

# NetIQ iManager 3.2 SP4 Release Notes

February 2021



NetIQ iManager 3.2 SP4 resolves previous issues. Many of these improvements were made in direct response to suggestions from our customers. We thank you for your time and valuable input. We hope you continue to help us ensure our products meet all your needs. You can post feedback in the iManager Community Support Forums, our community Web site that also includes product notifications, blogs, and product user groups.

For a full list of all issues resolved in NetIQ iManager 3.x, including all patches and service packs, refer to [TID 7016795, "History of Issues Resolved in NetIQ iManager 3.x"](#).

For more information about this release and for the latest release notes, see the [iManager Documentation](#) Web site. To download this product, see the [NetIQ Downloads](#) Web site.

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## 1 What's New

iManager 3.2 SP4 provides the following enhancements, and bug fixes in this release:

- ◆ [Section 1.1, "New Features," on page 1](#)
- ◆ [Section 1.2, "Fixed Issues," on page 2](#)

### 1.1 New Features

This release introduces the following new features:

#### 1.1.1 Updates for the iManager Docker Containers

We are shipping a preview version of Docker Container-based deployment with iManager 3.2 SP4 for customers to use and provide feedback. Customers wishing to deploy in production will be supported only with a Professional Services engagement. For more information, see [Deploying iManager Using Docker Container](#) in the [NetIQ iManager Installation Guide](#).

#### 1.1.2 Operating System Support

In addition to the platforms supported in previous releases of iManager, this release adds support for the following operating system:

- ◆ Red Hat Enterprise Linux (RHEL) 8.3
- ◆ Red Hat Enterprise Linux (RHEL) 7.9

### 1.1.3 Updates for Dependent Components

This release adds support for the following components:

- ♦ Azul OpenJDK 1.8.0\_272
- ♦ Tomcat 9.0.41
- ♦ OpenSSL 1.0.2x

## 1.2 Fixed Issues

This release includes software fixes for the following components:

### 1.2.1 Installing iManager in the Non-Default Location Fails on Windows

**Issue:** When you install iManager in any other location than the default location, the installation fails on Windows. Tomcat also fails to start if iManager is installed in a non-default location. (Defect 236787)

### 1.2.2 iManager Fails to Display Appropriate Error Message When Login Fails with a Zero Length Password

**Fix:** iManager has been enhanced to display the appropriate error message when login fails with a zero length password. (Defect 299099)

## 2 System Requirements

For information about prerequisites, computer requirements, installation, upgrade or migration, see [Planning to Install iManager](#) in the *NetIQ iManager Installation Guide*.

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**NOTE:** iManager uses the modified version of XULRunner on Windows. The source code for the modified XULRunner is available under the Mozilla Public License version 2.0. If you need further assistance with any issue, contact [Technical Support \(http://www.netiq.com/support\)](http://www.netiq.com/support).

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## 3 Installing or Upgrading

To upgrade to iManager 3.2 SP4, you need to be on iManager 2.7.7 P11 or higher.

For more information on upgrading to iManager 3.2 SP4, see the *iManager Installation Guide*.

To upgrade iManager 3.2.3 HF1 to 3.2.4, perform the following steps based on your platform:

### 3.1 Upgrading iManager on Linux

1 Stop the Tomcat service.

2 Run the following command:

```
rpm -Uvh --oldpackage nici64-3.1.0-2.x86_64.rpm --nodeps
```

3 Run the following command:

```
rpm -Uvh --oldpackage netiq-openssl-1.0.2x-0.x86_64.rpm --nodeps
```

4 Download and extract the iManager-3.2.4.zip file.

- 5 Navigate to the *<HF extracted location>/Linux* directory and install iManager 3.2.4.
- 6 Start the Tomcat service.

## 3.2 Upgrading iManager on Windows

To upgrade iManager from 3.2.3 HF1 to 3.2.4, see [Installing iManager Server and Workstation on Windows](#).

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**IMPORTANT:** This version of iManager supports only eDirectory 9.2.4 or above when both are installed on the same machine. If you are upgrading iManager 2.7.7 P11 to 3.2 SP4, ensure that your eDirectory is also upgraded to 9.2.4 before upgrading iManager.

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## 4 Known Issues

NetIQ Corporation strives to ensure our products provide quality solutions for your enterprise software needs. The following issues are currently being researched. If you need further assistance with any issue, please contact [Technical Support](#).

### 4.1 iManager Workstation Does Not Work on SLED 12 SP3, SLED 15, OpenSUSE 42.3, 13.2 and Above

**Workaround:** To workaround this issue, launch iManager using the `iManager.sh` command and access the workstation through other browser via the URL: <http://localhost:8080/nps>.

## 5 Legal Notice

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