Access Manager Appliance 4.0 Hotfix 3 Readme

April 2014

The Access Manager Appliance 4.0 Hotfix 3 supercedes Access Manager Appliance 4.0 Hotfix 2.

1 What's New in Access Manager Hotfix 3?

This version has been compiled with additional security flags for the new packages that provide support for TLS (Transport Layer Security) 1.1 and 1.2 and also includes all the software fixes in Hotfix 2.

For the list of software fixes, enhancements and known issues in the previous releases, see Access Manager 4.0 readme, Access Manager 4.0 Hotfix 1 readme and Access Manager 4.0 Hotfix 2 readme.

2 Upgrading to Hotfix 3

NOTE: Ensure that you are currently on one of these following releases before upgrading to Access Manager Hotfix 3 :

- Access Manager 4.0
- Access Manager 4.0 Hotfix 1
- Access Manager 4.0 Hotfix 2

To upgrade Access Manager Appliance 4.0 Hotfix 3, download the `AM_400_HF3.zip` file that contains the Access Manager Appliance Patch Tool and the patch file using the following steps:

1 Go to NetIQ downloads page.

2 Under **Patches**, click **Search Patches**.

3 Specify `AM_400_HF3.zip` in the search box and download the Hotfix file.

4 Upgrade using the procedure described in Upgrading Access Manager Appliance 4.0 HF3 Using the Patch Process.

5 On the Access Gateway server, execute the following command:

```
rpm -qa|grep nacm
```

If the output of the command includes the `novell-nacm-apache-openssl101*-2.2.24-*` packages, then it is necessary to reinstall the Access Gateway packages delivered with Hotfix 3 to enable TLS 1.1 and TLS 1.2. For more information about this, see Enabling TLS 1.1 and TLS 1.2 for Access Manager 4.0

2.1 Verifying Version Numbers Before Upgrading

Before upgrading, it is important to verify the version number of the existing Access Manager components. This ensures that you have the correct version of files on your system.

Refer the following table to determine if you have the correct version installed.

Access Manager Version	Value in the Version field (Access Manager > Auditing > Troubleshooting> Version)
Access Manager 4.0	4.0.0-110
Access Manager Hotfix 1	4.0.0-110 + HF1-139
Access Manager Hotfix 2	4.0.0-110 + HF1-139, HF2-141

2.2 Verifying Version Numbers After Upgrading

After upgrading to Access Manager 4.0 Hotfix 3, verify the version number of the components using the following table:

Base Access Manager Version	Value in the Version field After Upgrading to Hotfix3 (Access Manager > Auditing > Troubleshooting> Version)
Access Manager 4.0	4.0.0-110 + HF3-142
Access Manager 4.0 + Hotfix 1 and then upgrade to Hotfix 3	4.0.0-110 + HF1-139, HF3-143
Access Manager 4.0 + Hotfix 2 and then upgrade to Hotfix 3	4.0.0-110 + HF2-141, HF3-143
Access Manager 4.0 + Hotfix 1 + Hotfix 2 and then upgrade to Hotfix 3	4.0.0-110 + HF1-139, HF2-141, HF3-143

3 Contact Information

Our goal is to provide documentation that meets your needs. If you have suggestions for improvements, please email Documentation-Feedback@netiq.com. We value your input and look forward to hearing from you.

For detailed contact information, see the Support Contact Information Web site.

For general corporate and product information, see the NetIQ Corporate Web site.

You can post feedback in the Access Manager forum on Qmunity (http://community.netiq.com/forums/30.aspx), our community Web site that also includes product notifications, blogs, and product user groups.

To download this product, go to Access Manager on the All Products Page (http://www.netiq.com/products).

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