

PlateSpin Protect

High-performance Disaster Recovery for Server Workloads

Historically, disaster recovery for backing up and protecting server workloads came in two extremes: slow but inexpensive tape backup, and expensive infrastructure duplication for zero or near-zero downtime. But increasingly, organizations are looking for an affordable middle ground, for the growing “middle class” of physical and virtual workloads that have Recovery Time Objectives (RTO) and Recovery Point Objectives (RPO) between thirty minutes and four hours. Overnight tape backups can’t meet these metrics, and mirroring duplicate infrastructures is too costly for all but a small number of the most mission-critical workloads. NetIQ bridges this gap with PlateSpin [Forge/Protect], capable of delivering on RTOs and RPOs of less than one hour, for a fraction of the cost of duplicate servers.

Product Overview

PlateSpin Protect is a powerful workload protection software solution that leverages the VMware infrastructure you already own to provide a smarter, faster way to replicate and protect whole server workloads—including data, applications and operating systems. PlateSpin Protect delivers high-performance protection for physical and virtual workloads, running either Windows or Linux. PlateSpin Protect features a fully sandboxed virtual test environment to ensure that virtual backups will run as needed, if needed. In the event of a production server outage or disaster, you can rapidly power on exact virtual machine copies of production workloads and continue to run them as normal, until you restore the production servers. Replica workloads created as virtual machines offer extremely fast recovery times, and incremental replication provides multiple restore points. When you’ve replaced or repaired your production environment, you can then restore the workloads back to any available physical server or virtual host... even across different server models and hypervisors.



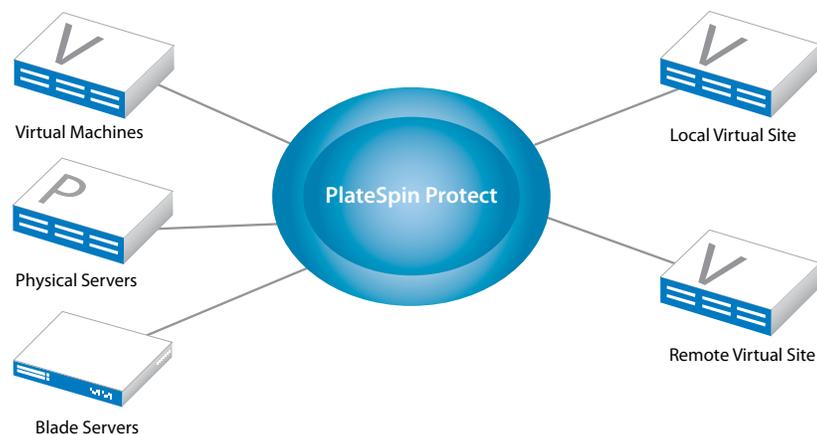
SOLUTION

Virtualization and Workload Management

PRODUCT

PlateSpin® Protect

PlateSpin Workload Management is a portfolio of enterprise-class products that simplifies the management of server workloads across today's mixed IT environments.



With PlateSpin Protect, enterprises of all sizes can replicate and recover both physical and virtual workloads in the data center using a choice of local and remote virtual machines.

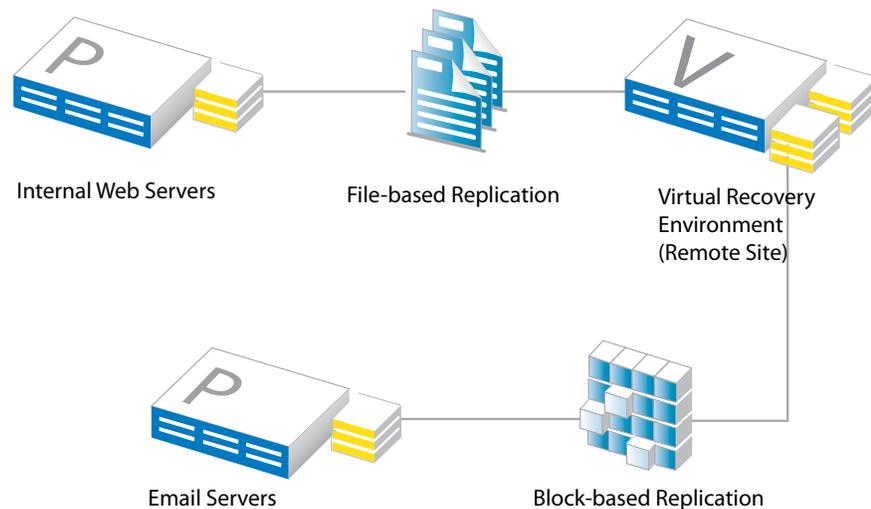
By enabling us to regularly replicate data across different sites, these PlateSpin technologies have practically eliminated the risk of a catastrophic failure of our IT systems."

Steve Frost

Infrastructure Manager
HPS Pharmacies.

Key Benefits

- **Lower DR Costs** – When given the choice between costly infrastructure duplication-based mirroring solutions and tape backup solutions, IT administrators are forced to use expensive mirroring for any workload for which the 24-hour RPO of tape is unacceptable, even if those workloads don't truly need zero or near-zero RPO. PlateSpin Protect allows you to achieve most of the performance benefits of mirroring your environments, with RPOs and RTOs of under an hour, at a price point approaching tape. You can significantly reduce disaster recovery infrastructure costs by using the most expensive solution, mirrored duplication, for fewer workloads – only the ones that truly need it.
- **Improve Performance** – At the same time, having spent up to 80% of the DR budget on duplication-based mirroring solutions for truly mission-critical workloads, many organizations are forced to settle for poor-performing tape backup for all remaining workloads. PlateSpin Protect dramatically reduces RTOs compared to tape. While a backup tape must first be retrieved and restored to a separate recovery environment, the warm standby virtual machines used by the NetIQ solutions can be quickly booted in place to run directly within the virtual recovery infrastructure. This approach delivers vastly improved performance over traditional backup, allowing you to improve recovery times for a greater percentage of your workloads while avoiding costly duplicate hardware and software investments.
- **Reduce Risk** – Regular testing is a critical but often overlooked component of disaster recovery planning. PlateSpin Protect allows you to rapidly and easily test the integrity of protected workloads. With a single click, you can take a virtual snapshot of the recovery workload, boot it into a safe sandbox test network, and quickly validate the recovery plan to ensure that recovery metrics, including recovery time objective (RTO) and



PlateSpin Protect enables both file-based and block-based replication. File-based replication provides the fastest solution for protecting stateless or low I/O workloads while maintaining server uptime. High-speed block-based replication enables you to protect transactional workloads, such as email and database servers.



recovery point objective (RPO), are met. And because the test snapshot is fenced off from the production network, you can work without impacting the production environment. PlateSpin Protect gives you a very easy, fast—and more importantly, safe—testing mechanism. The more regularly disaster recovery solutions are tested, the more confidence you (and the organization) have that they are up-to-date and will function correctly and as expected if a disaster actually occurs.

Key Features

High-performance, low-risk protection

Under an hour RPO/RTO

Replicate production workloads to warm-standby virtual machines, which can be powered on and run directly within your virtual infrastructure in minutes. Virtual machines deliver incredibly fast recovery performance because the backup media is also the recovery environment. PlateSpin Protect delivers mirror-like performance at tape backup prices, protecting workloads with frequent user-configurable incremental replications, allowing RPO as low as 30 minutes, and RTO as low as an hour or less.

Live whole workload replication

PlateSpin Protect enables you to protect entire server workloads (data, applications and operating systems) within a single bootable recovery environment, without taking the source servers offline or having to reboot. Replication uses minimal resources on the source servers, so users can continue to use production servers even while they're

being backed up, with little or no impact on performance. Whole workload protection allows you to avoid the hassles of manual system rebuilding, system and data restore.

Easy failover testing

One-click test failover allows you to rapidly test the integrity of workload replication. With a mouse click, you can take a virtual snapshot of the recovery workload, power it on within a private internal sandbox network and quickly validate the recovery plan. PlateSpin Protect provides an easy, fast, auditable—and more importantly, safe—testing mechanism so you can be sure your recovery – and not just you backup – is working properly.

Multiple recovery points

PlateSpin Protect supports multiple recovery points, allowing you to revert back to the last known good state of a protected workload. This eliminates the risk of recovering a corrupted workload. You can customize the number of recovery points to achieve an optimal balance between storage allocation and protection requirements.

Broad platform support

PlateSpin Protect enables streamlined disaster recovery for mixed datacenter environments, with support for protection of physical and virtual workloads running Windows or Linux.

Economical disaster recovery

Failback flexibility

Leveraging the multi-platform Workload Portability technology also found in PlateSpin Migrate, PlateSpin Protect provides flexible restore options to close the loop of disaster recovery by “failing back” or restoring your

With PlateSpin Protect, recovery in the event of failure is as simple as powering on a virtual machine.

To learn more about NetIQ PlateSpin Protect, or to start a trial, go to www.netiq.com/protect.

workloads to any available server. With the broadest support of x86 hardware and virtual platforms, there's no need to keep identical duplicate hardware on standby "just in case". PlateSpin Protect gets you back to business as usual with ultimate flexibility: workload failback can be rapidly executed to any physical or virtual host regardless of manufacturer, make or model.

SAN integration

PlateSpin Protect integrate with existing storage to accommodate current and future recovery requirements. You can benefit from the unique NetIQ workload protection capabilities in PlateSpin Protect while taking advantage of existing storage. Dashboard and management capabilities allow you to protect a greater share of workloads across the SAN. PlateSpin Protect supports both iSCSI and fiber channel SANs.

Efficient workload protection over the WAN

For enterprises with off-site disaster recovery needs, PlateSpin Protect provides efficient and reliable backup and restore operations over expensive and sometimes unreliable wide area networks.

Bandwidth throttling and compression

Bandwidth throttling lets you control the amount of network resources used during replication jobs. You can reduce network strain during peak hours, and maximize network usage during off hours. Compression allow you to further minimize bandwidth consumption, by reducing the amount of raw data sent over the network in both backup and restore operations.

Easy management

Events, tasks and actionable alerts

PlateSpin Protect creates, distributes and logs events to facilitate better management of the disaster recovery plan. You can be notified of events through e-mail so you don't have to actively monitor systems to stay on top of the disaster recovery plan. When an event occurs that requires user interaction, such as executing a workload failover, a task is created that includes associated actions, so users know exactly what they must do to rectify the issue. Finally, event logging provides a comprehensive audit trail so you can validate, review and report on the recovery plan.

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