

# Advanced Authentication 6.0 Patch Update 2 Release Notes

August 2018



Advanced Authentication 6.0 Patch Update 2 includes new features, improves usability, and resolves several previous issues.

Many of these improvements were made in direct response to suggestions from our customers. We thank you for your time and valuable input. We hope you continue to help us ensure that our products meet all your needs. You can post feedback in the [Advanced Authentication forum](#) on NetIQ Communities, our online community that also includes product information, blogs, and links to helpful resources.

The documentation for this product is available on the NetIQ website in HTML and PDF formats on a page that does not require you to log in. If you have suggestions for documentation improvements, click [comment on this topic](#) at the bottom of any page in the HTML version of the documentation posted at the [Advanced Authentication NetIQ Documentation](#) page. To download this product, see the [Advanced Authentication Product](#) website.

## 1 New Features

This release introduces the following feature:

- ♦ [Section 1.1, "Integration With Sophos SafeGuard Credential Provider," on page 1](#)

### 1.1 Integration With Sophos SafeGuard Credential Provider

Advanced Authentication introduces Credential Provider Chaining to support the Sophos SafeGuard Credential Provider, which can also be used to integrate with the any other third-party Credential Providers.

For more information about integrating Advanced Authentication with Sophos SafeGuard, see [Configuring Integration with Sophos SafeGuard 8](#).

## 2 Security Enhancements

This release introduces the following security enhancement:

### 2.1 Disabled TLS 1.1

The TLS 1.1 is considered as insecure protocol. Therefore, it is disabled by default to prevent any security vulnerabilities and secure the data transmission between the Advanced Authentication server and the web portals such as, Self-Service portal, Helpdesk portal, and so on. In some cases, if you want to enable the TLS 1.1, an option has been added in the [HTTPS options](#) policy to enable the TLS 1.1.

For more information about the [Enable TLS 1.1](#), see [HTTPS Options \(https://www.netiq.com/documentation/advanced-authentication-60/server-administrator-guide/data/configuring\\_policy.html#b1ou0xqc\)](https://www.netiq.com/documentation/advanced-authentication-60/server-administrator-guide/data/configuring_policy.html#b1ou0xqc).

## 3 Software Fixes

Advanced Authentication 6.0 Patch Update 2 includes the following software fix:

- [Section 3.1, “Error Displayed on Mac Client When a User Unlocks a Session,” on page 2](#)
- [Section 3.2, “User is Not Auto Logged in to the Portals,” on page 2](#)
- [Section 3.3, “FIDO U2F Does Not Work on Google Chrome for the Web Authentication,” on page 2](#)

### 3.1 Error Displayed on Mac Client When a User Unlocks a Session

**Issue:** When a user tries to unlock a session on the Mac Client after the Mac Client is put into the locked mode and at least an hour has passed, an error `Endpoint session not found` is displayed.

**Fix:** Users can now continue unlocking the session without any errors.

### 3.2 User is Not Auto Logged in to the Portals

**Issue:** With the Kerberos SSO configured, when a domain user tries to log in to the Advanced Authentication Self-Service portal on the Internet Explorer or Google Chrome browsers, the user is not auto logged in.

### 3.3 FIDO U2F Does Not Work on Google Chrome for the Web Authentication

**Issue:** An error, `The FIDO local service is unavailable` is displayed for the FIDO U2F authentication on Google Chrome for the web authentication (SAML 2.0, OAuth 2.0) when Device Service is not installed.

## 4 Updating

You can update to Advanced Authentication 6.0 Patch Update 2 from Advanced Authentication 6.0 and 6.0 Patch Update 1.

For more information about updating the appliance, see “[Performing an Online Update](#)” in the [Advanced Authentication Installation and Upgrade](#) guide.

## 5 Contact Information

Our goal is to provide documentation that meets your needs. If you have suggestions for improvements, please email [Documentation-Feedback@netiq.com](mailto:Documentation-Feedback@netiq.com). We value your input and look forward to hearing from you.

For detailed contact information, see the [Support Contact Information website](#).

For general corporate and product information, see the [NetIQ Corporate website](#).

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