NetIQ Access and Authentication as a Service

Shiny objects in the cloud make it easy for your clients to get sidetracked from delivering simple access and secure authentication. Cloud provides efficiency by removing complexity and streamlining processes to deliver on user requirements faster. Organizations worldwide (71%) rank efficiency as a top area to improve in the 2015 Cloud Enterprise Report. As such, it's vitally important that you offer high reliability, robust capabilities and user simplicity. NetIQ succeed on the delivery of these.

A Solution with Options
As you vet multi-factor authentication solutions, you could be tempted to choose a service that is feature light. The reality is that this selection would limit the security choices that you can offer. Our solution does a better job securing remote access because it:

- **Supports a wide range of methods.**
  Many authentication services limit your choices to some type of OTP app or SMS experience. Because NetIQ aggressively embraces new authentication technologies, it is unmatched in offering you support for the widest range of authentication methods. And because of Advanced Authentication’s standard’s based approach, you won’t be locked into a service.

  - **Can use high accuracy global positioning (GPS) technology (rather than typical IP based Geo-Location) for verification.** Geo-fencing authentication policies are based on a user’s specific location, such as a building, campus, city or beyond and can be used in combination with other MFA methods. It is critical for your customers (Regulated or other) who use VPNs or virtualized technology for remote access to employ Multi-Factor Authentication (MFA) protection.

- **Secure Workstations and Everything Else**
  With its wealth of ready-to-go integrations (Azure, RADIUS, OAuth2, SAML, VPN, OpenID, OAuth, FIDO, RACF, Windows, Mac OS, Linux, Citrix, VMware, and more), NetIQ® Advanced Authentication can be used to cover the client's entire environment. Features include:
  - Broad support for platforms, applications, and methods allows you to secure your customer’s entire environment with a single set of authentication policies.
  - It is flexible for environments with diverse authentication needs.
  - It is simple enough to require little administration
  - Provides authentication based upon policies specific to users, groups, devices or locations
  - Simple user enrollment web portal
  - Support for user BYOD (does not require domain membership)
  - Customized reports allow administrators to identify user authentication behavior and authentication trends
  - Supports delegated administration
Advanced Authentication for the Disconnected
Professionals on the go often find themselves in surroundings where they are not able to connect to standard authentication sources. While security is important, let’s be honest: productivity is paramount. There simply can’t be situations where mobile users are blocked from getting their work done or servicing a client. The Advanced Authentication service supports offline authentication so that these users are able to perform two-factor authentication—or any other kind of strong authentication—at anytime from anywhere, connected or not.

Make the Cloud Easy to Access
As departments across your customers business continue their adoption of SaaS-based services, delivering access that is straightforward and secure becomes paramount. And depending on your customer’s Microsoft Active Directory infrastructure, it can be complicated to provide single sign-on (SSO) to their Office 365 environment. For multiple domain configurations with trust relationships, building a single login solution across local domains and Office 365 can be overwhelming.

The NetIQ AccessSSO service provides access control and single sign-on SSO to virtually any cloud-based service. For environments that support federation, AccessSSO uses standards-based connectors. For other more limited services, AccessSSO comes with readymade technology to you can use deliver access control and SSO to them as well.

AccessSSO extends this same level of security and simple access to users on iOS and Android devices. With the MobileAccess apps, you can offer a portal view of all the applications and services available that you chose to make available to each user.

The Service Foundation
NetIQ offers solution providers access to their technology and skilled staff to deliver ready-to-go identity and access to include in your practice:

- Offerings are delivered globally through geocentric, high performance and secure cloud infrastructure
- Security and audit certifications include SSAE16 Type II, SOC1, SOC2, HIPAA/HITECH, PCI DSS, EU-US Privacy Shield, FACT and UK G-Cloud
- Multiple levels of support and configuration assistance are available up to 24/7 99.95% Uptime SLA.