialAccess Installation and Configuration Guide](#).

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## 3 Updating the Appliance

You can update a SocialAccess appliance with this hotfix only through the update channel. For more information about updating the appliance, see “Updating the Appliance” in the *NetIQ SocialAccess Installation and Configuration Guide*.

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## 4 Verifying the Update

Perform the following steps to verify that the update was successful.

**To check the installed version:**

- 1 Access the administration console at [https://dns\\_of\\_appliance/appliance/index.html](https://dns_of_appliance/appliance/index.html), then log in with the appliance administrator credentials.
- 2 Click the appliance, then click **About**. Verify that the version listed in the window is 2.3.1-11.

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## 5 Contact Information

Our goal is to provide documentation that meets your needs. If you have suggestions for improvements, please email [Documentation-Feedback@netiq.com](mailto:Documentation-Feedback@netiq.com) (<mailto:Documentation-Feedback@netiq.com>). We value your input and look forward to hearing from you.

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