

NetIQ SecureLogin 8.0 SP2 Hotfix 1 Release Notes

February 2015



NetIQ SecureLogin 8.0 Service Pack 2 Hotfix 1 (SP2 HF1) resolves some of the previous issues.

Many of these improvements were made in direct response to suggestions from our customers. We thank you for your time and valuable input. We hope you continue to help us ensure that our products meet all your needs. You can post feedback in the [NetIQ SecureLogin forum](#) on NetIQ Communities, our online community that also includes product information, blogs, and links to helpful resources.

The documentation for this product and the latest Release Notes are available on the NetIQ Web site in HTML and PDF formats on a page that does not require you to log in. If you have suggestions for documentation improvements, click **comment on this topic** at the bottom of any page in the HTML version of the documentation posted at the [NetIQ SecureLogin documentation](#) page. To download this product, see the [NetIQ SecureLogin Product Upgrade](#) Web site.

- ♦ [Section 1, "What's New?," on page 1](#)
- ♦ [Section 2, "System Requirements," on page 2](#)
- ♦ [Section 3, "Installing or Upgrading to SecureLogin 8.0 SP2 Hotfix 1," on page 2](#)
- ♦ [Section 4, "Known Issues," on page 2](#)
- ♦ [Section 5, "Contact Information," on page 5](#)
- ♦ [Section 6, "Legal Notice," on page 5](#)

NOTE: For the latest version of this Release Notes, see the [NetIQ SecureLogin documentation](#) page.

1 What's New?

This release includes fixes for the following issues:

- ♦ [Section 1.1, "The Audit Event Log Does Not Display the Details of the User in Event Viewer," on page 1](#)
- ♦ [Section 1.2, "Internet Explorer 11 Crashes When SecureLogin is Active," on page 2](#)
- ♦ [Section 1.3, "TLaunch Crashes with IBM PC Emulator," on page 2](#)

1.1 The Audit Event Log Does Not Display the Details of the User in Event Viewer

Issue: When you create a script by using the `AuditEvent` command, the General tab of the Event Viewer does not display the audit data script and the user details. (Bug 892215)

Fix: With this release, the details are displayed under the General tab for every event log.

1.2 Internet Explorer 11 Crashes When SecureLogin is Active

Issue: When you run splproto, Internet Explorer 11 crashes. This issue occurs after the Windows update, KB3003057 for Internet Explorer 11 is installed. (Bug 907390)

Fix: With this release, SecureLogin IE SSO helper add-on works even when you update the Windows operating system update, KB3003057.

1.3 TLaunch Crashes with IBM PC Emulator

Issue: When you access the Mainframe through IBM personnel communicator Emulator by using TLaunch, it stops running after sometime. (Bug 911760)

Fix: With this release the TLaunch does not crash with IBM PC emulator and you can Single Sign-On without any errors or crashes.

2 System Requirements

For more information about hardware requirements, supported operating systems, and browsers, see the [Quick Start Guide](#).

3 Installing or Upgrading to SecureLogin 8.0 SP2 Hotfix 1

You can either upgrade from the previous versions of SecureLogin or perform a new installation. For more information on upgrading from previous release, see [Upgrading SecureLogin \(https://www.netiq.com/documentation/securelogin8/installation_guide/data/b174q3uw.html\)](https://www.netiq.com/documentation/securelogin8/installation_guide/data/b174q3uw.html). For more information on installing SecureLogin, see [NetIQ SecureLogin Installation Guide](#).

4 Known Issues

NetIQ Corporation strives to ensure our products provide quality solutions for your enterprise software needs. The following issues are currently being researched. If you need further assistance with any issue, please contact [Technical Support](#).

- ◆ [Section 4.1, "Cannot Single Sign-on to .NET Applications," on page 3](#)
- ◆ [Section 4.2, "SecureLogin Displays an Error When Logging in to Novell Client," on page 3](#)
- ◆ [Section 4.3, "Emergency Access Does Not Work After Upgrading to SecureLogin 8.0 SP2," on page 3](#)
- ◆ [Section 4.4, "Cannot Single Sign-on After Upgrading to SecureLogin 8.0 SP2," on page 3](#)
- ◆ [Section 4.5, "When Launching a Web Application on an Internet Explorer 11 Browser, SecureLogin Does Not Display the Single Sign-on option," on page 4](#)
- ◆ [Section 4.6, "Selecting .NET Single Sign-on Option Displays an Error Message," on page 4](#)
- ◆ [Section 4.7, "The Edit Wizard Option Does Not Work When an Application Definition is Configured with .NET Worker," on page 4](#)
- ◆ [Section 4.8, "SecureLogin Does Not Display the Appropriate Single Sign-on option," on page 4](#)
- ◆ [Section 4.9, "Changing the Auditing Preferences in iManager Does Not Update the Changes in SLManager," on page 4](#)
- ◆ [Section 4.10, "Cannot Log in to Parent Domain Through LDAP Credential Provider," on page 5](#)

4.1 Cannot Single Sign-on to .NET Applications

Issue: You cannot single sign-on to a .NET application even if you configure the application definition. This issue occurs if the preference for Windows worker is set to **No**. (Bug 900297)

Workaround: To workaround this issue perform the following steps:

- 1 Right click the SecureLogin icon from the system tray and select **Manage Logins**.
- 2 Select **Preferences** from the left pane.
- 3 Set the value to **Yes** for the following **Windows** preferences:
 - ♦ Start the Windows 32bit (WinSSO32) monitor/automation worker.
 - ♦ Start the Windows 64bit (WinSSO64) monitor/automation worker.
- 4 Restart SecureLogin.

4.2 SecureLogin Displays an Error When Logging in to Novell Client

Issue: If you install SecureLogin in eDirectory mode and attempt logging in to Novell Client, SecureLogin displays a NICI error. This happens only when you upgrade from NetIQ SecureLogin 8.0 SP1 to this release and if during the SecureLogin setup process, you select **NetIQ eDirectory with LDAP** instead of **NetIQ eDirectory with Novell Client**. (Bug 906349)

Workaround: To workaround this issue perform the following steps:

- 1 Log in to the computer by using the **Computer Only Logon** option.
- 2 Click **Control Panel>Programs>Programs and features**.
The Uninstall or change a program page is displayed.
- 3 Right-click **NICI U.S./Worldwide 2.77.2.0 (x64)** and then click **Repair**.
- 4 Restart the computer and login to Novell Client.

4.3 Emergency Access Does Not Work After Upgrading to SecureLogin 8.0 SP2

Issue: If you are working on SecureLogin 8.0 SP1 or earlier versions and you are upgrading to this release, the Emergency Access feature does not work. This happens because Client Login Extension (CLE) 3.7.3 or earlier is not supported on SecureLogin 8.0 SP2. (Bug 903769)

Workaround: To use the Emergency Access feature you must upgrade the Client Login Extension version to CLE 3.8.

4.4 Cannot Single Sign-on After Upgrading to SecureLogin 8.0 SP2

Issue: When you upgrade from SecureLogin 8.0.1 or earlier to this release, it does not display the options for single sign-on. This happens if the datastore version that is set for a container does not match with the datastore set for the user in that container. (Bug 903068)

Workaround: Perform the following steps to workaround this issue:

- 1 Delete the user datastore version and close SecureLogin.
The datastore version is updated to the version that is set for the container.
- 2 Clear the cache and start SecureLogin.

4.5 When Launching a Web Application on an Internet Explorer 11 Browser, SecureLogin Does Not Display the Single Sign-on option

Issue: In Internet Explorer 11, if the **Enable Enhanced Protected Mode** option is enabled in the settings and if you are using the Windows 8.1 Operating System, the single sign-on feature does not work.(Bug 908767)

Workaround: From the Internet Explorer 11 settings, disable the **Enable Enhanced Protected Mode** option.

4.6 Selecting .NET Single Sign-on Option Displays an Error Message

Issue: When you select the **Yes, I want to single sign enable the screen using the wizard. (.NET)** option, SecureLogin crashes and it displays the NetIQ SecureLogin Stopped Working error message. This issue occurs randomly when the computer is not updated with all the Windows operating system updates.(Bug 910453)

Workaround: To workaround this issue install all the Windows updates.

4.7 The Edit Wizard Option Does Not Work When an Application Definition is Configured with .NET Worker

Issue: When you edit the Application Definition for a Windows application by using **Edit Wizard**, the Application Definition wizard does not recognize **Identify Screen** and displays an error. Hence, you cannot edit the application definition by using the wizard. This issue occurs when the application definition is added by using the .NET worker.(Bug 907097)

Workaround: To workaround this issue, add the application definition again and delete the previous application definition for that application.

4.8 SecureLogin Does Not Display the Appropriate Single Sign-on option

Issue: When you select **Add Application** for an existing Windows application, SecureLogin does not display the appropriate single sign-on options. Instead, it displays the single sign-on options for a new application definition. This issue occurs for a Windows application when the application definition is created by using the .NET single sign-on option.(Bug 907101)

Workaround: To workaround this issue select the single sign-on option, **Yes, I want to single sign enable the screen using the wizard**. You can delete the existing application definition from the Application Definition wizard and create a new application definition for that application.

4.9 Changing the Auditing Preferences in iManager Does Not Update the Changes in SLManger

Issue: In iManager, when you change the Auditing Preferences for a user, the changes are not replicated on SLManger and SecureLogin. This issue occurs because the preference change in iManager does not synchronize with SLManger and SecureLogin.(Bug 900416)

Workaround: To workaround this issue, manually update SLManger with the changes for the Auditing preferences.

4.10 Cannot Log in to Parent Domain Through LDAP Credential Provider

Issue: When you login through LDAP credential Provider to a computer that is in a child domain, SecureLogin does not display the trusted parent domain. This issue occurs only on Windows 8.1. (Bug 900413)

Workaround: To view the trusted parent domain, an administrator, who is a user in both child and parent domain, must login to the child domain for the first instance. After the administrator logs in to child domain and logs out, SecureLogin displays the trusted parent and child domains for the later instances.

5 Contact Information

Our goal is to provide documentation that meets your needs. If you have suggestions for improvements, please email Documentation-Feedback@netiq.com (<mailto:Documentation-Feedback@netiq.com>). We value your input and look forward to hearing from you.

For detailed contact information, see the [Support Contact Information website](http://www.netiq.com/support/process.asp#phone) (<http://www.netiq.com/support/process.asp#phone>).

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