

NetIQ Identity Manager Identity Applications 4.7 Service Pack 4 HotFix 4 Release Notes

December 2020



NetIQ Identity Manager Identity Applications 4.7 Service Pack 4 Hotfix 4 (4.7.4.4) resolves specific previous issues. This document outlines why you should install this hotfix.

1 Software Fixes

This release includes the following software fixes:

- ♦ OCTCR28Q295045: Performance issues observed after upgrading Identity Applications from 4.5.x to 4.7.x version.
- ♦ OCTCR28Q292004: `idmdash` makes unwanted REST call to permission search API while accessing the **Application** page.
- ♦ OCTCR28Q283147: Accessing the task list from the Identity Manager Dashboard does not work as expected. The time duration taken for loading the tasks list is high.
- ♦ OCTCR28Q300276: `idmdash` makes multiple REST calls to `/IDMProv/rest/access/tasks/badge?limit=200` rather than one to load the tasks on **Applications > My Approvals** page in the Dashboard.
- ♦ OCTCR28Q301277: `idmdash` makes unwanted REST calls to `/rest/access/rob` when logging in to the dashboard.
- ♦ OCTCR28Q291149: The persona check for Helpdesk queries for unnecessary attributes.

2 Upgrading to Identity Applications 4.7.4 Hotfix 4

You must be on Identity Manager 4.7.4 at a minimum to apply this hotfix.

IMPORTANT: In a cluster setup, ensure that you install the hotfix on each node of the Identity Applications cluster.

2.1 Upgrading to Identity Applications 4.7.4 Hotfix 4 on Linux

- 1 Stop Tomcat by executing the following command:

```
systemctl stop netiq-tomcat.service
```

- 2 Back up the `IDMProv.war` and `idmdash.war` files from the `/opt/netiq/idm/apps/tomcat/webapps` location.
- 3 Delete the following from the `/opt/netiq/idm/apps/tomcat/webapps` directory:
 - ♦ `IDMProv.war`
 - ♦ `IDMProv` directory
 - ♦ `idmdash.war`
 - ♦ `idmdash` directory

- 4 Download and extract the `IDM47-APPS-SP4_HF4.zip` file from the [NetIQ downloads website](#).
- 5 Navigate to the location where you extracted the `IDM47-APPS-SP4_HF4.zip` file.
- 6 Locate the `IDMProv.war` and `idmdash-4.7.4.4.war` files.
- 7 Rename `idmdash-4.7.4.4.war` to `idmdash.war`.
- 8 Copy the `IDMProv.war` mentioned in [Step 6](#) and the renamed `idmdash.war` mentioned in [Step 7](#) to `/opt/netiq/idm/apps/tomcat/webapps` directory.
- 9 Run the following commands to execute permissions and user rights for the replaced war files:
 - ◆ `chmod +x IDMProv.war`
 - ◆ `chown -R novlua:novlua IDMProv.war`
 - ◆ `chmod +x idmdash.war`
 - ◆ `chown -R novlua:novlua idmdash.war`
- 10 Delete all the directories and files from the `/opt/netiq/idm/apps/tomcat/temp` and `/opt/netiq/idm/apps/tomcat/work` directories.
- 11 Start Tomcat by executing the following command:


```
systemctl start netiq-tomcat.service
```

2.2 Upgrading to Identity Applications 4.7.4 Hotfix 4 on Windows

- 1 From the Windows services, stop the `IDM Apps Tomcat Service` running on your Identity Applications server.
- 2 Back up the `IDMProv.war` and `idmdash.war` files from the `<Tomcat-installed-location>\webapps\` folder.
- 3 Delete the following from the `<Tomcat-installed-location>\webapps\` folder.
 - ◆ `IDMProv.war`
 - ◆ `IDMProv` directory
 - ◆ `idmdash.war`
 - ◆ `idmdash` directory
- 4 Download and extract the `IDM47-APPS-SP4_HF4.zip` file from the [NetIQ downloads website](#).
- 5 Navigate to the location where you extracted the `IDM47-APPS-SP4_HF4.zip` file.
- 6 Locate the `IDMProv.war` and `idmdash-4.7.4.4.war` files.
- 7 Rename `idmdash-4.7.4.4.war` to `idmdash.war`.
- 8 Copy the `IDMProv.war` mentioned in [Step 6](#) and the renamed `idmdash.war` mentioned in [Step 7](#) to `/opt/netiq/idm/apps/tomcat/webapps` directory.
- 9 Delete all the folders and files from `<Tomcat-installed-location>\temp` and `<Tomcat-installed-location>\work` folders.
- 10 From the Windows services, start the `IDM Apps Tomcat Service` on your Identity Applications server.

3 Known Issues

NetIQ Corporation strives to ensure our products provide quality solutions for your enterprise software needs. There are no new issues other than the issues mentioned in [NetIQ Identity Manager 4.7 Service Pack 4 Release Notes](#). If you need further assistance with any issue, please contact [Technical Support \(http://www.netiq.com/support\)](http://www.netiq.com/support).

4 Contact Information

Our goal is to provide documentation that meets your needs. If you have suggestions for improvements, please email Documentation-Feedback@netiq.com. We value your input and look forward to hearing from you.

For detailed contact information, see the [Support Contact Information website](#).

For general corporate and product information, see the [NetIQ Corporate website](#).

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