

# Self Service Password Reset 4.2 Patch Update 4 Release Notes

March 2018



This patch update resolves specific previous issues. This document outlines why you should install this patch update.

Many of these improvements were made in direct response to suggestions from our customers. We thank you for your time and valuable input. We hope you continue to help us ensure that our products meet all your needs. You can post feedback in the [Self Service Password Reset forum \(https://forums.novell.com/forumdisplay.php/1343-Self-Service-Password-Reset\)](https://forums.novell.com/forumdisplay.php/1343-Self-Service-Password-Reset) on Micro Focus Forums, our online community that also includes product information, blogs, and links to helpful resources.

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## 1 What's New?

The following sections outline the issues resolved in this release:

- ◆ [Section 1.1, "Security Updates," on page 1](#)
- ◆ [Section 1.2, "Enhancements and Software Fixes," on page 1](#)

### 1.1 Security Updates

If you are running the Self Service Password Reset Appliance, this patch update contains operating system and security updates.

### 1.2 Enhancements and Software Fixes

This patch includes the following software enhancements and fixes:

- ◆ [Section 1.2.1, "Oracle Database Auto-Creating Indexes," on page 1](#)

#### 1.2.1 Oracle Database Auto-Creating Indexes

This patch resolves an issue where the Oracle database is auto-creating indexes. The error `Unable to initialize database: exception initializing database service: 5051 ERROR_DB_UNAVAILABLE (error creating new table PWM_META: ORA-00902: invalid datatype no longer happens. (Bug 1081839)`

## 2 System Requirements

Self Service Password Reset includes support for the following operating system versions:

- ♦ Red Hat Enterprise Linux Server 7.3 or later (64-bit)
- ♦ SUSE Linux Enterprise Server 12 SP2 or later (64-bit)
- ♦ SUSE Linux Enterprise Server 11 SP4 (64-bit)
- ♦ Windows
  - ♦ Server 2012 R2 (64-bit)
  - ♦ Server 2016

Self Service Password Reset is also available as an appliance since the 4.0 release. The appliance runs on the following virtual systems:

- ♦ Hyper-V 4.0
- ♦ VMware 5.5 or later

For detailed information on system requirements, supported operating systems, and browsers, see “[Deployment Requirements of Self Service Password Reset](#)” in the *Self Service Password Reset 4.2 Installation Guide*.

## 3 Installing this Patch Update

Installing the patch update is different for each platform that Self Service Password Reset supports. You must follow the steps for your specific deployment to install this patch update. For more information, see “[Adding a Patch Update](#)” in the *Self Service Password Reset 4.2 Administration Guide*.

## 4 Verifying the Installation

Complete the following steps to verify that the installation was successful.

**To check the installed version:**

- 1 Log in to the Self Service Password Reset administration console as an administrator.
- 2 In the toolbar, click your name, then click **Administration**.
- 3 Click the **About** tab, then verify that the **SSPR Version** is v4.2.0.4 b278 r39370.

## 5 Contact Information

Our goal is to provide documentation that meets your needs. If you have suggestions for improvements, please email [Documentation-Feedback@netiq.com](mailto:Documentation-Feedback@netiq.com) (<mailto:Documentation-Feedback@netiq.com>). We value your input and look forward to hearing from you.

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