

# NetIQ Directory and Resource Administrator

*Improve security, demonstrate compliance and streamline the administration of Microsoft Active Directory and Exchange Server.*



## Introduction

Microsoft Active Directory and Exchange Server are complex network and messaging technologies that store and share critical information across IT systems. These systems require constant administration to secure your most important assets. However, native administrative tools lack the level of control needed to assign “just the right amount” of privileges needed for specific roles or responsibilities. Too many administrators and/or too many granted privileges introduce the risk of error, malicious activity, and regulatory non-compliance. This can result in service disruptions, inconsistent administration practices, incomplete data, and security exposures of sensitive or confidential information.

NetIQ® Directory and Resource Administrator™ provides key features to properly control the security and administrative management of Active Directory and Exchange administration.

## Product Overview

NetIQ Directory and Resource Administrator's advanced delegation and robust, policy-based administration improves Active Directory security and efficiency across single and multi-domain environments. The solution delivers central policy-based administration for on-premises, hosted, and hybrid Microsoft Exchange deployments.

Securely delegating just the right administrative privileges to just the right administrators and users allows you to protect your environment without risk, decrease the burden on administrative staff, and improve adherence to process.

## Capabilities

NetIQ Directory and Resource Administrator enables you to granularly delegate just the privileges needed to allow administrators and users to perform specific tasks.

By capturing and storing all administrative activity, you also have the comprehensive audit trail necessary to produce reports that satisfy management and auditors.

NetIQ Directory and Resource Administrator provides:

- **Microsoft Office 365 support** – closes native administrative gaps for Exchange Online hosted on Office 365 and provides a central point of control over on-premises, hosted, and hybrid Exchange environment administration.
- **Granular access controls** – protects your core Windows environment from the risk of privilege escalation and inadvertent security threats by granularly controlling user access and reducing the number of users with full administrative privileges.
- **Centralized activity logs and reports** – helps achieve and maintain regulatory compliance with mandates such as PCC DSS, FISMA, HIPAA, and NERC CIP through granular privilege control coupled with centralized logging of all administrative actions and flexible, comprehensive reporting.
- **Controlled self-service tasks** – enables IT administrators to increase efficiency by transferring common user and mailbox management functions to the help desk or, via self-service functionality, to the end user.
- **Automation and secure privilege delegation** – reduces administration costs and enforces policies by automating repetitive and complex tasks, and providing use-controlled delegation of common administrative duties.
- **Improved data integrity** – reduces data pollution by consistently enforcing business policies and controlling the format and amount of data entered into your Active Directory and Exchange objects.

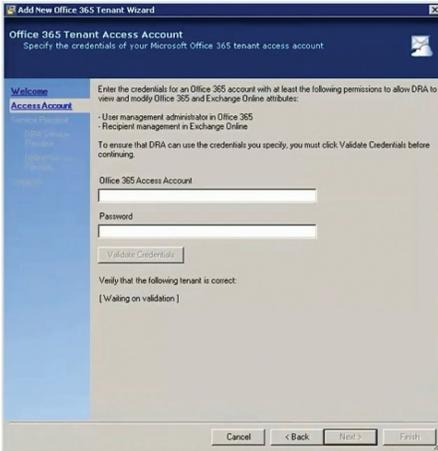
## SOLUTION

Identity, Access and Security Management

## PRODUCT

NetIQ® Directory and Resource Administrator™

*NetIQ Directory and Resource Administrator ensures secure and efficient administration for Active Directory, Exchange Server and Exchange Online hosted on Office 365.*



NetIQ Directory and Resource Administrator provides an easy-to-use Web Console for the casual administrator or help desk user.

## Features

- Administrative management of on-premise and hosted Exchange, and credentials for multiple Office 365 tenants
- License litigation and auto-assignment of Office 365 licenses to Active Directory Groups
- More than 60 roles, 300 powers, and highly customizable rule-based delegation

- Simplified administration through a task-centric Web Console
- Self-administration capabilities allows users to update their personal information and reset their passwords
- A Recycle Bin simplifies the restoration of deleted objects
- Out-of-the-box reporting and drag/drop report customization
- Dual-key security, requires two administrators to confirm a change
- Comprehensive logging of user actions into a read-only archive ensures a detailed audit trail
- Audit record retention to meet stringent data localization laws and regulations.
- User status and user summary reporting for granular detail or trend analysis
- Powerful automation capabilities allow for user provisioning from Human Resource database feeds.
- Microsoft Exchange administration in the same management framework

## Key Differentiators

- **More secure architecture** – ensures users cannot escalate privileges in Active Directory or Exchange and does not rely on native domain administrator privileges or confusing Microsoft Access Control Lists.
- **Task-driven administration for business and support personnel** – provides a task-driven administration wizard that enables non-administrative personnel or lower-skilled administrators to perform administrative tasks.
- **Comprehensive auditing and reporting** – records all administrative activity and stores it in a tamper-resistant archive so you can answer critical questions during an audit, a security breach, or a management review.
- **Enterprise scalability** – reduces costly delays waiting for system-wide replication. Only targeted changes are replicated so users are up and running immediately.

To learn more about NetIQ Directory and Resource Administrator, or to start a trial, go to [www.netiq.com/dra](http://www.netiq.com/dra).

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