

# NetIQ Identity Manager Identity Applications 4.7 Service Pack 3 HotFix 2 Release Notes

December 2019



NetIQ Identity Manager Identity Applications 4.7 Service Pack 3 Hotfix 2 (4.7.3.2) resolves specific previous issues. This document outlines why you should install this hotfix.

For the list of software fixes and enhancements in the previous release, see [NetIQ Identity Manager 4.7 Service Pack 3 Hotfix 1 Release Notes](#).

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## 1 What's New?

This release includes software fixes for the following bugs:

- ◆ Bug 1151403: Change in Role search functionality in Identity Manager Dashboard post 4.7.2 release.
- ◆ Bug 1152158: Searching permissions by name with spaces (multiple words string) returning broad result.
- ◆ Bug 1151870: Create new registry in `UIControlRegistry.xml` file failing with NPE causing custom UI control failure.
- ◆ Bug 1131370: Role administrator unable to retract, that is, cancel a role or resource request through **Access > Request History** in Identity Manager Dashboard.
- ◆ Bug 1141546: Tasks with fields marked as required should not display approval check box.
- ◆ Bug 1144975: Email Activity in the workflow failing when **Email Based Approval** feature is set as *Enable* in Identity Manager Dashboard.
- ◆ Bug 1148275: Automatic refresh of Identity Applications caches not happening.
- ◆ Bug 1153501: If a request contains an Originator, `nrfRequester` is set incorrectly.
- ◆ Bug 1151101: DNLookup control always searching for users, even if some attribute is a non user entity type.

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**NOTE:** If an entity is set as **Lookup Entity**, you must set the naming attribute for the same in DAL. If an attribute is used as **Lookup Attributes**, then set that attribute as searchable by selecting the **Search** check box in DAL.

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## 2 Upgrading to Identity Applications 4.7.3 Hotfix 2

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**IMPORTANT:** In a cluster setup, ensure that you install the hotfix on each node of the Identity Applications cluster.

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### 2.1 Prerequisites

You must be on Identity Manager 4.7.3 or 4.7.3.1 at a minimum to apply this hotfix.

### 2.2 Upgrading to Identity Applications 4.7.3 Hotfix 2 on Linux

- 1 Stop the Tomcat service running on your Identity Applications server by running the following command:

```
systemctl stop netiq-tomcat
```

- 2 Back up the `IDMProv.war`, `idmadmin.war`, and `idmdash.war` files from `/opt/netiq/idm/apps/tomcat/webapps` location.

- 3 Delete the following from `/opt/netiq/idm/apps/tomcat/webapps` location.

- ◆ `IDMProv.war`
- ◆ `idmadmin.war`
- ◆ `idmdash.war`
- ◆ `IDMProv` directory
- ◆ `idmadmin` directory
- ◆ `idmdash` directory

- 4 Download and extract the `IDM47-APPS-SP3_HF2.zip` file from the [download site](#). Rename `idmadmin-4.7.3.2.war` and `idmdash-4.7.3.2.war` files to `idmadmin.war` and `idmdash.war` respectively.

- 5 Copy the `IDMProv.war`, `idmadmin.war`, and `idmdash.war` files from the extracted location to `/opt/netiq/idm/apps/tomcat/webapps` directory.

- 6 Run the following commands to assign permissions and user rights to the replaced WAR files:

- ◆ `chmod +x IDMProv.war idmadmin.war idmdash.war`
- ◆ `chown -R novlua:novlua IDMProv.war idmadmin.war idmdash.war`

- 7 Delete all the directories and files from `/opt/netiq/idm/apps/tomcat/temp` and `/opt/netiq/idm/apps/tomcat/work` locations.

- 8 Start the Tomcat service on your Identity Applications server by running the following command:

```
systemctl start netiq-tomcat
```

### 2.3 Upgrading to Identity Applications 4.7.3 Hotfix 2 on Windows

- 1 Stop the Tomcat service running on your Identity Applications server by using the `services.msc` file.

- 2 Back up the `IDMProv.war`, `idmadmin.war`, and `idmdash.war` files from `C:\NetIQ\IDM\apps\tomcat\webapps\` location.

- 3 Delete the following from `C:\NetIQ\IDM\apps\tomcat\webapps\` location.

- ◆ `IDMProv.war`

- ◆ idmadmin.war
  - ◆ idmdash.war
  - ◆ IDMProv directory
  - ◆ idmadmin directory
  - ◆ idmdash directory
- 4 Download and extract the IDM47-APPS-SP3\_HF2.zip file from the [download site](#). Rename the idmadmin-4.7.3.2.war and idmdash-4.7.3.2.war files to idmadmin.war and idmdash.war respectively.
  - 5 Copy the IDMProv.war, idmadmin.war, and idmdash.war files to C:\NetIQ\IDM\apps\tomcat\webapps\ directory.
  - 6 Delete all the files and folders from C:\NetIQ\IDM\apps\tomcat\webapps\temp\ and C:\NetIQ\IDM\apps\tomcat\webapps\work\.
  - 7 Start the Tomcat service on your Identity Applications server by using the services.msc file.

### 3 Known Issues

NetIQ Corporation strives to ensure our products provide quality solutions for your enterprise software needs. There are no new issues other than the issues mentioned in [NetIQ Identity Manager 4.7 Service Pack 3 Release Notes](#). If you need further assistance with any issue, please contact [Technical Support \(http://www.netiq.com/support\)](http://www.netiq.com/support).

### 4 Contact Information

Our goal is to provide documentation that meets your needs. If you have suggestions for improvements, please email [Documentation-Feedback@netiq.com](mailto:Documentation-Feedback@netiq.com). We value your input and look forward to hearing from you.

For detailed contact information, see the [Support Contact Information website](#).

For general corporate and product information, see the [NetIQ Corporate website](#).

For interactive conversations with your peers and NetIQ experts, become an active member of our [community](#). The NetIQ online community provides product information, useful links to helpful resources, blogs, and social media channels.

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