

Self Service Password Reset 4.3 Release Notes

March 2018



Self Service Password Reset 4.3 includes new features, improves usability, and resolves several previous issues.

Many of these improvements were made in direct response to suggestions from our customers. We thank you for your time and valuable input. We hope you continue to help us ensure that our products meet all your needs. You can post feedback in the [Self Service Password Reset forum \(https://forums.novell.com/forumdisplay.php/1343-Self-Service-Password-Reset\)](https://forums.novell.com/forumdisplay.php/1343-Self-Service-Password-Reset) on Micro Focus Forums, our online community that also includes product information, blogs, and links to helpful resources.

The documentation for this product is available on the NetIQ website in HTML and PDF formats on a page that does not require you to log in. If you have suggestions for documentation improvements, click **comment on this topic** at the bottom of any page in the HTML version of the documentation posted at the [Self Service Password Reset Documentation \(https://www.netiq.com/documentation/self-service-password-reset/\)](https://www.netiq.com/documentation/self-service-password-reset/) page. To download this product, see the [NetIQ Downloads \(https://dl.netiq.com/index.jsp\)](https://dl.netiq.com/index.jsp) website.

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1 What's New?

The following sections outline the key features and functions provided by this version, as well as issues resolved in this release:

- [Section 1.1, "Security Improvements," on page 1](#)
- [Section 1.2, "Options Deprecated in Self Service Password Reset 4.3," on page 2](#)
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1.1 Security Improvements

Self Service Password Reset includes the following security improvements:

- [Section 1.1.1, "Operating System Security Updates," on page 1](#)
- [Section 1.1.2, "Updated Versions of Java and Tomcat," on page 2](#)

1.1.1 Operating System Security Updates

If you are running the Self Service Password Reset appliance, this release contains operating system and security updates.

1.1.2 Updated Versions of Java and Tomcat

For the appliance and Windows versions of Self Service Password Reset, Java and Tomcat have been updated to the latest versions. (Bug

Java: JRE-8u

Tomcat: 8.5.

1.2 Options Deprecated in Self Service Password Reset 4.3

To facilitate future enhancements to SMS and email tokens, certain options for the following settings are deprecated in Self Service Password Reset 4.3:

- ♦ **Modules > Public > User Activation > Token Send Method**
- ♦ **Modules > Public > Forgotten Password > Profiles > *profile* > Definition > Token Send Method**

For each of those settings, the following options will be deprecated:

- ♦ **Both** (Send token to both email and SMS)
- ♦ **SMS First** (Try to send token via SMS; if no SMS number is available, send via email)
- ♦ **Email First** (Try to send token via email; if no email address is available, send via SMS)

If either setting is in use, Self Service Password Reset displays a warning on the health screen indicating the deprecation. (Bug 1053735)

1.3 Enhancements and Software Fixes

Self Service Password Reset includes the following software enhancements and fixes for this release:

- ♦ [Section 1.3.1, "Performance Enhancements," on page 2](#)
- ♦ [Section 1.3.2, "People Search Module Enhancements," on page 2](#)

1.3.1 Performance Enhancements

With this release, Self Service Password Reset contains a number of different performance enhancements:

1.3.2 People Search Module Enhancements

With this release, the People Search module in Self Service Password Reset contains the following enhancements:

2 System Requirements

Self Service Password Reset includes support for the following operating system versions:

- ♦ Red Hat Enterprise Linux Server 7.3 or later (64-bit)
- ♦ SUSE Linux Enterprise Server 12 SP 2 or later (64-bit)
- ♦ SUSE Linux Enterprise Server 11 SP 4 (64-bit)
- ♦ Windows Server 2012 R2 (64-bit)

Self Service Password Reset is also available as an appliance since the 4.0 release. The appliance runs on the following virtual systems:

- ♦ Hyper-V 4.0
- ♦ VMware 5.5 or later

For detailed information on system requirements, supported operating systems, and browsers, see “[Deployment Requirements of Self Service Password Reset](#)” in the *Self Service Password Reset 4.3 Administration Guide*.

3 Installing or Upgrading Self Service Password Reset

To install Self Service Password Reset, see “[Installing Self Service Password Reset](#)” in the *Self Service Password Reset 4.3 Installation Guide*.

To upgrade your current deployment of Self Service Password Reset to this version, see “[Upgrading or Migrating Self Service Password Reset](#)” in the *Self Service Password Reset 4.3 Installation Guide*.

4 Known Issues

NetIQ Corporation strives to ensure our products provide quality solutions for your enterprise software needs. The following issues are currently being researched. If you need further assistance with any issue, please contact [Technical Support \(http://www.netiq.com/support\)](http://www.netiq.com/support).

5 Contact Information

Our goal is to provide documentation that meets your needs. If you have suggestions for improvements, please email Documentation-Feedback@netiq.com (<mailto:Documentation-Feedback@netiq.com>). We value your input and look forward to hearing from you.

For detailed contact information, see the [Support Contact Information website \(http://www.netiq.com/support/process.asp#phone\)](http://www.netiq.com/support/process.asp#phone).

For general corporate and product information, see the [NetIQ Corporate website \(http://www.netiq.com/\)](http://www.netiq.com/).

For interactive conversations with your peers and NetIQ experts, become an active member of our [community \(https://www.netiq.com/communities/\)](https://www.netiq.com/communities/). The NetIQ online community provides product information, useful links to helpful resources, blogs, and social media channels.

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