



NetIQ Advanced Authentication Framework - Log Server

Installation Guide

Version 5.1.0

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Introduction

About This Document

Purpose of the Document

This Log Server Installation Guide is intended for system administrators and describes how to install NetIQ Advanced Authentication Framework Log Server.

Document Conventions

This document uses the following conventions:



Warning. This sign indicates requirements or restrictions that should be observed to prevent undesirable effects.



Important notes. This sign indicates important information you need to know to use the product successfully.



Notes. This sign indicates supplementary information you may need in some cases.



Tips. This sign indicates recommendations.

- Terms are italicized, e.g.: ***Authenticator***.
- Names of GUI elements such as dialogs, menu items, and buttons are put in bold type, e.g.: the **Logon** window.

System Requirements

-  Installing and removing the Log Server component requires **Local Admins** privileges.
-  Log Servers require a sufficient failure-tolerance level provided by using uninterruptible power supplies, reliable disk drives, automatic backup tools, physical isolation, restricted access, etc.

Before installing the product, check that the following system requirements are fulfilled:

- Microsoft Windows Server 2008 R2 SP1/ Microsoft Windows Server 2003 (x64/x86) SP2/ Microsoft Windows Server 2003 R2 (x64/x86) SP2/ Microsoft Windows Server 2012;
- Log Server should be installed on the same computer, where Authenticore Server was previously installed.

Installing and Removing NetIQ Advanced Authentication Framework Log Server

Log Server is a component, which receives and accumulates messages about events occurring in the system.

The following events are tracked:

- events raised during installation;
- events raised by Authenticore server;
- events raised by users' actions (logon/logoff, manual password change if allowed);
- events raised by Authenticore Tray Manager.

 There is no limit to the number of Log Servers, so you can install additional ones.

 If there are several Log Servers, event messages are duplicated on each of them.

 The rules of events distributing among the log servers are set by the system administrators via domain policies.

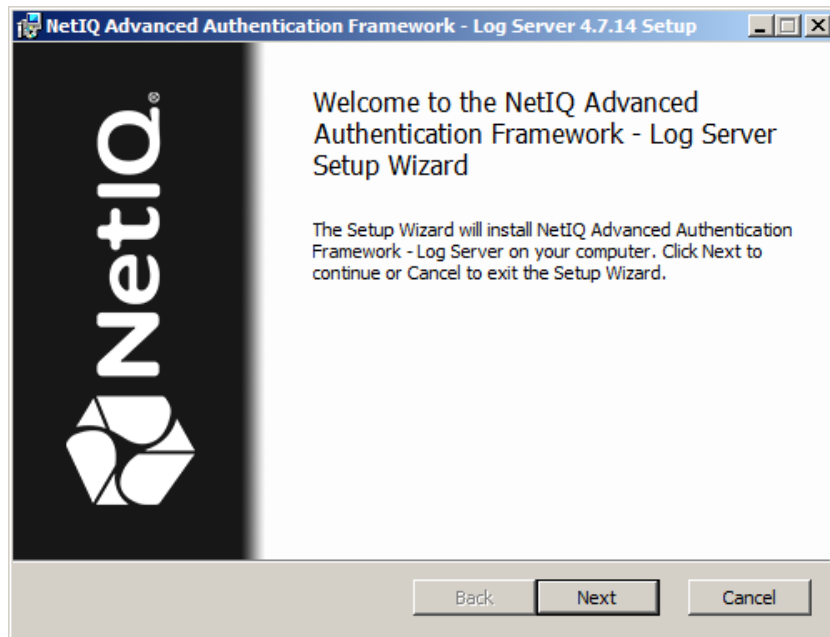
Log Server

Installing Log Server

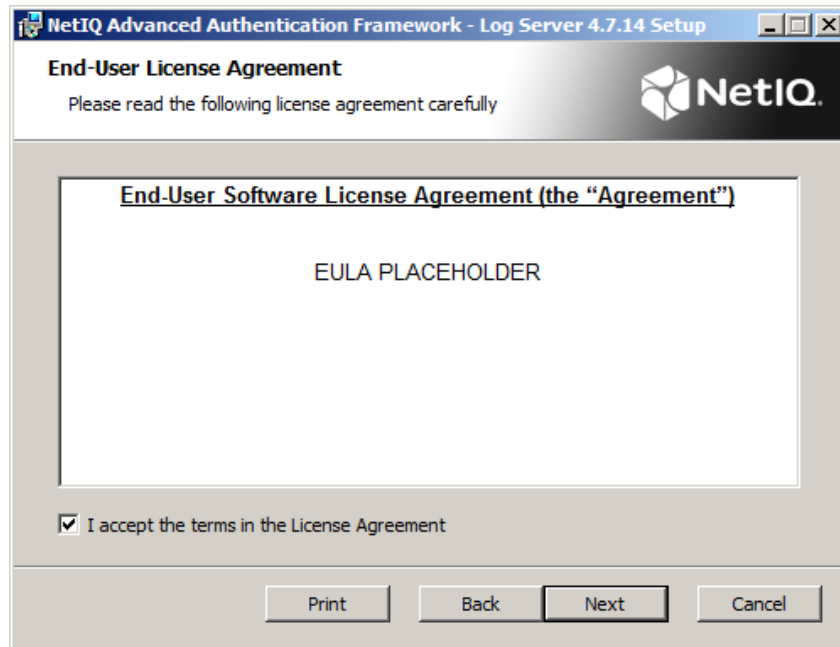
 The starting of installation can be frozen for a time up to 1 minute in the case of offline mode. This delay occurs due to checking of digital signature of component.

To install Log Server via Setup Wizard:

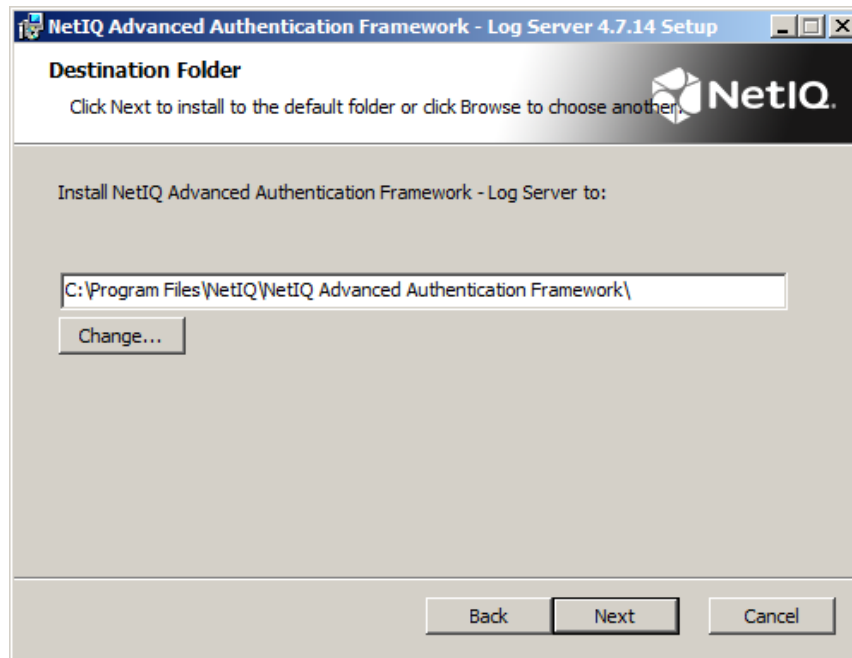
1. Run **Autorun.exe** from NetIQ Advanced Authentication Framework distribution kit. Tick **Log Server** in the list of components and click **Continue**.
2. Click **Next** to continue.



3. Read the License agreement. Click **I accept the terms in the license agreement** and then click **Next**.

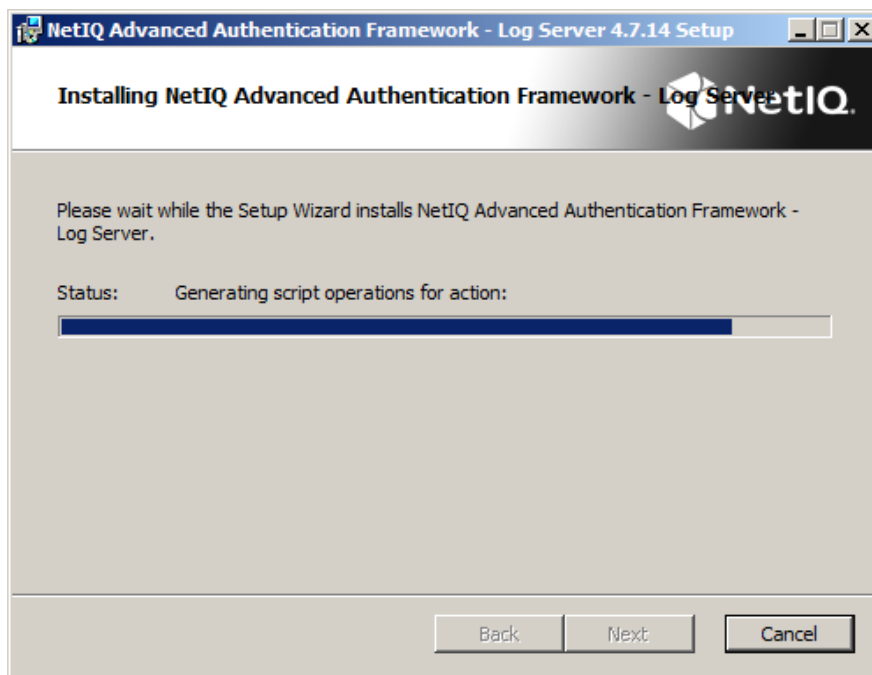
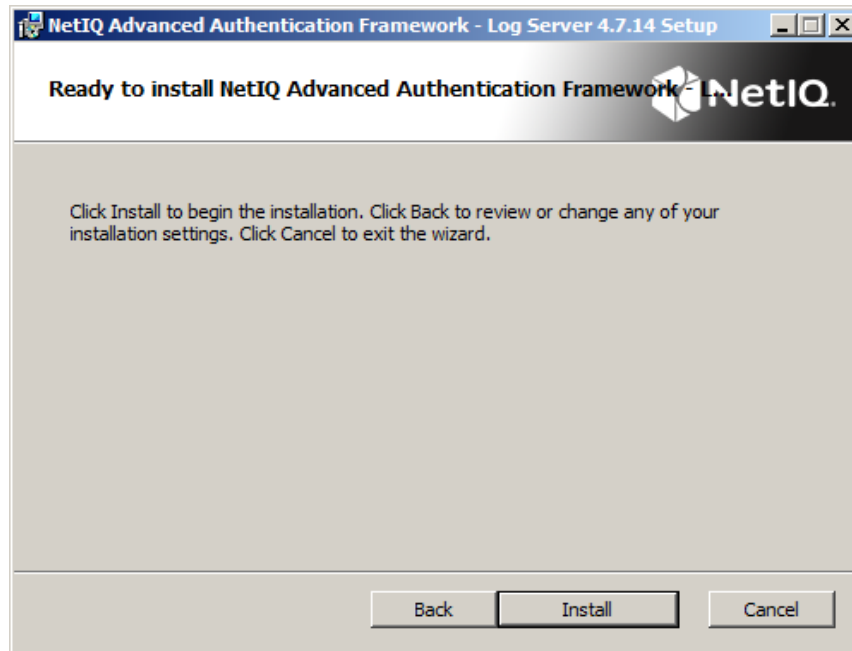


4. Check the destination folder and path.

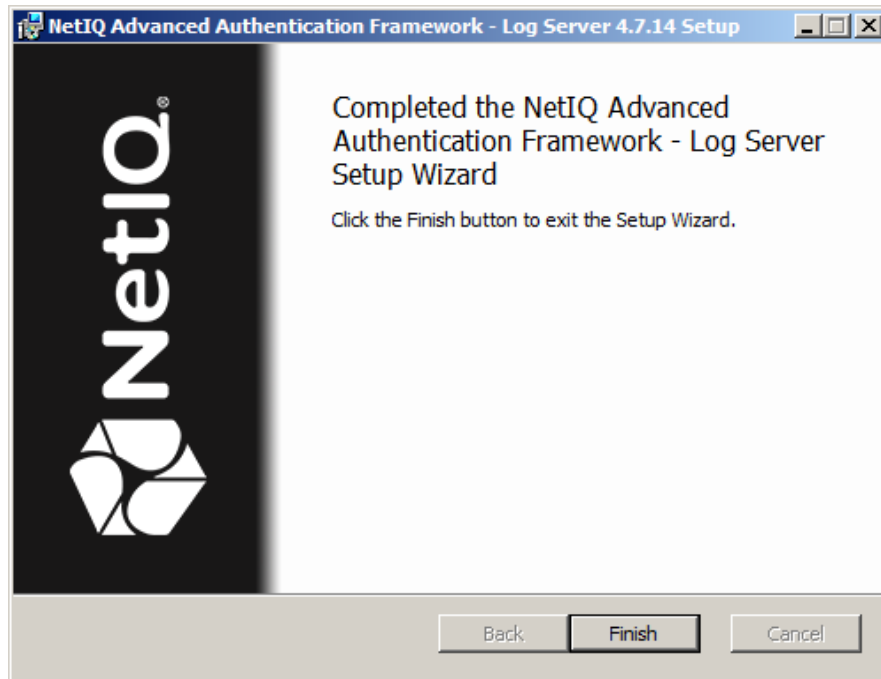


- To change the destination folder, use the **Change** button.
- To continue, click **Next**.

5. Click **Install** and wait until the component is installed.



6. Click **Finish** to close the Wizard.



Removing Log Server

Microsoft Windows Server 2008

1. In the **Start** menu, select **Control panel** and then double-click **Programs and Features**.
2. Select **NetIQ Advanced Authentication Framework - Log Server** and click **Uninstall**.
3. Confirm the removal.
4. Wait a few seconds until the removal is completed.

Microsoft Windows Server 2003

1. In the Start menu, select Settings > Control Panel > Add or Remove Programs.
2. Select **NetIQ Advanced Authentication Framework – Log Server** and click **Remove**.
3. Confirm the removal.

Microsoft Windows Server 2012

1. In the **Search** menu, select **Apps > Control Panel > Programs > Programs and Features**.
2. Select **NetIQ Advanced Authentication Framework - Log Server** and click **Uninstall**.
3. Confirm removal.
4. Wait a few seconds until the removal is completed.

Upgrading Log Server

In order to upgrade NetIQ Advanced Authentication Framework Log Server, begin installing the new version. You will receive a notification about already existing previous version. Continue the standard installation procedure and your NetIQ Advanced Authentication Framework version will be automatically updated.

After upgrading is complete, the installer can ask you to restart a computer.

 You do not need to remove the previous NetIQ Advanced Authentication Framework version in order to upgrade Log Server.

Troubleshooting

 This chapter provides solutions for known issues. If you encounter any problems that are not mentioned here, please contact the support service.

Cannot Install NetIQ Advanced Authentication Framework LogServer

Description:

Error appears when installing NetIQ Advanced Authentication Framework Log Server on your computer.

Cause:

- a) You are installing NetIQ Advanced Authentication Framework Log Server on the network drive.
- b) You have no space left on the disk.
- c) You are installing NetIQ Advanced Authentication Framework Log Server on the unsupported OS or not on the computer where Authenticore Server was previously installed.
- d) You are installing NetIQ Advanced Authentication Framework Log Server on the OS with the wrong bitness.

Solution:

- a) Change the installation path.
- b) Free the amount of disk space needed for installation.
- c) Check the System Requirements chapter.
- d) Check your OS's bitness (x64/x86) and run the corresponding installer (x64/x86).

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