

NetIQ Advanced Authentication Framework - Extensible Authentication Protocol Server

Installation Guide

Version 5.1.0

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Introduction

About This Document

Purpose of the Document

This EAP Server Installation Guide is intended for system administrators and describes the installation of NetIQ Advanced Authentication Framework – Extensive Authentication Protocol Server.

Document Conventions

This document uses the following conventions:

Warning. This sign indicates requirements or restrictions that should be observed to prevent undesirable effects.

Solution with the second secon

🛈 Notes. This sign indicates supplementary information you may need in some cases.

Tips. This sign indicates recommendations.

- Terms are italicized, e.g.: *Authenticator*.
- Names of GUI elements such as dialogs, menu items, and buttons are put in bold type, e.g.: the **Logon** window.

System Requirements

😢 Installing and removing the EAP requires **Local Admins** privileges.

Before installing the product, the following system requirements should be fulfilled:

• Microsoft Windows Server 2008 R2 SP1

Installing and Removing EAP Server Package

Extensible Authentication Protocol Server (EAP Server) is an Internet Engineering Task Force (IETF) standard that provides an infrastructure for network access clients and authentication servers to host plug-in modules for current and future authentication methods.

Installing EAP Server Package

The start of installation may be frozen for a time up to 1 minute in the case of offline mode. This delay occurs due to check of digital signature of component.

To install EAP Server Package via Setup Wizard:

1. Run **Autorun.exe** from NetIQ Advanced Authentication Framework distribution kit. Tick **EAP Server** in the list of components and click **Continue**.

2. Click **Next** to continue.



3. Read the **License agreement**. Click **I accept the terms in the license agreement** and then click **Install**.

RetIQ Advanced Authentication Framework - EAP Server 4.7.12 Setup	_ 🗆 🗡
End-User License Agreement Please read the following license agreement carefully	etIQ.
End-User Software License Agreement (the IAgreement)	
The terms and conditions as set out below apply to the use of the Authasas software. By using, downloading, installing, copying, or accessing products, or by clicking on II agreel on adjacent to the screen where this agreement may be displaye you hereby agree to be bound by and accept the terms of this	or :d,
✓ I accept the terms in the License Agreement	
Print Back Next	Cancel

4. Check the destination folder and path.

RetIQ Advanced Authentication Framework - EAP Server 4.7.12 Setup
Destination Folder Click Next to install to the default folder or click Browse to choose another NetlO.
Install NetIQ Advanced Authentication Framework - EAP Server to:
C:\Program Files (x86)\WetIQ\WetIQ Advanced Authentication Framework\
Change
Back Next Cancel

5. Click **Install** and wait until the components are installed.

RetIQ Advanced Authentication Framework - EAP Server 4.7.12 Setup	
Ready to install NetIQ Advanced Authentication Framework	NetlQ.
Click Install to begin the installation. Click Back to review or change any of your installation settings. Click Cancel to exit the wizard.	
Back Install	Cancel
RetIQ Advanced Authentication Framework - EAP Server 4.7.12 Setup	

17	NetIQ Adva	anced Authentication Fram	ework - EAP Serv	er 4.7.12 Setup	_ <u> </u>
	Installing	NetIQ Advanced Authe	ntication Frame	work - EAP Se	vetiQ.
	Please wait EAP Server.	while the Setup Wizard installs	NetIQ Advanced Au	uthentication Frame	ework -
	Status:	Registering modules			
			Back	Next	Cancel

6. Click **Finish** to close the Wizard.



Removing EAP Server Package

To remove EAP Server Package, follow the steps:

- 1. In the Start menu, select Control panel and then double-click Programs and Features.
- 2. Select NetIQ Advanced Authentication Framework EAP Server Package and click Uninstall.
- 3. Confirm the removal.
- 4. Wait a few seconds until the removal is completed.

Upgrading EAP Server Package

In order to upgrade EAP Server Package, start to install the new version. You will receive a notification about already existing previous version. Continue the standard installation procedure and your NetIQ Advanced Authentication Framework version will be automatically updated.

After the upgrade is complete, the installer may ask you to restart a computer.

You do not need to remove the previous NetlQ Advanced Authentication Framework version in order to upgrade EAP Server Package.

Troubleshooting

This chapter provides solutions for known issues. If you encounter any problems that are not mentioned here, please contact the support service.

Cannot Install EAP Server Package

Description:

Error appears when installing EAP Server Package on your computer.

Cause:

- a) You are installing EAP Server Package on the network drive.
- b) You have no space left on the disk.
- c) You are installing EAP Server Package on the unsupported OS.
- d) You are installing EAP Server Package on the OS with the wrong bitness.

Solution:

- a) Change the installation path.
- b) Free the amount of disk space needed for installation.
- c) Check the System Requirements chapter.
- d) Check your OS's bitness (x64/x86) and run the corresponding installer (x64/x86).

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