

# NetIQ CloudAccess and NetIQ MobileAccess 2.3.1 Hotfix 2 Release Notes

May 2016



This hotfix resolves specific previous issues. This document outlines why you should install this hotfix.

Many of these improvements were made in direct response to suggestions from our customers. We thank you for your time and valuable input. We hope you continue to help us ensure that our products meet all your needs. You can post feedback in the [CloudAccess forum \(https://forums.netiq.com/forumdisplay.php?118-CloudAccess\)](https://forums.netiq.com/forumdisplay.php?118-CloudAccess) on NetIQ Communities, our online community that also includes product information, blogs, and links to helpful resources.

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## 1 What's New?

The following sections outline the key features and functions provided by this version, as well as issues resolved in this release:

- ◆ [Section 1.1, "Operating System Security Updates," on page 1](#)
- ◆ [Section 1.2, "Enhancements and Software Fixes," on page 1](#)

### 1.1 Operating System Security Updates

This hotfix for CloudAccess and MobileAccess includes various operating system security updates.

### 1.2 Enhancements and Software Fixes

This hotfix includes enhancements and software fixes that resolve several previous issues:

- ◆ [Section 1.2.1, "OpenSSL Update," on page 1](#)
- ◆ [Section 1.2.2, "GoogleApps Accounts Deleted and Recreated When Moving Users from One Container to Another," on page 2](#)
- ◆ [Section 1.2.3, "SAML-In Connector Does Not Populate Middle Name Attribute," on page 2](#)

#### 1.2.1 OpenSSL Update

This hotfix includes the OpenSSL 1.0.1t update. For more information, see the [OpenSSL 1.0.1 Series Release Notes \(https://www.openssl.org/news/openssl-1.0.1-notes.html\)](https://www.openssl.org/news/openssl-1.0.1-notes.html). (Bug 979355)

## 1.2.2 GoogleApps Accounts Deleted and Recreated When Moving Users from One Container to Another

After you install this hotfix, moving users from one container to another in an LDAP identity source no longer results in their GoogleApps accounts being deleted and recreated, so saved account data is not lost. (Bug 979220)

## 1.2.3 SAML-In Connector Does Not Populate Middle Name Attribute

After you install this hotfix, CloudAccess correctly maps and passes all user attributes to the appropriate applications. (Bug 976499)

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# 2 System Requirements

This hotfix requires an existing installation of one of the following versions of CloudAccess or MobileAccess:

- ♦ 2.3 Service Pack 1 (2.3.1-7)
- ♦ 2.3.1 Hotfix 1 (2.3.1-11)

For detailed information on hardware requirements and supported operating systems and browsers, see “[Installing the Appliance](#)” in the *NetIQ CloudAccess and MobileAccess Installation and Configuration Guide*.

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# 3 Updating the Appliance

You can update a CloudAccess or MobileAccess appliance with this hotfix only through the update channel. For more information about updating the appliance, see “[Updating the Appliance](#)” in the *NetIQ CloudAccess and MobileAccess Installation and Configuration Guide*.

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# 4 Verifying the Update

Perform the following steps to verify that the update was successful.

**To check the installed version of the appliance:**

- 1 Access the administration console at [https://dns\\_of\\_appliance/appliance/index.html](https://dns_of_appliance/appliance/index.html), then log in with the appliance administrator credentials.
- 2 Click the appliance, then click **About**. Verify that the version listed in the window is 2.3.1-13.

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## 5 Contact Information

Our goal is to provide documentation that meets your needs. If you have suggestions for improvements, please email [Documentation-Feedback@netiq.com](mailto:Documentation-Feedback@netiq.com) (<mailto:Documentation-Feedback@netiq.com>). We value your input and look forward to hearing from you.

For detailed contact information, see the [Support Contact Information website](http://www.netiq.com/support/process.asp#phone) (<http://www.netiq.com/support/process.asp#phone>).

For general corporate and product information, see the [NetIQ Corporate website](http://www.netiq.com/) (<http://www.netiq.com/>).

For interactive conversations with your peers and NetIQ experts, become an active member of our [community](https://www.netiq.com/communities/) (<https://www.netiq.com/communities/>). The NetIQ online community provides product information, useful links to helpful resources, blogs, and social media channels.

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## 6 Legal Notice

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