
Installation Guide

Advanced Authentication Windows Authentication Agent

Version 1.0

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About NetIQ Corporation

We are a global, enterprise software company, with a focus on the three persistent challenges in your environment: Change, complexity and risk—and how we can help you control them.

Our Viewpoint

Adapting to change and managing complexity and risk are nothing new

In fact, of all the challenges you face, these are perhaps the most prominent variables that deny you the control you need to securely measure, monitor, and manage your physical, virtual, and cloud computing environments.

Enabling critical business services, better and faster

We believe that providing as much control as possible to IT organizations is the only way to enable timelier and cost effective delivery of services. Persistent pressures like change and complexity will only continue to increase as organizations continue to change and the technologies needed to manage them become inherently more complex.

Our Philosophy

Selling intelligent solutions, not just software

In order to provide reliable control, we first make sure we understand the real-world scenarios in which IT organizations like yours operate—day in and day out. That's the only way we can develop practical, intelligent IT solutions that successfully yield proven, measurable results. And that's so much more rewarding than simply selling software.

Driving your success is our passion

We place your success at the heart of how we do business. From product inception to deployment, we understand that you need IT solutions that work well and integrate seamlessly with your existing investments; you need ongoing support and training post-deployment; and you need someone that is truly easy to work with—for a change. Ultimately, when you succeed, we all succeed.

Our Solutions

- ♦ Identity & Access Governance
- ♦ Access Management
- ♦ Security Management
- ♦ Systems & Application Management
- ♦ Workload Management
- ♦ Service Management

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About this Book

The *Advanced Authentication Windows Authentication Agent Guide* has been designed for all users and describes system requirements and installation procedure for Windows authentication agent.

Intended Audience

This book provides information for individuals responsible for understanding administration concepts and implementing a secure, distributed administration model.

About Out-of-Band Agent

Windows Authentication Agent is a component that you must install only on Windows client computer. In the out-of-band authentication process, the windows authentication agent allows users to authenticate in the source computer and thereby delegating access to the specific event (Web UI events, OS logon) in the remote computer.

1 System Requirements

You must have the administrator privileges to install and uninstall Windows authentication agent.

Ensure that you have installed one of the following:

- ♦ Microsoft Windows 7 (x64/x86 bits)
- ♦ Microsoft Windows 8.1 (x64/x86 bits)
- ♦ Microsoft Windows 10 (x64/x86 bits)
- ♦ Microsoft Windows Server 2008 R2
- ♦ Microsoft Windows Server 2012 R2
- ♦ Microsoft Windows Server 2016

2 Installing and Uninstalling Windows Authentication Agent

This chapter contains the following sections:

- ♦ [Installing Windows Authentication Agent](#)
- ♦ [Uninstalling Windows Authentication Agent](#)

Installing Windows Authentication Agent

To install Windows authentication agent on Microsoft Windows, perform the following steps:

NOTE: Before installing the out-of-band agent, navigate to **Control Panel > All Control Panel Items > System** and identify your system type.

- 1 Run `naaf-oobagent-x86-release-<version>.msi` for 32-bit operating system or `naaf-oobagent-x64-release-<version>.msi` for 64-bit operating system.
- 2 Click **Next**.
- 3 Accept the **License Agreement** and click **Next**.
- 4 Click **Next** to install agent on the default folder or click **Change** to select a preferred folder.
- 5 Click **Install**.
- 6 Click **Finish**.

Uninstalling Windows Authentication Agent

To uninstall Windows authentication agent, perform the following steps:

- 1 Run `naaf-oobagent-x86-release-<version>.msi` for 32-bit operating system or `naaf-oobagent-x64-release-<version>.msi` for 64-bit operating system.
- 2 Click **Next**.
- 3 Select **Remove**.
- 4 Click **Remove** to confirm.

