

NetIQ Access Manager Appliance 3.2 Readme

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The NetIQ Access Manager Appliance simplifies Access Manager deployment. It helps you quickly set up the Access Manager system. While installing the appliance, default configuration for all components is created and an association is made between the Identity Provider and the Access Gateway. The product is ready to use after it is installed. For more information on installation, see the [NetIQ Access Manager Appliance 3.2 Installation Guide](#).

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1 Known Issues in Access Manager Appliance 3.2

The following table lists the known issues and appropriate workarounds in the Access Manager Appliance 3.2:

Issue	Workaround
The Appliance installation fails if the hard disk drive size is 40 GB and RAM size is 8 GB.	Perform any one of the following actions: <ul style="list-style-type: none">◆ Manually partition the disks during the installation and allocate adequate space for each partition. For more information on hardware requirements, see “Hardware Platform Requirements” in the NetIQ Access Manager Appliance 3.2 Installation Guide.◆ Increase the hard disk drive size or RAM size.
The text mode installation of the Access Manager Appliance is not supported.	None
You cannot access the protected resources after the DNS name of the master proxy is changed.	Do not change the DNS name of the master proxy. We do not support it.
If the data posted to the Access Gateway before authentication exceeds 50 KB, the data will be lost.	None
Under the Identity Server logging section in the Administration Console, if the <i>Log File Path</i> is left blank, the Identity Server XML log file gets created in <code>/opt/novell/nam/idp/webapps/nidp/WEB-INF/logs/</code> . It results in having less space in the <code>/opt</code> partition than the <code>/var</code> partition.	Specify the <i>Log File Path</i> to <code>/var</code> .
If the admin password contains special characters, adding NetIQ Access Manager appliances to the same cluster will not work.	Before adding a new NetIQ Access Manager Appliance to the cluster, change the admin password to a password that does not contain special characters.

Issue	Workaround
The installer displays a warning that the recommended memory size is less, even though the actual memory is 4 GB.	None

2 Documentation

The following sources provide information about Access Manager Appliance:

- [Documentation Web Site \(http://www.novell.com/documentation/novellaccessmanager32/appliance.html\)](http://www.novell.com/documentation/novellaccessmanager32/appliance.html).
- [Access Manager Support \(http://www.novell.com/support/microsites/microsite.do\)](http://www.novell.com/support/microsites/microsite.do). For TIDs and Cool Solutions articles, select *Access Manager* for the *Product* and *Articles / Tips* in the *Advanced Search* options.
- [Novell Access Manager Product Site \(http://www.novell.com/products/accessmanager/\)](http://www.novell.com/products/accessmanager/).

3 Legal Notices

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