



## PT. Astra Daihatsu Motor

PT. Astra Daihatsu Motor manages software deployment for 650 users across five locations. With Novell® ZENworks® Asset Management, Daihatsu gained greater control of its IT assets to save costs, maximize IT staff productivity and comply with Sarbanes-Oxley requirements.

### Overview

PT. Astra Daihatsu Motor (Daihatsu) is a subsidiary of PT. Astra International, Tbk., which was formed by the merger of Daihatsu Indonesia, Daihatsu Engine Manufacturing Industry and National Astra Motor. Daihatsu was established in 1973 to manufacture Daihatsu-branded vehicles such as Zebra, Taft, Taruna, YRV and Ceria.

### Challenge

As with many companies looking to become more compliant, Daihatsu recognized the need to step up its approach to improve accountability and meet Sarbanes-Oxley requirements. To establish and maintain internal controls, Daihatsu wanted to implement a solid approach to security information and event management. This would involve integrating a log monitoring system and vulnerability assessments into Daihatsu's IT internal control systems to maintain audit trails and log alterations of electronic records.

Previously, Daihatsu's IT staff had a manual process for inventory and asset management, requiring them to travel regularly to each of the company's five locations. Tracking software usage on its workstations and laptops was also a challenge, and the staff had concerns about its ability to maintain

security and ensure compliance with licensing agreements. Better insight into hardware and software usage throughout the company would allow the company to efficiently manage its assets.

### Solution

Daihatsu selected Novell ZENworks Asset Management to integrate asset inventory, software usage and license reconciliation. As a result, the company now has a complete and accurate view of its software installations and can assure 100 percent compliance.

"We compared Novell ZENworks Asset Management with other asset management solutions and immediately saw that it was the right fit for our heterogeneous environment," said Akmal Kusumajaya, division head of Corporate IT, PT Astra Daihatsu Motor. "ZENworks Asset Management offered a superior solution at a cost that was right in line with our budget."

Daihatsu's IT staff uses Novell ZENworks Asset Management to track exactly how employees are deploying hardware and software across all of its offices in Indonesia. Novell ZENworks Asset Management gives staff the ability to quickly run reports, eliminating the need for them to visit every

### PT. Astra Daihatsu Motor at a glance:

*The sole importer, assembler and manufacturer of Daihatsu automobiles in Indonesia*

#### ■ Industry:

Automotive

#### ■ Location:

Indonesia

#### ■ Solutions:

Novell ZENworks Asset Management

#### ■ Results:

- Decreased IT staff travel time by 40 percent
- Increased IT staff productivity
- Improved regulatory compliance
- Increased security

**"Novell ZENworks Asset Management gives us confidence that we are legitimately using our assets. It helps ensure that we are prepared for any audits, at any time, as required by the Sarbanes-Oxley Act."**

#### **Akmal Kusumajaya**

*Division Head of Corporate IT  
PT. Astra Daihatsu Motor*



**“Our users are extremely happy with our service, and we can attribute much of that satisfaction to ZENworks Asset Management. Without it, I would have had to double my staff, and they still wouldn’t have been as happy or as productive. ZENworks Asset Management really helped us to stretch our budget.”**

**Akmal Kusumajaya**  
*Division Head of Corporate IT*  
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workstation and helps them to effectively track usage and comply with software licensing requirements. IT staff can also identify areas where users can save money by eliminating unused licenses.

Novell ZENworks Asset Management is also helping to minimize the amount of manual effort involved in setting up new users, because IT staff can distribute new applications and patches from a centralized location. In the past, an installation or upgrade to Microsoft\* Office could take several months and required a visit to every workstation. Now the IT staff can distribute a similar installation or upgrade in less than a week, rolling it out site by site.

Novell ZENworks Asset Management provides visibility into desktop application usage trends and details. Reports indicate employee usage of products and types of software, as well as those not used at all. Improved management capabilities enable Daihatsu's IT staff to focus on purchasing and supporting only the licenses that the company really needs.

Usage reports also assist IT staff in setting and maintaining corporate standards across a disperse enterprise. The reports also assist the IT staff in keeping an eye out for threats such as rogue applications employed by hackers and peer-to-peer software.

“Novell ZENworks Asset Management gives us confidence that we are legitimately using our assets,” said Kusumajaya. “It helps ensure that we are prepared for any audits, at any time, as required by the Sarbanes-Oxley Act.”

## Results

With Novell ZENworks Asset Management, Daihatsu can now more effectively manage licensing costs and generate savings because it can focus on purchasing only the hardware and software that it needs. As a result, Daihatsu's IT staff has better control of the company's IT assets.

“Novell ZENworks Asset Management not only helped to address our compliance needs, but also reduced our software costs,” said Kusumajaya. “We're also better prepared for vendor negotiations because we can meet audit requirements efficiently and without pain.”

Daihatsu's IT staff can also now provide employees with higher service levels because they can minimize the amount of manual effort involved in setting up new users. Further, ZENworks Asset Management enables Daihatsu's IT director to share responsibility for software compliance with the company's various division heads and helped reduce IT staff travel costs by 40 percent.

“Our users are extremely happy with our service, and we can attribute much of that satisfaction to Novell ZENworks Asset Management,” said Kusumajaya. “Without ZENworks Asset Management, I would have had to double my staff, and they still wouldn't have been as happy or as productive. ZENworks Asset Management really helped us to stretch our budget.”



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