



Quick Start for NetIQ CloudAccess

Technical Reference

November 2015

This document provides information about installing and configuring NetIQ CloudAccess 2.3.

The CloudAccess and MobileAccess products are both installed as a virtual appliance using files that you download, extract, and deploy into your IT environment. Whether you have a MobileAccess-only license or a full CloudAccess license, you need to install the virtual appliance only once (in a non-clustered environment).

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Installation and Configuration Checklist

Before you begin installing and configuring your appliance, review the following checklist to ensure that you perform steps in the appropriate order.

Table 1 Installation and Configuration Checklist

<input type="checkbox"/>	Steps	For more information, see ...
<input type="checkbox"/>	1. Verify that your environment meets all prerequisites.	"Product Requirements" in the <i>Installation and Configuration Guide</i> .
<input type="checkbox"/>	2. Verify that your identity source meets all requirements.	<ul style="list-style-type: none">◆ "Active Directory Requirements"◆ "eDirectory Requirements"◆ "JDBC Requirements" in the <i>Installation and Configuration Guide</i> .
<input type="checkbox"/>	3. Gather the information you need to install and configure the appliance.	"Appliance Installation Worksheet" in the <i>Installation and Configuration Guide</i> .
<input type="checkbox"/>	4. Install the appliance.	"Deploying the Appliance" in the <i>Installation and Configuration Guide</i> .
<input type="checkbox"/>	5. Initialize the appliance.	"Initializing the Appliance" in the <i>Installation and Configuration Guide</i> .
<input type="checkbox"/>	6. Configure the appliance.	"Configuring the Appliance" in the <i>Installation and Configuration Guide</i> .
<input type="checkbox"/>	7. Verify identity source user attributes.	<ul style="list-style-type: none">◆ "Active Directory Requirements"◆ "eDirectory Requirements"◆ "JDBC Requirements" in the <i>Installation and Configuration Guide</i> .
<input type="checkbox"/>	8. (Optional) Configure additional identity sources.	"Configuring Identity Sources" in the <i>Installation and Configuration Guide</i> .
<input type="checkbox"/>	9. Configure authentication methods.	"Configuring Authentication Methods" in the <i>Installation and Configuration Guide</i> .
<input type="checkbox"/>	10. Configure the MobileAccess tool on the appliance.	"Configuring the MobileAccess Tool on the Appliance" in the <i>Installation and Configuration Guide</i> .
<input type="checkbox"/>	11. Replace the default certificate on the appliance.	"Replacing the Default Certificate on the Appliance" in the <i>Installation and Configuration Guide</i> .

<input type="checkbox"/>	Steps	For more information, see ...
<input type="checkbox"/>	12. (Conditional) Install a self-signed or non-public certificate on the mobile device.	“Installing a Self-Signed Certificate on the Mobile Device” in the <i>Installation and Configuration Guide</i> .
<input type="checkbox"/>	13. Determine which applications users need to be able to access from mobile devices.	
<input type="checkbox"/>	14. Configure the appropriate connectors to enable user access to applications.	“Configuring Connectors” in the <i>Connectors Guide</i> .
<input type="checkbox"/>	15. (Optional) Obtain or create custom icons in .png format to represent your appmarked applications.	“Customizing Branding on User-Facing Pages” in the <i>Installation and Configuration Guide</i> .
<input type="checkbox"/>	16. Configure appmarks for the applications.	“Configuring Appmarks for Connectors” in the <i>Connectors Guide</i> .
<input type="checkbox"/>	17. (Conditional) Map any non-public appmarks to the appropriate groups in the identity source.	“Configuring Appmarks for Connectors” in the <i>Installation and Configuration Guide</i> .
<input type="checkbox"/>	18. (Conditional) If you have configured provisioning connectors, such as Google Apps, map authorizations for the SaaS applications.	“Mapping Authorizations” in the <i>Installation and Configuration Guide</i> .
<input type="checkbox"/>	19. (Users) Install the MobileAccess app on their mobile devices and register their mobile devices with the appliance.	“Helping Users Register Their Mobile Devices” in the <i>Installation and Configuration Guide</i> .