Privileged Account Manager 3.7 System Requirements

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Micro Focus recommends the fully tested and certified platforms described in this page. However, customers running on other platforms or with untested configurations will be supported until the point Micro Focus determines that the root cause is the uncertified platform or configuration.

Issues that can be reproduced on the certified platforms will be prioritized and fixed according to standard defect-handling policies.

For more information about support polices, see Support Policies.

For more information about installation, see the Privileged Account Manager Installation Guide.

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1 Product Requirements

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1.1 Software Requirements

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1.1.1 Operating Systems

Component	Runs on
Framework Manager	◆ Microsoft Windows Server 2016 (64-bit) ◆ Microsoft Windows Server 2012 R2 (64-bit) ◆ Microsoft Windows Server 2008 R2 (64-bit) ◆ SUSE Linux Enterprise Server (SLES) 12 SP3 (64-bit) ◆ SUSE Linux Enterprise Server 11 SP4 (64-bit) ◆ Red Hat Enterprise Linux Server (RHEL) 7.6 (64-bit) ◆ Red Hat Enterprise Linux Server 7.5 (64-bit) ◆ Red Hat Enterprise Linux Server 6.9 (64-bit) ◆ Oracle Linux 7 (64-bit)

Component	Runs on
Agent	**Servers:** ◆ Microsoft Windows Server 2016 (64-bit) ◆ Microsoft Windows Server 2012 R2 (64-bit) ◆ Microsoft Windows Server 2008 R2 (64-bit) ◆ SUSE Linux Enterprise Server 12 SP3 (64-bit) ◆ SUSE Linux Enterprise Server 11 SP4 (32-bit and 64-bit) ◆ Red Hat Enterprise Linux Server 7.6 (64-bit) ◆ Red Hat Enterprise Linux Server 7.5 (64-bit) ◆ Red Hat Enterprise Linux Server 6.9 (32-bit and 64-bit) ◆ Oracle Linux 7 (64-bit) ◆ AIX 7.1 (32-bit and 64-bit) ◆ AIX 6.1 (32-bit and 64-bit) ◆ HP-UX Itanium 11.31 (64-bit) ◆ HP-UX Itanium 11.23 (64-bit) ◆ Oracle Solaris 10 (SPARC) (64-bit) ◆ Oracle Solaris 10 (Intel) (64-bit) **Desktop:** ◆ Microsoft Windows 10 (64-bit) ◆ Microsoft Windows 10 Enterprise LTSB (64-bit) ◆ Microsoft Windows 8.1 (64-bit) ◆ Microsoft Windows 7 (32-bit and 64-bit)
Task Manager module	**PAM Server** ◆ SUSE Linux Enterprise Server 12.x (64-bit) ◆ SUSE Linux Enterprise Server 15 (64-bit) ◆ Red Hat Enterprise Linux Server 7.x (64-bit) ◆ Red Hat Enterprise Linux Server 8 (64-bit) ◆ Microsoft Windows Server 2016 (64-bit) with Powershell 4.0 and above ◆ Microsoft Windows Server 2012 R2 (64-bit) with Powershell 4.0 and above ◆ Microsoft Windows Server 2008 R2 (64-bit) with Powershell 4.0 and above **NOTE:** For password management, the target Windows operating systems should have a minimum PowerShell version of 2.0.
Privileged Account Sniffer	Microsoft Windows operating systems with .NET Framework 4.5

NOTE: Ensure that the operating system is running the vendor's latest maintenance patches.

1.1.2 Browsers

NOTE: Ensure that your browsers are running the latest version with all available patches.

- Microsoft Edge (with latest updates)
- Microsoft Internet Explorer 11(with latest updates)
- Mozilla Firefox (latest version)
- Google Chrome (latest version)

1.2 Hardware Requirements

Component	CPU	Memory	Hard Disk
Framework Manager	2.5 GHz or equivalent. Dual CPU recommended.	8 GB	5 GB + additional storage for audit data and logs
Agent	2.5 GHz or equivalent	4 GB	10 GB
Application SSO Agent	Dual CPU 2.5 GHz or equivalent.	8 GB	50 GB
Video Off-load agent	Quad CPU 2.5 GHz or equivalent.	8 GB	100 GB

NOTE: For virtual environments, Privileged Account Manager supports all the virtual platforms that are supported by that corresponding operating system. When you set up a virtual environment, the virtual machines must have two or more CPUs. To achieve performance results that are same as the physical machine testing results on ESX or in any other virtual environment, the virtual environment should provide the same memory, CPUs, disk space, and I/O as the physical machine recommendations.

2 Product Support

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2.1 Database Servers and Clients

Access Method	Operating System	Database Servers	Database Clients (Native)	Database Client (3rd Party)
Credential Checkout	Any certified operating system	◆ Oracle Database 12c ◆ Oracle Database 11g	SQL Developer SQL Plus	◆ DbVisualizer ◆ Toad
		◆ Microsoft SQL Server 2016 ◆ Microsoft SQL Server 2014 ◆ Microsoft SQL Server 2012 ◆ Microsoft SQL Server 2008	◆ SSMS (SQL Server Management Studio) ◆ SQLCMD (Command line utility for Microsoft SQL)	
		◆ MySQL 5.7 ◆ MySQL 5.6 ◆ MariaDB 10.2	◆ SQL Workbench ◆ MySQL Shell (Command line utility for MySQL)	
		Sybase 16.0	◆ SSMS (SQL Server Management Studio) ◆ SQLCMD (Command line utility for Microsoft SQL)	
		PostgreSQL 9.6	pgAdmin	

Access Method	Operating System	Database Servers	Database Clients (Native)	Database Client (3rd Party)
DB Proxy	Any certified Linux platforms	◆ Oracle Database 12c ◆ Oracle Database 11g	◆ SQL Developer ◆ SQL Plus	◆ DbVisualizer ◆ Toad
		◆ Microsoft SQL Server 2016 ◆ Microsoft SQL Server 2014 ◆ Microsoft SQL Server 2012 ◆ Microsoft SQL Server 2008	◆ SSMS (SQL Server Management Studio) ◆ SQLCMD (Command line utility for Microsoft SQL)	
		◆ MySQL 5.7 ◆ MySQL 5.6 ◆ MariaDB 10.2	◆ SQL Workbench ◆ MySQL Shell (Command line utility for MySQL)	
		Sybase 16.0	◆ SSMS (SQL Server Management Studio) ◆ SQLCMD (Command line utility for Microsoft SQL)	
		PostgreSQL 9.6	pgAdmin	
Application SSO	◆ **Direct access mode:** Remote Desktop Session to any certified Windows operating system. ◆ **RemoteApp mode:** ◆ Microsoft Windows Server 2012 R2 ◆ Microsoft Windows Server 2016	Any database server	Any database client	Any database client

NOTE: Ensure that the database is running the vendor's latest maintenance patches.

2.2 Applications

Methods	Application
Credential Checkout	◆ System Applications Product (SAP) 7.x ◆ VMware ESXi 6.x ◆ VMware ESXi 5.x ◆ Lightweight Directory Access Protocol (LDAP) v3 Compliant ◆ OpenStack Key stone v2 and Key stone v3 ◆ Amazon Web Services (AWS)
Application SSO	Most Windows native applications, Windows .NET, Java, Web applications

NOTE: For Credential Checkout, although not officially certified, you can customize Privileged Account Manager to support applications such as Salesforce and so on.

2.3 Directory Services

- Windows Active Directory
- eDirectory 8.7.x
- OpenLDAP 2.4.x

3 Legal Notice

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