

NetIQ SecureLogin 8.5 Service Pack 2 Release Notes

May 2017



NetIQ SecureLogin 8.5 Service Pack 2 (SP2) enhances the product capability and resolves several previous issues.

Many of these improvements were made in direct response to suggestions from our customers. We thank you for your time and valuable input. We hope you continue to help us ensure that our products meet all your needs. You can post feedback in the [NetIQ SecureLogin forum](#) on NetIQ Communities, our online community that also includes product information, blogs, and links to helpful resources.

The documentation for this product and the latest Release Notes are available on the NetIQ website in HTML and PDF formats on a page that does not require you to log in. If you have suggestions for documentation improvements, click **comment on this topic** at the bottom of any page in the HTML version of the documentation posted at the [NetIQ SecureLogin documentation](#) page. To download this product, see the [NetIQ Downloads](#) website.

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1 What's New?

This release includes the following:

- ♦ [Section 1.1, "Support for Windows 10 Creators," on page 1](#)
- ♦ [Section 1.2, "Software Fixes," on page 1](#)

1.1 Support for Windows 10 Creators

This release extends support for Windows 10 Creators.

1.2 Software Fixes

This release includes the following software fixes:

- ♦ [Section 1.2.1, "SecureLogin Datastore Broker has stopped working," on page 2](#)
- ♦ [Section 1.2.2, "SecureLogin Datastore Broker has stopped working \(when using smart card\)," on page 2](#)
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1.2.1 SecureLogin Datastore Broker has stopped working

When you log out from Windows and log in again immediately without rebooting Windows, the SecureLogin Datastore Broker has stopped working error is displayed. (Bug 1024129)

1.2.2 SecureLogin Datastore Broker has stopped working (when using smart card)

Issue: When using the smart card authentication, SecureLogin fails to obtain the certificate from the smart card for the PKI encryption. (Bug 1025780)

Fix: Set the **Encrypt data using SmartCard** to **NO** and **passphrase** to **Hidden**.

1.2.3 Single Sign-On Fails for Some Applications

Single sign-on to some Windows applications do not work after a few hours of log in. Users are required to manually provide the credentials. (Bug 1036686)

1.2.4 Performance Issue with sldotnetsso

The .NET based thick applications take longer time to perform single sign-on when using sldotnetsso. (Bug 1036721)

2 System Requirements

For information about hardware requirements, supported operating systems, and browsers, see [Prerequisites](#), *NetIQ SecureLogin Quick Start Guide*.

3 Installing or Upgrading

You can either upgrade from the previous versions of SecureLogin or perform a new installation. For information about how to install and how to upgrade, see [NetIQ SecureLogin Installation Guide](#).

4 Known Issues

NetIQ Corporation strives to ensure our products provide quality solutions for your enterprise software needs. There are no new issues other than the issues mentioned in [NetIQ SecureLogin 8.5 Service Pack 1 Release Notes](#) and [NetIQ SecureLogin 8.5 Release Notes](#). If you need further assistance with any issue, please contact [Technical Support](#).

5 Legal Notices

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