

Advanced Authentication 6.2 Patch Update 6 Release Notes

November 2020

For more information about this release and for the latest release notes, see the [Advanced Authentication NetIQ Documentation](#) page. To download this product, see the [Advanced Authentication Product](#) website. You can post feedback in the [Advanced Authentication forum](#) on NetIQ Communities, our online community that also includes product information, blogs, and links to helpful resources.

If you have suggestions for documentation improvements, click **comment on this topic** at the bottom of the specific page in the HTML version of the documentation posted at the [Advanced Authentication NetIQ Documentation](#) page.

IMPORTANT: Advanced Authentication 6.3 and later will not support SLES 11 Service Pack 4.

What's New?

Advanced Authentication 6.2 Patch Update 6 provides the following fixes in this release:

- ◆ [“Software Fixes” on page 1](#)

Software Fixes

This patch includes the following software fixes:

- ◆ [“Server Fixes” on page 1](#)

Server Fixes

- ◆ [“An Error While Configuring the Global Master Server” on page 1](#)
- ◆ [“Delay in Start-up” on page 2](#)

An Error While Configuring the Global Master Server

This patch resolves the issue where an error `connection timeout` is displayed when you are configuring a first Advanced Authentication server after upgrading to Advanced Authentication Patch Update 5. This issue occurs when you install Advanced Authentication 6.2 and upgrade to 6.2 Patch Update 5, then try to configure the cluster.

Delay in Start-up

When an administrator tries to boot up or restart the Advanced Authentication server, there is a delay and a `Appliance is under maintenance / starting up` message is displayed in the browsers. Also, the client devices display server error messages to the users during OS logins.

Upgrading

You must start the upgrade process first from the Global Master server (GMS), then upgrade the database servers, and finally upgrade the web servers.

For more information about upgrading from 6.x, see “[Upgrading Advanced Authentication](#)” in the *Advanced Authentication- Server Installation and Upgrade* guide.

Contact Information

Our goal is to provide documentation that meets your needs. If you have suggestions for improvements, please email Documentation-Feedback@netiq.com. We value your input and look forward to hearing from you.

For detailed contact information, see the [Support Contact Information website](#).

For general corporate and product information, see the [NetIQ Corporate website](#).

For interactive conversations with your peers and NetIQ experts, become an active member of our [community](#). The NetIQ online community provides product information, useful links to helpful resources, blogs, and social media channels.

Legal Notice

For information about legal notices, trademarks, disclaimers, warranties, export and other use restrictions, U.S. Government rights, patent policy, and FIPS compliance, see <https://www.netiq.com/company/legal/>.

Copyright © 2020 NetIQ Corporation, a Micro Focus company. All Rights Reserved.