

NetIQ CloudAccess and NetIQ MobileAccess 2.3 Hotfix 1 Release Notes

January 2016



This hotfix resolves specific previous issues. This document outlines why you should install this hotfix.

Many of these improvements were made in direct response to suggestions from our customers. We thank you for your time and valuable input. We hope you continue to help us ensure that our products meet all your needs. You can post feedback in the [CloudAccess forum \(https://forums.netiq.com/forumdisplay.php?118-CloudAccess\)](https://forums.netiq.com/forumdisplay.php?118-CloudAccess) on NetIQ Communities, our online community that also includes product information, blogs, and links to helpful resources.

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1 What's New?

The following sections outline the key features and functions provided by this version, as well as issues resolved in this release.

1.1 Operating System Security Updates

This hotfix for CloudAccess and MobileAccess includes various operating system security updates.

1.2 Enhancements and Software Fixes

CloudAccess includes the following enhancements and software fixes.

- ◆ [Section 1.2.1, "OpenSSL Update," on page 2](#)
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1.2.1 OpenSSL Update

This hotfix includes update OpenSSL 1.0.1q, which includes a fix for the Logjam TLS vulnerabilities. For more information, see the following: [CVE-2015-4000 \(https://web.nvd.nist.gov/view/vuln/detail?vulnId=CVE-2015-4000\)](https://web.nvd.nist.gov/view/vuln/detail?vulnId=CVE-2015-4000).

- ♦ [CVE-2015-3194 \(https://cve.mitre.org/cgi-bin/cvename.cgi?name=CVE-2015-3194\)](https://cve.mitre.org/cgi-bin/cvename.cgi?name=CVE-2015-3194)
- ♦ [CVE-2015-3195 \(https://cve.mitre.org/cgi-bin/cvename.cgi?name=CVE-2015-3195\)](https://cve.mitre.org/cgi-bin/cvename.cgi?name=CVE-2015-3195)

1.2.2 Support for JSON Documents and PKCS12 Certificates for the Connector for Google Apps

The connector for Google Apps now supports JSON documents as well as PKCS12 certificates. (Bug 958812)

1.2.3 Search Option on End User Portal Does Not Work

After you install this hotfix, the search option on the end user portal works as expected. (Bug 957840)

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2 System Requirements

This hotfix requires an existing installation of one of the following versions of CloudAccess or MobileAccess:

- ♦ 2.2.1 Hotfix 4 (2.2.1-14)
- ♦ 2.3.0-233

For detailed information on hardware requirements and supported operating systems and browsers, see “[Installing the Appliance](#)” in the *NetIQ CloudAccess and MobileAccess Installation and Configuration Guide*.

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3 Updating the Appliance

You can update a CloudAccess or MobileAccess appliance with this hotfix only through the update channel. For more information about updating the appliance, see “[Updating the Appliance](#)” in the *NetIQ CloudAccess and MobileAccess Installation and Configuration Guide*.

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4 Verifying the Update

Perform the following steps to verify that the update was successful.

To check the installed version:

- 1 Access the administration console at https://dns_of_appliance/appliance/index.html, then log in with the appliance administrator credentials.
- 2 Click the appliance, then click **About**. Verify that the version listed in the window is 2.3.0-235.

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5 Known Issue

The *Connectors Guide* for CloudAccess 2.3 specified that you must add four scopes when you create the Google service account. However, the service account also needs permission to use an additional “feeds” scope for the connector to configure the SSO settings in the Google domain. (Bug 960785)

When you set up the Google service account, in addition to the four scopes listed in the *Connectors Guide*, ensure that you include the following scope:

<https://apps-apis.google.com/a/feeds/domain/>

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6 Contact Information

Our goal is to provide documentation that meets your needs. If you have suggestions for improvements, please email Documentation-Feedback@netiq.com (<mailto:Documentation-Feedback@netiq.com>). We value your input and look forward to hearing from you.

For detailed contact information, see the [Support Contact Information website](http://www.netiq.com/support/process.asp#phone) (<http://www.netiq.com/support/process.asp#phone>).

For general corporate and product information, see the [NetIQ Corporate website](http://www.netiq.com/) (<http://www.netiq.com/>).

For interactive conversations with your peers and NetIQ experts, become an active member of our [community](https://www.netiq.com/communities/) (<https://www.netiq.com/communities/>). The NetIQ online community provides product information, useful links to helpful resources, blogs, and social media channels.

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