Client Login Extension, Self Service Password Reset, and Advanced Authentication Integration Support Matrix

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This article contains the integration support matrix for the **Forgotten Password** link of Client Login Extension when Self Service Password Reset is integrated with Advanced Authentication.

For more information about integration of Self Service Password with Advanced Authentication, see Integrating Self Service Password Reset with Advanced Authentication.

For information about the system requirements, refer System Requirements in the Client Login Extension Administration Guide.

Advanced Authentication Method	Supported in Client Login Extension (Forgotten Password Module)	Notes
LDAP Password	Yes	
Password	Yes	
Security Questions	Yes	
Email OTP	Yes	
SMS OTP	Yes	
TOTP	Yes	
HOTP	Yes	
FIDO U2F	Partially	Inconsistent flickers, and uses the first chain of the restricted browser.
Fingerprint	Yes	
Card	Yes	
Radius Client	Yes	

Advanced Authentication Method	Supported in Client Login Extension (Forgotten Password Module)	Notes
Smartphone	Partially with a workaround	Use the Offline OTP option instead of Online Push Notification.
Google Authenticator format of QR code (Key URI)	Yes	

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