

NetIQ SecureLogin 8.0 SP1 Hotfix 1 Release Notes

September 2014



NetIQ SecureLogin 8.0 SP1 (Service Pack 1) Hotfix 1 includes fixes for the issues from previous releases.

Many of these improvements were made in direct response to suggestions from our customers. We thank you for your time and valuable input. We hope you continue to help us ensure that our products meet all your needs. You can post feedback in the [NetIQ SecureLogin forum](#) on NetIQ Communities, our online community that also includes product information, blogs, and links to helpful resources.

The documentation for this product is available on the NetIQ Web site in HTML and PDF formats on a page that does not require you to log in. If you have suggestions for documentation improvements, click **comment on this topic** at the bottom of any page in the HTML version of the documentation posted at the [NetIQ SecureLogin documentation](#) page. To download this product, see the [NetIQ SecureLogin Product Upgrade](#) Web site.

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1 What's New?

The following sections outline the issues resolved in this release:

- ♦ [Section 1.1, "Smart Card Users Cannot Unlock the SecureLogin Icon from the System Tray," on page 1](#)
- ♦ [Section 1.2, "Smart Card Users Prompted to Enter Password to Load SecureLogin," on page 2](#)

1.1 Smart Card Users Cannot Unlock the SecureLogin Icon from the System Tray

Issue: When users log in to their workstation by using smart card and click the SecureLogin icon on the system tray, they are prompted to enter password to manage SecureLogin.

This issue occurs because SecureLogin does not accept the PIN or the password if the preference **Password protect the System tray icon** is set to **Yes**.

Fix: With this release, smart card users can use PIN to unlock the SecureLogin icon on the system tray.

1.2 Smart Card Users Prompted to Enter Password to Load SecureLogin

Issue: When users log in to their workstation (online or offline) by using smart card, they are prompted to enter the password to load SecureLogin successfully.

This issue occurs because SecureLogin does not recognize the PIN. So, if the user has logged in by using the PIN, SecureLogin prompts to enter the password.

Fix: With this release, users can use a PIN to load SecureLogin.

NOTE: This fix is applicable only when secondary store is set to **Smartcard**.

2 System Requirements

For more information about hardware requirements, supported operating systems, and browsers, see the [Quick Start Guide](#).

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3 Installing SecureLogin 8.0 SP1 HotFix 1

Prerequisite: Ensure that you are on SecureLogin version 8.0 SP 1 before you attempt to install the latest Hotfix. For more information, see [Upgrading SecureLogin \(https://www.netiq.com/documentation/securelogin8/installation_guide/data/b174q3uw.html\)](https://www.netiq.com/documentation/securelogin8/installation_guide/data/b174q3uw.html).

- 1 Go to dl.netiq.com.
- 2 Select **Patches > Search Patches**.
- 3 Select **SecureLogin** from the drop-down list.

Table 1 Upgrade Paths

Source Version of SecureLogin	Target Version of SecureLogin
8.0.SP1	8.0 SP1 Hotfix 1
8.0	First upgrade to 8.0 SP1, then install the latest Hotfix

4 Known Issues

NetIQ Corporation strives to ensure our products provide quality solutions for your enterprise software needs. The following issues are currently being researched. If you need further assistance with any issue, please contact [Technical Support](#).

- ♦ [Section 4.1, "Multiple Notifications for a Single Application," on page 3](#)
- ♦ [Section 4.2, "Secure Workstation Icon Is Displayed Even After Uninstalling NetIQ SecureLogin," on page 3](#)
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- [Section 4.6, “The Secondary Storage Value Is Not Updated for Smart Card,” on page 3](#)
- [Section 4.7, “Migration from Existing Datastore to LDAP Fails,” on page 4](#)

4.1 Multiple Notifications for a Single Application

Issue: When you launch an application for single sign-on, NetIQ SecureLogin may display multiple instances to single sign-on to the application. You need to click on each instance to identify the correct instance that you require and delete the others from the list.

Workaround: No workaround.

4.2 Secure Workstation Icon Is Displayed Even After Uninstalling NetIQ SecureLogin

Issue: When you uninstall NetIQ SecureLogin, the Secure Workstation icon is not removed from the taskbar and the system tray. This issue occurs if you have installed NetIQ SecureLogin with Secure Workstation enabled.

Workaround: Log off and log in again or restart the workstation.

4.3 Group Policy Objects Are Unavailable After Upgrading NetIQ SecureLogin

Issue: If you have created a Group Policy Object (GPO) by using SecureLogin 8.0, upgrading SecureLogin 8.0 to 8.0.1 displays checksum error and the GPO is not updated.

Workaround: Add, modify, or delete any policy and then run `gpupdate /force` on both server and client workstations to extract all GPOs from the server.

4.4 Issue with Single Sign-On to Cached DHTML Web Pages

Issue: When you launch a DHTML Web page, a notification is displayed indicating that single sign-on can be applied for the application. If you ignore the notification and launch other applications, the DHTML Web page is cached and the Web page is not available for single sign-on by using the default wizard option.

Workaround: Single sign-on to the DHTML application when you launch it.

4.5 The Self-Signed Certificates Do Not Work

Issue: If you have configured SecureLogin with SSPR, the self-signed certificates do not work as expected.

Workaround: No workaround. It is recommended that you configure a trusted Certificate Authority for SSPR to avoid certificate issues.

4.6 The Secondary Storage Value Is Not Updated for Smart Card

Issue: If you use the **Modify** option in the installer to include the smart card feature, it does not update the `SecondaryStore` value in the `HKLM\Software\Protocom\Security` registry key.

Workaround: If the secondary storage needs to be on smart card, change this value manually to `SmartCard`. The default value is `FILE`.

4.7 Migration from Existing Datastore to LDAP Fails

Issue: Using the `slMigrationHelper` tool, if you attempt to modify the datastore from an existing one to LDAP, the datastore migration fails. This is because any LDAP or LDAPv3 mode requires NICI component to be installed.

Workaround: Use the `-u` option to specify the path to SecureLogin installer. For example:
`slmigrationhelper.exe -u C:\NetIQSecureLogin.exe -t LDAP -q`. This switches the datastore to LDAP and installs NICI in the quiet mode.

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5 Contact Information

Our goal is to provide documentation that meets your needs. If you have suggestions for improvements, please email Documentation-Feedback@netiq.com (<mailto:Documentation-Feedback@netiq.com>). We value your input and look forward to hearing from you.

For detailed contact information, see the [Support Contact Information website](http://www.netiq.com/support/process.asp#phone) (<http://www.netiq.com/support/process.asp#phone>).

For general corporate and product information, see the [NetIQ Corporate website](http://www.netiq.com/) (<http://www.netiq.com/>).

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