

# NetIQ CloudAccess and NetIQ MobileAccess 2.1.1 Hotfix 1 Release Notes

December 2014



This hotfix resolves specific previous issues. This document outlines why you should install this hotfix.

Many of these improvements were made in direct response to suggestions from our customers. We thank you for your time and valuable input. We hope you continue to help us ensure that our products meet all your needs. You can post feedback in the [CloudAccess forum \(https://forums.netiq.com/forumdisplay.php?118-CloudAccess\)](https://forums.netiq.com/forumdisplay.php?118-CloudAccess) on NetIQ Communities, our online community that also includes product information, blogs, and links to helpful resources.

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## 1 What's New?

The following sections outline the key features and functions provided by this version, as well as issues resolved in this release.

### 1.1 Operating System Updates

In this hotfix, CloudAccess and MobileAccess include a number of operating system updates for the appliance.

### 1.2 ReCaptcha Causes Appliance Health Indicator to Turn Red

After you apply this hotfix, the health indicator on the top of the CloudAccess appliance no longer turns red when reCaptcha is enabled. (Bug 907359)

## 2 System Requirements

This hotfix requires an existing installation of CloudAccess 2.0 or 2.1. You can update an appliance with this hotfix only through the update channel. Other upgrades are not supported. For more information, see ["Updating the Appliance"](#) in the *NetIQ® CloudAccess and MobileAccess Installation and Configuration Guide*.

For detailed information on hardware requirements and supported operating systems and browsers, see ["Installing the Appliance"](#) in the *NetIQ® CloudAccess and MobileAccess Installation and Configuration Guide*.

## 3 Installing or Updating SocialAccess

To install SocialAccess, see “Installing the Appliance” in the *NetIQ® CloudAccess and MobileAccess Installation and Configuration Guide*.

To update an appliance through the update channel, see “Updating the Appliance” in the *NetIQ® CloudAccess and MobileAccess Installation and Configuration Guide*.

## 4 Verifying the Installation or Update

Perform the following steps to verify that the installation or update was successful.

**To check the installed version:**

- 1 Access the administration console at [https://appliance\\_dns\\_name/appliance/index.html](https://appliance_dns_name/appliance/index.html), then log in with the password specified during the initialization process.
- 2 Click the appliance, then click **About**. Verify that the version listed in the window is 2.1.1-11.

## 5 Contact Information

Our goal is to provide documentation that meets your needs. If you have suggestions for improvements, please email [Documentation-Feedback@netiq.com](mailto:Documentation-Feedback@netiq.com) (<mailto:Documentation-Feedback@netiq.com>). We value your input and look forward to hearing from you.

For detailed contact information, see the [Support Contact Information Web site](http://www.netiq.com/support/process.asp#phone) (<http://www.netiq.com/support/process.asp#phone>).

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For interactive conversations with your peers and NetIQ experts, become an active member of our [community](https://www.netiq.com/communities/) (<https://www.netiq.com/communities/>). The NetIQ online community provides product information, useful links to helpful resources, blogs, and social media channels.

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