

NetIQ Client Login Extension 4.2 Release Notes

September 2017



NetIQ Client Login Extension 4.2 improves usability and functionality.

These improvements were made in direct response to suggestions from our customers. We thank you for your time and valuable input. We hope you continue to help us ensure that our products meet all your needs. You can post feedback in the [NetIQ Identity Manager forums](#), our community Web site that also includes product notifications, blogs, and product user groups.

NOTE: From this release onwards, Client Login Extension will use the same release version as Self Service Password Reset. Hence, the latest Client Login Extension version is 4.2 because the latest Self Service Password Reset version is 4.2. There are no Client Login Extension releases between Client Login Extension versions 3.10 Hotfix 1 and 4.2.

The documentation for this product is available on the NetIQ website in HTML and PDF formats on a page that does not require you to log in. If you have suggestions for documentation improvements, click **comment on this topic** at the bottom of any page in the HTML version of the documentation posted at the [Client Login Extension Documentation](#) page.

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1 What's New?

The following outlines the enhancement and resolved issues in this release:

- ◆ [Section 1.1, "Client Login Extension 4.2 includes support for the following hashing algorithms:," on page 1](#)
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1.1 Client Login Extension 4.2 includes support for the following hashing algorithms:

- ◆ PBKDF2WithHmacSHA256
- ◆ PBKDF2WithHmacSHA512

PBKDF2WithHmacSHA512 is the default hashing algorithm for Self Service Password Reset 4.2.

1.2 The Restricted Browser Does Not Connect To Self Service Password Reset When Using Self Signed Certificates

Client Login Extension does not support self signed certificates and therefore, NetIQ recommends that you must not use them.

If SSPR is configured with self signed or untrusted certificate then you must import the CA root certificate of signing authority into the local `Trusted Root Certification Authorities` store.

2 System Requirements

For information about the system requirements, refer [System Requirements](#) in the [Client Login Extension 4.2 Administration Guide](#).

3 Installing Client Login Extension 4.2

For information about how to install Client Login Extension, refer [Installing the Client Login Extension](#) section in the [Client Login Extension 4.2 Administration Guide](#).

4 Known Issues

NetIQ Corporation strives to ensure our products provide quality solutions for your enterprise software needs. The following issues are currently being researched. For release specific issues, see previous releases' release notes. If you need further assistance with any issue, please contact [Technical Support](#).

4.1 Upgrading Client Login Extension Removes Existing Configuration

Issue: When you upgrade Client Login Extension from the versions 3.9 and 3.10 to 4.2, the existing Client Login Extension configuration is removed.

Workaround: Configure the Client Login Extension 4.2 installer using the Client Login Extension Configuration Utility before you upgrade. For more information on how to run this utility, see [Configuring Client Login Extension Configuration Utility](#).

4.2 Clicking Password Policy Link Causes Blank Screen When Self Service Password Reset Proxy Server Is Not Accessible

Issue: When you select the **User must change password at next login** for a user, the user is directed to password change screen during next login. When user clicks the **Password Policy** link displayed on the password change screen, a blank screen appears. It occurs when the proxy server is not accessible.

Workaround: Make sure that the proxy server is working and accessible.

4.3 Client Login Extension GUI Installer Stops Working On Windows 8 And Windows 10 When SmartScreen Filter Is ON

Issue: When we configure the Client Login Extension installer using Client Login Extension Configuration Utility, the installer file (.msi) is modified. When the installer is modified, its signature becomes invalid. When you use this Client Login Extension GUI installer with invalid signature, it stops working if SmartScreen filter is **ON** in Windows 8 or Windows 10.

Workaround: Perform any one of the following steps to workaround this issue:

1. Before you run the installer, right click on the installer file (.msi). Click **Properties > General**. Select **Unblock** next to the **Security: This file came from another computer and might be blocked to help protect this computer**.
2. Use command line to install Client Login Extension.

5 Contact Information

Our goal is to provide documentation that meets your needs. If you have suggestions for improvements, please email Documentation-Feedback@netiq.com (<mailto:Documentation-Feedback@netiq.com>). We value your input and look forward to hearing from you.

For detailed contact information, see the [Support Contact Information website](http://www.netiq.com/support/process.asp#phone) (<http://www.netiq.com/support/process.asp#phone>).

For general corporate and product information, see the [NetIQ Corporate website](http://www.netiq.com/) (<http://www.netiq.com/>).

For interactive conversations with your peers and NetIQ experts, become an active member of our [community](https://www.netiq.com/communities/) (<https://www.netiq.com/communities/>). The NetIQ online community provides product information, useful links to helpful resources, blogs, and social media channels.

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