

iManager 2.7.7 Patch 8 Release Notes

November 2016



iManager 2.7.7 Patch 8 resolves specific previous issues. This document outlines why you should install this patch. Many of these improvements were made in direct response to suggestions from our customers. We thank you for your time and valuable inputs. We hope you continue to help us ensure our products meet all your needs.

For a full list of all issues resolved in NetIQ iManager 2.7, including all patches and service packs, refer to [TID 7010166, "History of Issues Resolved in NetIQ iManager 2.7"](#).

For more information about this release and for the latest Release Notes, see the [iManager Documentation](#) Web site.

For the list of software fixes and enhancements in the previous releases, see [iManager 2.7.7 Patch 7 Release Notes](#).

To download this product, see the [NetIQ Downloads](#) Web site.

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1 What's New

iManager 2.7.7 Patch 8 adds support for the following:

1.1 Updates for Java Components

This release adds support for Java 1.8.0_112.

1.2 Browser Support

In addition to the browsers introduced in the previous releases, this release adds support for the following browsers:

- ◆ Google Chrome 53.0.2
- ◆ Mozilla Firefox 49

2 System Requirements

For information on system requirements, see the [NetIQ iManager Installation Guide](#).

3 Upgrading to iManager 2.7.7 Patch 8

You can download the software from the [NetIQ Downloads](#) page. To upgrade to iManager 2.7.7 Patch 8, you need to be using any of the following versions of iManager:

- ♦ 2.7.7
- ♦ 2.7.7 Patch 1
- ♦ 2.7.7 Patch 2
- ♦ 2.7.7 Patch 3
- ♦ 2.7.7 Patch 4
- ♦ 2.7.7 Patch 5
- ♦ 2.7.7 Patch 6
- ♦ 2.7.7 Patch 7

For information about upgrading iManager, see [Upgrading iManager](#) in the *NetIQ iManager Installation Guide*.

4 Known Issues

NetIQ Corporation strives to ensure our products provide quality solutions for your enterprise software needs. If you need further assistance with any issue, contact [Technical Support \(http://www.netiq.com/support\)](http://www.netiq.com/support).

For the list of the known issues in iManager 2.7.7 Patch 7, refer to the [Known Issues](#) section in the respective release notes.

4.1 iManager Installation Fails in a Specific Non-Default Path on Windows

Issue: You will receive the following error message while installing iManager in `C:/users/Administrator` path on Windows.

```
Unable to start Tomcat8
```

In the previous releases, the Tomcat service runs in the local system account. With this release of iManager, Tomcat service runs under the `novlwww` account that does support installing iManager in the `C:/users/Administrator` path.

Workaround: There is no work around for this issue at this point of time.

4.2 iManager is Unable to Retain Configuration Settings After Upgrading

Issue: iManager is unable to retain the changes related to NAudit and XDAS events after upgrading.

iManager is also resetting the `iManager_Logging.xml` configuration file after upgrading.

Workaround: Enable the NAudit and XDAS events manually from iManager and make the necessary changes in the `iManager_Logging.xml` configuration file and restart the Tomcat server.

5 Legal Notice

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