

# Identity and Access Management

*Extend Your Password Management Capabilities with Identity Manager, Access Manager, and SecureLogin*



NetIQ IT Consulting can help you fully capitalize on your Identity Manager investment. By adding a comprehensive password management system that is easy to use and tailored to your unique business needs, we can help you reduce cost, complexity and risk throughout your business.

## Password Management Tailored to Your Organization

Many people recognize that award-winning Identity Manager reduces IT-management costs, increases security and improves organizational compliance. However, few people know that they can also use Identity Manager as a foundation for a customized and comprehensive password-management system. Four exciting password management capabilities open new doors to flexible password management: Password Self-Service, Password Management Framework, Identity Manager Client Login Extensions and Customized Client Login Extensions.

**Password Self-Service** – Provides a simple answer that is both elegant and easy. Using the Identity Manager user application, Password Self-Service delivers:

- **Self-service password reset:** Passes the task of password administration to individuals rather than IT staff.
- **Password synchronization:** Synchronizes changed passwords to connected systems.

**Password Management Framework** – If you like the benefits Password Self-Service provides but need more depth and flexibility, NetIQ IT Consulting can help. Password Management Framework builds a more robust, comprehensive and customizable solution than Password Self-Service. It has all the benefits of Password Self-Service, but also:

- Enables extensive user-interface and capabilities customizations to create a seamless user experience
- Adds new capabilities such as password dictionary checking, on-the-fly validation and extensive password-reset options
- Builds upon your existing Identity Manager integrations for a quick and easy deployment
- Provides service center (helpdesk) tools to assist your frontline support with password resets

### SOLUTION

Identity and Access Management

### PRODUCT

SecureLogin

*Password management offerings deliver customizable and comprehensive password management solutions tailored to your unique business needs. With Identity Manager, we offer Password Self-Service, Password Management Framework, Identity Manager Client Login Extensions and Customized Client Login Extensions.*

### FOR MORE INFORMATION:

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**Identity Manager Client Login Extensions** – Web-based Password Self-Service is a great solution, but can lead to challenges if users cannot authenticate to their workstations and launch a browser. This is where Client Login Extensions can help. It provides:

- A “Forgot Your Password” link to the NetIQ or Microsoft desktop login
- A secure browser that enables password reset using challenge-response questions

**Customized Client Login Extensions** – Integrating passwords to allow desktop access and password resets is a smart security feature, but often results in increased calls to your helpdesk as users forget their passwords or passwords expire.

With Customized Client Login Extensions, you can tailor your users’ experiences to reduce calls. Customized Client Login Extensions expand the basic desktop-based password self-service capabilities with:

- Bad password detection that prompts users to change their passwords before they run out of failed login attempts
- Expired password notifications that prompt corrective actions
- Forced user challenge-response enrollment

With these four password management capabilities, you can save both time and money.

To learn more about our cloud computing solutions, contact your local NetIQ account representative or visit [www.netiq.com/consulting](http://www.netiq.com/consulting).

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