

Self Service Password Reset 4.2 Patch Update 2 Release Notes

December 2017



This patch update resolves specific previous issues. This document outlines why you should install this patch update.

Many of these improvements were made in direct response to suggestions from our customers. We thank you for your time and valuable input. We hope you continue to help us ensure that our products meet all your needs. You can post feedback in the [Self Service Password Reset forum \(https://forums.novell.com/forumdisplay.php/1343-Self-Service-Password-Reset\)](https://forums.novell.com/forumdisplay.php/1343-Self-Service-Password-Reset) on Micro Focus Forums, our online community that also includes product information, blogs, and links to helpful resources.

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1 What's New?

The following sections outline the issues resolved in this release:

- ◆ [Section 1.1, "Security Updates," on page 1](#)
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1.1 Security Updates

If you are running the Self Service Password Reset Appliance, this patch update contains operating system and security updates.

1.1.1 Updated Versions of Tomcat and Java

For the appliance and Windows versions of Self Service Password Reset, Tomcat and Java have been updated to the latest versions. (Bug 1070848)

Tomcat: 8.5.24

Java: JRE-8u152

1.2 Enhancements and Software Fixes

This version includes the following software enhancements and fixes:

- ♦ [Section 1.2.1, “Added Support for Windows 2016 Server, SQL Server, and Active Directory,” on page 2](#)
- ♦ [Section 1.2.2, “Discrepancies in Forgotten Password Error Messages,” on page 2](#)
- ♦ [Section 1.2.3, “Forgotten Password Verification Methods Appear When They Should Not,” on page 2](#)
- ♦ [Section 1.2.4, “Unable to Navigate Away from Error Page without Closing the Browser,” on page 2](#)

1.2.1 Added Support for Windows 2016 Server, SQL Server, and Active Directory

This patch adds support for the following Microsoft products:

- ♦ Windows Server 2016
- ♦ SQL Server 2016
- ♦ Microsoft Active Directory 2016

IMPORTANT: These new versions of the Microsoft products are only supported with the Patch Update 2 or later. Any earlier version of Self Service Password Reset 4.2 has not been tested.

Active Directory can be your identity source and a place to store the challenge-response information or you can use the SQL Server to store your challenge-response information. For more information, see [“Deployment Requirements of Self Service Password Reset”](#) in the *Self Service Password Reset 4.2 Installation Guide*.

1.2.2 Discrepancies in Forgotten Password Error Messages

This patch fixes discrepancies in Forgotten Password error messages when users log in and use the Forgotten Password module. (Bug 988493)

1.2.3 Forgotten Password Verification Methods Appear When They Should Not

This patch fixes the issue when the Forgotten Password verification methods appeared to users when they should not have appeared. The verifications methods appear depending on the attributes populated on the user objects. (Bug 1068782, 1067284)

1.2.4 Unable to Navigate Away from Error Page without Closing the Browser

This patch fixes the issue of users encountering an error message when they select the incorrect verification method for the Forgotten Password module. The users cannot navigate away from the error message without closing the browser. (Bug 1068783)

2 System Requirements

Self Service Password Reset includes support for the following operating system versions:

- ♦ Red Hat Enterprise Linux Server 7.3 or later (64-bit)
- ♦ SUSE Linux Enterprise Server 12 SP2 or later (64-bit)
- ♦ SUSE Linux Enterprise Server 11 SP4 (64-bit)

- ♦ Windows
 - ♦ Server 2012 R2 (64-bit)
 - ♦ Server 2016

Self Service Password Reset is also available as an appliance since the 4.0 release. The appliance runs on the following virtual systems:

- ♦ Hyper-V 4.0
- ♦ VMware 5.5 or later

For detailed information on system requirements, supported operating systems, and browsers, see “[Deployment Requirements of Self Service Password Reset](#)” in the *Self Service Password Reset 4.2 Installation Guide*.

3 Installing this Patch Update

Installing the patch update is different for each platform that Self Service Password Reset supports. You must follow the steps for your specific deployment to install this patch update. For more information, see “[Adding a Patch Update](#)” in the *Self Service Password Reset 4.2 Administration Guide*.

4 Verifying the Installation

Complete the following steps to verify that the installation was successful.

To check the installed version:

- 1 Log in to the Self Service Password Reset administration console as an administrator.
- 2 In the toolbar, click your name, then click **Administration**.
- 3 Click the **About** tab, then verify that the **SSPR Version** is v4.2.0.2 b265 r39344.

5 Contact Information

Our goal is to provide documentation that meets your needs. If you have suggestions for improvements, please email Documentation-Feedback@netiq.com (<mailto:Documentation-Feedback@netiq.com>). We value your input and look forward to hearing from you.

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