Access Manager Appliance 4.2 Service Pack 4 Release Notes

May 2017

Access Manager Appliance 4.2 Service Pack 4 (4.2.4) supersedes Access Manager Appliance 4.2 Service Pack 3 Hotfix 1 (4.2.3.1).

For the list of software fixes and enhancements in the previous release, see Access Manager 4.2 Service Pack 3 Hotfix 1 Release Notes.

The general support for Access Manager 4.2 ends on 30th Nov 2017. For more information, see the Product Support Lifecycle page.

1 What's New?

This release includes the following:

1.1 Updates for Dependent Components

This release adds support for the following dependent components:

- eDirectory 8.8.8.10
- Java 1.8.0_131
- Tomcat 8.0.43
- iManager 2.7.7.10 (20170428_1848)

NOTE: This release of Access Manager by default supports Tomcat 8.0.43 and OpenSSL 1.0.2k, but Administration Console uses Tomcat version 7.0.68 due to dependency on iManager.

1.2 Fixed Issues

This following issue is fixed in this release:

1.2.1 The OAuth GET Requests Return HTTP 401 Error

In some environments UserInfo Endpoint returns `HTTP 401 Unauthorized` when using valid tokens. [`Bug 1038999`]

2 Supported Upgrade Paths

To upgrade to Access Manager 4.2.4, you must be on any one of the following Access Manager versions:

- 4.2 Service Pack 3 Hotfix 1
- 4.2 Service Pack 3
- 4.2 Service Pack 2

3 Installing or Upgrading Access Manager

After purchasing Access Manager Appliance 4.2.4, log in to the NetIQ Downloads page and follow the link that allows you to download the software. The following files are available:

Table 1   *Files Available for Access Manager Appliance 4.2.4*

Filename	Description
AM_42_SP4_AccessManagerAppliance.iso	Contains Access Manager Appliance iso.
AM_42_SP4_AccessManagerAppliance.tar.gz	Contains Access Manager Appliance tar file.

For more information about installing and upgrading, see the NetIQ Access Manager Appliance 4.2 Installation and Upgrade Guide.

4 Verifying Version Numbers After Upgrading to 4.2.4

After upgrading to Access Manager 4.2.4, verify that the version number of the component is indicated as **4.2.4.0-10**. To verify the version number, perform the following steps:

1 In Administration Console Dashboard, click **Troubleshooting > Version**.

2 Verify that the **Version** field displays **4.2.4.0-10**.

5 Known Issues

NetIQ Corporation strives to ensure our products provide quality solutions for your enterprise software needs. There are no new issues other than the issues mentioned in Access Manager 4.2 Service Pack 3 Release Notes. If you need further assistance with any issue, please contact Technical Support.

6 Contact Information

Our goal is to provide documentation that meets your needs. If you have suggestions for improvements, please email Documentation-Feedback@netiq.com. We value your input and look forward to hearing from you.

For detailed contact information, see the Support Contact Information website.

For general corporate and product information, see the NetIQ Corporate website.

For interactive conversations with your peers and NetIQ experts, become an active member of our community. The NetIQ online community provides product information, useful links to helpful resources, blogs, and social media channels.

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