

NetIQ Self Service Password Reset 4.3 Patch Update 3 Release Notes

September 2018



This patch update resolves specific previous issues. This document outlines why you should install this patch update.

Many of these improvements were made in direct response to suggestions from our customers. We thank you for your time and valuable input. We hope you continue to help us ensure that our products meet all your needs. You can post feedback in the [NetIQ Self Service Password Reset forum \(https://forums.novell.com/forumdisplay.php/1343-Self-Service-Password-Reset\)](https://forums.novell.com/forumdisplay.php/1343-Self-Service-Password-Reset) on Micro Focus Forums, our online community that also includes product information, blogs, and links to helpful resources.

- ♦ [Section 1, "What's New?," on page 1](#)
- ♦ [Section 2, "System Requirements," on page 3](#)
- ♦ [Section 3, "Installing or Upgrading NetIQ Self Service Password Reset," on page 3](#)
- ♦ [Section 4, "Verifying the Installation," on page 3](#)
- ♦ [Section 5, "Contact Information," on page 4](#)
- ♦ [Section 6, "Legal Notice," on page 4](#)

1 What's New?

The following sections outline the key features and functions provided by this version, as well as issues resolved in this release:

- ♦ [Section 1.1, "Security Improvements," on page 1](#)
- ♦ [Section 1.2, "Enhancements and Software Fixes," on page 2](#)

1.1 Security Improvements

NetIQ Self Service Password Reset includes the following security improvements:

- ♦ [Section 1.1.1, "Operating System Security Updates," on page 1](#)
- ♦ [Section 1.1.2, "Updated Versions of Java and Apache Tomcat for Windows," on page 1](#)

1.1.1 Operating System Security Updates

If you are running the Self Service Password Reset appliance, this release contains operating system and security updates. These updates include updates to the latest versions of Java and Apache Tomcat.

1.1.2 Updated Versions of Java and Apache Tomcat for Windows

For the Windows versions of Self Service Password Reset, the Oracle Sun Java has been changed to the Java Zulu OpenJDK. The Apache Tomcat version has also been updated. (Bugs 1104705 and 1107529)

Java: Zulu 8.31.0.1-jdk8.0.181

Apache Tomcat: 8.5.33

NOTE: For Linux/WAR file deployments of Self Service Password Reset, recent updates to Java starting with Java 8u181 have made a change that may affect the ability of Self Service Password Reset to connect to an LDAPS directory such as Active Directory or eDirectory. When this issue occurs, the following error message appears: "No subject alternative DNS name matching ldap.example.com found." Appliance and Windows installations of Self Service Password Reset will not be affected as this change has been disabled. For more information, see the following web page: <https://www.oracle.com/technetwork/java/javase/8u181-relnotes-4479407.html#JDK-8200666>.

1.2 Enhancements and Software Fixes

NetIQ Self Service Password Reset includes the following software enhancements and fixes for this release:

- ♦ [Section 1.2.1, "Proxy to HTTPS Sites Not Working Over HTTP Proxy," on page 2](#)
- ♦ [Section 1.2.2, "Unable to Import SMS Certificate Through Proxy," on page 2](#)
- ♦ [Section 1.2.3, "Help Desk Label Is Not Translated," on page 2](#)
- ♦ [Section 1.2.4, "Unable to Clear Attributes in Update Profile Module," on page 2](#)
- ♦ [Section 1.2.5, "Forgotten Password Error When Optional LDAP Attributes Are Empty," on page 2](#)

1.2.1 Proxy to HTTPS Sites Not Working Over HTTP Proxy

This patch resolves the issue where proxy to HTTPS sites does not work over HTTP proxy. (Bug 1104123)

1.2.2 Unable to Import SMS Certificate Through Proxy

This patch resolves the issue where attempting to import the SMS certificate through proxy returns an error, even though http proxy is configured. (Bug 1106145)

1.2.3 Help Desk Label Is Not Translated

This patch resolves the issue where the Help Desk label in the user interface is not translated as expected. (Bug 1103118)

1.2.4 Unable to Clear Attributes in Update Profile Module

This patch resolves the issue where users are unable to delete their existing phone number or email address in the Update Profile module when SMS or mail verification is enabled for Profile Update. (Bug 1105697)

1.2.5 Forgotten Password Error When Optional LDAP Attributes Are Empty

This patch resolves the issue where Self Service Password Reset displays a forgotten password error when Required LDAP Attributes that have been set to Optional are empty. (Bug 1106552)

2 System Requirements

NetIQ Self Service Password Reset includes support for the following operating system versions:

- ♦ **Appliance:** You can deploy the Self Service Password Reset appliance in the following virtual systems:
 - ♦ Hyper-V version 4.0
 - ♦ VMware ESX 5.5 or later
- ♦ **Windows .msi File:** You can deploy the Self Service Password Reset .msi file on the following platforms:
 - ♦ Windows Server 2016
 - ♦ Windows Server 2012
 - ♦ Amazon Web Services EC2 Windows 2016
 - ♦ Microsoft Azure Marketplace Windows 2016
- ♦ **WAR File:** You can deploy the Self Service Password Reset WAR file on the following platforms:
 - ♦ Red Hat Enterprise Linux Server 7.4 or later (64-bit)
 - ♦ SUSE Linux Enterprise Server or later (64-bit)
 - ♦ 12 SP3
 - ♦ 11 SP4
 - ♦ Amazon Web Service EC2 SUSE Linux Enterprise Server 12 SP 3
 - ♦ Red Hat Enterprise Linux 7.4
 - ♦ SUSE Linux Enterprise Server 12 SP3
 - ♦ Microsoft Azure Marketplace
 - ♦ Red Hat Enterprise Linux 7.4
 - ♦ SUSE Enterprise Server 12 SP3

For detailed information on system requirements, supported operating systems, and browsers, see “[Deployment Requirements of Self Service Password Reset](#)” in the [Self Service Password Reset 4.3 Administration Guide](#).

3 Installing or Upgrading NetIQ Self Service Password Reset

To install Self Service Password Reset, see “[Installing Self Service Password Reset](#)” in the [Self Service Password Reset 4.3 Installation Guide](#).

To upgrade your current deployment of Self Service Password Reset to this version, see “[Upgrading or Migrating Self Service Password Reset](#)” in the [Self Service Password Reset 4.3 Installation Guide](#).

4 Verifying the Installation

Complete the following steps to verify that the installation was successful.

To check the installed version:

- 1 Log in to the Self Service Password Reset administration console as an administrator.

- 2 In the toolbar, click your name, then click **Administration**.
- 3 Click the **About** tab, then verify that the **SSPR Version** is v4.3.0.3 b395 r39581.

5 Contact Information

Our goal is to provide documentation that meets your needs. If you have suggestions for improvements, please email Documentation-Feedback@netiq.com (<mailto:Documentation-Feedback@netiq.com>). We value your input and look forward to hearing from you.

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