

# Sentinel Agent Manager 8.3 Release Notes

March 2020



Sentinel Agent Manager 8.3 resolves a previous issue.

This improvement were made in direct response to suggestions from our customers. We thank you for your time and valuable input. We hope you continue to help us ensure that our products meet all your needs. You can post feedback in the [Sentinel forum](#) that also includes product information, blogs, and links to helpful resources.

The documentation for this product is available in HTML and PDF formats on a page that does not require you to log in. If you have suggestions for documentation improvements, click the Comment icon on any page in the HTML version of the documentation posted at the [Sentinel Documentation](#) page. To download this product, see the [Product Downloads](#) website.

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## 1 Software Fixes

The following issue is resolved in this release:

### 1.1 Silent Upgrade Requires Your Confirmation to Complete Successfully

**Issue:** Confirmation messages are displayed during a silent upgrade. You can complete the upgrade only if you confirm that you want to proceed. (Bug 1126328)

**Fix:** Silent upgrade completes successfully. When running the command to silently install or upgrade unmanaged agents, you must now include a new parameter `IS_SILENT="true"`. For more information about including this parameter, see the following sections in the in the [Agent Manager Installation Guide](#):

- ◆ [Installing Unmanaged Agents Silently](#)
- ◆ [Upgrading Unmanaged Agents](#)

## 2 System Requirements

For information about hardware requirements, supported operating systems, and browsers, see [System Requirements](#).

## 3 Installing Agent Manager 8.3

For information about installing Agent Manager 8.3, see the [Agent Manager Installation Guide](#).

## 4 Upgrading to Agent Manager 8.3

You can upgrade to Agent Manager 8.3 from Agent Manager 8.0 or later.

Download the Agent Manager installer from the [Patch Finder](#) website. For information about upgrading to Agent Manager 8.3, see [Upgrading Sentinel Agent Manager](#) in the [Agent Manager Installation Guide](#).

## 5 Known Issues

The following issues are currently being researched. If you need further assistance with any issue, please contact [Technical Support](#).

- ◆ [Section 5.1, “Agent Manager Requires SQL Authentication When FIPS 140-2 Mode is Enabled,” on page 2](#)
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### 5.1 Agent Manager Requires SQL Authentication When FIPS 140-2 Mode is Enabled

**Issue:** When FIPS 140-2 mode is enabled in your Sentinel environment, using Windows authentication for Agent Manager causes synchronization with the Agent Manager database to fail. (Bug 814452)

**Workaround:** Use SQL authentication for Agent Manager when FIPS 140-2 mode is enabled in your Sentinel environment.

### 5.2 Agent Manager Cannot Communicate with iSeries Agent

**Issue:** Agent Manager 7.3 introduced security improvements that break communication with the iSeries agent. Agent Manager 7.3 and later cannot collect events from the iSeries Agent.

**Workaround:** Do not upgrade Agent Manager. Continue to use Agent Manager 7.2 to collect data from iSeries devices.

## 6 Contacting Micro Focus

For specific product issues, contact Micro Focus Support at <https://www.microfocus.com/support-and-services/>.

Additional technical information or advice is available from several sources:

- ◆ Product documentation, Knowledge Base articles, and videos: <https://www.microfocus.com/support-and-services/>
- ◆ The Micro Focus Community pages: <https://www.microfocus.com/communities/>

## 7 Legal Notice

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