

NetIQ Self Service Password Reset 4.3 Patch Update 2 Release Notes

August 2018



This patch update resolves specific previous issues. This document outlines why you should install this patch update.

Many of these improvements were made in direct response to suggestions from our customers. We thank you for your time and valuable input. We hope you continue to help us ensure that our products meet all your needs. You can post feedback in the [NetIQ Self Service Password Reset forum \(https://forums.novell.com/forumdisplay.php/1343-Self-Service-Password-Reset\)](https://forums.novell.com/forumdisplay.php/1343-Self-Service-Password-Reset) on Micro Focus Forums, our online community that also includes product information, blogs, and links to helpful resources.

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1 What's New?

The following sections outline the key features and functions provided by this version, as well as issues resolved in this release:

- ♦ [Section 1.1, "Security Improvements," on page 1](#)
- ♦ [Section 1.2, "Enhancements and Software Fixes," on page 2](#)

1.1 Security Improvements

NetIQ Self Service Password Reset includes the following security improvements:

- ♦ [Section 1.1.1, "Operating System Security Updates," on page 1](#)
- ♦ [Section 1.1.2, "Updated Versions of Java and Apache Tomcat for Windows," on page 1](#)

1.1.1 Operating System Security Updates

If you are running the Self Service Password Reset appliance, this release contains operating system and security updates. These updates include updates to the latest versions of Java and Apache Tomcat.

1.1.2 Updated Versions of Java and Apache Tomcat for Windows

For the Windows versions of Self Service Password Reset, Java and Apache Tomcat have been updated. (Bug 1101391)

Java: 8u181

1.2 Enhancements and Software Fixes

NetIQ Self Service Password Reset includes the following software enhancements and fixes for this release:

- ♦ [Section 1.2.1, “Changed the View for the Help Desk to Stay as the Last Selected Option,” on page 2](#)
- ♦ [Section 1.2.2, “Change Password Button Does Not Work in Internet Explorer,” on page 2](#)
- ♦ [Section 1.2.3, “Self Service Password Reset Sends an Email and SMS Verification when the Email Address is Updated,” on page 2](#)
- ♦ [Section 1.2.4, “Self Service Password Reset Sent a New Activation Module Token when Users Enter an Incorrect Token,” on page 2](#)
- ♦ [Section 1.2.5, “Multiple REST Enhancements,” on page 2](#)

1.2.1 Changed the View for the Help Desk to Stay as the Last Selected Option

This patch allows the last selected Help Desk view to be the view you see the next time you log in to the Help Desk. If you select the table view, that is what you will see. If you select the card view, that is what you will see. (Bug 1097204)

1.2.2 Change Password Button Does Not Work in Internet Explorer

This patch resolves the issue where the **Change Password** button in the Help Desk module does not work in Internet Explorer. The Change Password button now works. (Bug 1098274)

1.2.3 Self Service Password Reset Sends an Email and SMS Verification when the Email Address is Updated

This patch resolves the issue where Self Service Password Reset sent an email and SMS verification when the email address is updated. Self Service Password Reset only sends an email verification when the email address is updated. (Bug 1101066)

1.2.4 Self Service Password Reset Sent a New Activation Module Token when Users Enter an Incorrect Token

This patch resolves the issue where Self Service Password Reset would send a new activation module token and not invalidated the old token when users entered an incorrect token. This would result in Self Service Password Reset sending duplicate Account Verification emails. This patch resolves all of these issues. (Bugs 1101990, 1102017)

1.2.5 Multiple REST Enhancements

This patch contains multiple enhancements for the Self Service Password Reset REST calls. (Bugs 1087797, 1095270, 1089394, 1089267, 1087169, 1090274, 1087993, 1087773, 1087776, 1084214, 108744)

2 System Requirements

NetIQ Self Service Password Reset includes support for the following operating system versions:

- ♦ **Appliance:** You can deploy the Self Service Password Reset appliance in the following virtual systems:
 - ♦ Hyper-V version 4.0
 - ♦ VMware ESX 5.5 or later
- ♦ **Windows .msi File:** You can deploy the Self Service Password Reset .msi file on the following platforms:
 - ♦ Windows Server 2016
 - ♦ Windows Server 2012
 - ♦ Amazon Web Services EC2 Windows 2016
 - ♦ Microsoft Azure Marketplace Windows 2016
- ♦ **WAR File:** You can deploy the Self Service Password Reset WAR file on the following platforms:
 - ♦ Red Hat Enterprise Linux Server 7.4 or later (64-bit)
 - ♦ SUSE Linux Enterprise Server or later (64-bit)
 - ♦ 12 SP3
 - ♦ 11 SP4
 - ♦ Amazon Web Service EC2 SUSE Linux Enterprise Server 12 SP 3
 - ♦ Red Hat Enterprise Linux 7.4
 - ♦ SUSE Linux Enterprise Server 12 SP3
 - ♦ Microsoft Azure Marketplace
 - ♦ Red Hat Enterprise Linux 7.4
 - ♦ SUSE Enterprise Server 12 SP3

For detailed information on system requirements, supported operating systems, and browsers, see “[Deployment Requirements of Self Service Password Reset](#)” in the *Self Service Password Reset 4.3 Administration Guide*.

3 Installing or Upgrading NetIQ Self Service Password Reset

To install Self Service Password Reset, see “[Installing Self Service Password Reset](#)” in the *Self Service Password Reset 4.3 Installation Guide*.

To upgrade your current deployment of Self Service Password Reset to this version, see “[Upgrading or Migrating Self Service Password Reset](#)” in the *Self Service Password Reset 4.3 Installation Guide*.

4 Verifying the Installation

Complete the following steps to verify that the installation was successful.

To check the installed version:

- 1 Log in to the Self Service Password Reset administration console as an administrator.

- 2 In the toolbar, click your name, then click **Administration**.
- 3 Click the **About** tab, then verify that the **SSPR Version** is v4.3.0.2 b384 r39563.

5 Contact Information

Our goal is to provide documentation that meets your needs. If you have suggestions for improvements, please email Documentation-Feedback@netiq.com (<mailto:Documentation-Feedback@netiq.com>). We value your input and look forward to hearing from you.

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