
NetIQ® eDirectory™

Installation Guide

January 2016

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Contents

About this Book and the Library	7
About NetIQ Corporation	9
1 Install and Upgrade Features	11
1.1 Multiple Package Formats for Installing eDirectory 9.0	11
1.2 Installing eDirectory 9.0 in a Custom Location	12
1.2.1 Specifying a Custom Location for Application Files	12
1.2.2 Specifying a Custom Location for Data Files	13
1.2.3 Specifying a Custom Location for Configuration Files	13
1.3 Non-root Install	14
1.4 Standards Compliance	14
1.4.1 FHS Compliance	14
1.4.2 LSB Compliance	15
1.5 Server Health Checks	15
1.5.1 Need for Health Checks	15
1.5.2 What Makes a Server Healthy?	16
1.5.3 Performing Health Checks	16
1.5.4 Types of Health Checks	17
1.5.5 Categorization of Health	17
1.5.6 Log Files	18
1.6 SecretStore Integration with eDirectory	19
1.7 eDirectory Instrumentation Installation	20
1.8 For More Information	20
2 Installing or Upgrading NetIQ eDirectory on Linux	21
2.1 System Requirements	21
2.2 Prerequisites	23
2.3 Hardware Requirements	25
2.4 Forcing the Backlink Process to Run	25
2.5 Upgrading eDirectory	25
2.5.1 Server Health Checks	26
2.5.2 Upgrading on Linux Servers Other Than OES	26
2.5.3 Unattended Upgrade of eDirectory on Linux	27
2.5.4 Upgrading eDirectory on Existing OES	28
2.5.5 Upgrading the Tarball Deployment of eDirectory 9.0	28
2.5.6 Upgrading Multiple Instances	29
2.6 Installing eDirectory	30
2.6.1 Using SLP with eDirectory	30
2.6.2 Using the nds-install Utility to Install eDirectory Components	31
2.6.3 Non-root User Installing eDirectory 9.0	34
2.6.4 Using the ndsconfig Utility to Add or Remove the eDirectory Replica Server	37
2.6.5 Using ndsconfig to Configure Multiple Instances of eDirectory 9.0	42
2.6.6 Using ndsconfig to Install a Linux Server into a Tree with Dotted Name Containers	49
2.6.7 Using the nmasinst Utility to Configure NMAS	50
2.6.8 Non-root User SNMP Configuration	51
2.6.9 Locating Log Files	51

3	Installing or Upgrading NetIQ eDirectory on Windows	53
3.1	System Requirements	53
3.2	Prerequisites	54
3.3	Hardware Requirements	56
3.4	Forcing the Backlink Process to Run	56
3.5	Disk Space Check on Upgrading to eDirectory 9.0 or Later	57
3.6	Installing NetIQ eDirectory on Windows	57
3.6.1	Installing or Updating NetIQ eDirectory 9.0 on a Windows Server	57
3.6.2	Server Health Checks	60
3.6.3	Communicating with eDirectory through LDAP	60
3.6.4	Installing NMAS Server Software	62
3.6.5	Installing NMAS Client Software	62
3.6.6	Installing into a Tree with Dotted Name Containers	62
3.6.7	Unattended Install and Configure to eDirectory 9.0 on Windows	63
3.6.8	Locating Log Files	72
4	Installing eDirectory on Linux and Windows with IPv6 Addresses	73
4.1	Configuring eDirectory on Linux with IPv6	74
4.1.1	Creating a New eDirectory Tree	74
4.1.2	Adding a Server to an Existing eDirectory Tree	74
4.1.3	Enabling IPv6 Addresses on Existing or Upgraded eDirectory Servers	74
4.1.4	Adding LDAP URLs for IPV6 on the LDAP Server Object	75
4.2	Installing or Upgrading eDirectory on Windows with IPv6	75
4.2.1	Enabling IPv6 While Installing or Upgrading eDirectory	75
4.2.2	Enabling IPv6 for Existing Servers	75
4.2.3	Accessing iMonitor	75
5	Operating eDirectory in FIPS Mode	77
5.1	Configuring eDirectory in FIPS Mode for OpenSSL	77
6	Relocating the DIB	79
6.1	Linux	79
6.2	Windows	80
7	Upgrade Requirements of eDirectory 9.0	81
7.1	Reference Changes in 9.0 or Later Versions	81
7.2	Upgrade Process in 9.0	82
7.3	Performing a Dry Run before Upgrading eDirectory	84
7.3.1	Common Problems Encountered during the Upgrade Process	84
8	Configuring NetIQ eDirectory on Linux	87
8.1	Configuration Utilities	87
8.1.1	The ndsconfig Utility	87
8.1.2	Using LDAP Tools to Configure the LDAP Server and LDAP Group Objects	88
8.1.3	Using the nmasinst Utility to Configure NetIQ Modular Authentication Service	88
8.1.4	Customizing eDirectory	88
8.2	Configuration Parameters	90
8.3	Security Considerations	95

9	Migrating to eDirectory 9.0	97
9.1	Migrating to eDirectory 9.0 While Upgrading the Operating System	97
9.2	Migrating to eDirectory 9.0 Without Upgrading the Operating System.	98
10	Migrating eDirectory from NetWare to OES 2 Linux	101
10.1	Planning Your Migration	101
10.1.1	System Requirements	101
10.1.2	Prerequisites	101
10.1.3	Supported Platforms	102
10.1.4	Considerations.	102
10.2	Migration Tools	102
10.3	Migration Procedure.	102
10.4	After the Migration	104
11	Deploying eDirectory on High Availability Clusters	105
11.1	Clustering eDirectory Services on Linux	106
11.1.1	Prerequisites	106
11.1.2	Installing and Configuring eDirectory.	106
11.1.3	Configuring SNMP Server in Clustered Linux Environments.	108
11.2	Clustering eDirectory Services on Windows	109
11.2.1	Prerequisites	109
11.2.2	Installing and Configuring eDirectory.	109
11.2.3	Configuring SNMP Server in Clustered Windows Environments.	111
11.3	Troubleshooting Clustered Environments	111
11.3.1	Repairing or Upgrading eDirectory on Clustered Nodes	111
11.3.2	Creating Windows Registry Keys	111
11.4	Configuration Utility Options.	111
12	Uninstalling NetIQ eDirectory	113
12.1	Uninstalling eDirectory on Windows.	113
12.1.1	Uninstalling eDirectory, ConsoleOne, and SLP DA	113
12.1.2	Unattended Uninstallation of eDirectory	113
12.1.3	Uninstalling NICI	117
12.1.4	Uninstalling Microsoft Visual C++ 2005 and Visual C++ 2012 Runtime Libraries	117
12.2	Uninstalling eDirectory on Linux.	117
12.3	Unattended Uninstallation of eDirectory on Linux	118
12.4	Caveats for Uninstalling eDirectory	119
A	Linux Packages for NetIQ eDirectory	121
B	eDirectory Health Checks	125
B.1	Need for Health Checks	125
B.2	Performing Health Checks	125
B.2.1	With the Upgrade.	125
B.2.2	As a Standalone Utility.	126
B.3	Types of Health Checks	126
B.3.1	Basic Server Health.	126
B.3.2	Partitions and Replica Health	127
B.4	Categorization of Health.	127
B.4.1	Normal	127
B.4.2	Warning	127

B.4.3	Critical	127
B.5	Log Files	128

C Configuring OpenSLP for eDirectory 129

C.1	Service Location Protocol	129
C.2	SLP Fundamentals	129
C.2.1	NetIQ Service Location Providers	130
C.2.2	User Agents	130
C.2.3	Service Agents	131
C.3	Configuration Parameters	131

D Troubleshooting Issues 133

D.1	Troubleshooting the Installation Issues	133
D.2	Troubleshooting the Configuration Issues	134
D.3	Troubleshooting the Issues with Multiple Instances of eDirectory	135
D.4	ndsconfig Utility	136
D.5	Troubleshooting NMAS Installation	137
D.6	Troubleshooting Certificate Server Installation	137

About this Book and the Library

The *Installation Guide* describes how to install eDirectory 9.0. It is intended for network administrators.

For the most recent version of the *NetIQ eDirectory Installation Guide*, see the [NetIQ eDirectory online documentation](#) Web site.

Intended Audience

The guide is intended for network administrators.

Other Information in the Library

The library provides the following information resources:

Administration Guide

Describes how to manage and configure eDirectory.

Tuning Guide for Linux Platforms

Describes how to analyze and tune eDirectory on Linux platforms to yield superior performance in all deployments.

These guides are available at the [NetIQ eDirectory 9.0 documentation Web site](#).

For information about the eDirectory management utility, see the [NetIQ iManager Administration Guide](#).

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Our Viewpoint

Adapting to change and managing complexity and risk are nothing new

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1 Install and Upgrade Features

This chapter discusses the features of NetIQ eDirectory 9.0 installation and upgrade.

The following table lists the new features and specifies the platforms they are supported on.

Feature	Linux	Windows
Multiple package formats for installing eDirectory 9.0	✓	✗
Custom location install for application files	✓	✓
Custom location install for data files	✓	✓
Custom location install for configuration files	✓	✗
Non-root install	✓	✗
Improved support for installations on high availability clusters	✓	✓
FHS compliance	✓	✗
LSB compliance	✓	✗
Server health checks	✓	✓
SecretStore integration	✓	✓
eDirectory Instrumentation Installation	✓	✓

This chapter includes the following information:

- ♦ [Section 1.1, “Multiple Package Formats for Installing eDirectory 9.0,” on page 11](#)
- ♦ [Section 1.2, “Installing eDirectory 9.0 in a Custom Location,” on page 12](#)
- ♦ [Section 1.3, “Non-root Install,” on page 14](#)
- ♦ [Section 1.4, “Standards Compliance,” on page 14](#)
- ♦ [Section 1.5, “Server Health Checks,” on page 15](#)
- ♦ [Section 1.6, “SecretStore Integration with eDirectory,” on page 19](#)
- ♦ [Section 1.7, “eDirectory Instrumentation Installation,” on page 20](#)
- ♦ [Section 1.8, “For More Information,” on page 20](#)

1.1 Multiple Package Formats for Installing eDirectory 9.0

On Linux, you have an option to choose from various file formats while installing eDirectory 9.0 on your host. The file formats are listed in the table below.

Type of User and Installation Location	Linux
Root user	
Default location	RPM
Custom location	Tarball
Non-root user	
Custom location	Tarball

For more information on installing using tarballs, refer to [Section 2.5.5, “Upgrading the Tarball Deployment of eDirectory 9.0,” on page 28](#).

1.2 Installing eDirectory 9.0 in a Custom Location

eDirectory 9.0 gives you the flexibility to install the application, data, and configuration files in a location of your choice.

One of the scenarios for installing eDirectory 9.0 in a custom location is when you already have an earlier version of eDirectory installed on your host and you want to test eDirectory 9.0 before upgrading to it. This way, you can have your existing eDirectory setup undisturbed and also test this new version. You can then decide whether you want to retain your existing version or want to upgrade to eDirectory 9.0.

NOTE: SLP and the SNMP subagent are installed in the default locations.

This section explains how to install the various files in a custom location:

- [Section 1.2.1, “Specifying a Custom Location for Application Files,” on page 12](#)
- [Section 1.2.2, “Specifying a Custom Location for Data Files,” on page 13](#)
- [Section 1.2.3, “Specifying a Custom Location for Configuration Files,” on page 13](#)

1.2.1 Specifying a Custom Location for Application Files

While installing eDirectory, you can install your application files in a location of your choice.

Linux

To install eDirectory 9.0 in a custom location, you can use the tarball installation file and untar eDirectory 9.0 in a location of your choice.

Windows

You were able to specify a custom location for the application files during the installation Wizard even prior to eDirectory 9.0.

1.2.2 Specifying a Custom Location for Data Files

While configuring eDirectory, you can save the data files in a location of your choice. The data files include the `data`, `dib`, and `log` directories.

Linux

To configure the data files in a custom location, you can use either the `-d` or `-D` option of the `ndsconfig` utility.

Option	Description
<code>-d custom_location</code>	Creates the <code>DIB</code> (the eDirectory database) directory in the path mentioned. NOTE: This option was present prior to eDirectory 9.0 also.
<code>-D custom_location</code>	Creates the <code>data</code> (contains data such as the pids and socket IDs), <code>dib</code> , and <code>log</code> directories in the path mentioned.

Windows

On Windows you would be prompted to enter the DIB path during the installation. Enter a path of your choice.

1.2.3 Specifying a Custom Location for Configuration Files

While configuring eDirectory, you can select the path where you want to save your configuration files.

Linux

To configure the `nds.conf` configuration file to a different location, use the `--config-file` option of the `ndsconfig` utility.

To install the other configuration files (such as `modules.conf`, `ndsimon.conf`, and `ice.conf`) to a different location, do the following:

- 1 Copy all the configuration files to the new location.
- 2 Set the new location by entering the following:

```
ndsconfig set n4u.nds.configdir custom_location
```

Windows

You cannot specify a custom location for the configuration files on Windows.

1.3 Non-root Install

eDirectory 9.0 and higher supports installation and configuration of eDirectory servers by a non-root user. Earlier versions of eDirectory could be installed and configured only by a root user with only a single instance of eDirectory running on a host.

With eDirectory 9.0 or higher, any non-root user can use a tarball build to install eDirectory. There can be multiple instances of eDirectory binary installs by the same or different users. However, even for non-root user installs, the system-level services such as the Novell International Cryptographic Infrastructure (NICI), SNMP and SLP can be installed only with the root privileges. NICI is a mandatory component, and SNMP and SLP are optional components for eDirectory functionality. Also, with a package install, only a single instance can be installed by the root user.

After the install, a non-root user can configure eDirectory server instances using his or her individual tarball installation, or by using a binary installation. This means that there can be multiple instances of eDirectory servers running on a single host because any user, either root or non-root, can configure different eDirectory server instances on a single host by using either a package or tarball installation. For more details on the Multiple Instances feature, see [Section 2.5.6, “Upgrading Multiple Instances,” on page 29](#).

Non-root installation and configuration is applicable to Linux platforms only. For more information on non-root installation and configuration, see [Section 2.6.3, “Non-root User Installing eDirectory 9.0,” on page 34](#).

1.4 Standards Compliance

eDirectory 9.0 is compliant with the following standards:

- ♦ [Section 1.4.1, “FHS Compliance,” on page 14](#)
- ♦ [Section 1.4.2, “LSB Compliance,” on page 15](#)

1.4.1 FHS Compliance

To avoid file conflicts with other product application files, eDirectory 9.0 follows the Filesystem Hierarchy Standard (FHS). This feature is available only on Linux.

eDirectory follows this directory structure only if you have chosen to install it in the default location. If you have chosen a custom location, the directory structure would be *custom_location/default_path*.

For example, if you choose to install in the `eDir88` directory, the same directory structure would be followed in the `eDir88` directory, like the man pages would be installed in the `/eDir88/opt/novell/man` directory.

The following table lists the change in the directory structure:

Types of Files Stored in the Directory	Directory Name and Path
Executable binaries and static shell scripts	<code>/opt/novell/eDirectory/bin</code>
Executable binaries for root use	<code>/opt/novell/eDirectory/sbin</code>
Static or dynamic library binaries	<code>/opt/novell/eDirectory/lib</code>
Configuration files	<code>/etc/opt/novell/eDirectory/conf</code>
Read/Write, run-time dynamic data like the DIB	<code>/var/opt/novell/eDirectory/data</code>

Types of Files Stored in the Directory	Directory Name and Path
Log files	<code>/var/opt/novell/eDirectory/log</code>
Linux man pages	<code>/opt/novell/man</code>

Export Environmental Variables

With the FHS implementation in eDirectory 9.0, you need to update the path environmental variables and export them. This creates the following problems:

- ♦ You need to remember all the paths exported, so that whenever you open a shell, you need to export these paths and start using the utilities.
- ♦ When you want to use more than one set of binary, you have to open more than one shell or have to unset and set the paths to the different set of binaries frequently.

To resolve the above issue, you can use the `/opt/novell/eDirectory/bin/ndspath` script as follows:

- ♦ Prefix the ndspath script to the utility and run the utility you want as follows:

```
custom_location/opt/novell/eDirectory/bin/ndspath utility_name_with_parameters
```

- ♦ Export the paths in the current shell as follows:

```
. custom_location/opt/novell/eDirectory/bin/ndspath
```

- ♦ After entering the above command, run the utilities as you would normally do. Call the script in your profile, `bashrc`, or similar scripts. Therefore, whenever you log in or open a new shell, you can start using the utilities directly.

1.4.2 LSB Compliance

eDirectory 9.0 is now Linux Standard Base (LSB) compliant. LSB also recommends FHS compliance. All the eDirectory packages in Linux are prefixed with *novell*. For example, `NDSserv` is now `novell-NDSserv`.

1.5 Server Health Checks

NetIQ eDirectory includes server health checks that help you determine whether your server health is safe before upgrading.

The server health checks run by default with every upgrade and occur before the actual package upgrade. However, you can also run the diagnostic tool `ndsccheck` to do the health checks.

For more information about performing routine health check procedures, see [Maintaining NetIQ eDirectory](#) in the *NetIQ eDirectory Administration Guide*.

1.5.1 Need for Health Checks

In earlier releases of eDirectory, the upgrade did not check the health of the server before proceeding with the upgrade. If the health was unstable, the upgrade operation would fail and eDirectory would be in an inconsistent state. In some cases, you probably could not roll back to the pre-upgrade settings.

This new health check tool resolves this, letting you to ensure that your server is ready to upgrade.

1.5.2 What Makes a Server Healthy?

The server health check utility performs certain [health checks](#) to ensure that the tree is healthy. The tree is declared healthy when all these health checks are completed successfully.

1.5.3 Performing Health Checks

You can perform server health checks in two ways:

- ♦ [“With the Upgrade” on page 16](#)
- ♦ [“As a Standalone Utility” on page 16](#)

NOTE: You need administrative rights to run the health check utility. The minimal right that can be set to run the utility is the Public right. However, with the Public right some of the NetWare Core Protocol (NCP) objects and partition information are not available.

With the Upgrade

The health checks are run by default every time you upgrade eDirectory.

Linux

Every time you upgrade, the health checks are run by default before the actual upgrade operation starts.

To skip the default health checks, you can use the `-j` option with the `nds-install` utility.

Windows

The server health checks happen as part of the installation wizard. You can enable or disable the health checks when prompted to do so.

As a Standalone Utility

You can run the server health checks as a standalone utility any time you want. The following table explains the health check utilities.

Table 1-1 Health Check Utilities

Platform	Utility Name
Linux	ndsccheck
	Syntax:
	<code>ndsccheck -h hostname:port -a admin_FDN -F logfile_path - --config-file configuration_file_name_and_path</code>
Windows	NOTE: You can specify either <code>-h</code> or <code>--config-file</code> , but not both options.
	ndsccheck

1.5.4 Types of Health Checks

When you upgrade or run the ndscheck utility, the following types of health checks are done:

- ♦ [Basic Server Health](#)
- ♦ [Partitions and Replica Health](#)

If you run the ndscheck utility, the results from the health checks are displayed on the screen and logged in to `ndscheck.log`. For more information on log files, refer to [Section 1.5.6, “Log Files,” on page 18](#).

If the health checks are done as part of the upgrade, then after the health checks, based on the criticality of the error, either you are prompted to continue the upgrade process or the process is aborted. The details of the errors are described in [Section 1.5.5, “Categorization of Health,” on page 17](#).

Basic Server Health

This is the first stage of the health check. The health check utility checks for the following:

1. The eDirectory service is up. The DIB is open and able to read some basic tree information such as the tree name.
2. The server is listening on the respective port numbers.

For LDAP, it gets the TCP and the SSL port numbers and checks if the server is listening on these ports.

Similarly, it gets the HTTP and HTTP secure port numbers and checks if the server is listening on these ports.

Partitions and Replica Health

After checking the basic server health, the next step is to check the partitions and replica health as follows:

1. Checks the health of the replicas of the locally held partitions.
2. Reads the replica ring of each and every partition held by the server and checks whether all servers in the replica ring are up and all the replicas are in the ON state.
3. Checks the time synchronization of all the servers in the replica ring. This shows the time difference between the servers.

1.5.5 Categorization of Health

Based on the errors found while checking the health of a server, there can be the three categories of health. The status of the health checks is logged in to a log file. For more information, refer to [Section 1.5.6, “Log Files,” on page 18](#).

The three categories of health [Normal](#), [Warning](#), and [Critical](#).

Normal

The server health is normal when all the health checks were successful.

The upgrade proceeds without interruption.

Warning

The server health is in the warning category when minor errors are found while checking the health.

If the health check is run as part of the upgrade, you are prompted to either abort or continue.

Warnings normally occur in the following scenarios:

1. Server not listening on LDAP and HTTP ports, either normal or secure or both.
2. Unable to contact any of the nonmaster servers in the replica ring.
3. Servers in the replica ring are not in sync.

Critical

The server health is critical when critical errors were found while checking the health.

If the health check is run as part of the upgrade, the upgrade operation is aborted.

The critical state normally occurs in the following cases:

1. Unable to read or open the DIB. The DIB might be locked or corrupt.
2. Unable to contact all the servers in the replica ring.
3. Locally held partitions are busy.
4. Replica is not in the ON state.

1.5.6 Log Files

Every server health check operation, whether it is run with the upgrade or as a standalone utility, maintains the status of the health in a log file.

The content of the log file is similar to the messages displayed on the screen when the checks are happening.

The health check log file contains the following:

- ♦ Status of the health checks (normal, warning, or critical).
- ♦ URLs to the NetIQ support site.

The following table gives you the locations for the log file on the various platforms:

Table 1-2 Health Check Log File Locations

Platform	Log File Name	Log File Location
Linux	<code>ndsccheck.log</code>	<p>Depends on the location you specified with the <code>ndsccheck -F</code> utility.</p> <p>If you did not use the <code>-F</code> option, the location of the <code>ndsccheck.log</code> file is determined by the other options you used at the <code>ndsccheck</code> command line as follows:</p> <ol style="list-style-type: none">1. If you used the <code>-h</code> option, the <code>ndsccheck.log</code> file is saved in the user's home directory.2. If you used the <code>--config-file</code> option, the <code>ndsccheck.log</code> file is saved in the server instance's log directory. You can also select an instance from the multiple instances list.
Windows	<code>ndsccheck.log</code>	<code>install_directory</code>

1.6 SecretStore Integration with eDirectory

eDirectory 9.0 gives you an option to configure Novell SecretStore 3.4 during eDirectory configuration. Prior to eDirectory 9.0, you had to manually install SecretStore.

SecretStore is a simple and secure password management solution. It enables you to use a single authentication to eDirectory to access most Linux, Windows, Web, and mainframe applications.

After you've authenticated to eDirectory, SecretStore-enabled applications store and retrieve the appropriate login credentials. When you use SecretStore, you eliminate the need to remember or synchronize all the multiple passwords required for accessing password-protected applications, Web sites, and mainframes.

To configure SecretStore 3.4 along with eDirectory, you can do the following:

- ♦ **Linux:**

Use the `ndsconfig add -m ss` parameter. Here, `ss` denotes SecretStore and is an optional parameter. If you do not mention the module name, all the modules are installed. If you do not want to configure SecretStore, you can pass the `no_ss` value to this option by specifying `-m no_ss`.

- ♦ **Windows:**

While installing eDirectory, there is an option to specify whether to configure the SecretStore module. By default, this option is selected.

For more information on the SecretStore usage, refer to the [Novell SecretStore 3.4 Administration Guide](https://www.netiq.com/documentation/secretstore34/) (<https://www.netiq.com/documentation/secretstore34/>).

1.7 eDirectory Instrumentation Installation

Earlier eDirectory Instrumentation was a part of Novell Audit. You must separately install eDirectory Instrumentation.

For detailed information on installing, configuring, and uninstalling eDirectory Instrumentation, see [Auditing eDirectory Events](#) in the *NetIQ eDirectory Administration Guide*.

1.8 For More Information

For more information on any of the features discussed in this chapter, see the following documentation:

- ♦ [NetIQ eDirectory Administration Guide](#)
- ♦ On Linux: `nds-install`, `ndsconfig`, and `ndscheck` man pages

2 Installing or Upgrading NetIQ eDirectory on Linux

Use the following information to install or upgrade NetIQ eDirectory 9.0 on a Linux server:

- [Section 2.1, “System Requirements,” on page 21](#)
- [Section 2.2, “Prerequisites,” on page 23](#)
- [Section 2.3, “Hardware Requirements,” on page 25](#)
- [Section 2.4, “Forcing the Backlink Process to Run,” on page 25](#)
- [Section 2.5, “Upgrading eDirectory,” on page 25](#)
- [Section 2.6, “Installing eDirectory,” on page 30](#)

2.1 System Requirements

You must install eDirectory on one of the following 64-bit platforms, at a minimum:

- Memory
 - ♦ 300 MB of disk space for the eDirectory server
 - ♦ 150 MB of disk space for every 50,000 users
- Virtualization Systems
 - ♦ Xen (on SLES 11 and later service packs)

IMPORTANT: eDirectory 9.0 does not support Identity Manager 4.5.x.

- VMWare ESXi
- KVM Hypervisor (on RHEL 6.7)
- One of the following operating systems:

The following table contains a list of the certified and supported server operating systems that the Identity Vault can run on.

IMPORTANT: Certified means the Operating System has been fully tested and supported. However, if an Operating System is listed as Supported it means that it has not yet been tested, but it is expected to work.

Certified Server Operating System Version	Supported Operating Systems	Notes
SUSE Linux Enterprise Server 11 SP3 (64-bit), SP4 (64-bit)	Supported on later versions of support packs	For the most recent information about the system requirements, see the Release Notes.
SUSE Linux Enterprise Server 12, and SLES 12 SP1	Supported on later versions of support packs	For the most recent information about the system requirements, see the Release Notes.

Certified Server Operating System Version	Supported Operating Systems	Notes
Red Hat 6.6, 6.7, 6.8	Supported on later versions of support packs	For the most recent information about the system requirements, see the Release Notes.
Red Hat 7.0, 7.1, 7.2, 7.3	Supported on later versions of support packs	For the most recent information about the system requirements, see the Release Notes. NOTE: RHEL 7.x does not allow starting services for a non-root user. So eDirectory does not support a non-root user on this platform.

To determine the version of SUSE Linux you are running, see the `/etc/SuSE-release` file.

Ensure that the latest `glibc` patches are applied from [Red Hat Errata \(http://rhn.redhat.com/errata\)](http://rhn.redhat.com/errata) on Red Hat systems. The minimum required version of the `glibc` library is version 2.4.

Determining the version of eDirectory

To determine the version of eDirectory, follow one of the steps mentioned below:

- ♦ Run `ndsstat`.

The `ndsstat` utility displays information related to eDirectory servers, such as the eDirectory tree name, the fully distinguished server name, and the eDirectory version. In the following example, eDirectory 8.7.1 is the product version (marketing string), and 10510.65 is the binary version (internal build number).

```
osg-dt-srv17:/>ndsstat
Tree Name: SNMP-HPUX-RASH
Server Name: .CN=osg-dt-srv17.O=novell.T=SNMP-HPUX-RASH.
Binary Version: 40002.79
Root Most Entry Depth: 0
Product Version: eDirectory for Linux x86_64 v9.0 [DS]
```

For information on running `ndsstat`, see “[NetIQ eDirectory Linux Commands and Usage](#)” in the [NetIQ eDirectory Administration Guide](#), or the `ndsstat` man page (`ndsstat.1m`).

- ♦ Run `ndsd --version`.

For information on running `ndsd`, see “[NetIQ eDirectory Linux Commands and Usage](#)” in the [NetIQ eDirectory Administration Guide](#), or the `ndsd` man page (`ndsd.1m`).

- ♦ Run iMonitor.

On the Agent Summary page, click Known Servers. Then under Servers Known to Database, click Known Servers. The Agent Revision column displays the internal build number for each server. For example, an Agent Revision number for NetIQ eDirectory 9.0 might be 40002.79.

For information on running iMonitor, see “[Accessing iMonitor](#)” in the [NetIQ eDirectory Administration Guide](#).

- ♦ Run `rpm -qi NDSserv`.

Entering this command will display similar information to `ndsd --version`.

2.2 Prerequisites

IMPORTANT: Check the currently installed NetIQ and Third Party applications to determine if those products are supported on eDirectory 9.0 before upgrading your existing eDirectory environment. The prerequisites for other NetIQ products can be found on the [NetIQ Documentation site \(http://www.netiq.com/documentation/\)](http://www.netiq.com/documentation/). We also recommend you back up an eDirectory instance before performing any upgrades on that instance.

- ☐ (Conditional) Novell International Cryptographic Infrastructure (NICI) 3.0 and eDirectory 9.0 support key sizes up to 4096 bits. If you want to use a 4 KB key size, every server must be upgraded to eDirectory 9.0. In addition, every workstation using the management utilities, for example, iManager must have NICI 3.0 installed on it.

When you upgrade your Certificate Authority (CA) server to eDirectory 9.0, the key size will not change but will still be 2 KB. The only way to create a 4 KB key size is recreate the CA on an eDirectory 9.0 server. In addition, you would have to change the default from 2 KB to 4 KB for the key size during the CA creation.

When you install eDirectory, the `nds-install` utility automatically installs NICI. For more information about installing eDirectory, see [Section 2.6.2, “Using the nds-install Utility to Install eDirectory Components,” on page 31](#). However, if you need to install only NICI, and not eDirectory itself, on a workstation that has the management utilities installed, you must install NICI manually. For more information about manually installing NICI, see [“Installing NICI” on page 34](#).

- ☐ Service Location Protocol (SLP) installed and configured

With eDirectory 9.0, SLP does not get installed as part of the eDirectory installation.

Only a root user can install SLP.

For more information on installing SLP, refer to [“Using SLP with eDirectory” on page 30](#).

- ☐ The Linux host enabled for multicast routing

To check if the host is enabled for multicast routing, enter the following command:

```
/bin/netstat -nr
```

The following entry should be present in the routing table:

```
224.0.0.0 0.0.0.0
```

If the entry is not present, log in as root and enter the following command to enable multicast routing:

```
route add -net 224.0.0.0 netmask 240.0.0.0 dev interface
```

The *interface* could be a value such as `eth0`, `hme0`, `hme1`, or `hme2`, depending on the NIC that is installed and used.

For more information on multicast and broadcast routes, refer to the [OpenSLP Web site \(http://www.openslp.org/doc/html/UsersGuide/Installation.html\)](http://www.openslp.org/doc/html/UsersGuide/Installation.html).

- ☐ Network server time synchronized

Use Network Time Protocol's (NTP) `ntp` to synchronize time across all network servers.

- ☐ (Conditional) If you are installing a secondary server, all the replicas in the partition that you install the product on should be in the On state.

- ❑ (Conditional) If you are installing a secondary server into an existing tree as a non-administrator user, create a container and then partition it. Ensure that you have the following rights:
 - ♦ Supervisor rights to this partition.
 - ♦ All Attributes rights: read, compare, and write rights over the W0.KAP.Security object.
 - ♦ Entry rights: browse rights over Security container object.
 - ♦ All Attributes rights: read and compare rights over Security container object.
 - ♦ (Conditional) If the W1.KAP.Security object exists, all attributes rights: read, compare, and write rights over this object. For more information about the W1.KAP.Security object, see [Creating an AES 256-Bit Tree Key](#) in the *NICl Administration Guide*.
- ❑ (Conditional) If you are installing a secondary server into an existing tree as a non-administrator user, ensure that at least one of the servers in the tree has the same or higher eDirectory version as that of the secondary being added as container admin. In case the secondary being added is of later version, then the schema needs to be extended by the administrator of the tree before adding the secondary using container admin.
- ❑ While configuring eDirectory, you must enable SLP services and a NetWare Core Protocol (NCP) port (the default is 524) in the firewall to allow the secondary server addition. Additionally, you can enable the following service ports based on your requirements:
 - ♦ LDAP clear text - 389
 - ♦ LDAP secured - 636
 - ♦ HTTP clear text - 8028
 - ♦ HTTP secured - 8030

In case, if you have enabled user-defined ports, you must mention these ports while configuring eDirectory.

NOTE: This step is required only if you have SLP configured in your system.

- ❑ Do not set the user-defined ports to 8008 and 8010 while upgrading eDirectory 8.8 SP2 or later versions to 9.0. If the ports are set to 8008 or 8010, `ndsconfig` assumes that the server is a pre-eDirectory 8.8.x server and automatically resets them to 8028 and 8030 respectively.
- ❑ During eDirectory upgrade, if SecretStore has not already been configured with the previous versions, or you do not want to configure SecretStore, use the `-m no_ss` option with the `nds-install` utility.
- ❑ If you do not have the latest Platform Agent (PA) installed while upgrading to eDirectory 9.0 SP3, please run the `Novell_Audit_PlatformAgent_Win64.exe` file from the `<installerFolder>/windows/x64/auditds/` location to install.

Configuring Static IP Address

Static IP address must be configured on the server for the eDirectory to perform efficiently. Configuring eDirectory on the servers with DHCP address can lead to unpredictable results.

2.3 Hardware Requirements

Hardware requirements depend on the specific implementation of eDirectory. Two factors increase performance: more cache memory and faster processors. For best results, cache as much of the Directory Information Base (DIB) Set as the hardware allows.

eDirectory scales well on a single processor. However, NetIQ eDirectory 9.0 takes advantage of multiple processors. Adding processors improves performance in some areas — for example, logins — and having multiple threads active on multiple processors also improves performance. eDirectory itself is not processor intensive, but it is I/O intensive.

The following table illustrates typical system requirements for eDirectory for Linux:

Objects	Memory	Hard Disk
100,000	2+ GB	300 MB
1 million	4 GB	1.5 GB
10 million	4+ GB	15 GB

2.4 Forcing the Backlink Process to Run

Because the internal eDirectory identifiers change when upgrading to NetIQ eDirectory, the backlink process must update backlinked objects for them to be consistent.

Backlinks keep track of external references to objects on other servers. For each external reference on a server, the backlink process ensures that the real object exists in the correct location and verifies all backlink attributes on the master of the replica. The backlink process occurs two hours after the database is open, and then every 780 minutes (13 hours). The interval is configurable from 2 minutes to 10,080 minutes (7 days).

After migrating to eDirectory, start the DSTrace process by issuing the `ndstrace -l>log&` command, which runs the process at the background. This allows you to properly analyze the results of the backlinker process, which takes 4 to 10 minutes. Then force the backlink process to run by issuing the `ndstrace -c 'set ndstrace=*B'` command from the DSTrace OS command prompt. Review the results of the log file created in the first step. Then you can unload the DSTrace process by issuing the `ndstrace -u` command. Running the backlink process is especially important on servers that do not contain a replica.

2.5 Upgrading eDirectory

When upgrading eDirectory, you can upgrade from eDirectory 8.8.6.x 64-bit to eDirectory 9.0 64-bit.

NOTE: To upgrade from a 32-bit version of eDirectory to a 64-bit version of eDirectory, first upgrade 32-bit version to eDirectory 8.8.x 64-bit version and then upgrade it to eDirectory 9.0. You can follow the same procedure for upgrading a 64-bit eDirectory to eDirectory 9.0.

The following sections provide information to help you upgrade your existing eDirectory installation to the current version.

- ♦ [Section 2.5.1, “Server Health Checks,” on page 26](#)
- ♦ [Section 2.5.2, “Upgrading on Linux Servers Other Than OES,” on page 26](#)

- ♦ [Section 2.5.3, “Unattended Upgrade of eDirectory on Linux,” on page 27](#)
- ♦ [Section 2.5.4, “Upgrading eDirectory on Existing OES,” on page 28](#)
- ♦ [Section 2.5.5, “Upgrading the Tarball Deployment of eDirectory 9.0,” on page 28](#)
- ♦ [Section 2.5.6, “Upgrading Multiple Instances,” on page 29](#)

NOTE: The `ndsconfig upgrade` command is used to upgrade the necessary configuration of the individual components such as HTTP, LDAP, SNMP, SAS, and NetIQ Modular Authentication Service (NMAS).

2.5.1 Server Health Checks

With eDirectory 9.0, when you upgrade eDirectory, a server health check is conducted by default to ensure that the server is safe for the upgrade:

- ♦ [Section B.3.2, “Partitions and Replica Health,” on page 127](#)

Based on the results obtained from the health checks, the upgrade will either continue or exit as follows:

- ♦ If all the health checks are successful, the upgrade will continue.
- ♦ If there are minor errors, the upgrade will prompt you to continue or exit.
- ♦ If there are critical errors, the upgrade will exit.

See [Appendix B, “eDirectory Health Checks,” on page 125](#) for a list of minor and critical error conditions.

Skipping Server Health Checks

To skip server health checks, run `nds-install -j` or `ndsconfig upgrade -j` from the installation folder.

For more information, see [Appendix B, “eDirectory Health Checks,” on page 125](#).

2.5.2 Upgrading on Linux Servers Other Than OES

eDirectory upgrade is supported from eDirectory 8.8 onwards.

To upgrade, use the `nds-install` utility. This utility is located in the `Setup` directory of the downloaded file for Linux platform. Enter the following command from the `Setup` directory:

```
./nds-install
```

After the upgrade to eDirectory 9.0, the default location of the configuration files, data files, and log files are changed to `/etc/opt/novell/eDirectory/conf`, `/var/opt/novell/eDirectory/data`, and `/var/opt/novell/eDirectory/log`, respectively.

The new directory `/var/opt/novell/eDirectory/data` uses a symbolic link to the `/var/nds` directory.

The old configuration file `/etc/nds.conf` is migrated to `/etc/opt/novell/eDirectory/conf` directory. The old configuration file `/etc/nds.conf` and the old log files under `/var/nds` are retained for reference.

NOTE: Run `ndsconfig upgrade` after `nds-install`, if the upgrade of the DIB fails and `nds-install` asks to do so.

NOTE: Health check fails due to time sync. To resolve this issue, perform a time sync between the instances. You can ignore this warning message during upgrade.

2.5.3 Unattended Upgrade of eDirectory on Linux

On Linux, eDirectory provides switches and options along with the install script and configuration utility that facilitates the unattended upgrade. The following sections discuss various steps for unattended eDirectory upgrade on Linux:

1 Perform the health check of eDirectory:

Health check of all the root instances planned for upgrade is manually done by using `ndscheck` utility.

1a export `LD_LIBRARY_PATH` to the *<untarred location of eDirectory>/eDirectory/setup/Utils*

1b Run `ndscheck` using one of the below commands:

```
<untarred location of eDirectory>/eDirectory/setup/Utils/ndscheck -a <user name> -w passwd --config-file <nds.conf with absolute path>
```

Passing the password through environment variable: *<untarred location of 88SP8>/eDirectory/setup/Utils/ndscheck -a <user name> -w env:<environment variable> --config-file <nds.conf with absolute path>*

Passing the password through file: *<untarred location of 88SP8>/eDirectory/setup/Utils/ndscheck -a <user name> -w file:<filename> --config-file <nds.conf with absolute path>*

Any one of the above can be used in the automated script for the health check. For example:

```
/Builds/eDirectory/Utils/ndscheck -a admin.novell -w n
/Builds/eDirectory/Utils/ndscheck -a admin.novell -w env:ADM_PASWD
/Builds/eDirectory/Utils/ndscheck -a admin.novell -w file:adm_passwd
```

2 Upgrade the eDirectory 9.0 packages:

2a Run the `nds-install` script to upgrade the packages as below:

```
nds-install -u -i -j
```

3 Update the following environment variables:

```
PATH=/opt/novell/eDirectory/bin:/opt/novell/eDirectory/sbin:$PATH
LD_LIBRARY_PATH=/opt/novell/eDirectory/lib:/opt/novell/eDirectory/lib/nds-modules:/opt/novell/lib:$LD_LIBRARY_PATH
MANPATH=/opt/novell/man:/opt/novell/eDirectory/man:$MANPATH
TEXTDOMAINDIR=/opt/novell/eDirectory/share/locale
```

4 Upgrade eDirectory using the `ndsconfig` utility for all the root instances by executing the following commands:

```
ndsconfig upgrade -a <user name> -w passwd -c --config-file <nds.conf with absolute path> --configure-eba-now <yes/no>
```

NOTE: To enable Enhanced Background Authentication, specify *yes* to the `--configure-eba-now` switch in the `ndsconfig upgrade` command. Otherwise, specify *no* to configure it later.

Passing the password through environment variable: `ndsconfig upgrade -a <user name> -w env:<environment variable> -c --config-file <nds.conf with absolute path> --configure-eba-now <yes/no>`

Passing the password through file: `ndsconfig upgrade -a <user name> -w file:<filename with absolute/relative path> -c --config-file <nds.conf with absolute path> --configure-eba-now <yes/no>`

Any of the above can be used in the automated script for the eDirectory upgrade. For example:

```
ndsconfig upgrade -a admin.novell -w n -c --config-file /etc/opt/novell/
eDirectory/conf/nds.conf --configure-eba-now <yes/no>
```

```
ndsconfig upgrade -a admin.novell -w env:ADM_PASWD -c --config-file /etc/opt/
novell/eDirectory/conf/nds.conf --configure-eba-now <yes/no>
```

```
ndsconfig upgrade -a admin.novell -w <password file path>/adm_paswd -c --
config-file /etc/opt/novell/eDirectory/conf/nds.conf --configure-eba-now <yes/
no>
```

2.5.4 Upgrading eDirectory on Existing OES

This version is not supported on OES. For more information on upgrading eDirectory on an existing OES installation, refer to the [Updating \(Patching\) an OES 11 SP2 Server \(https://www.novell.com/documentation/oes11/inst_oes_lx/data/bxlu3xc.html\)](https://www.novell.com/documentation/oes11/inst_oes_lx/data/bxlu3xc.html) section in the *OES Installation Guide*.

2.5.5 Upgrading the Tarball Deployment of eDirectory 9.0

If you want to upgrade the tarball deployment from eDirectory 8.8 to eDirectory 9.0, perform the following steps:

- 1 Download the tarball build.
- 2 Take backup of the following configuration files:
 - ♦ `$NDSHOME/eDirectory/etc/opt/novell/eDirectory/conf/ndsimon.conf`
 - ♦ `$NDSHOME/eDirectory/etc/opt/novell/eDirectory/conf/ice.conf`
 - ♦ `$NDSHOME/eDirectory/etc/opt/novell/eDirectory/conf/ndsimonhealth.conf`
 - ♦ `$NDSHOME/eDirectory/etc/opt/novell/eDirectory/conf/ndssnmp/ndssnmp.cfg`
 - ♦ `$NDSHOME` is the location where eDirectory is installed.
- 3 For upgrade of eDirectory versions lower than 8.8 SP1, do the following:
 - ♦ Perform disk space check using `ndsccheck -D --config-file conf_file_path`
 - ♦ Create an empty file `upgradeDIB` under the DIB location of each server instance.
The list of instances can be obtained using the `ndsmanage` utility.
- 4 Run pre upgrade health check for the all instances using `ndsccheck` and check the `ndsccheck.log` file for any errors before proceeding with the upgrade.
- 5 Stop all instances using `ndsmanage`.
- 6 Untar the tarball in the same location (`$NDSHOME`) where eDirectory is installed. By untarring the tarball in the same location, you are overwriting the binaries and libraries.
- 7 Upgrade the following package if necessary.

Platform	Command	Packages
Linux		<ul style="list-style-type: none"> ◆ novell-NOVLsubag-9.0.x-0.x86_64.rpm ◆ nici64-3.0.0-0.00.x86_64.rpm <p>NOTE: For more information on installing 64-bit NICI, refer to the “Installing NICI” on page 34.</p>

- 8 Restore the configuration files.
- 9 Run the `$NDSHOME/eDirectory/opt/novell/eDirectory/bin/ndspath` for setting all environment variables.
- 10 Run `ndsconfig upgrade -j` for all instances. While running `ndsconfig upgrade` follow the order in which the master replica is the first and followed by Read/Write and others.

2.5.6 Upgrading Multiple Instances

This section contains the following information:

- ◆ [“Root User has Multiple Instances” on page 29](#)
- ◆ [“Non Root User's Instances” on page 29](#)
- ◆ [“Order of Upgrade” on page 29](#)

Root User has Multiple Instances

If you run `nds-install` after upgrading the package, it prompts you to upgrade the DIB files of all the eDirectory server instances, which might take a long time to complete. If you wish to perform the DIB upgrade in parallel, you can do it manually. For information about manually upgrading the DIB, refer to the [eDirectory Release Notes](#). If you upgrade the DIB for all the active instances one by one, it runs the `ndsconfig upgrade` command separately for each instance. If you have a larger DIB, you can select **No** and run the `ndsconfig upgrade` in parallel in separate shells, which can reduce the upgrade time of each instance.

Non Root User's Instances

If you have non root users' instances which are using root users' binaries, before doing the package upgrade you need to run `ndsccheck` for such instances and make sure that their health is proper by referring the `ndsccheck.log` file. If you run `nds-install`, it stops all the instances, including the non root user's instances. After doing the package upgrade, the `nds-install` command does not call `ndsconfig upgrade` for non-root user's instances. You need to manually run `ndsconfig upgrade` for all non-root user's instances to start these instances.

Order of Upgrade

While running `ndsconfig upgrade`, it is recommended to follow the order in which master replica comes first and then Read/Write or other replicas.

2.6 Installing eDirectory

The following sections provide information about installing NetIQ eDirectory on Linux:

- ♦ [Section 2.6.1, “Using SLP with eDirectory,” on page 30](#)
- ♦ [Section 2.6.2, “Using the nds-install Utility to Install eDirectory Components,” on page 31](#)
- ♦ [Section 2.6.3, “Non-root User Installing eDirectory 9.0,” on page 34](#)
- ♦ [Section 2.6.4, “Using the ndsconfig Utility to Add or Remove the eDirectory Replica Server,” on page 37](#)
- ♦ [Section 2.6.5, “Using ndsconfig to Configure Multiple Instances of eDirectory 9.0,” on page 42](#)
- ♦ [Section 2.6.6, “Using ndsconfig to Install a Linux Server into a Tree with Dotted Name Containers,” on page 49](#)
- ♦ [Section 2.6.7, “Using the nmasinst Utility to Configure NMAS,” on page 50](#)
- ♦ [Section 2.6.8, “Non-root User SNMP Configuration,” on page 51](#)
- ♦ [Section 2.6.9, “Locating Log Files,” on page 51](#)

2.6.1 Using SLP with eDirectory

In earlier releases of eDirectory, SLP was installed during the eDirectory install. But with eDirectory 9.0, you need to separately install SLP before proceeding with the eDirectory install.

If you plan to use SLP to resolve tree names, you should install and configure the protocol, and the SLP directory agents (DAs) should be stable.

- 1 Install OpenSLP, if it is not already installed.
- 2 Follow the on-screen instructions to complete the SLP installation.
- 3 Start SLP manually as follows:

```
/etc/init.d/slpd start
```

For more information, refer to [Appendix C, “Configuring OpenSLP for eDirectory,” on page 129](#).

Similarly, when you uninstall the SLP package, you need to stop SLP manually, as follows:

```
/etc/init.d/slpd stop
```

If you don't want to (or cannot) use SLP, you can use the flat file `hosts.nds` to resolve tree names to server referrals. The `hosts.nds` file can be used to avoid SLP multicast delays when SLP DA is not present in the network.

`hosts.nds` is a static lookup table used by eDirectory applications to search eDirectory partition and servers. In the `hosts.nds` file, for each tree or server, a single line contains the following information:

- ♦ Tree/Server Name: Tree names end with a trailing dot (.).
- ♦ Internet Address: This can be a DNS name or IP address.
- ♦ Server Port: Optional, appended with a colon (:) to the Internet address.

Local server need not have an entry in this file unless it is listening on non-default NCP port.

The syntax followed in the `hosts.nds` file is as follows:

```
<[partition name.]tree name>. <host-name/ip-addr>[:<port>]  
<server name> <dns-addr/ip-addr>[:<port>]
```

For example:

```
# This is an example of a hosts.nds file:
# Tree name           Internet address/DNS Resolvable Name
CORPORATE.            myserver.mycompany.com
novell.CORPORATE.     1.2.3.4:524

# Server name         Internet address
CORPSERVER            myserver.mycompany.com
```

See the `hosts.nds` man page for more details.

If you decide to use SLP to resolve the tree name to determine if the eDirectory tree is advertised, after eDirectory and SLP are installed, enter the following:

```
/usr/bin/slptool findattrs services:ndap.novell///(svcname-ws==[treeName or *])"
```

For example, to search for the services whose `svcname-ws` attribute match with the value `SAMPLE_TREE`, enter the following command:

```
/usr/bin/slptool findattrs services:ndap.novell///(svcname-ws==SAMPLE_TREE)/"
```

If you have a service registered with its `svcname-ws` attribute as `SAMPLE_TREE`, then the output will be similar to the following:

```
service:ndap.novell:///SAMPLE_TREE
```

If you do not have a service registered with its `svcname-ws` attribute as `SAMPLE_TREE`, there will be no output.

For more information, see [Appendix C, "Configuring OpenSLP for eDirectory,"](#) on page 129.

2.6.2 Using the nds-install Utility to Install eDirectory Components

Use the `nds-install` utility to install eDirectory components on Linux systems. This utility is located in the `Setup` directory of the downloaded file for the Linux platform. The utility adds the required packages based on what components you choose to install.

- 1 Enter the following command at the setup directory:

```
./nds-install
```

If you do not provide the required parameters in the command line, the `nds-install` utility will prompt you for the parameters.

The following table provides a description of the `nds-install` utility parameters:

nds-install Parameter	Description
-h or --help	Displays help for <code>nds-install</code> .
-i	Prevents the <code>nds-install</code> script from invoking the <code>ndsconfig upgrade</code> command if a DIB is detected at the time of the upgrade.
-j	Jumps or overrides the health check option before installing eDirectory. For more information about health checks, refer to Appendix B, "eDirectory Health Checks," on page 125.

nds-install Parameter	Description
-m	Specifies the module name to configure. While configuring a new tree, you can configure only the ds module. After configuring the ds module, you can add the NMAS, LDAP, SAS, SNMP, HTTP services, and NetIQ SecretStore (ss) using the add command. If the module name is not specified, all the modules are installed.
-u	Specifies the option to use in an unattended install mode.

The installation program installs the following RPMs:

eDirectory Component	Packages Installed	Description
eDirectory Server	<ul style="list-style-type: none"> ♦ novell-NDSbase ♦ novell-NDScommon ♦ novell-NDSmasv ♦ novell-NDSserv ♦ novell-NDSimon ♦ novell-NDSrepair ♦ novell-NDSdexvnt ♦ novell-NOVLsubag ♦ novell-NOVLsnmp ♦ novell-NOVLpkit ♦ novell-NOVLpkis ♦ novell-NOVLpkia ♦ novell-NOVLembox ♦ novell-NOVLmgnt ♦ novell-NOVLxis ♦ novell-NLDAPsdk ♦ novell-NLDAPbase ♦ novell-NOVLsas ♦ novell-NOVLntls ♦ novell-NOVLnmas ♦ novell-NOVLdif2dib ♦ novell-NOVLncp ♦ novell-eba 	The eDirectory replica server is installed on the specified server.
Administration Utilities	<ul style="list-style-type: none"> ♦ novell-NOVLice ♦ novell-NDSbase ♦ novell-NLDAPbase ♦ novell-NLDAPsdk ♦ novell-NOVLpkia ♦ novell-NOVLxis ♦ novell-NOVLmgnt 	The NetIQ Import Conversion Export and LDAP Tools administration utilities are installed on the specified workstation.

- 2 If you are prompted, enter the complete path to the license file.

You will be prompted to enter the complete path to the license file only if the installation program cannot locate the file in the default location. The default location is the `/var`, the mounted license diskette, or the current directory.

If the path you entered is not valid, you will be prompted to enter the correct path.

- 3 After the installation is complete, update the following environment variables and export them. You can either do it manually or use a script.

- ♦ **Manually export the environment variables by entering the following commands:**

```
export LD_LIBRARY_PATH=/opt/novell/eDirectory/lib64:/opt/novell/
eDirectory/lib64/nds-modules:/opt/novell/lib64:$LD_LIBRARY_PATH

export MANPATH=/opt/novell/man:/opt/novell/eDirectory/man:$MANPATH

export TEXTDOMAINDIR=/opt/novell/eDirectory/share/locale:$TEXTDOMAINDIR
```

- ♦ **Use the `ndspath` script to export the environment variables by performing the following steps:**

If you do not want to export the paths manually, you can use the `/opt/novell/eDirectory/bin/ndspath` script as follows:

- ♦ Prefix the `ndspath` script to the utility and run the utility you want as follows:

```
/opt/novell/eDirectory/bin/ndspath utility_name_with_parameters
```

NOTE: When you prefix the `ndspath` script to the commands with arguments, specify the arguments in double quotes.

For example:

```
/opt/novell/eDirectory/bin/ndspath ldapconfig "-s ldapTLSRequired=yes"
```

- ♦ Export the paths in the current shell as follows:

```
. /opt/novell/eDirectory/bin/ndspath
```

After entering the above command, run the utilities as you would normally do.

- ♦ The path exporting instructions should be placed at the end of `/etc/profile` or `~/bashrc` or similar scripts. Therefore, whenever you log in or open a new shell, you can start using the utilities directly.

You can use the `ndsconfig` utility to configure eDirectory server after installation.

NetIQ Modular Authentication Service (NMAS) is installed as part of the server component. By default, `ndsconfig` configures NMAS. You can also use the `nmasinst` utility to configure NMAS server after installation. This must be done after configuring eDirectory with `ndsconfig`.

By default, eDirectory server runs in FIPS mode. To disable the FIPS mode, pass `n4u.server.fips_tls=0` with `ndsconfig set` command and restart the server. For example, `ndsconfig set n4u.server.fips_tls=0`.

When FIPS mode is enabled in your eDirectory environment, all eDirectory applications/modules using OpenSSL will always use OpenSSL in FIPS mode. Operating eDirectory in FIPS mode does not allow communication over SSLv3 and restricts the cipher usage to high strength ciphers. For more information, see [Configuring LDAP Objects](#) and [Configuring HTTP Server Object](#) in the *NetIQ eDirectory Administration Guide*.

For more information on the `ndsconfig` utility, see [“The ndsconfig Utility” on page 87](#).

For more information on the `nmasinst` utility, see [“Using the nmasinst Utility to Configure NMAS” on page 50](#).

NOTE: After you install eDirectory, NetIQ recommends that you exclude the DIB directory on your eDirectory server from any antivirus or backup software processes. Use the eDirectory Backup Tool to back up your DIB directory.

For more information about backing up eDirectory, see [“Backing Up and Restoring NetIQ eDirectory,”](#) in the [NetIQ eDirectory Administration Guide](#).

2.6.3 Non-root User Installing eDirectory 9.0

A non-root user can install eDirectory 9.0 using the tarball.

Prerequisites

- ☐ If you want to install eDirectory using the tarball and not the `nds-install` utility, ensure that NICI is installed. For information on installing NICI, refer to [“Installing NICI” on page 34](#).
- ☐ Ensure that SNMP subagent is installed using the command `rpm --nodeps <path of snmp subagent> rpm`.
- ☐ If you want to use SLP and SNMP, ensure that they are installed by the root user.
- ☐ Write rights to the directory where you want to install eDirectory.

If you are a non-administrator user, ensure that you have the appropriate rights as mentioned in the [Section 2.2, “Prerequisites,” on page 23](#) section.

Installing NICI

NICI should be installed before you proceed with the eDirectory installation. Because the required NICI packages are used system-wide, we recommend you use the root user to install the necessary packages. However, if necessary you can delegate access to a different account using `sudo` and use that account to install the NICI packages.

With eDirectory 9.0, 32 and 64-bit applications can coexist in a single system.

Root User Installing NICI

To install 64-bit NICI, enter the following command:

```
rpm -ivh NICI_rpm_absolute_path/nici64-3.0.0-0.00.x86_64.rpm
```

Non-root User Installing NICI

Non-root users can make use of the `sudo` utility to install NICI. `sudo` (superuser do) allows a root user to give certain users the ability to run some commands as root. A root user can do this by editing the `/etc/sudoers` configuration file and adding appropriate entries in it.

For more information, refer to the [sudo Website \(http://www.sudo.ws/\)](http://www.sudo.ws/).

WARNING: `sudo` enables you to give limited root permissions to non-root users. Therefore, you must understand the security implications before proceeding.

A root user needs to complete the following procedure to enable a non-root user (for example, john) to install NCI:

- 1 Log in as root.
- 2 Edit the `/etc/sudoers` configuration file using the `visudo` command.

NOTE: There is no space between `vi` and `sudo` in the command.

Make an entry with the following information:

```
Username    hostname=(root) NOPASSWD: /bin/rpm
```

For example, to enable user “john” to run `/bin/rpm` as root on the hostname “lnx-2,” type the following:

```
john        lnx-2=(root) NOPASSWD: /bin/rpm
```

A non-root user (“john,” in this example) needs to do the following to install NCI:

- 1 Log in as “john” and execute the following command:

```
sudo rpm -ivh nci_rpm_file_name_with_path
```

For example:

```
sudo rpm -ivh <absolute path>/eDirectory/setup/nci64-3.0.0-0.00.x86_64.rpm
```

- 2 To initialize NCI, enter the following:

```
ln -sf /var/opt/novell/nci /var/novell/nci
```

To ensure that NCI is set to server mode, enter the following:

```
/var/opt/novell/nci/set_server_mode64
```

NCI gets installed in the server mode.

Configuring User Service on SLES 12

To support services for non-root users on these platforms, start `systemd` specific to the user as a one-time activity.

NOTE: RHEL 7.x does not allow starting services for a non-root user. So eDirectory does not support a non-root user on this platform.

The following are the advantages of starting services as a non-root user:

- ♦ A system administrator can monitor a service.
- ♦ The computer starts the service on reboot.

To start `systemd` specific to a user, run the following command:

```
systemctl start user@<uid>.service
```

where `uid` is the User ID of the user.

For example, `systemctl start user@1001.service`

Installing eDirectory

- 1 Go to the directory where you want to install eDirectory.
- 2 Untar the tar file as follows:

```
tar xvf /tar_file_name
```

The etc, opt, and var directories are created.

- 3 Export the paths as follows:

- ♦ **Manually export the environment variables by entering the following commands:**

```
export LD_LIBRARY_PATH=custom_location/eDirectory/opt/novell/eDirectory/  
lib64:custom_location/eDirectory/opt/novell/eDirectory/lib64/nds-  
modules:custom_location/eDirectory/opt/novell/lib64:$LD_LIBRARY_PATH
```

```
export PATH=custom_location/eDirectory/opt/novell/eDirectory/  
bin:custom_location/eDirectory/opt/novell/eDirectory/sbin:/opt/novell/  
eDirectory/bin:$PATH
```

```
export MANPATH=custom_location/eDirectory/opt/novell/man:custom_location/  
eDirectory/opt/novell/eDirectory/man:$MANPATH
```

```
export TEXTDOMAINDIR=custom_location/eDirectory/opt/novell/eDirectory/  
share/locale:$TEXTDOMAINDIR
```

Use the ndspath script to export the environment variables by performing the following steps:

If you do not want to export the paths manually, prefix the ndspath script to the utility.

- ♦ Run the utility you want as follows:

```
custom_location/eDirectory/opt/novell/eDirectory/bin/ndspath  
utility_name_with_parameters
```

- ♦ Export the paths in the current shell as follows:

```
. custom_location/eDirectory/opt/novell/eDirectory/bin/ndspath
```

NOTE: Ensure that you enter the above commands from the *custom_location/eDirectory/opt* directory.

After entering the above commands, run the utilities as you would normally do.

- ♦ Call the script in your profile, *bashrc*, or similar scripts. Therefore, whenever you log in or open a new shell, you can start using the utilities directly.

- 4 Configure eDirectory in the usual manner.

You can configure eDirectory in any of the following ways:

- ♦ Use the *ndsconfig* utility as follows:

```
ndsconfig new [-t <treename>] [-n <server_context>] [-a <admin_FDN>] [-w  
<admin password>] [-i] [-S <server_name>] [-d <path_for_dib>] [-m <module>]  
[e] [-L <ldap_port>] [-l <SSL_port>] [-o <http_port>] -O <https_port>] [-p  
<IP address:[port]>] [-c] [-b <port_to_bind>] [-B <interfacel@port1>,  
<interface2@port2>,...] [-D <custom_location>] [--config-file  
<configuration_file>] [--configure-eba-now <yes/no>]
```

For example:

```
ndsconfig new -t mary-tree -n novell -a admin.novell -S linux1 -d /home/mary/inst1/data -b 1025 -L 1026 -l 1027 -o 1028 -O 1029 -D /home/mary/inst1/var --config-file /home/mary/inst1/nds.conf --configure-eba-now yes
```

The port numbers you enter need to be in the range 1024 to 65535. Port numbers lesser than 1024 are normally reserved for the super-user and standard applications. Therefore, you cannot assume the default port 524 for any eDirectory applications.

This might cause the following applications to break:

- ♦ The applications that don't have an option to specify the target server port.
- ♦ The older applications that use NCP, and run as root for 524.
- ♦ Use the `ndsmanage` utility to configure a new instance. For more information, refer to the [“Creating an Instance through ndsmanage” on page 46](#).

To enable Enhanced Background Authentication, specify `yes` to the `--configure-eba-now` switch in the `ndsconfig upgrade` command. Otherwise, specify `no` to configure it later. If you do not pass the `--configure-eba-now` switch to the `ndsconfig` command, eDirectory prompts you to specify your choice. By default, the configuration is set to `no`.

Follow the on-screen instructions to complete the configuration.

For more information, see [Section 2.6.4, “Using the ndsconfig Utility to Add or Remove the eDirectory Replica Server,” on page 37](#).

NOTE: After you install eDirectory, NetIQ recommends that you exclude the DIB directory on your eDirectory server from any antivirus or backup software processes. Use the eDirectory Backup Tool to back up your DIB directory.

For more information about backing up eDirectory, see [“Backing Up and Restoring NetIQ eDirectory,” in the *NetIQ eDirectory Administration Guide*](#).

2.6.4 Using the ndsconfig Utility to Add or Remove the eDirectory Replica Server

After installing eDirectory, configure the eDirectory replica server using the `ndsconfig` utility. You must have Administrator rights to use the `ndsconfig` utility. When this utility is used with arguments, it validates all arguments and prompts for the password of the user having Administrator rights. If the utility is used without arguments, `ndsconfig` displays a description of the utility and available options. This utility can also be used to remove the eDirectory Replica Server and change the current configuration of eDirectory Server. For more information, see [“The ndsconfig Utility” on page 87](#).

Prerequisite for Configuring eDirectory in a Specific Locale

If you want to configure eDirectory in a specific locale, you need to export `LC_ALL` and `LANG` to that particular locale before eDirectory configuration. For example, to configure eDirectory in the Japanese locale, enter the following:

```
export LC_ALL=ja
export LANG=ja
```

Creating A New Tree

Use the following syntax:

```
ndsconfig new [-t <treename>] [-n <server context>] [-a <admin FDN>] [-i] [-S
<server name>] [-d <path for dib>] [-m <module>] [-e] [-L <ldap port>] [-l <SSL
port>] [-o <http port>] [-O <https port>] [-p <IP address:[port]>] [-R] [-c] [-w
<admin password>] [-b <port to bind>] [-B <interface1@port1>,
<interface2@port2>,..] [-D <custom_location>] [--config-file <configuration_file>]
[--configure-eba-now <yes/no>]
```

A new tree is installed with the specified tree name and context.

There is a limitation on the number of characters in the *tree_name*, *admin FDN* and *server FDN* variables. The maximum number of characters allowed for these variables is as follows:

- ♦ *tree_name*: 32 characters
- ♦ *admin FDN*: 255 characters
- ♦ *server FDN*: 255 characters

IMPORTANT: Though eDirectory allows you to set the NCP server object's FDN up to 256 characters, NetIQ recommends that you restrict the variable to a much lesser value because eDirectory creates other objects of greater length based on the length of this object.

If the parameters are not specified in the command line, ndsconfig prompts you to enter values for each of the missing parameters.

Or, you can also use the following syntax:

```
ndsconfig def [-t <treename>] [-n <server context>] [-a <admin FDN>] [-w <admin
password>] [-c] [-i] [-S <server name>] [-d <path for dib>] [-m <module>] [-e] [-L
<ldap port>] [-l <SSL port>] [-o <http port>] [-O <https port>] [-D
<custom_location>] [--config-file <configuration_file>] [--configure-eba-now <yes/
no>]
```

A new tree is installed with the specified tree name and context. If the parameters are not specified in the command line, ndsconfig takes the default value for each of the missing parameters.

For example, to create a new tree, you could enter the following command:

```
ndsconfig new -t corp-tree -n o=company -a cn=admin.o=company
```

Adding a Server into an Existing Tree

Use the following syntax:

```
ndsconfig add [-t <treename>] [-n <server context>] [-a <admin FDN>] [-w <admin
password>] [-e] [-P <LDAP URL(s)>] [-L <ldap port>] [-l <SSL port>] [-o <http port>]
[-O <https port>] [-S <server name>] [-d <path for dib>] [-m <module>] [-p <IP
address:[port]>] [-R] [-c] [-b <port to bind>] [-B <interface1@port1>,
<interface2@port2>,..] [-D <custom_location>] [--config-file <configuration_file>]
[-E] [--configure-eba-now <yes/no>]
```

eDirectory adds a server to an existing tree in the specified context. If the context that the user wants to add the server object to does not exist, ndsconfig creates the context and adds the server.

To enable Enhanced Background Authentication (EBA), specify *yes* to the `--configure-eba-now` switch in the ndsconfig upgrade command. Otherwise, specify *no* to configure it later. If you do not pass the `--configure-eba-now` switch to the ndsconfig command, eDirectory prompts you to specify your choice. By default, the configuration is set to *no*.

To add a secondary EBA-enabled server to the tree, you must have an EBA CA configured in the tree. If the EBA CA is not present, first add the server without enabling EBA and then upgrade the server to host the EBA CA. Otherwise, the configuration of the secondary server fails.

LDAP and security services can also be added after eDirectory has been installed into the existing tree.

For example, to add a server into an existing tree, you could enter the following command:

```
ndsconfig add -t corp-tree -n o=company -a cn=admin.o=company -S srv1
```

You can enable encrypted replication in the server you want to add using the `-E` option. For more information on encrypted replication, see [“Encrypted Replication”](#) in the [NetIQ eDirectory Administration Guide](#).

Removing a Server Object And Directory Services From a Tree

Use the following syntax:

```
ndsconfig rm [-a <admin FDN>] [-w <admin password>] [-p <IP address:[port]>] [-c]
```

eDirectory and its database are removed from the server.

NOTE: The HTML files created using iMonitor will not be removed. You must manually remove these files from `/var/opt/novell/eDirectory/data/dsreports` before removing eDirectory.

For example, to remove the eDirectory Server object and directory services from a tree, you could enter the following command:

```
ndsconfig rm -a cn=admin.o=company
```

ndsconfig Utility Parameters

ndsconfig Parameter	Description
new	Creates a new eDirectory tree. If the parameters are not specified in the command line, ndsconfig prompts you to enter values for each of the missing parameters.
def	Creates a new eDirectory tree. If the parameters are not specified in the command line, ndsconfig takes the default value for each of the missing parameters.
add	Adds a server into an existing tree. Also adds LDAP and SAS services, after eDirectory has been configured in the existing tree.
rm	Removes the Server object and directory services from a tree. NOTE: This option does not remove the key material objects. These objects must be removed manually.
upgrade	Upgrades eDirectory to a later version.
-i	While configuring a new tree, ignores checking whether a tree of the same name exists. Multiple trees of the same name can exist.

ndsconfig Parameter	Description
<code>-S server name</code>	<p>Specifies the server name. The server name can also contain dots (for example, netiq.com). Because ndsconfig is a command line utility, using containers with dotted names requires that those dots be escaped out, and the parameters containing these contexts must be enclosed in double quotes.</p> <p>For example, to install a new eDirectory tree on a Linux server using netiq.com as the name of the O, use the following command:</p> <pre>ndsconfig new -a "admin.novell\\.com" -t netiq_tree -n "OU=servers.O=netiq\\.com"</pre> <p>The Admin name and context and the server context parameters are enclosed in double quotes, and only the '.' in netiq.com is escaped using the '\' (backslash) character. You can also use this format when installing a server into an existing tree.</p> <p>NOTE: You cannot start a name with a dot. For example, you cannot install a server that has the name ".novell", because it starts with a dot ('.').</p>
<code>-t treename</code>	<p>The tree name to which the server has to be added. It can have a maximum of 32 characters. If not specified, ndsconfig takes the tree name from the n4u.nds.tree-name parameter that is specified in the /etc/opt/novell/eDirectory/conf/nds.conf file. The default treename is \$LOGNAME-\$HOSTNAME-NDStree.</p>
<code>-n server context</code>	<p>Specifies the context of the server in which the server object is added. It can have a maximum of 64 characters. If the context is not specified, ndsconfig takes the context from the configuration parameter n4u.nds.server-context specified in the /etc/opt/novell/eDirectory/conf/nds.conf file. The server context should be specified in the typed form. The default context is org.</p>
<code>-d path for dib</code>	<p>The directory path where the database files will be stored.</p>
<code>-r</code>	<p>This option forcefully adds the replica of the server regardless of the number of servers already added to the server.</p>
<code>-L ldap_port</code>	<p>Specifies the TCP port number on the LDAP server. If the default port 389 is already in use, it prompts for a new port.</p>
<code>-l ssl_port</code>	<p>Specifies the SSL port number on the LDAP server. If the default port 636 is already in use, it prompts for a new port.</p>
<code>-a admin FDN</code>	<p>Specifies the fully distinguished name of the User object with Supervisor rights to the context in which the server object and Directory services are to be created. The admin name should be specified in the typed form. It can have a maximum of 64 characters. The default admin name is admin.org.</p>
<code>-e</code>	<p>Enables clear text passwords for LDAP objects.</p>
<code>-m modulename</code>	<p>Specifies the module name to configure. While configuring a new tree, you can configure only the ds module. After configuring the ds module, you can add the NMAS, LDAP, SAS, SNMP, HTTP services, and NetIQ SecretStore (ss) using the add command. If the module name is not specified, all the modules are installed.</p> <p>NOTE: If you do not want to configure the SecretStore during eDirectory upgrade through nds-install, pass the no_ss value to this option. For example, nds-install '-m no_ss'.</p>
<code>-o</code>	<p>Specifies the HTTP clear port number.</p>
<code>-O</code>	<p>Specifies the HTTP secure port number.</p>

ndsconfig Parameter	Description
<code>-p <IP address:[p ort]></code>	This option is used for secondary server addition (add command) to a tree. It specifies the IP address of the remote host that holds a replica of the partition to which this server is being added. The default port number is 524. This helps in faster lookup of the tree since it avoids SLP lookup.
<code>-R</code>	By default a replica of the partition to which the server is added would be replicated to the local server. This option disallows adding replicas to the local server.
<code>-c</code>	This option avoids prompts during ndsconfig operation, such as yes/no to continue the operation, or prompt to re-enter port numbers when there is a conflict, etc. The user receives prompts only for entering mandatory parameters if they are not passed on command line.
<code>-w <admin password></code>	This option allows passing the admin user password in clear text. NOTE: Since password is passed in clear text, this is not recommended as a safe option owing to password insecurity.
<code>-E</code>	Enables encrypted replication for the server you are trying to add.
<code>-j</code>	Jumps or overrides the health check option before installing eDirectory.
<code>-b port to bind</code>	Sets the default port number on which a particular instance should listen on. This sets the default port number on <code>n4u.server.tcp-port</code> and <code>n4u.server.udp-port</code> . If an NCP port is passed using the <code>-b</code> option, then it is assumed to be the default port and the TCP and UDP parameters are updated accordingly. NOTE: <code>-b</code> and <code>-B</code> are exclusively used.
<code>-B interface1 @port1, interface2 @port2,...</code>	Specifies the port number along with the IP address or interface. For example: <code>-B eth0@524</code> or <code>-B 100.1.1.2@524</code> NOTE: <code>-b</code> and <code>-B</code> are mutually exclusive.
<code>--config- file configurat ion file</code>	Specify the absolute path and file name to store the <code>nds.conf</code> configuration file. For example, to store the configuration file in the <code>/etc/opt/novell/eDirectory/</code> directory, enter <code>--config-file /etc/opt/novell/eDirectory/nds.conf</code> .
<code>-P <LDAP URL(s)></code>	Allows the LDAP URLs to configure the LDAP interface on the LDAP Server object. For example: <code>-P ldap://1.2.3.4:1389,ldaps://1.2.3.4:1636</code>
<code>-D path_for_d ata</code>	Creates the data, dib, and log directories in the path mentioned.

ndsconfig Parameter	Description
set valuelist	<p>Sets the value for the specified eDirectory configurable parameters. It is used to set the bootstrapping parameters before configuring a tree. When configuration parameters are changed, ndsd needs to be restarted for the new value to take effect. However, for some configuration parameters, ndsd need not be restarted.</p> <p>These parameters are listed below:</p> <ul style="list-style-type: none"> ♦ n4u.nds.inactivity-synchronization-interval ♦ n4u.nds.synchronization-restrictions ♦ n4u.nds.janitor-interval ♦ n4u.nds.backlink-interval ♦ n4u.nds.drl-interval ♦ n4u.nds.flatcleaning-interval ♦ n4u.nds.server-state-up-threshold ♦ n4u.nds.heartbeat-schema ♦ n4u.nds.heartbeat-data ♦ n4u.server.fips_tls ♦ n4u.server.eba_enabled
get help paramlist	Use to view the help strings for the specified eDirectory configurable parameters. If the parameter list is not specified, ndsconfig lists the help strings for all the eDirectory configurable parameters.
set valuelist	<p>Sets the value for the specified eDirectory configurable parameters. It is used to set the bootstrapping parameters before configuring a tree.</p> <p>When configuration parameters are changed, ndsd needs to be restarted for the new value to take effect.</p>
get paramlist	Use to view the current value of the specified eDirectory configurable parameters. If the parameter list is not specified, ndsconfig lists all the eDirectory configurable parameters.
configure- eba-now	Use this switch to configure your eDirectory server for enhanced background authentication.

2.6.5 Using ndsconfig to Configure Multiple Instances of eDirectory 9.0

You can configure multiple instances of eDirectory 9.0 on a single host. With the multiple instances feature support in eDirectory 9.0, you can configure the following:

- ♦ Multiple instances of eDirectory on a single host
- ♦ Multiple trees for different users on a single host
- ♦ Multiple replicas of the same tree or partition on a single host

WARNING: Configuring multiple trees for the same user is not supported. NetIQ does not support instances of servers in different trees for a user. If you want to configure servers in multiple trees, use different user accounts.

The following table lists the platforms that support the multiple instances:

Feature	Linux	Windows
Multiple instances support	✓	✗

The method to configure multiple instance is similar to configuring a single instance multiple times. Each instance should have unique instance identifiers, such as the following:

- ♦ Different data and log file location
You can use the `ndsconfig --config-file, -d, and -D` options to do this.
- ♦ Unique port number for the instance to listen to
You can use the `ndsconfig -b and -B` options to do this.
- ♦ Unique server name for the instance
You can use the `ndsconfig -S server name` option to do this.

IMPORTANT: During eDirectory configuration, the default NCP server name is set as the host server name. When configuring multiple instances, you must change NCP server name. Use the `ndsconfig` command line option, `-S <server_name>` to specify a different server name.

When configuring multiple instances, either on the same tree or on different trees, the NCP server name should be unique.

Need for Multiple Instances

Multiple instances arose from the need to:

- ♦ Leverage high-end hardware by configuring more than one instance of eDirectory.
- ♦ Pilot your setup on a single host before investing on the required hardware.

Sample Scenarios for Deploying Multiple Instances

Multiple instances that belong to the same or multiple trees can be used in the following scenarios effectively.

eDirectory in a Large Enterprise

- ♦ In large enterprises, you can provide load balancing and high availability of eDirectory services.
For example, if you have three replica servers running LDAP services on ports 1524, 2524, and 3524, respectively, you can configure a new instance of eDirectory and provide a high-availability LDAP service on a new port 636.
- ♦ You can leverage high-end hardware across departments in an organization by configuring multiple instances on a single host.

eDirectory in an Evaluation Setup

- ♦ **Universities:** Many enthusiasts (students) can evaluate eDirectory from the same host using the multiple instances.

- ♦ **Training for eDirectory administration:**
 - ♦ Participants can try out administration using the multiple instances.
 - ♦ Instructors can use a single host to teach a class of students. Each student can have his own tree.

Using Multiple Instances

eDirectory 9.0 makes it very easy for you to configure multiple instances. To effectively use multiple instances, you need to plan the setup and then configure the multiple instances.

- ♦ [“Planning the Setup” on page 48](#)
- ♦ [“Configuring Multiple Instances” on page 44](#)

Planning the Setup

To use this feature effectively, we recommend that you plan the eDirectory instances and ensure that each instance has definite instance identifiers like the hostname, port number, server name, or the configuration file.

While configuring multiple instances, you need to ensure that you have planned for the following:

- ♦ Location of the configuration file
- ♦ Location of the variable data (like log files)
- ♦ Location of the DIB
- ♦ NCP interface, unique identifying port for every instance, and ports of other services (like LDAP, LDAPS, HTTP, and HTTP secure port)
- ♦ Unique server name for every instance

Configuring Multiple Instances

You can configure multiple instances of eDirectory using the `ndsconfig` utility. The following table lists the `ndsconfig` options you need to include when configuring multiple instances.

NOTE: All the instances share the same server key (NICI).

Option	Description
<code>--config-file</code>	Specifies the absolute path and filename to store the <code>nds.conf</code> configuration file. For example, to store the configuration file in the <code>/etc/opt/novell/eDirectory/</code> directory, use <code>--config-file /etc/opt/novell/eDirectory/nds.conf</code> .
<code>-b</code>	Specifies the port number where the new instance should listen. NOTE: <code>-b</code> and <code>-B</code> are exclusively used.

Option	Description
-B	Specifies the port number along with the IP address or interface. For example: -B eth0@524 or -B 100.1.1.2@524 NOTE: -b and -B are exclusively used.
-D	Creates the data, dib, and log directories in the path specified for the new instance.
S	Specifies the server name.

Using the above-mentioned options, you can configure a new instance of eDirectory.

You can also configure a new instance using the ndsmanage utility. For more information, refer to [“Creating an Instance through ndsmanage” on page 46](#).

Managing Multiple Instances

This section includes the following information:

- ♦ [“The ndsmanage Utility” on page 45](#)
- ♦ [“Identifying a Specific Instance” on page 48](#)
- ♦ [“Invoking a Utility for a Specific Instance” on page 48](#)

The ndsmanage Utility

The ndsmanage utility enables you to do the following:

- ♦ [List the instances configured](#)
- ♦ [Create a new instance](#)
- ♦ [Do the following for a selected instance:](#)
 - ♦ List the replicas on the server
 - ♦ Start the instance
 - ♦ Stop the instance
 - ♦ Run DSTrace (ndstrace) for the instance
 - ♦ Deconfigure the instance
- ♦ [Start and Stop all instances](#)

Listing the Instances

The following table describes how to list the eDirectory instances.

Table 2-1 *ndsmanage Usage for Listing the Instances*

Syntax	Description
<code>ndsmanage</code>	Lists all the instances configured by you.
<code>ndsmanage -a --all</code>	List instances of all the users who are using a particular installation of eDirectory.
<code>ndsmanage username</code>	List the instances configured by a specific user

The following fields are displayed for every instance:

- ♦ Configuration file path
- ♦ Server FDN and port
- ♦ Status (whether the instance is active or inactive)

NOTE: This utility lists all the instances configured for a single binary.

Creating an Instance through ndsmanage

To create a new instance through ndsmanage:

- 1 Enter the following command:

```
ndsmanage
```

- 2 Enter `c` to create a new instance.

You can either create a new tree or add a server to an existing tree. Follow the instructions on the screen to create a new instance.

Performing Operations for a Specific Instance

You can perform the following operations for every instance:

Other than the ones listed below, you can also run DSTrace for a selected instance.

Starting a Specific Instance

To start an instance configured by you, do the following:

- 1 Enter the following:

```
ndsmanage
```

- 2 Select the instance you want to start.

The menu expands to include the options you can perform on a specific instance.

Figure 2-1 *ndsmanage Utility Output Screen with Instance Options*

```
The following are the instances configured by root
[1] /etc/opt/novell/eDirectory/conf/nds.conf : .0SG-DT-SRV27.NOVELL.SOLAIX_SNMP_BUG. : 100.1.2.6@524 : ACTIVE
[2] /space/kprajesh/lsrv/etc/nds.conf : .0SG-DT-SRV27.NOVELL.KPR-SOL2. : eri0@1524 : ACTIVE
Enter [r] to refresh list, [1 - 2] for more options, [c] for creating a new instance or [q] to quit: 1
SELECTED INSTANCE:
[1] /etc/opt/novell/eDirectory/conf/nds.conf : .0SG-DT-SRV27.NOVELL.SOLAIX_SNMP_BUG. : 100.1.2.6@524 : ACTIVE
[l] List the replicas on the server
[s] Start the instance
[k] Stop the instance
[t] Run ndstrace
[d] Deconfigure
[b] Back to previous menu
[q] Quit
What do you want to do with this instance? [ Choose from above]:
```

- 3 Enter **s** to start the instance.

Alternatively, you can also enter the following at the command prompt:

```
ndsmanage start --config-file configuration_file_of_the_instance_configured_by_you
```

Stopping a Specific Instance

To stop an instance configured by you, do the following:

- 1 Enter the following:

```
ndsmanage
```

- 2 Select the instance you want to stop.

The menu expands to include the options you can perform on a specific instance. For more information, refer to [ndsmanage Utility Output Screen with Instance Options \(page 47\)](#).

- 3 Enter **k** to stop the instance.

Alternatively, you can also enter the following at the command prompt:

```
ndsmanage stop --config-file configuration_file_of_the_instance_configured_by_you
```

Deconfiguring an Instance

To deconfigure an instance, do the following:

- 1 Enter the following:

```
ndsmanage
```

- 2 Select the instance you want to deconfigure.

The menu expands to include the options you can perform on a specific instance. For more information, refer to [ndsmanage Utility Output Screen with Instance Options \(page 47\)](#).

- 3 Enter **d** to deconfigure the instance.

Starting and Stopping All Instances

You can start and stop all the instances configured by you.

Starting all the Instances

To start all the instances configured by you, enter the following at the command prompt:

```
ndsmanage startall
```

To start a specific instance, refer to [“Starting a Specific Instance” on page 46](#).

Identifying a Specific Instance

While configuring multiple instances, you assign a hostname, port number, and a unique configuration file path to every instance. This hostname and port number are the instance identifiers.

Most of the utilities have the `-h hostname:port` or `--config-file configuration_file_location` option that enables you to specify a particular instance. See the man pages of the utilities for more information.

Invoking a Utility for a Specific Instance

If you want to run a utility for a specific instance, you need to include the instance identifier in the utility command. The instance identifiers are the path of the configuration file, and the hostname and port number. You can use the `--config-file configuration_file_location` or the `-h hostname:port` to do so.

If you do not include the instance identifiers in the command, the utility displays the various instances you own and prompts you to select the instance you want to run the utility for.

For example, to run DSTrace for a specific utility using the `--config-file` option, you would enter the following:

```
ndstrace --config-file configuration_filename_with_location
```

Sample Scenario for Multiple Instances

Mary is a non-root user who wants to configure two trees on a single host machine for a single binary.

Planning the Setup

Mary specifies the following instance identifiers.

♦ **Instance 1:**

Port number the instance should listen on	1524
Configuration file path	/home/maryinst1/nds.conf
DIB directory	/home/mary/inst1/var

♦ **Instance 2:**

Port number the instance should listen on	2524
Configuration file path	/home/mary/inst2/nds.conf
DIB directory	/home/mary/inst2/var

Configuring the Instances

To configure the instances based on the above mentioned instance identifiers, Mary must enter the following commands.

- ♦ **Instance 1:**

```
ndsconfig new -t mytree -n o=novell -a cn=admin.o=company -b 1524 -D
/home/mary/inst1/var --config-file /home/mary/inst1/nds.conf
```

- ♦ **Instance 2:**

```
ndsconfig new -t corptree -n o=novell -a cn=admin.o=company -b 2524 -D
/home/mary/inst2/var --config-file /home/mary/inst2/nds.conf
```

Invoking a Utility for an Instance

If Mary wants to run the DSTrace utility for instance 1 that is listening on port 1524, with its configuration file in `/home/mary/inst1/nds.conf` location and its DIB file located in `/home/mary/inst1/var`, then she can run the utility as follows:

```
ndstrace --config-file /home/mary/inst1/nds.conf
```

or

```
ndstrace -h 164.99.146.109:1524
```

If Mary does not specify the instance identifiers, the utility displays all the instances owned by Mary and prompts her to select an instance.

Listing the Instances

If Mary wants to know details about the instances in the host, she can run the `ndsmanage` utility.

- ♦ To display all instances owned by Mary:

```
ndsmanage
```

- ♦ To display all instances owned by John (username is john):

```
ndsmanage john
```

- ♦ To display all instances of all users that are using a particular installation of eDirectory:

```
ndsmanage -a
```

2.6.6 Using ndsconfig to Install a Linux Server into a Tree with Dotted Name Containers

You can use `ndsconfig` to install a Linux server into an eDirectory tree that has containers using dotted names (for example, `novell.com`).

Because `ndsconfig` is a command line utility, using containers with dotted names requires that those dots be escaped out, and the parameters containing these contexts must be enclosed in double quotes. For example, to install a new eDirectory tree on a Linux server using “O=netiq.com” as the name of the O, use the following command:

```
ndsconfig new -a 'admin.netiq.com' -t netiq_tree -n 'OU=servers.O=netiq.com'
```

The Admin name and context and the server context parameters are enclosed in double quotes, and only the dot ('.') in novell.com is escaped using the '\' (backslash) character.

You can also use this format when installing a server into an existing tree.

NOTE: You should use this format when entering dotted admin name and context while using utilities such as DSRepair, Backup, DSMerge, DSLogin, and ldapconfig.

2.6.7 Using the nmasinst Utility to Configure NMAS

By default, ndsconfig configures NMAS. You can also use nmasinst to configure NMAS.

ndsconfig only configures NMAS and does not install the login methods. To install these login methods, you can use nmasinst.

IMPORTANT: You must configure eDirectory with ndsconfig before you install the NMAS login methods. You must also have administrative rights to the tree.

- ♦ [“Configuring NMAS” on page 50](#)
- ♦ [“Installing Login Methods” on page 50](#)

Configuring NMAS

By default, ndsconfig configures NMAS. You can also use nmasinst for the same.

To configure NMAS and create NMAS objects in eDirectory, enter the following at the server console command line:

```
nmasinst -i admin.context tree_name
```

nmasinst prompts you for a password.

This command creates the objects in the Security container that NMAS needs, and installs the LDAP extensions for NMAS on the LDAP Server object in eDirectory.

The first time NMAS is installed in a tree, it must be installed by a user with enough rights to create objects in the Security container. However, subsequent installs can be done by container administrators with read-only rights to the Security container. nmasinst will verify that the NMAS objects exist in the Security container before it tries to create them.

nmasinst does not extend the schema. The NMAS schema is installed as part of the base eDirectory schema.

Installing Login Methods

To install login methods using nmasinst, enter the following at the server console command line:

```
nmasinst -addmethod admin.context tree_name config.txt_path
```

The last parameter specifies the config.txt file for the login method that is to be installed. A config.txt file is provided with each login method.

Here is an example of the -addmethod command:

```
nmasinst -addmethod admin.netiq MY_TREE ./nmas-methods/novell/Simple Password/
config.txt
```

If the login method already exists, nmasinst will update it.

For more information, see [Managing Login and Post-Login Methods and Sequences](#) in the [NetIQ eDirectory Administration Guide](#).

2.6.8 Non-root User SNMP Configuration

NICI and NOVLsubag should be installed as root user.

- 1 Root User Installing NICI. Refer to [“Root User Installing NICI” on page 34](#)
- 2 Root User Installing NOVLsubag.

To install NOVLsubag, complete the following procedure:

Enter the following command:

```
rpm -ivh --nodeps NOVLsubag_rpm_file_name_with_path
```

For example:

```
rpm -ivh --nodeps novell-novell-NOVLsubag-9.0.0-0.x86_64.rpm
```

- 3 Export the paths as follows:

Manually export the environment variables.

```
export LD_LIBRARY_PATH=custom_location/opt/novell/eDirectory/lib64:/opt/novell/eDirectory/lib64/nds-modules:/opt/novell/lib64:$LD_LIBRARY_PATH
```

```
export PATH=/opt/novell/eDirectory/bin:$PATH
```

```
export MANPATH=/opt/novell/man:$MANPATH
```

2.6.9 Locating Log Files

ndsd.log

The `ndsd.log` file contains information about eDirectory server-related messages, such as, server shutdown and start messages and PKI and LDAP services start and shutdown messages. By default, this file is located in the `/var/opt/novell/eDirectory/log` directory.

You can increase the debug level for the `ndsd.log` file by modifying the following variable in the `nds.conf` file from `/etc/opt/novell/eDirectory/conf/nds.conf` file.

```
n4u.server.log-levels=Logxxxx
```

For more information on `ndsd` log levels, see [Managing Error Logging in eDirectory](#).

Specifying the Log File Size on Linux

To specify the size of the log file, use the `n4u.server.log-file-size` parameter in the `nds.conf` file. The maximum file limit can be 2 GB and the default file size is 1 MB. However, you can set the file size to below 1 MB also.

This setting is not applicable to the `ndsd.log` file.

If the log file size reaches the specified limit, then logger overwrites the log file from the start.

3 Installing or Upgrading NetIQ eDirectory on Windows

Use the following information to install or upgrade NetIQ eDirectory 9.0 on a Windows platform:

- ♦ [Section 3.1, “System Requirements,” on page 53](#)
- ♦ [Section 3.2, “Prerequisites,” on page 54](#)
- ♦ [Section 3.3, “Hardware Requirements,” on page 56](#)
- ♦ [Section 3.4, “Forcing the Backlink Process to Run,” on page 56](#)
- ♦ [Section 3.5, “Disk Space Check on Upgrading to eDirectory 9.0 or Later,” on page 57](#)
- ♦ [Section 3.6, “Installing NetIQ eDirectory on Windows,” on page 57](#)

IMPORTANT: NetIQ eDirectory 9.0 lets you install eDirectory for Windows without the Novell Client. If you install eDirectory 9.0 on a computer already containing the Novell Client, eDirectory uses the existing Client. For more information, see [“Installing or Updating NetIQ eDirectory 9.0 on a Windows Server” on page 57](#).

3.1 System Requirements

You must install eDirectory on one of the following platforms:

- ♦ Windows Server 2012 and 2012 R2 at a minimum, and later service packs

IMPORTANT: Windows desktop versions are not supported.

IMPORTANT: eDirectory 9.0 does not support Identity Manager 4.5.x.

eDirectory also requires the following:

For the most recent information about the system requirements, see the Release Notes.

- ♦ An assigned IP address
- ♦ Administrative rights to the Windows server and to all portions of the eDirectory tree that contain domain-enabled User objects. For an installation into an existing tree, you need administrative rights to the Tree object so that you can extend the schema and create objects.

Refer to the OS recommended hardware requirements for your Windows server.

3.2 Prerequisites

IMPORTANT: Check the currently installed NetIQ and Third Party applications to determine if eDirectory 9.0 is supported before upgrading your existing eDirectory environment. You can find out the current status for NetIQ products in the [TID 7003446 \(http://www.novell.com/support/kb/doc.php?id=7003446\)](http://www.novell.com/support/kb/doc.php?id=7003446) It is also highly recommended to back up eDirectory prior to any upgrades.

- ☐ Because NTFS provides a safer transaction process than a FAT file system provides, you can install eDirectory only on an NTFS partition. Therefore, if you have only FAT file systems, do one of the following:
 - ♦ Create a new partition and format it as NTFS.
Use Disk Administrator. Refer to the Windows Server documentation for more information.
 - ♦ Convert an existing FAT file system to NTFS, using the `CONVERT` command.
Refer to the Windows Server documentation for more information.

If your server only has a FAT file system and you forget or overlook this process, the installation program prompts you to provide an NTFS partition.

- ☐ (Conditional) NCI 3.0 and eDirectory 9.0 support key sizes up to 4096 bits. If you want to use a 4 KB key size, every server must be upgraded to eDirectory 9.0. In addition, every workstation using the management utilities, for example, iManager, must have NCI 3.0 installed on it.

When you upgrade your Certificate Authority (CA) server to eDirectory 9.0, the key size will not change but will still be 2 KB. The only way to create a 4 KB key size is recreate the CA on an eDirectory 9.0 server. In addition, you would have to change the default from 2 KB to 4 KB for the key size, during the CA creation.

NOTE: The Windows Silent installer requires NCI 3.0 installed on the system.

- ☐ If you are upgrading to eDirectory 9.0, make sure you have the latest eDirectory patches installed on all non-eDirectory 9.0 servers in the tree. You can get eDirectory patches from the [NetIQ Support \(http://support.novell.com\)](http://support.novell.com) Web site.
- ☐ Make sure you have the latest Windows 2012 Service Packs installed. The latest updated Windows Service Pack needs to be installed after the installation of the Windows SNMP service.
- ☐ If you are upgrading from a previous version of eDirectory, it must be eDirectory 8.8.6 or later. For more information on determining the eDirectory version, see [“Determining the version of eDirectory” on page 55](#).
- ☐ (Conditional) If you are installing a secondary server into an existing tree as a non-administrator user, ensure that you have the following rights:
 - ♦ Supervisor rights to the container the server is being installed into.
 - ♦ Supervisor rights to the partition where you want to add the server.

NOTE: This is required for adding the replica when the replica count is less than 3.

- ♦ All Attributes rights: read, compare, and write rights over the W0.KAP.Security object.
- ♦ Entry rights: browse rights over Security container object.
- ♦ All Attributes rights: read and compare rights over Security container object.
- ♦ (Conditional) If the W1.KAP.Security object exists, all attributes rights: read, compare, and write rights over this object. For more information about the W1.KAP.Security object, see [Creating an AES 256-Bit Tree Key](#) in the *NCI Administration Guide*.

- ❑ (Conditional) If you are installing a secondary server into an existing tree as a non-administrator user, ensure that at least one of the servers in the tree has the same or higher eDirectory version as that of the secondary being added as container admin. In case the secondary being added is of later version, then the schema needs to be extended by the admin of the tree before adding the secondary using container admin.
- ❑ While configuring eDirectory, you must enable SLP services and an NCP port (the default is 524) in the firewall to allow the secondary server addition. The NCP port must be configured to allow both inbound and outbound traffic.

Additionally, you can enable the following service ports, based on your requirements:

- ◆ LDAP clear text - 389
- ◆ LDAP secured - 636
- ◆ HTTP clear text - 8028
- ◆ HTTP secured - 8030

If you have enabled user-defined ports, you must specify these ports while configuring eDirectory.

- ❑ If you are installing eDirectory on a virtual machine having a DHCP address or on a physical or virtual machine in which SLP is not broadcast, ensure that the Directory Agent is configured in your network.
- ❑ If you do not have the latest Platform Agent (PA) installed while upgrading to eDirectory 9.0 SP3, please run the `novell-AUDTplatformagent-2.0.2-80.x86_64.rpm` file from the `<eDirectory build extracted folder>/eDirectory/setup/` location to install.

Determining the version of eDirectory

To determine the version of eDirectory, follow one of the steps mentioned below:

- ◆ Run iMonitor.

On the Agent Summary page, click Known Servers. Then under Servers Known to Database, click Known Servers. The Agent Revision column displays the internal build number for each server. For example, an Agent Revision number for eDirectory 9.0 might be 40002.79.

For information on running iMonitor, see “[Accessing iMonitor](#)” in the *NetIQ eDirectory Administration Guide*.

- ◆ Run `NDSCons.exe`.

In the Windows Control Panel, double-click NetIQ eDirectory Services. In the Services column, select `ds.dlm`, then click Configure. The Agent tabs displays both the marketing string (for example, NetIQ eDirectory 9.0) and the internal build number (for example, 40002.79).

- ◆ Run an eDirectory utility.

Most eDirectory utilities have an About option on their Help menu that displays the version number of the utility. Some utilities include the internal build version in the main label of the utility.

To load an eDirectory utility (such as `DSMerge` or `DSRepair`), double-click NetIQ eDirectory Services in the Windows Control Panel. In the Services column, select the utility, then click Start.

- ◆ View the properties of an eDirectory `.dlm` file.

Right-click the `.dlm` file in Windows Explorer, then click the Version tab in the Properties dialog box. This will display the version number of the utility. The default location for eDirectory `.dlm` files is `C:\novell\NDS`.

Configuring Static IP Address

Static IP address must be configured on the server for the eDirectory to perform efficiently. Configuring eDirectory on the servers with DHCP address can lead to unpredictable results.

3.3 Hardware Requirements

Hardware requirements depend on the specific implementation of eDirectory.

For example, a base installation of eDirectory with the standard schema requires about 74 MB of disk space for every 50,000 users. However, if you add a new set of attributes or completely fill in every existing attribute, the object size grows. These additions affect the disk space, processor, and memory needed.

Two factors increase performance: more cache memory and faster processors.

For best results, cache as much of the DIB Set as the hardware allows.

eDirectory scales well on a single processor. However, NetIQ eDirectory 9.0 takes advantage of multiple processors. Adding processors improves performance in some areas—for example, logins and having multiple threads active on multiple processors. eDirectory itself is not processor intensive, but it is I/O intensive.

The following table illustrates typical system requirements for NetIQ eDirectory for Windows:

Objects	Memory	Hard Disk
10,000	384 MB	144 MB
1 million	2 GB	1.5 GB
10 million	2+ GB	15 GB

Requirements for processors depend on additional services available on the computer as well as the number of authentications, reads, and writes that the computer is handling. Processes such as encryption and indexing can be processor intensive.

3.4 Forcing the Backlink Process to Run

Because the internal eDirectory identifiers change when upgrading to eDirectory, the backlink process must update backlinked objects for them to be consistent.

Backlinks keep track of external references to objects on other servers. For each external reference on a server, the backlink process ensures that the real object exists in the correct location and verifies all backlink attributes on the master of the replica. The backlink process occurs two hours after the database is open and then every 780 minutes (13 hours). The interval is configurable from 2 minutes to 10,080 minutes (7 days).

After migrating to eDirectory, we recommend that you force the backlink to run by completing the following procedure. Running the backlink process is especially important on servers that do not contain a replica.

- 1 Click **Start > Settings > Control Panel > NetIQ eDirectory Services**
- 2 In the **Services** tab, select **ds.dlm**.

- 3 Click **Configure**.
- 4 In the **Trigger** tab, click **Backlinker**.

3.5 Disk Space Check on Upgrading to eDirectory 9.0 or Later

When eDirectory server is upgraded from 8.8.x to eDirectory 9.0, the upgrade process performs the disk space check during the DIB upgrade. The free disk space necessary in the file system, where the DIB resides would be equal to that of the DIB size. The messages of the disk space check would be updated in the `ni.log` and `<Install Path>/novell/nds/ndscheck.log`.

NOTE: The disk space check is required only during the DIB upgrade process. For more information, refer to [Chapter 7, "Upgrade Requirements of eDirectory 9.0," on page 81](#).

3.6 Installing NetIQ eDirectory on Windows

This section contains the following information:

- ♦ [Section 3.6.1, "Installing or Updating NetIQ eDirectory 9.0 on a Windows Server," on page 57](#)
- ♦ [Section 3.6.2, "Server Health Checks," on page 60](#)
- ♦ [Section 3.6.3, "Communicating with eDirectory through LDAP," on page 60](#)
- ♦ [Section 3.6.4, "Installing NMAS Server Software," on page 62](#)
- ♦ [Section 3.6.5, "Installing NMAS Client Software," on page 62](#)
- ♦ [Section 3.6.6, "Installing into a Tree with Dotted Name Containers," on page 62](#)
- ♦ [Section 3.6.7, "Unattended Install and Configure to eDirectory 9.0 on Windows," on page 63](#)
- ♦ [Section 3.6.8, "Locating Log Files," on page 72](#)

3.6.1 Installing or Updating NetIQ eDirectory 9.0 on a Windows Server

You can install eDirectory 9.0 for Windows without the Novell Client. If you install eDirectory 9.0 on a machine already containing the Novell Client, eDirectory will use the existing Client, or update it if it is not the latest version.

- 1 At the Windows server, log in as Administrator or as a user with administrative privileges.
- 2 To resolve tree names, make sure that SLP is correctly configured on your network and that SLP DAs are stable.

For more information, see one of the following:

- ♦ [Appendix C, "Configuring OpenSLP for eDirectory," on page 129](#).
 - ♦ [DHCP Options for Service Location Protocol \(http://www.openslp.org/doc/rfc/rfc2610.txt\)](http://www.openslp.org/doc/rfc/rfc2610.txt)
 - ♦ [OpenSLP Documentation \(http://www.openslp.org/documentation.html\)](http://www.openslp.org/documentation.html)
- 3 If you have Autorun turned off, run `setup.exe` from the `windows` folder in the eDirectory 9.0 CD or from the downloaded file.
 - 4 Click **Install**.

The installation program checks for the following components before it installs eDirectory. If a component is missing or is an incorrect version, the installation program automatically launches an installation for that component.

- ♦ **NICI 3.0**

For more information on the Novell International Cryptographic Infrastructure (NICI), see the [NICI Administration Guide](#).

You might have to reboot the server after the NICI installation. If the installer displays a message saying that you need to reboot your server before continuing, click **OK** to reboot. The eDirectory installation will continue after the reboot.

- ♦ **Novell Client for Windows**

IMPORTANT: The Novell Client is updated automatically if you have an older version of the Client already installed on the machine. For more information on the Client, see the [Novell Client for Windows](http://www.novell.com/documentation/lg/noclienu/index.html) (<http://www.novell.com/documentation/lg/noclienu/index.html>) online documentation.

5 Click **Next**.

6 View the license agreement, then click **I Accept**.

7 Select a language for the installation, then click **Next**.

8 Specify or confirm the installation path, then click **Next**.

9 If the installation folder does not already exist, and you want the installer to create the folder for you, click **Yes**.

10 Specify or confirm the DIB path, then click **Next**.

11 If the DIB folder does not already exist, and you want the installer to create the folder for you, click **Yes**.

12 (New installations only) Select an eDirectory installation type, then click **Next**.

- ♦ **Install eDirectory into an Existing Tree** incorporates this server into your eDirectory network. The server can be installed into any level of your tree.
- ♦ **Create a New eDirectory Tree** creates a new tree. Use this option if this is the first server to go into the tree or if this server requires a separate tree. The resources available on the new tree will not be available to users logged in to a different tree.

13 Provide information in the eDirectory Installation screen, then click **Next**.

- ♦ If you are installing a new eDirectory server, specify a Tree name, Server object context, and Admin name and password for the new tree.

IMPORTANT: Though eDirectory allows you to set the NCP server object's FDN up to 256 characters, NetIQ recommends that you restrict the variable to a much lesser value because eDirectory creates other objects of greater length based on the length of this object.

- ♦ If you are installing into an existing tree, specify the Tree name, Server object context, and Admin name and password of the existing tree.
- ♦ If you want to use IPv6 addresses, select **Enable IPv6**.

NOTE: If you do not enable IPv6 addresses during the installation process and decide to use them later, you must run the setup program again.

- ♦ If you want to enable Enhanced Background Authentication (EBA), select **Enable EBA**.

NOTE: If you do not enable EBA during the installation process and decide to enable it later, you must run the setup program again.

To add a secondary EBA-enabled server to the tree, you must have an EBA CA configured in the tree. If the EBA CA is not present, first add the server without enabling EBA and then upgrade the server to host the EBA CA. Otherwise, the configuration of the secondary server fails.

-
- ♦ If you want to enable Federal Information Processing Standard (FIPS), select **Enable FIPS for TLS**.

If you do not enable FIPS during the installation process and decide to enable it later, you must run the setup program again.

NOTE: When FIPS mode is enabled in your eDirectory environment, all eDirectory applications/modules using OpenSSL will always use OpenSSL in FIPS mode. Operating eDirectory in FIPS mode does not allow communication over SSLv3 and restricts the cipher usage to high strength ciphers. For more information, see [Configuring LDAP Objects](#) and [Configuring HTTP Server Object](#) in the *NetIQ eDirectory Administration Guide*.

-
- ♦ If you are upgrading an eDirectory server, specify the Admin password.

NOTE: eDirectory 9.0 allows you to use case sensitive passwords for all the utilities.

For information on using dots in container names, see [“Installing into a Tree with Dotted Name Containers” on page 62](#).

- 14** (New installations only) In the HTTP Server Port Configuration page, specify the ports to use for the eDirectory administrative HTTP server, then click **Next**.

IMPORTANT: Make sure that the HTTP stack ports you set during the eDirectory installation are different than the HTTP stack ports you have used or will use for NetIQ iManager. For more information, see the *iManager Administration Guide* (https://www.netiq.com/documentation/imanager/imanager_admin/data/bookinfo.html).

- 15** (New installations only) In the LDAP Configuration page, specify which LDAP ports to use, then click **Next**.

For more information, see [“Communicating with eDirectory through LDAP” on page 60](#).

- 16** Specify whether to configure the SecretStore module. By default, the **Configure SecretStore** option is selected.

- 17** Select the NMAS login methods you want to install.

See [“Installing NMAS Server Software” on page 62](#) and [“Installing NMAS Client Software” on page 62](#) for more information.

- 18** Click **Next**.

- 19** Click **Finish** to complete the eDirectory installation.

- 20** When the installer completes the installation, click **Done**.

NOTE: After you install eDirectory, we recommend you exclude the DIB directory on your eDirectory server from any antivirus or backup software processes. Use the eDirectory Backup Tool to back up your DIB directory.

For more information about backing up eDirectory, see [“Backing Up and Restoring NetIQ eDirectory,”](#) in the *NetIQ eDirectory Administration Guide*.

3.6.2 Server Health Checks

With eDirectory 9.0, when you upgrade eDirectory, a server health check is conducted by default to ensure that the server is safe for the upgrade.

- ♦ [Section B.3.2, “Partitions and Replica Health,” on page 127](#)

Based on the results obtained from the health checks, the upgrade will either continue or exit as follows:

- ♦ If all the health checks are successful, the upgrade will continue.
- ♦ If there are minor errors, the upgrade will prompt you to continue or exit.
- ♦ If there are critical errors, the upgrade will exit.

See [Appendix B, “eDirectory Health Checks,” on page 125](#) for a list of minor and critical error conditions.

Skipping Server Health Checks

To skip server health checks, disable server health checks when prompted in the installation wizard

For more information, see [Appendix B, “eDirectory Health Checks,” on page 125](#).

3.6.3 Communicating with eDirectory through LDAP

When you install eDirectory, you must select a port that the LDAP server monitors so that it can service LDAP requests. The following table lists options for various installations:

Installation	Option	Result
eDirectory 9.0	Clear text (port 389)	Selects port 389.
eDirectory 9.0	Encrypted (port 636)	Selects port 636.
eDirectory 9.0	Require TLS for simple bind	Keeps (on the LDAP Group object) a parameter asked about during installation.

Port 389, the Industry-Standard LDAP Clear-Text Port

The connection through port 389 is not encrypted. All data sent on a connection made to this port is clear. Therefore, a security risk exists. For example, LDAP passwords can be viewed on a simple bind request.

An LDAP Simple Bind requires only a DN and a password. The password is in clear text. If you use port 389, the entire packet is in clear text. By default, this option is disabled during the eDirectory installation.

Because port 389 allows clear text, the LDAP server services Read and Write requests to the Directory through this port. This openness is adequate for environments of trust, where spoofing doesn't occur and no one inappropriately captures packets.

To disallow clear passwords and other data, select the **Require TLS for Simple Bind with Password** option during installation. As part of default configuration, the ports numbers for clear text and SSL are set to 389 and 636.

Scenario: Require TLS for Simple Bind with Password Is Enabled: Olga is using a client that asks for a password. After Olga enters a password, the client connects to the server. However, the LDAP server does not allow the connection to bind to the server over the clear-text port. Everyone is able to view Olga's password, but Olga is unable to get a bound connection.

The **Require TLS for Simple Bind with Password** discourages users from sending observable passwords. If this setting is disabled (that is, not checked), users are unaware that others can observe their passwords. This option, which does not allow the connection, only applies to the clear-text port.

If you make a secure connection to port 636 and have a simple bind, the connection is already encrypted. No one can view passwords, data packets, or bind requests.

Port 636, the Industry-Standard Secure Port

The connection through port 636 is encrypted. TLS (formerly SSL) manages the encryption. By default, the eDirectory installation selects this port.

A connection to port 636 automatically instantiates a handshake. If the handshake fails, the connection is denied.

IMPORTANT: This default selection might cause a problem for your LDAP server. If a service already loaded on the host server (before eDirectory was installed) uses port 636, you must specify another port.

Installations earlier than eDirectory 8.7 treated this conflict as a fatal error and unloaded `nldap.nlm`. The eDirectory 8.7.3 onwards installation loads `nldap.nlm`, places an error message in the `dstrace.log` file, and runs without the secure port.

Scenario: Port 636 Is Already Used: Your server is running Active Directory. Active Directory is running an LDAP program, which uses port 636. You install eDirectory. The installation program detects that port 636 is already used and doesn't assign a port number for the NetIQ LDAP server. The LDAP server loads and appears to run. However, because the LDAP server does not duplicate or use a port that is already open, the LDAP server does not service requests on any duplicated port.

If you are not certain that port 389 or 636 is assigned to the NetIQ LDAP server, run the ICE utility. If the **Vendor Version** field does not specify NetIQ, you must reconfigure LDAP Server for eDirectory and select a different port. For more information, see [“Verifying That the LDAP Server Is Running”](#) in the *NetIQ eDirectory Administration Guide*.

Scenario: Active Directory Is Running: Active Directory is running. Clear-text port 389 is open. You run the `ICE` command to port 389 and ask for the vendor version. The report displays `Microsoft*`. You then reconfigure the NetIQ LDAP server by selecting another port, so that the eDirectory LDAP server can service LDAP requests.

NetIQ iMonitor can also report that port 389 or 636 is already open. If the LDAP server isn't working, use NetIQ iMonitor to identify details. For more information, see [“Verifying That the LDAP Server Is Running”](#) in the *NetIQ eDirectory Administration Guide*.

3.6.4 Installing NMAS Server Software

NetIQ Modular Authentication Service (NMAS) server components are installed automatically when you run the eDirectory installation program. You will need to select the login methods you want to install.

Select the login methods that you want to install into eDirectory by checking the appropriate check boxes. When you select a login method, a description of the component appears in the **Description** box. For more information on login methods, see [Managing Login and Post-Login Methods and Sequences](#) in the [NetIQ eDirectory Administration Guide](#).

Click **Select All** if you want to install all the login methods into eDirectory. Click **Clear All** if you want to clear all selections.

The NDS login method is installed by default.

3.6.5 Installing NMAS Client Software

The NMAS client software must be installed on each client workstation where you want to use the NMAS login methods.

- 1 At a Windows client workstation, insert the *eDirectory 9.0* CD.
- 2 From the NMAS directory, run `nmasinstall.exe`.
- 3 Select the **NMAS Client Components** check box.
Optionally, you can select the **NICI** check box if you want to install this component.
- 4 Click **OK**, then follow the on-screen instructions.
- 5 Reboot the client workstation after the installation completes.

3.6.6 Installing into a Tree with Dotted Name Containers

You can install a Windows server into an eDirectory tree that has containers with dots in the names (for example, O=netiq.com or C=u.s.a). Using containers with dotted names requires that those dots be escaped with the backslash character. To escape a dot, simply put a backslash in front of any dot in a container name.

You cannot start a name with a dot. For example, you cannot create a container named “.netiq” because it starts with a dot (‘.’).

IMPORTANT: If your tree has containers with dotted names, you must escape those names when logging into utilities such as iMonitor, iManager, and DHost iConsole. For example, if your tree has “netiq.com” as the name of the O, enter `username.netiq\.` in the **Username** field when logging in to iMonitor.

3.6.7 Unattended Install and Configure to eDirectory 9.0 on Windows

eDirectory 9.0 automates the eDirectory installation and upgrade so that eDirectory is installed or upgraded silently on Windows servers without human intervention.

On Windows, the unattended installation of eDirectory uses predefined text files that facilitate the unattended installation or upgrade. You can perform either of the following setup using the unattended installation of eDirectory:

- ♦ Standalone installation or upgrade of eDirectory depending on whether it is a complete installation of eDirectory or not. The standalone upgrade process upgrades only the installed files.
- ♦ Configuration of installed eDirectory. If you install eDirectory, a complete configuration of eDirectory is performed. Otherwise, when you upgrade eDirectory, the installer only configures the upgraded files.
- ♦ A combination of both installation or upgrade and configuration of eDirectory. It can either be installation and configuration of eDirectory or an upgrade and configuration of only the required files.

For more information on how to mention the setup for unattended installation, refer to the section [“Adding Features to the Automated Installation” on page 64](#).

Prerequisites

- ♦ Ensure Microsoft Visual C++ 2005 and Microsoft Visual C++ 2012 Redistributable Packages are installed. Install them manually from the `vc_redist_x86.exe`, `vc_redist_x64.exe`, and `vc_redist2k12_x64.exe` files located at `eDirectory\Windows\x64\redist_pkg`.
- ♦ Ensure that 64-bit NCI is installed:
`eDirectory/Windows/x64/nici/NCI_wx64.exe`
- ♦ Set to program mode:
`Run Windows/SysWOW64/novell/nici/set_server_mode.bat`

The following sections discuss various features that can be used to configure the unattended installation, including the install location, no display of splash screens, port configurations, additional NMA methods, stopping and starting SNMP services, etc.

- ♦ [“Response Files” on page 63](#)
- ♦ [“Adding Features to the Automated Installation” on page 64](#)
- ♦ [“Controlling Automated Installation” on page 69](#)
- ♦ [“Unattended Installation of eDirectory using Response File” on page 72](#)

Response Files

Installing or upgrading to eDirectory 9.0 on Windows operating system can be made silent and more flexible by using a response file for the following:

- ♦ Complete unattended installation with all required user inputs
- ♦ Default configuration of components
- ♦ Bypassing all prompts during the installation

A response file is a text file containing sections and keys, similar to a `Windows.ini` file. You can create and edit a response file using any ASCII text editor. The eDirectory upgrade reads the installation parameters directly from the response file and replaces the default installation values with response file values. The installation program accepts the values from the response file and continues to install without prompts.

Response.ni File Sections and Keys

The eDirectory 9.0 installation requires changes to the sections in the response file to add information about the eDirectory instance to be installed, including the tree name, administrator context, administrator credentials (including user name and passwords), installation locations, etc. A full list of the keys and their default values is available in the sample `response.ni` file that is delivered with the eDirectory installation.

NOTE: You should use the provided `response.ni` file available at `eDirectory\windows\x64\NDSonNT\response.ni` in the eDirectory installation. There are essential parameters and set by default in this file. When editing the `response.ni` file, ensure that there are no blank spaces between the key and the values along with the equals sign ("=") in each key-value pair.

Installation Syntax

You can also use a response file for two scenarios in an upgrade:

- ♦ To provide the values of the tree parameters and to configure an unattended installation.
- ♦ To input values during an upgrade.

IMPORTANT: You provide the administrator user credentials in the `response.ni` file for an unattended installation. Therefore, you should permanently delete the file after the installation to prevent the administrator credentials from being compromised.

Adding Features to the Automated Installation

Most details for configuring the eDirectory Installer have default setting for the manual installation. However, during unattended installation, each configuration parameter must be explicitly configured. This section discusses the basic settings to be configured, irrespective of any sequence of installation or additional features.

eDirectory Server Details

Regardless of whether it is an upgrade or a primary/secondary server installation, the details of the server being installed or upgraded must be provided to the Installer. Most of this information is configured in two tags, `[NWI:NDS]` and `[Initialization]`.

`[NWI:NDS]`

- ♦ **Upgrade Mode:** This key applies only to a server upgrade. Though not essential, set this parameter to `False` for fresh installations. For an upgrade, you can either set it to `True` or to `Copy`.
- ♦ **Server Context:** This is the complete DN of the server object (server name), along with the container object. For example, if the server being installed is `EDIR-TEST-SERVER`, the value for this parameter will be `EDIR-TEST-SERVER.Netiq` if the Server container is "Netiq".
- ♦ **mode:** The type of setup on eDirectory. The three types of setup are:
 - ♦ `install`: Performs installation of eDirectory or an upgrade of the required files.

- ♦ **configure:** Configures eDirectory. If you only perform an upgrade of the required files, then the installer only configures the upgraded files.
- ♦ **full:** Performs both installation and configuration of eDirectory. This type of installation can either be installation and configuration of eDirectory or an upgrade and configuration of only the required files.

By default, the mode key is set to full.

NOTE: If you opt for the full setup mode, then while uninstalling eDirectory you cannot opt for individual deconfiguration and uninstallation option.

- ♦ **Tree Name:** For a primary server installation, this is the name of the tree that needs to be installed. For a secondary server installation, this is the tree to which this server must be added.
- ♦ **Server Name:** The name of the server that is being installed.
- ♦ **Server Container:** Any server added to a tree has a server object containing all the configuration details specific to the server. This parameter is the container object in the tree to which the server object will be added. For primary server installations, this container will be created with the server object.
- ♦ **Admin Login Name:** The name (RDN) of the Administrator object in the tree that has full rights, at least to the context to which this server is added. All operations in the tree will be performed as this user.
- ♦ **Admin Context:** Any user added to a tree has a user object that contains all the user-specific details. This parameter is the container object in the tree to which the Administrator object will be added. For primary server installations, this container will be created with the server object.
- ♦ **Admin password:** The password for the Administrator object created in the previous parameters. This password will be configured to the Administrator object during primary server installations. For secondary server installations, this needs to be the password of the Administrator object in the primary server that has rights to the context to which the new server is added.
- ♦ **NDS Location:** The eDirectory install location in the local system where the libraries and binaries are copied. By default, eDirectory is installed into C:\Novell\NDS unless it is changed in the response file.
- ♦ **DataDir:** By default the DIB is installed in the Files subfolder inside the NDS location, but administrators can change this parameter and provide a different location.
- ♦ **EBA:** Enhanced Background Authentication (EBA) provides an improved and more secure background authentication protocol for authenticating to the NCP servers in the tree. eDirectory provides the option of enabling EBA while configuring the eDirectory tree or later. By default, EBA is not configured on eDirectory unless it is changed in the response file. To enable EBA, set Require EBA to Yes.
- ♦ **FIPS:** NetIQ supports eDirectory running in Federal Information Processing Standard (FIPS) mode. To enable eDirectory in FIPS mode, set Require FIPS for TLS to Yes.

The following is a sample of text in the response file for all the basic parameters described above:

```
[NWI:NDS]

Upgrade Mode=copy

Tree Name=SLP-TEST

Server Name=NDS-LDAP-P2-NDS

Server Container=Netiq

Server Context=NDS-LDAP-P2-NDS.Netiq
```

```
Admin Context=Netiq
Admin Login Name=Admin
Admin Password=netiq
NDS Location=E:\Novell\NDS
DataDir=E:\Novell\NDS\Files
Require EBA=NO
Require FIPS for TLS=Yes
```

You can also configure two additional parameters:

- ♦ **Installation Location:** This is the same as the NDS Location configured in the previous section. This location is used by the Installer while copying files to the install location, and the other location is used by the components to refer to the base eDirectory installation while they are configured. The default value is C:\Novell\NDS, if not specified in the response file.

For example:

```
[Novell:DST:1.0.0_Location]
```

```
Path=file:/C:\Novell\NDS
```

- ♦ **System Location:** The eDirectory Installer requires access to the system folder to copy DLLs and to access system-specific files during installation. This parameter must be configured with the path to the system folder of the machine where the server is installed.

For example:

```
[Novell:SYS32_DST:1.0.0_Location]
```

```
Path=file:/C:\Windows\system32
```

Adding NMAS Methods

eDirectory supports installation of multiple NMAS methods, both during install and upgrade. During manual installations, you can select the NMAS methods to install and configure. This can also be achieved in automated installations.

The NMAS-related configuration settings are provided inside the [NWI:NMAS] tag. The tag has two keys to be configured, and both are mandatory:

- ♦ **Choices:** This key informs the eDirectory installation component on the number of NMAS methods that need to be installed.
- ♦ **Methods:** This key lists the NMAS method options that need to be installed. Currently, there are 12 supported NMAS methods. The method names and their types are as follows:

Table 3-1 *NMAS Methods*

Method Name	Method Type
CertMutual	Certificate mutual login method
Challenge Response	The NetIQ challenge response NMAS method
DIGEST-MD5	Digest MD5 login method
GSSAPI	SASL GSSAPI mechanism for eDirectory. Authentication to eDirectory through LDAP using a Kerberos ticker
NDS	NDS login method (default)
Simple Password	Simple password NMAS login method

NOTE: The method names should exactly match those listed in the above table, as options to the Methods key. The Installer matches the exact string (with case) for choosing the NMAS methods to install.

The NDS NMAS method is mandatory and will be installed automatically if no NMAS methods list is provided. However, if you are creating an explicit list, do not remove this method from the list.

If the NMAS methods are configured using this methodology in the response file, eDirectory shows a status message while installing, without prompting for user input.

The following is sample text in the response file for choosing the NMAS methods:

```
[NWI:NMAS]
```

```
Choices=12
```

```
Methods=X509 Advanced Certificate,CertMutual,Challenge Response,DIGEST-  
MD5,Enhanced Password,Entrust,GSSAPI,NDS,NDS Change Password,Simple  
Password,Universal Smart Card,X509 Certificate
```

HTTP Ports

eDirectory listens on preconfigured HTTP ports for access through the Web. For example, iMonitor accesses eDirectory through Web interfaces. They need to specify certain in order to access the appropriate applications. There are two keys that can be set prior to installation to configure eDirectory on specific ports:

- ♦ **Clear Text HTTP Port:** The port number for the HTTP operations in clear text.
- ♦ **SSL HTTP Port:** HTTP port number for operations on the secure socket layer.

The following is sample text in the response file for configuring HTTP port numbers:

```
[eDir:HTTP]
```

```
Clear Text HTTP Port=8028
```

```
SSL HTTP Port=8030
```

LDAP Configuration

eDirectory supports LDAP operations. It listens for LDAP requests in clear text and SSL, on two different ports. These ports can be configured in the response file prior to installation so that when eDirectory is started, it listens on these configured ports.

There are three keys in the `[NWI:NDS]` tag that configure the LDAP ports:

- ♦ **LDAP TLS Port:** The port on which eDirectory should listen for LDAP requests in clear text.
- ♦ **LDAP SSL Port:** The port on which eDirectory should listen for LDAP requests in SSL. You can also use a key to configure whether eDirectory should mandate secure connections when bind requests send the password in clear text.
- ♦ **Require TLS:** Whether eDirectory should mandate TLS when receiving LDAP requests in clear text.

The following is sample text in the response file for LDAP configuration:

```
[NWI:NDS]

Require TLS=No

LDAP TLS Port=389

LDAP SSL Port=636
```

Language Settings

The eDirectory Installer language settings configure the locale and set the display language.

There are currently three locale options that can be set during installation: English, French and Japanese. Each has a specific key in the `[Novell:Languages:1.0.0]` tag that can be set to True/False prior to the start of installation.

- ♦ **LangID4:** English. Setting this to True configures the English locale during installation.
- ♦ **LangID6:** French. Setting this to True configures the French locale during installation.
- ♦ **LangID9:** Japanese. Setting this to True configures the Japanese locale during installation.

These options are mutually exclusive, which is easily enforced in manual installation via radio buttons. In unattended installations, you need to ensure only one of them is set to True.

The following is sample text in the response file for configuring an English locale:

```
[Novell:Languages:1.0.0]

LangID4=true

LangID6=false

LangID9=false
```

Status messages about the configuration of each component are displayed in message boxes throughout the installation. By default, these messages are in English. You can also change the display language during installation by using the `DisplayLanguage` key in the `[Initialization]` tag.

- ♦ **DisplayLanguage:** This key is in the `[Initialization]` section. Its parameters configure languages. The following is sample text in the response file for configuring English as the display language:

```
[Initialization]

DisplayLanguage=en_US
```

Configuration Mode Settings

If the setup mentioned in the `mode` key is `configure`, then ensure that you do not change the `RestrictNodeRemove` value of the `ConfigurationMode` key in the `[Initialization]` section.

Controlling Automated Installation

The response file can also be edited to control the flow of automated installation.

Stopping SNMP services

This feature is specific to an eDirectory installation on Windows. Most Windows servers have SNMP configured and running. When eDirectory installs, the SNMP services need to be brought down and restarted after the installation. With manual installations, the Installer prompts the user on-screen to stop the SNMP services before continuing the installation. This prompt can be avoided during automation by setting the key in the `[NWI:SNMP]` tag:

- ♦ **Stop service:** Set the value to Yes to stop the SNMP services without prompting. The status of is displayed on-screen.

The following is sample text in the response file for stopping SNMP services:

```
[NWI:SNMP]

Stop service=yes
```

SLP Services

eDirectory uses SLP services to identify other servers or trees in the subnet during installation or upgrade. If SLP services are already installed on your server, and you want to replace them with the version that ships with the current version of the eDirectory (or use your own SLP services), you can set appropriate keys in the `[NWI:SLP]` tag to uninstall and remove the existing SLP services.

The following is sample text in the response file for uninstalling and removing SLP services:

```
[EDIR:SLP]

Need to uninstall service=true

Need to remove files=true
```

Primary/Secondary Server Installation

eDirectory Installer provides options for the unattended install of a primary or a secondary server, into a network. There are three keys that help the Installer decide whether it is a primary or a secondary server installation.

- ♦ **New Tree:** Use this key in the `[NWI:NDS]` tag and set it to Yes for a new tree installation, or No for a secondary server installation.
- ♦ **ExistingTreeYes:** This key is in the `[Novell:ExistingTree:1.0.0]` tag. Set it to True/false. Set this to False for a new tree or primary server installation and set it to True for a secondary server in an existing tree.

- ♦ **ExistingTreeNo:** This key also is in the [Novell:ExistingTree:1.0.0] tag. Although it seems to be redundant to the previous key, the Installer refers to both keys, so both of them must be configured properly. Set this one to True for a new tree or primary server installation and set it to False for adding a secondary server in an existing tree.

For example, the keys for installing a primary server in a new tree would be as follows:

```
[NWI:NDS]
```

```
New Tree=Yes
```

```
[Novell:ExistingTree:1.0.0]
```

```
ExistingTreeYes=false
```

```
ExistingTreeNo=true
```

and for a secondary server installation into an existing tree:

```
[NWI:NDS]
```

```
New Tree=No
```

```
[Novell:ExistingTree:1.0.0] ExistingTreeYes=true ExistingTreeNo=false
```

Preconfigured Unattended Installation

All user-specific configuration details can be edited in the response file. However, there are certain parameters that should not be changed. These are for file copy and component information specific to the eDirectory components to be installed. Make sure these parameters in the response file are not modified. Do not change them from the values in the eDirectory release.

Install as Service Tag: eDirectory runs as a service in Windows. It is mandatory that this parameter is always set to Yes to make sure that eDirectory is installed as a service.

```
[NWI:NDS]
```

```
Install as Service=Yes
```

Selected Nodes Tag: This tag lists the components that are installed in eDirectory, along with information in the profile database that contains more information about the component, including source location, destination copy location, and component version. These details in the profile database are compiled into a .db file that is delivered in the eDirectory release.

```
[Novell:NOVELL_ROOT:1.0.0]
```

File Copy Tag: This tag contains keys for display settings that are handled in the next section, including the file copy profile information:

```
overWriteNewerFile=false
```

```
overWriteNewerFilePrompt=true
```

```
copyToRemoteDestination=true
```

These options specify the response from the eDirectory Installer in scenarios such as file write conflicts, file copying decisions, etc.

Silent Installation Parameters

This section describes parameters that need to be set for the Installer to run unattended.

```
[NWI:NDS]
```

```
Prompt=false
```

The [NWI:NDS] section describes eDirectory configuration details such as tree name and server name. If you don't want the Installer to prompt for values for these parameters, set this parameter to False.

```
[Selected Nodes]
```

```
Prompt=false
```

If you don't want the Installer to prompt for the destination copy location, version details, etc. for all components configured with the eDirectory, set this parameter to False in the [Selected Nodes] tag.

```
[Novell:NOVELL_ROOT:1.0.0]
```

```
Prompt=false
```

If you don't want the Installer to prompt for yes/no questions, or for other decisions with parameters in this section, set this parameter to False in the [Selected Nodes] tag.

```
[Novell:ExistingTree:1.0.0]
```

```
Prompt=false
```

If you don't want the Installer to prompt for deciding whether is it a new tree installation, or for adding a secondary server to an existing tree, set this parameter False in the [Selected Nodes] tag.

```
[Initialization]
```

```
InstallationMode=silent
```

```
SummaryPrompt=false
```

```
prompt=false
```

The `InstallationMode` key must always be explicitly set to `Silent` for unattended installations.

Status and Image Displays

During installation, there are various images and status information displayed. Most images contain information on what version of eDirectory is installed, what components are installed, a welcome screen, license files, customization options, a status message indicating the component currently being installed, percentage complete, etc. Some applications that intend to embed eDirectory might not want eDirectory displaying these images.

All image and status display details are configured in the [Novell:NOVELL_ROOT:1.0.0] tag, including configuration information for the welcome page, close page, summary page, license agreement page, language page, custom choices page, wizard page, welcome page. There are corresponding on/off parameters for each of these configurations.

For example:

- The `welcomeScreen` parameter is controlled by `showWelcomeScreen=true/false`.
- The `summaryScreen` parameter is controlled by `allowSummary=true/false`.
- The `licenseAgreementScreen` parameter is controlled by `allowLicenseAgreement=true`.

- ♦ If the progress bar shouldn't be displayed, use `allowStatusBar=false`.
- ♦ If the final page that reports successful installation is not required, set `[eDirCloseScreen]Silent=true`.

Most of the details are preconfigured in the response file that ships with eDirectory. If you need modifications, change the parameters in this tag.

Unattended Installation of eDirectory using Response File

Launching the eDirectory Installer on Windows is easy. The `install.exe` delivered in the eDirectory release is invoked in the command line with a few additional parameters.

Depending on the setup mode you have mentioned, use either of the following commands:

NOTE: The `nopleasewait` option used in the commands ensures that the status window for installation, upgrade, or configuration is not displayed.

Install

```
<Unzipped Location>\windows\x64\NDSonNT>install.exe /silent /nopleasewait /
template=<Response file>
```

For example, `D:\builds\edirectory\windows\x64\NDSonNT>install.exe /silent /nopleasewait /template=D:\builds\edirectory\windows\x64\NDSonNT\response.ni`

Configure

```
<Windows Drive>\Program Files\Common Files\novell>install.exe /silent /
restrictnoderemove /nopleasewait /template=<Response file>
```

For example, `c:\Program Files\Common Files\novell>install.exe /silent /restrictnoderemove /nopleasewait /template=D:\builds\edirectory\windows\x64\NDSonNT\response.ni`

A combination of installation or upgrade and configuration of eDirectory

```
<Unzipped Location>\windows\x64\NDSonNT>install.exe /silent /nopleasewait /
template=<Response file>
```

For example, `D:\builds\edirectory\windows\x64\NDSonNT>install.exe /silent /nopleasewait /template=D:\builds\edirectory\windows\x64\NDSonNT\response.ni`

3.6.8 Locating Log Files

dsinstall.log

The first part of the `dsinstall.log` file lists environment variables that are set. The second part contains status messages documenting the eDirectory installation process.

4 Installing eDirectory on Linux and Windows with IPv6 Addresses

eDirectory 9.0 supports both IPv4 and IPv6 addresses. You can enable IPv6 addresses during the eDirectory installation process. If you are upgrading from a previous version, you must manually enable IPv6 addresses.

eDirectory 9.0 supports Dual IP stack, Tunneling, and Pure IPv6 transition methods. It supports only the global IP addresses. For example,

- ♦ [2015::12]
- ♦ [2015::12]:524

There is no change in the eDirectory functionality on IPv6 addresses from IPv4 addresses except that you must specify IPv6 addresses within square braces []. Also, you can use hostname instead of an IP address. If you are using the hostname, you must specify it in the `etc\hosts` file and associate it with the IPv6 address.

The following are examples of some of the eDirectory utilities with IPv6 addresses:

```
ndsstat -h [6015:abc:def:123:456:12:0:123]
ndsstat -h [6015:abc:def:123:456:12:0:123]:524
ndslogin -h [2015::4] admin.organization
ndscheck -h [6015:abc:def:123:456:12:0:123] -a admin.organization -w password
ldapadd -h [2015::4] -p 389 -D cn=admin,o=organization -w password -f adduser.ldif
ldapdelete -h [6015:abc:def:123:456:12:0:123] -p 389 -D cn=admin,o=organization -w password cn=user21,o=organization
ldapmodify -h [2015::4] -p 389 -D cn=admin,o=organization -w password -f modify.ldif
ldapsearch -h [6015:abc:def:123:456:12:0:123] -p 389 -D cn=admin,o=organization -w password -b o=organization objectclass=inetorgperson
http://[2015::3]:8028/nds
```

eDirectory 9.0 does not support Link local, IPv4-mapped IPv6, and IPv4-compatible IPv6 address types.

The following sections describe how to install and configure NetIQ eDirectory 9.0 on Linux and Windows where IPv6 is already configured:

- ♦ [Section 4.1, “Configuring eDirectory on Linux with IPv6,” on page 74](#)
- ♦ [Section 4.2, “Installing or Upgrading eDirectory on Windows with IPv6,” on page 75](#)

For information about the differences in the Linux and Windows platforms for IPv6, see “[Listeners for Unspecified IPv6 Addresses in Linux and Windows](#)” in the *NetIQ eDirectory Troubleshooting Guide*.

4.1 Configuring eDirectory on Linux with IPv6

This section provides information about configuring eDirectory on a Linux computer that already supports IPv6 addresses:

4.1.1 Creating a New eDirectory Tree

You can configure a new eDirectory tree with an IPv6 address by passing the IPv6 address along with the `-B` option in the `ndsconfig` command. For example:

```
ndsconfig new -t CORP-TREE -B [2015::3]@524 -P ldap://[2015::3]:389,ldaps://[2015::3]:636
```

For the LDAP listeners to automatically start listening on the IPv6 addresses, you must specify the LDAP URLs with the `-P` option while configuring eDirectory. If you do not specify them during the initial configuration, you can add them in the `ldapInterfaces` attribute using the `ldapconfig` command or iManager after the initial configuration. For more information, see [Section 4.1.4, “Adding LDAP URLs for IPV6 on the LDAP Server Object,” on page 75](#).

4.1.2 Adding a Server to an Existing eDirectory Tree

You can add a server to an existing tree with IPv6 by passing the IPv6 address with the `-B` option in the `ndsconfig` command. For example:

```
ndsconfig add -t CORP-TREE -B [2015::4]@524 -P ldap://[2015::4]:389,ldaps://[2015::4]:636
```

For the LDAP listeners to automatically start listening on the IPv6 addresses, you must specify the LDAP URLs with the `-P` option while configuring eDirectory. If you do not specify them during the initial configuration, you can add them in the `ldapInterfaces` attribute using the `ldapconfig` command or iManager after the initial configuration. For more information, see [Section 4.1.4, “Adding LDAP URLs for IPV6 on the LDAP Server Object,” on page 75](#).

4.1.3 Enabling IPv6 Addresses on Existing or Upgraded eDirectory Servers

- 1 Add the IPv6 interface address with the port number in the `/etc/opt/novell/eDirectory/conf/nds.conf` file. You must add it in each configuration file, if the computer has multiple instances configured.

The following are some examples:

```
n4u.server.interfaces=164.99.90.148@524,[2015::4]@524,[2015:1234:2345:3456:abcd:bcde:cdef:aaaa]@524
```

```
http.server.interfaces=164.99.90.148@8028,[2015::4]@8028,[2015:1234:2345:3456:abcd:bcde:cdef:aaaa]@8028
```

```
https.server.interfaces=164.99.90.148@8030,[2015::4]@8030,[2015:1234:2345:3456:abcd:bcde:cdef:aaaa]@8030
```

- 2 Restart `nds` using the following commands:

```
ndsmanage stopall  
ndsmanage startall
```

4.1.4 Adding LDAP URLs for IPV6 on the LDAP Server Object

If you do not specify the LDAP URLs during the initial eDirectory configuration, you can use the `ldapconfig` command or iManager to add them in the `ldapInterfaces` attribute.

The following are examples for using the `ldapconfig set` and the `ldapconfig -s` command:

```
ldapconfig set "ldapInterfaces=ldap://[2015::3]:389,ldaps://[2015::3]:636"
```

```
ldapconfig -s  
"ldapInterfaces=ldap://[2015::3]:389,ldapInterfaces=ldaps://[2015::3]:636"
```

To add LDAP URLs in iManager:

- 1 In NetIQ iManager, click **Roles and Tasks**.
- 2 Click **LDAP > LDAP Options**.
- 3 Click **View LDAP Server**, then click the name of an LDAP Server object to configure.
- 4 Click **Connections**, add **LDAP URLs** in the **LDAP Interfaces** field.
- 5 Click **Apply**, then click **OK**.

4.2 Installing or Upgrading eDirectory on Windows with IPv6

This section provides information about configuring eDirectory on a Windows computer that already supports IPv6 addresses.

4.2.1 Enabling IPv6 While Installing or Upgrading eDirectory

If you want to use IPv6 addresses, ensure that you select the **Enable IPv6** check box under **IPv6 Preference** during the eDirectory installation. If you select it, the DHost starts listening on the IPv6 addresses. If you do not enable IPv6 addresses during the installation process, and then decide to use them later, you must run the setup program again.

4.2.2 Enabling IPv6 for Existing Servers

If you want to use IPv6 addresses for an already configured eDirectory server, you must rerun the installation and select the **Enable IPv6** check box under **IPv6 Preference**. It enables the NCP, HTTP, and HTTPS protocols for the IPv6 addresses.

4.2.3 Accessing iMonitor

You can access iMonitor over IPv6 addresses using the following link:

```
http://[2015::3]:8028/nds
```

5 Operating eDirectory in FIPS Mode

eDirectory 9.0 leverages the Federal Information Processing Standards (FIPS) compliant features to meet the security requirements of U.S. Federal agencies and customers with highly secure environments. This chapter provides information about configuring and operating eDirectory in the FIPS mode.

You can run eDirectory in FIPS 140-2 mode supported by NCI and OpenSSL modules.

- ♦ [Section 5.1, “Configuring eDirectory in FIPS Mode for OpenSSL,” on page 77](#)

5.1 Configuring eDirectory in FIPS Mode for OpenSSL

When FIPS mode is enabled on your eDirectory server, all applications and modules running inside eDirectory using OpenSSL will always use OpenSSL in the FIPS mode. For example, LDAP, HTTP, and all cryptographic operations in EBA. Operating eDirectory in FIPS mode does not allow communication over SSLv3 and restricts the cipher usage to high strength ciphers. For more information, see [Configuring LDAP Objects](#) and [Configuring HTTP Server Object](#) in the *NetIQ eDirectory Administration Guide*.

All eDirectory 9.0 servers run in FIPS mode for OpenSSL by default on both Linux and Windows platforms. eDirectory provides switches to configure the FIPS mode to suit your requirement.

To enable the FIPS mode for OpenSSL:

- ♦ **Windows:** Keep **Enable FIPS for TLS** option selected during eDirectory installation. To enable the FIPS mode after eDirectory installation, run the setup program again.

Alternatively, you can configure it by using the `HKLM\SOFTWARE\Novell\NDS\FipsMode` registry value. To enable FIPS mode, set **FipsMode** to **1**.

- ♦ **Linux:** You do not need to perform any additional configuration to run eDirectory in the FIPS mode on Linux. The FIPS mode is turned on by default with eDirectory installation.

To disable the FIPS mode for OpenSSL:

- ♦ **Windows:** Navigate to the `HKLM\SOFTWARE\Novell\NDS\FipsMode` registry value and set **FipsMode** to **0**.
- ♦ **Linux:** Pass `n4u.server.fips_tls=0` with `ndsconfig set` command and restart the server.

For example, `ndsconfig set n4u.server.fips=0`.

6 Relocating the DIB

After installing and configuring NetIQ eDirectory, if there is a need to relocate the DIB, you can do it. You might want to relocate your DIB for multiple reasons, such as, if the number of objects in the tree is expected to grow but the current file system where the DIB exists does not have sufficient space.

6.1 Linux

Complete the following procedure to relocate your DIB:

- 1 Check the server status by entering the following command at the command line:

```
ndscheck
```

- 2 Stop the eDirectory service using `ndsmanage` as follows:

- 2a Enter `ndsmanage` at the command prompt.

- 2b Select the instance you want to stop.

The menu expands to include the options you can perform on a specific instance.

- 2c Enter `k` to stop the instance.

- 3 Get the current DIB location using the following command:

```
ndsconfig get n4u.nds.dir
```

- 4 Copy the DIB to the new location as follows:

```
cp -rp current__location new__location
```

For example, to copy the DIB to `/home/nds/`, enter the following:

```
cp -rp /var/opt/novell/eDirectory/data/* /home/nds/
```

- 5 Edit the instance-specific `nds.conf` configuration file and change the parameter value of `n4u.nds.dir` as follows:

```
n4u.nds.dir=new__location
```

For example, if you are changing the DIB from `/var/nds/` to `/home/nds/`, type the following:

```
n4u.nds.dir=/home/nds/
```

- 6 Start the eDirectory service as follows

- 6a Enter `ndsmanage` at the command prompt.

- 6b Select the instance you want to start.

The menu expands to include the options you can perform on a specific instance.

- 6c Enter `s` to start the instance.

- 7 Check the server status as follows:

```
ndscheck
```

6.2 Windows

DIB relocation is currently not supported. However, you can locate the DIB in a custom location during the eDirectory installation.

7 Upgrade Requirements of eDirectory 9.0

One of the unique features of eDirectory is its ability to maintain the tight referential integrity. Any object Classes derived from Top will have a reference attribute in its class definition. This is a hidden attribute added to all the referenced objects that are internally maintained by eDirectory. Background processes keep running to check the links between the referenced object and the referencing objects.

If the referenced object is from a different partition than the one held locally in the server, an external reference to that object will be created locally in the external reference partition. An external reference is a representation of an object existing in the eDirectory tree. However, it is not a copy of the object and its assigned attributes.

Though we can remove the Reference attribute from eDirectory, currently, the class definitions are untouched to maintain the backward compatibility in the tree.

This chapter explains the changes and possible upgrade scenarios in eDirectory 9.0.

- ♦ [Section 7.1, “Reference Changes in 9.0 or Later Versions,” on page 81](#)
- ♦ [Section 7.2, “Upgrade Process in 9.0,” on page 82](#)
- ♦ [Section 7.3, “Performing a Dry Run before Upgrading eDirectory,” on page 84](#)

7.1 Reference Changes in 9.0 or Later Versions

The reference attribute is a hidden attribute and is maintained on each referenced object. This is created and maintained by DS. The new referencing code in DS is based on a Flexible Adaptable Information Manager (FLAIM) index called `LocalEntryIDIndex` that DS creates. Though FLAIM maintains the index, the usage is determined by DS. FLAIM automatically updates the index when a DN value is added or deleted. Each key in the index is a compound key, i.e, DN of the object being referenced + Entry ID of the referencing object. For example, if there is an object with Entry ID 343, and it has a “member” value that points to object #899, FLAIM will automatically generate a key in the index of 899+343. DS can now do lookups in the index to find all the objects pointing to object #899. Object #899 does not have to keep a reference attribute on itself to remember all the objects referencing it. Actually, FLAIM maintains the index without knowing how it is used, but DS has the code that knows how to use the index.

However, the new way of maintaining references requires a database upgrade when the existing eDirectory instance is upgraded to 9.0 or later versions. The upgrade requires the creation of a new index, which will require traversing each entry in the database. It also requires the removal of all of the “reference” attributes from each entry in the database. In addition, some internal octet string attributes used by DS that had embedded DNs would need to generate some new DN values to store alongside the octet string value. All this would be a time consuming process on a large database. Since DS is changed to do referential integrity using new FLAIM feature, and that depends on the new index, there is no way DS can really operate until the conversion is complete. Therefore, the first time an existing database is opened, all reference attributes need to be changed to a new index. It could take hours before it actually opens and is ready for use by applications for a large database.

7.2 Upgrade Process in 9.0

The `ndsconfig upgrade` command is used to upgrade the necessary configuration of the individual components such as HTTP, LDAP, SNMP, SAS, and NMAS. eDirectory database is upgraded to a new format if eDirectory versions prior to eDirectory 8.8 SP1 are upgraded to eDirectory 9.0.

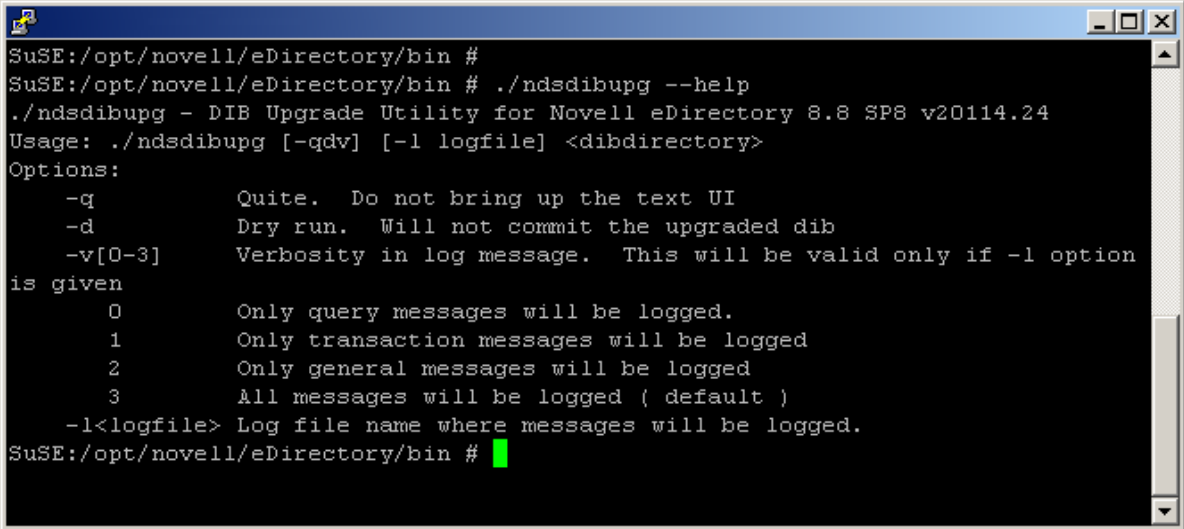
The appropriate upgrade utility is called after the packages are upgraded to eDirectory 9.0.

A new offline database upgrade utility is available with eDirectory 9.0 onwards.

NOTE: In case the administrator wants to run the utility and find out the status of the upgrade, this database upgrade tool can be used with a copy of the database or with `-d` option

Linux	Windows
<code>ndsupg</code>	<code>ndsupg.exe</code>

Figure 7-1 *ndsupg Help Screen*



```
SuSE:/opt/novell/eDirectory/bin #
SuSE:/opt/novell/eDirectory/bin # ./ndsdbupg --help
./ndsdbupg - DIB Upgrade Utility for Novell eDirectory 8.8 SP8 v20114.24
Usage: ./ndsdbupg [-qdv] [-l logfile] <dibdirectory>
Options:
  -q          Quite. Do not bring up the text UI
  -d          Dry run. Will not commit the upgraded dib
  -v[0-3]    Verbosity in log message. This will be valid only if -l option
is given
             0    Only query messages will be logged.
             1    Only transaction messages will be logged
             2    Only general messages will be logged
             3    All messages will be logged ( default )
  -l<logfile> Log file name where messages will be logged.
SuSE:/opt/novell/eDirectory/bin #
```

The following table discusses the `ndsupg` options.

Table 7-1 *ndsupg Options*

Option	Description
<code>-q</code>	Quiet mode. There will not be any messages in quiet mode. Messages will be logged to log file (if provided) even in <code>-q</code> mode. It is recommended that you always provide a log file name for troubleshooting purpose.

Option	Description
-d	<p>Dry run. Upgrade will be performed on a copy of the actual database.</p> <p>IMPORTANT: ds.nlm should be unloaded before loading dsup.nlm.</p> <p>This option can be used if the administrator wants to know if the upgrade is going to be successful and also to estimate the time required to upgrade the database. It is recommended to take a copy of the DIB.</p> <p>NOTE: eDirectory service should be unloaded or stopped before taking a copy of the database. ndsupg utility can be run on the copied database to estimate the downtime required for the actual upgrade. During this time, eDirectory service can be loaded or restarted.</p>
-v	<p>Verbosity of the messages. The default value is 3 where all messages are logged. It is recommended to always leave the verbosity level to its default value.</p>
-l	<p>Provide a log file name where messages are logged during upgrade. The log file will indicate the time the upgrade started and the end time. Given below is a snapshot of log file.</p> <pre> #### Utility called with DIB directory: /var/opt/novell/eDirectory/data/dib #### options Log File: /var/opt/novell/eDirectory/log/ndsdbupg.log Starting the DIB upgrade: Nov 25 19:52:32 Opening the DIB to start upgrade process... Total DIB size: 158 MB QUERY CRITERIA: FLD:30 == 4278190110 AND FLD:33.34 == "Reference" {OptInfo: UsingIX=143, KeyMatch=YES, RecMatch=NO, FromKeyLen=16, FromKey={1F FF 00:2 1E 02 99 87 88 87 99 87 93 83 87 05}, UntilKeyLen=16, UntilExcl=Yes, UntilKey={1F FF 00:2 1E 02 99 87 88 87 99 87 93 83 87 07}} {Stats: Container=32001, Matched=1, KeysFailed=0 of 1, RefsFailed=0 of 1} QUERY CRITERIA: {<empty>} {OptInfo: Full Container Scan} {Stats: Container=2, Matched=570, RecsFetched=570, RecsRejected=0, RecsNotFound=0} # . . . ##### 100 Indexing progress: Index 220 is offline. Last record processed = 84088. DIB upgrade process completed (Nov 25 19:53:05). Status: success(0) </pre>

Using the Force Option to Upgrade eDirectory From Older Versions on Linux

eDirectory 9.0 only supports upgrades from version 8.8.2 or later on Linux.

To upgrade from eDirectory versions 8.7.3 through 8.8.1, perform any one of the following steps:

- ♦ First, upgrade to eDirectory 8.8.7 and then upgrade to eDirectory 9.0.

or

- ♦ Upgrade directly by using the force switch `-f` command.

With this option, some of the checks such as the health check and disk space check for DIB upgrade will not occur. Additionally, older RPMs are removed and new RPMs are installed.

IMPORTANT: If the Identity Manager changelog module is already installed, then you must set the environment variable `NDSD_IGNORE_IDM_CHECK` to 1 while upgrading eDirectory to 9.0. For example:

- ♦ On Linux: `NDSD_IGNORE_IDM_CHECK=1 ./nds-install`
 - ♦ On Windows: Set `NDSD_IGNORE_IDM_CHECK` to `true` before running `setup.exe`.
-

7.3 Performing a Dry Run before Upgrading eDirectory

`ndsugp` can be used to perform a dry run before upgrading the packages. This utility alone can be used against a copied database on all the supported platforms. The advantage is that eDirectory services will still be available when the dry run is being performed.

Here, the `-d` option can be used where the upgrade utility itself takes a copy of the DIB and performs the upgrade on the copy. `ds.nlm` should be unloaded while copying the database to ensure the integrity of the database. Upgrade will require twice the size of the database since a copy needs to be taken.

7.3.1 Common Problems Encountered during the Upgrade Process

The following FAQ section discusses the common problems faced while upgrading from the previous versions of eDirectory to eDirectory 9.0.

Question: I am upgrading from eDirectory 8.7.x to eDirectory 9.0. The upgrade process failed with an error. My eDirectory 8.7.x server no longer comes up.

Answer: While upgrading from 8.7.x to eDirectory 9.0, the database goes through a two phase upgrade. In the first phase, a key pair is created for encrypted attributes. In the second phase, DIB upgrade happens for reference changes. In case the second phase fails after the first phase, the existing binaries (eDirectory 8.7.x) will not be able to open the database as database is already upgraded to 9.0 level and the database version is changed to reflect that. We recommend taking a backup of the database before proceeding with upgrading to eDirectory 9.0. Please refer to [Section 9.2, "Migrating to eDirectory 9.0 Without Upgrading the Operating System,"](#) on page 98 for further details.

Question: The upgrade process seems to be taking a lot of time.

Answer: The upgrade scans the entire database and checks for reference attributes on all the objects. This process might take a while depending on the number of the objects in the database. It may take hours for a database with 5 million objects with reference attributes on all the objects.

Question: The upgrade process seems to be taking a lot of space in the storage.

Answer: Since the entire reference upgrade has to be done in a single transaction and transaction rollback is required in case the upgrade fails, FLAIM keeps the changed blocks in its `nds.db` file. As a result of this, you might observe the `nds.db` growing during the upgrade process. This is quite

normal. The file might spill over to nds.00v, nds.002, etc. The upgrade process will require as much as 100% of existing disk space depending on the number of objects to be upgraded. For e.g, a DIB size of 15Gig might require another 15Gig free space, if all objects in the DIB has reference attributes.

Question: The eDirectory database upgrade proceeds even if I provide a wrong password and admin user.

Answer: eDirectory package upgrade and database upgrade happens based on your file system rights. The eDirectory administrator password will not be used for this. It has a side effect that the login might fail once the upgrade begins. The next attempt to use the `ndsconfig upgrade` command will always go through.

Question: I provided a wrong password for administrator. My upgrade failed, and I started the upgrade again with the correct password. The upgrade is again taking long time (as long as 1 hour for a 5 million objects with reference attributes on all) to bring up the initial display.

Answer: eDirectory maintains the reference attributes in a separate container in the database. The delay in the initial display is due to the time it takes FLAIM to delete the database container that holds the "Reference" attribute records.

8 Configuring NetIQ eDirectory on Linux

NetIQ eDirectory includes configuration utilities that simplify the configuration of various eDirectory components on Linux computers. The following sections provide information about functionality and usage of eDirectory configuration components:

- ♦ [Section 8.1, “Configuration Utilities,” on page 87](#)
- ♦ [Section 8.2, “Configuration Parameters,” on page 90](#)
- ♦ [Section 8.3, “Security Considerations,” on page 95](#)

8.1 Configuration Utilities

This section provides information about using the following eDirectory configuration utilities:

- ♦ [Section 8.1.1, “The ndsconfig Utility,” on page 87](#)
- ♦ [Section 8.1.2, “Using LDAP Tools to Configure the LDAP Server and LDAP Group Objects,” on page 88](#)
- ♦ [Section 8.1.3, “Using the nmasinst Utility to Configure NetIQ Modular Authentication Service,” on page 88](#)
- ♦ [Section 8.1.4, “Customizing eDirectory,” on page 88](#)

8.1.1 The ndsconfig Utility

You can use the `ndsconfig` utility to configure eDirectory. This utility can also be used to add the eDirectory Replica Server into an existing tree or to create a new tree. For more information, see [Section 2.6.4, “Using the ndsconfig Utility to Add or Remove the eDirectory Replica Server,” on page 37](#).

NOTE

- ♦ Ensure that the NCP server name is unique in the network.
- ♦ The `ndsconfig` utility on SLES 12 SP2 and RHEL 7.2 fails. This issue is randomly observed. For more information on how to troubleshoot this issue, see [TID 7018366](#).

To change the current configuration of the installed components, use the following syntax:

```
ndsconfig {set value_list | get [parameter_list] | get help [parameter_list]}
```

Refer to [Section 8.2, “Configuration Parameters,” on page 90](#) for a description of `ndsconfig` parameters.

IMPORTANT: After installation, ensure that you run the `ndsconfig` utility from the installed location on the server, which is `/opt/novell/eDirectory/bin` by default. Do not run `ndsconfig` from the installation package.

8.1.2 Using LDAP Tools to Configure the LDAP Server and LDAP Group Objects

You can use the LDAP tools included with eDirectory on Linux computers to modify, view, and refresh the attributes of LDAP Server and Group objects.

For more information, see [“Using LDAP Tools on Linux”](#) in the *NetIQ eDirectory Administration Guide*.

8.1.3 Using the nmasinst Utility to Configure NetIQ Modular Authentication Service

For eDirectory 9.0, by default, ndsconfig configures NMAS. You can also use nmasinst to configure NMAS.

ndsconfig only configures NMAS and does not install the login methods. To install these login methods, you can use nmasinst. For more information, see [“Using the nmasinst Utility to Configure NMAS”](#) on page 50.

8.1.4 Customizing eDirectory

- ♦ [“Using the ndsd init Script”](#) on page 88
- ♦ [“Using eDirectory on SLES 12 and RHEL 7 Platforms”](#) on page 89
- ♦ [“Enabling Non-Root Instances of eDirectory to Start at Server Boot”](#) on page 89

Using the ndsd init Script

The ndsd init script starts the daemon when the system starts with the configuration parameters from the default configuration file, `/etc/opt/novell/eDirectory/conf/nds.conf`.

NOTE: You should not use the `/etc/init.d/nds` script in the `systemd` environment. `Systemd` is currently supported with SLES 12 and RHEL 7 platforms only. For more information, see [“Using eDirectory on SLES 12 and RHEL 7 Platforms”](#) on page 89.

Before starting ndsd, ensure that any SLP (Service Location Protocol) agent is running on the host. You can install OpenSLP, any native SLP available with your operating system, or NetIQ SLP.

NOTE: To start eDirectory, use the ndsmanage utility.

To start ndsd, run `/etc/init.d/nds start`.

To stop ndsd, run `/etc/init.d/nds stop`.

The eDirectory configuration creates the following shell scripts in the `/opt/novell/eDirectory/sbin` location:

- ♦ `pre_ndsd_start`
- ♦ `post_ndsd_start`
- ♦ `pre_ndsd_stop`
- ♦ `post_ndsd_stop`

As the name indicates, the `pre_ndsd_start` script is executed before the `ndsd` binary is started by the `/etc/init.d/ndsd` script. The `post_ndsd_start` script is executed after the `ndsd` binary is started by the `/etc/init.d/ndsd` script. Similarly, the `pre_ndsd_stop` and `post_ndsd_stop` scripts are executed before and after stopping the `ndsd` process, respectively.

You can add commands of your choice to these scripts to get them executed. By default, the `post_ndsd_start` script has commands to ensure that `/etc/init.d/ndsd` comes out after ensuring that the LDAP services are up and running.

NOTE: You must add all the environment variables required for the eDirectory service in the `pre_ndsd_start_custom` script. Exporting of environment variables on terminals or `/etc/init.d/ndsd` script is not used by eDirectory.

Using eDirectory on SLES 12 and RHEL 7 Platforms

eDirectory starts the daemon when the system starts with the configuration parameters from the default configuration file, `/etc/opt/novell/eDirectory/conf/nds.conf`.

Before starting `ndsd`, ensure that any SLP (Service Location Protocol) agent is running on the host. You can install OpenSLP, any native SLP available with your operating system, or NetIQ SLP.

To start or stop eDirectory, use the `ndsmanage` utility.

The eDirectory configuration creates the following shell scripts in the `/opt/novell/eDirectory/sbin` location:

- ♦ `pre_ndsd_start_custom`: Use this script for custom addition of commands before executing eDirectory.
- ♦ `post_ndsd_start_custom`: Use this script for custom addition of commands after executing eDirectory.
- ♦ `post_ndsd_stop_custom`: Use this script for custom addition of commands after stopping eDirectory.

NOTE

- ♦ Do not use any of the factory scripts from the `/opt/novell/eDirectory/sbin/` location. The eDirectory configuration will use the factory scripts. To include additional commands of your choice, use custom scripts.
 - ♦ After upgrading the operating system, run the `ndsconfig upgrade` utility.
-

Enabling Non-Root Instances of eDirectory to Start at Server Boot

eDirectory instances from a non-root install do not start automatically. To enable the non-root instances of eDirectory to start automatically when the server is restarted, perform the following steps:

- 1 Create a start script.
- 2 Type the following command into the script:

```
su - user1 -c "/home/user1/eDirectory/opt/novell/eDirectory/bin/ndsmanage startall"
```

In the above example, eDirectory is running as non-root `user1` using the `ndsmanage` script found in `/home/user1/eDirectory/opt/novell/eDirectory/bin/ndsmanage` path.

- 3 Save the file.
- 4 Give appropriate permission to the root user to execute the script.
- 5 Create symbolic links to the start script using the following commands:

```
ln -s /etc/init.d/ndsstart /sbin/rcndsstart
ln -s /etc/init.d/ndstart /etc/init.d/rc2.d/S10ndsstart
ln -s /etc/init.d/ndstart /etc/init.d/rc3.d/S10ndsstart
ln -s /etc/init.d/ndsstart /etc/init.d/rc5.d/S10ndsstart
```

Now if the server is rebooted, all non-root instances of eDirectory will start automatically.

8.2 Configuration Parameters

The eDirectory configuration parameters are stored in the `nds.conf` file.

When configuration parameters are changed, `nds` needs to be restarted for the new value to take effect. You should use `ndsmanage` to restart `nds`.

However, for some configuration parameters, `nds` need not be restarted. These parameters are listed below:

- ♦ `n4u.nds.inactivity-synchronization-interval`
- ♦ `n4u.nds.synchronization-restrictions`
- ♦ `n4u.nds.janitor-interval`
- ♦ `n4u.nds.backlink-interval`
- ♦ `n4u.nds.drl-interval`
- ♦ `n4u.nds.flatcleaning-interval`
- ♦ `n4u.nds.server-state-up-threshold`
`n4u.nds.heartbeat-scheme`
`n4u.nds.heartbeat-data`

The following table provides a description of all the configuration parameters.

Parameter	Description
<code>n4u.nds.preferred-server</code>	The host name of the machine that hosts the eDirectory service. Default = null
<code>n4u.base.tree-name</code>	The tree name that Account Management uses. This is a mandatory parameter set by the Account Management Installer. This parameter cannot be set.
<code>n4u.base.dclient.use-udp</code>	DCClient can use UDP in addition to TCP for communicating with the eDirectory servers. This parameter enables the UDP transport feature. Default = 0 Range = 0, 1

Parameter	Description
<code>n4u.base.slp.max-wait</code>	<p>The Service Location Protocol (SLP) API calls timeout.</p> <p>Default = 30</p> <p>Range = 3 to 100</p> <p>This value is in seconds.</p> <p>This option is supported only by NetIQ SLP and not OpenSLP.</p>
<code>n4u.nds.advertise-life-time</code>	<p>eDirectory reregisters itself with the Directory Agent after this time period.</p> <p>Default = 3600</p> <p>Range = 1 to 65535</p> <p>This value is in seconds.</p>
<code>n4u.server.signature-level</code>	<p>Determines the level of enhanced security support. Increasing this value increases security, but decreases performance.</p> <p>Default = 1</p> <p>Range = 0 to 3</p>
<code>n4u.nds.dir</code>	<p>The eDirectory directory information database.</p> <p>Default:</p> <p><code>/var/opt/novell/eDirectory/data/</code></p> <p>This parameter cannot be set using the <code>ndsconfig set</code> command. You can manually change this parameter if you want to relocate your DIB. However, we do not recommend you do so.</p>
<code>n4u.nds.server-guid</code>	<p>A globally unique identifier for the eDirectory server.</p> <p>Default = null</p>
<code>n4u.nds.server-name</code>	<p>The name of the eDirectory Server.</p> <p>Default = null</p>
<code>n4u.nds.bindery-context</code>	<p>The Bindery context string.</p> <p>Default = null</p>
<code>n4u.nds.server-context</code>	<p>The context that the eDirectory server is added to. This parameter cannot be set or changed.</p>
<code>n4u.nds.external-reference-life-span</code>	<p>The number of hours unused external references are allowed to exist before being removed.</p> <p>Default = 192</p> <p>Range = 1 to 384</p>

Parameter	Description
n4u.nds.inactivity-synchronization-interval	<p>The interval (in minutes) after which full synchronization of the replicas is performed, following a period of no change to the information held in the eDirectory on the server.</p> <p>Default = 60</p> <p>Range = 2 to 1440</p>
n4u.nds.synchronization-restrictions	<p>The Off value allows synchronization with any version of the eDirectory. The On value restricts synchronization to version numbers you specify as parameters. For example, ON, 420, 421.</p> <p>Default = Off</p>
n4u.nds.janitor-interval	<p>The interval (in minutes) after which the eDirectory Janitor process is executed.</p> <p>Default = 2</p> <p>Range = 1 to 10080</p>
n4u.nds.backlink-interval	<p>The interval (in minutes) after which the eDirectory backlink consistency is checked.</p> <p>Default = 780</p> <p>Range = 2 to 10080</p>
n4u.nds.drl-interval	<p>The interval (in minutes) after which the eDirectory distributed reference link consistency is checked.</p> <p>Default = 780</p> <p>Range = 2 to 10080</p>
n4u.nds.flatcleaning-interval	<p>The interval (in minutes) after which the flatcleaner process automatically begins purging and deleting entries from the database.</p> <p>Default = 720</p> <p>Range = 1 to 720</p>
n4u.nds.server-state-up-threshold	<p>The server state up threshold, in minutes. This is the time after which the eDirectory checks the server state before returning -625 errors.</p> <p>Default = 30</p> <p>Range = 1 to 720</p>
n4u.nds.heartbeat-schema	<p>The heartbeat base schema synchronization interval in minutes.</p> <p>Default = 240</p> <p>Range = 2 to 1440</p>

Parameter	Description
<code>n4u.nds.heartbeat-data</code>	<p>The heartbeat synchronization interval in minutes.</p> <p>Default = 60</p> <p>Range = 2 to 1440</p>
<code>n4u.nds.dofsync</code>	<p>Setting this parameter to 0 increases update performance significantly for large databases, but there is a risk of database corruption if the system crashes.</p>
<code>n4u.server.configdir</code>	<p>The eDirectory configuration files are placed here.</p> <p>Default = <code>/etc</code></p>
<code>n4u.server.vardir</code>	<p>The eDirectory and utilities log files are placed here.</p> <p>Default = <code>/var/opt/novell/eDirectory/log</code></p>
<code>n4u.server.libdir</code>	<p>The eDirectory specific libraries are placed here in the <code>nds-modules</code> directory.</p> <p>Default = <code>/opt/novell/eDirectory/lib</code></p>
<code>n4u.server.sid-caching</code>	<p>Enables SSL session ID caching. Refer to the SSL v3.0 RFC for more details about session ID caching in SSL.</p>
<code>n4u.server.tcp-port</code>	<p>The default port used if the port number is not specified in the <code>n4u.server.interfaces</code> parameter.</p>
<code>n4u.server.interfaces</code>	<p>The IP address and port number that eDirectory server should listen on for client connections. The value can be a comma-separated list specifying more than one combination of possible settings. For example:</p> <p><code>n4u.server.interfaces=101.1.2.3@524,100.1.2.3@1524</code></p>
<code>n4u.server.max-interfaces</code>	<p>This parameter specifies maximum number of interfaces that eDirectory will use.</p> <p>Default = 128</p> <p>Range = 1 to 2048</p>
<code>n4u.server.max-openfiles</code>	<p>This parameter specifies the maximum number of file descriptors that eDirectory can use.</p> <p>Default = maximum allowed by the administrator</p>
<code>n4u.server.max-threads</code>	<p>The maximum number of threads that will be started by the eDirectory server. This is the number of concurrent operations that can be done within the eDirectory server.</p> <p>Default = 64</p> <p>Range = 32 to 512</p> <p>Refer to the NetIQ eDirectory Troubleshooting Guide to set an optimum value.</p>

Parameter	Description
<code>n4u.server.idle-threads</code>	<p>The maximum number of idle threads that are allowed in the eDirectory server.</p> <p>Default = 8</p> <p>Range = 1 to 128</p>
<code>n4u.server.start-threads</code>	<p>Initial number of threads to be started up.</p> <p>Default = 8</p>
<code>n4u.server.log-levels</code>	<p>This parameter helps to configure the error logging settings for the server-side messages. It sets the message log level to LogFatal, LogWarn, LogErr, LogInfo, or LogDbg.</p>
<code>n4u.server.log-file</code>	<p>This parameter specifies the log file location where the messages would be logged. By default, the messages are logged into the <code>nds.d.log</code> file.</p>
<code>n4u.ldap.lburp.transize</code>	<p>Number of records that are sent from the NetIQ Import/Export client to the LDAP server in a single LBURP packet. You can increase the transaction size to ensure that multiple add operations can be performed in a single request.</p> <p>Default = 25</p> <p>Range = 1 to 250</p>
<code>n4u.server.listen-on-loopback</code>	<p>It is a boolean parameter, and enabled by default. In a few recent Linux distributions, the hostname in the <code>/etc/hosts</code> file is associated with the loopback address. Though the common address given in the SLES systems is 127.0.0.2, it can be anything from 127.0.0.0 to 127.255.255.255 (valid loopback addresses).</p>
<code>http.server.interfaces</code>	<p>Comma-separated list of interfaces that HTTP server should use.</p>
<code>http.server.request-io-buffer-size</code>	<p>Default IO buffer size.</p>
<code>http.server.request_timeout-seconds</code>	<p>Server request timeout.</p>
<code>http.server.keep-timeout-seconds</code>	<p>Number of seconds to wait for the next request from the same client on the same connection.</p>
<code>http.server.threads-per-processor</code>	<p>HTTP thread pool size per processor.</p>
<code>http.server.session-exp-seconds</code>	<p>Session expiration time in seconds.</p>
<code>http.server.sadmin-passwd</code>	<p>Session administrator password.</p>
<code>http.server.module-base</code>	<p>HTTP server webroot.</p>
<code>https.server.cached-cert-dn</code>	<p>HTTPS server cached certificate DN.</p>
<code>https.server.cached-server-dn</code>	<p>HTTPS server cached DN.</p>
<code>http.server.trace-level</code>	<p>Diagnostic trace level of HTTP server.</p>

Parameter	Description
<code>http.server.auth-req-tls</code>	HTTP server authentication requires TLS.
<code>http.server.clear-port</code>	Server port for the HTTP protocol.
<code>http.server.tls-port</code>	Server port for the HTTPS protocol.
<code>n4u.server.fips</code>	Specifies whether eDirectory server runs in FIPS mode. Default = 1. This means eDirectory runs in FIPS mode. To disable the FIPS mode, pass <code>n4u.server.fips=0</code> with <code>ndsconfig set</code> command and restart the server.

NOTE: For more details information on the eDirectory configuration parameters, refer to the `nds.conf` man page.

8.3 Security Considerations

The following security considerations are recommended:

- ♦ Make sure that only authenticated users have browse rights to the tree. To limit this, do the following:
 - ♦ Remove browse rights of [Public] on tree root.
 - ♦ Assign [Root] browse rights on tree root.
- ♦ Set the `ldapBindRestrictions` attribute on the LDAP server object to `Disallow anonymous Simple Bind`. This prevents the clients from doing anonymous binds.
- ♦ By default, the cipher is set to `Export`. Make LDAP more secure by setting the cipher to `HIGH`. To do this, change the bind restrictions attribute of the LDAP Server object to `Use Higher Cipher (greater than 128 bit)`.

9 Migrating to eDirectory 9.0

This document guides you to migrate your NetIQ eDirectory 8.8.8.x server to eDirectory 9.0 when you have to upgrade your operating system also.

With the change in the operating systems supported in eDirectory 9.0, there are certain versions that eDirectory 9.0 does not support that were earlier supported with eDirectory 8.8.8.x.

There are two scenarios while migrating to eDirectory 9.0:

- ♦ **Migrating to eDirectory 9.0 when platform upgrade is possible**

In this scenario, you upgrade your operating system to a supported version and then upgrade eDirectory to eDirectory 9.0.

- ♦ **Migrating to eDirectory 9.0 when platform upgrade is not possible**

In this scenario, you cannot upgrade your operating system to a supported version as the operating system migration path is not possible.

9.1 Migrating to eDirectory 9.0 While Upgrading the Operating System

In this scenario, you can migrate to eDirectory 9.0 after upgrading the operating system. For example, you can upgrade from a 32-bit operating system to a 64-bit operating system. The table below describes the migration path.

IMPORTANT: Ensure that you have upgraded eDirectory 8.7.3 with the latest set of patches.

Table 9-1 Migration Path

Operating System	Starting State	Intermediate State	Desired State
Windows	Windows 2008 SP2 + eDirectory 8.8 SP8	Windows 2012 + eDirectory 8.8 SP8	Windows 2012 + eDirectory 9.0
Precautions: Before upgrading eDirectory on Linux, ensure that the hostname is configured to a valid IP address and not to loopback address in the <code>/etc/hosts</code> file.			
Linux	SLES 11 SP3 + eDirectory 8.8.8.x	SLES 12 + eDirectory 8.8 SP8	SLES 12 + eDirectory 9.0

IMPORTANT: Ensure that you run `ndsconfig upgrade` after upgrading eDirectory 8.8 SP8 to eDirectory 9.0.

Recommendations

- 1 Backup your eDirectory 8.8.x files before upgrading the operating system. Stop eDirectory and back up the following files:
 - ♦ `dib` directory
 - ♦ `nds.rfl` directory (by default this directory is present under the `dib` directory)
 - ♦ `nds.conf` file
 - ♦ `nici` directory
 - ♦ log files
- 2 Do not perform any operations on the intermediate state other than upgrading eDirectory, if the eDirectory version is not supported on a particular operating system in the intermediate state.

9.2 Migrating to eDirectory 9.0 Without Upgrading the Operating System

This method is used in scenarios where there is no operating system upgrade path to supported eDirectory 9.0 version.

For example, eDirectory 8.8 is installed on SLES 10. A customer using SLES 10 wants to upgrade to eDirectory 9.0 on SLES 12 and there is no upgrade path from SLES 10 to SLES 12.

Complete the following steps to migrate to eDirectory 9.0:

- 1 Stop the eDirectory server.
- 2 Take a backup of the following eDirectory 8.8 files:
 - ♦ `dib` directory
 - ♦ `nds.rfl` directory (by default, this directory is present under the `dib` directory)
 - ♦ `nds.conf` file
 - ♦ `nici` directory
 - ♦ log files
- 3 Install the operating system.
- 4 Install eDirectory 9.0 on the server (new installation).
- 5 Remove the `nici` directory from `/var/novell` and restore the `nici` directory to `/var/opt/novell`.
- 6 Restore the `dib` and `nds.rfl` directories.
- 7 Restore the `nds.conf` to the user-specified location.
- 8 Edit `/etc/opt/novell/eDirectory/conf/.edir/instances.0` and put the absolute path to `nds.conf` file.
- 9 Edit the `nds.conf` file and add the following:

```
n4u.nds.dir=_file_location
n4u.server.libdir=/opt/novell/eDirectory/lib
n4u.server.vardir=var_directory
n4u.server.configdir=/etc/opt/novell/eDirectory/conf
http.server.module-base=http_server_module_base_directory
```
- 10 Set the path as follows:

Use `/opt/novell/eDirectory/bin/ndspath` utility.

- 11** Run `ndsconfig upgrade` after setting the path.

10 Migrating eDirectory from NetWare to OES 2 Linux

eDirectory migration from NetWare requires the migration of eDirectory data and server identity to provide seamless accessibility after migration. The eDirectory migration utility performs all of the pre-migration tasks, health validations and server backups, server migration tasks, and post-migration tasks for you.

The following sections give you more details on the migration procedure for eDirectory. For more information, see the [Novell Open Enterprise Server Migration Web site \(http://www.novell.com/products/openenterpriseserver/migrate.html\)](http://www.novell.com/products/openenterpriseserver/migrate.html) and the *OES 2 SP3: Upgrading to OES - Best Practices Guide* (http://www.novell.com/documentation/oes2/upgrade_to_oes_lx/data/front.html).

- ♦ Section 10.1, “Planning Your Migration,” on page 101
- ♦ Section 10.2, “Migration Tools,” on page 102
- ♦ Section 10.3, “Migration Procedure,” on page 102
- ♦ Section 10.4, “After the Migration,” on page 104

10.1 Planning Your Migration

This section lists the important requirements that must be verified before attempting eDirectory migration.

- ♦ Section 10.1.1, “System Requirements,” on page 101
- ♦ Section 10.1.2, “Prerequisites,” on page 101
- ♦ Section 10.1.3, “Supported Platforms,” on page 102

10.1.1 System Requirements

- ☐ The target server must run OES 2 and should have the eDirectory 9.0 RPMs already installed.
- ☐ If the target OES 2 server has a default eDirectory 9.0 instance already configured, this instance should be active. This instance will be overwritten after the migration.
- ☐ OES 2 does not support multiple instances of eDirectory on the same server, so any non-default instances should not be running during migration.
- ☐ The source NetWare server should be running and should not be part of any partition operation.

10.1.2 Prerequisites

- ☐ The eDirectory migration utility will run only on the target server and must be able to access the NetWare server remotely.

10.1.3 Supported Platforms

The eDirectory migration utility is designed to run on the Linux version of OES 2, which is the target platform for migration. The following table lists the compatible eDirectory versions at source and the corresponding target servers:

Table 10-1 eDirectory Versions at Source and Target Servers

Source Server	Target Server
NetWare 5.1 SP8 + eDirectory 8.7.3.6	Physical or Virtualized OES2 Linux 32 or 64
NetWare 5.1 SP8 + eDirectory 8.7.3.7	Physical or Virtualized OES2 Linux 32 or 64
NetWare 6.5 SP6 + eDirectory 8.7.3.9	Physical or Virtualized OES2 Linux 32 or 64
NetWare 6.5 SP6 + eDirectory 8.8	Physical or Virtualized OES2 Linux 32 or 64
NetWare 6.5 SP6 + eDirectory 8.8 SP1	Physical or Virtualized OES2 Linux 32 or 64
NetWare 6.5 SP6 + eDirectory 8.8 SP3	Physical or Virtualized OES2 Linux 32 or 64

10.1.4 Considerations

- ♦ IP address and DNS migrations are not performed by this migration utility.
- ♦ Only the eDirectory instance will be migrated. Applications depending on eDirectory will not be migrated.
- ♦ You should not use this migration methodology if you want both the servers to be available during the migration operation.

NOTE: Only the target server will be available after the migration. The source server will be locked. Other service migrations cannot be performed after completing eDirectory migration.

10.2 Migration Tools

The eDirectory migration is performed independently of the OES migration framework. The complete migration task is performed by invoking the migedir command line utility.

10.3 Migration Procedure

- 1 Run the migedir utility by entering the following command on the target server:

```
migedir -s <IP address> [-A <log directory name>] [-t] [-v] [-h]
```

The utility takes the following command line options:

Option	Description
-s <i>IP address</i>	Specifies the IP address of the source server containing the eDirectory instance to be migrated.
IMPORTANT: -s is a mandatory parameter.	

Option	Description
-A <i>directory name</i>	Enables auditing. <i>directory name</i> specifies the directory in which log files should be created.
-t	Tests the validity of the input parameters. NOTE: This option verifies the IP address. However, it does not perform the actual migration.
-v	Enables the verbose mode.
-h	Prints help about using this utility.

2 Follow the on-screen instructions as the utility performs the migration.

The migration utility does some pre-migration checks, performs the migration, then does some post-migration tasks.

- ♦ [“Pre-migration” on page 103](#)
- ♦ [“Migration” on page 103](#)
- ♦ [“Post-migration” on page 103](#)
- ♦ [“Handling Failures” on page 104](#)

Pre-migration

The utility performs the following checks:

- ♦ The health and state of the replicas in the ring are verified.
- ♦ Configuration information for the server being migrated is collected and written to a configuration file to be used by other operations during the migration.
- ♦ Time synchronization is verified between the source and target servers.
- ♦ The target server is checked for any existing eDirectory instances.
 - ♦ If the instance exists, the user is prompted and the existing instance is removed before proceeding with the migration.
 - ♦ If the instance does not exist, a new instance is configured and used.

Migration

The utility performs the migration of the eDirectory instance from the collected configuration information. This involves backing up the source server data, locking the eDirectory instance in the source server, migrating data to the target server, and restoring the eDirectory instance on the target server. The dependent NCI files are also migrated.

The utility also configures the local instance in the target server with the source server details obtained during the previous checks.

Post-migration

After migration, the following tasks are performed by the utility:

- ♦ The `nds.conf` configuration file is modified with the source server eDirectory instance information, such as tree name and server name.

- ♦ The eDirectory instance in the target server is restarted so it can use the new data.
- ♦ Network address repair is performed to start the synchronization of the new IP address in the replica ring.

Handling Failures

During migration, the database in the source server is locked to avoid multiple copies of the instance running on the source and target servers. Multiple copies of the same instance can lead to data inconsistency. If the process fails and if you intend to bring up the source server again, you need to perform the following tasks:

- 1 Remove the partially migrated eDirectory instance on the target server.

For more information on how to remove the eDirectory instance from a server, see [Section 2.6.4, “Using the ndsconfig Utility to Add or Remove the eDirectory Replica Server,”](#) on page 37.

- 2 Restore and unlock the database in the source server.

For more information on how to unlock and restore the database, see “Using the eMBox Client for Backup and Restore” in the *NetIQ eDirectory Administration Guide*.

The database backup is saved in the `sys:ni/data` folder.

10.4 After the Migration

After migration, the target eDirectory instance listens on the IP address of the target server and not on the source server’s address. It requires additional time after migration for the eDirectory instance to synchronize the new IP address in the replica ring. Successful eDirectory migration can be verified by performing eDirectory operations on the new IP address.

IMPORTANT: If you want to use the existing security certificates, you must change the IP address of the target server to that of the source server. If you don’t want to do this, you must issue new certificates.

NOTE: If you change the IP address of the target server after migration, you must modify the `nds.conf` file, restart the eDirectory instance, and repair the network address and partitions replica manually. For more information on repairing eDirectory instance, refer to “DSRepair Options” in the *NetIQ eDirectory Administration Guide*.

11 Deploying eDirectory on High Availability Clusters

The primary method through which NetIQ eDirectory supports high availability is by configuring multiple servers through synchronization. However, clustering may be a more viable alternative for achieving high availability in some environments.

This section provides guidelines for configuring eDirectory on high availability clusters by using shared storage. The information in this section is generalized for shared storage high availability clusters on supported Windows and Linux platforms, and the information is not specific to a particular cluster manager.

State data for eDirectory must be located on the shared storage so that it is available to the cluster node that is currently running the services. This means that the eDirectory DIB must be located on the cluster shared storage. The root eDirectory instance on each of the cluster nodes must be configured to use the DIB on the shared storage.

In addition to the DIB, it is also necessary to share NICI (NetIQ International Cryptographic Infrastructure) data so that server-specific keys are replicated among the cluster nodes. NICI data used by all cluster nodes must be located on the cluster shared storage.

Other eDirectory configuration and log data should also reside on shared storage.

eDirectory 9.0 includes a utility for both Linux and Windows servers that automatically configures eDirectory in your clustered environment, including copying data to a specified shared storage location, updating the appropriate configuration parameters, and setting up eDirectory services on cluster nodes other than the primary node.

The procedures in the following sections are based on the following assumptions:

- ♦ You are familiar with eDirectory installation procedures.
- ♦ You are using a two-node cluster.

NOTE: A two-node cluster is the minimum configuration used for high availability. However, the concepts in this section can easily be extended to a cluster with additional nodes. Note that eDirectory does not support load balancing by using multiple cluster nodes.

This section covers the following topics:

- ♦ [Section 11.1, “Clustering eDirectory Services on Linux,” on page 106](#)
- ♦ [Section 11.2, “Clustering eDirectory Services on Windows,” on page 109](#)
- ♦ [Section 11.3, “Troubleshooting Clustered Environments,” on page 111](#)
- ♦ [Section 11.4, “Configuration Utility Options,” on page 111](#)

11.1 Clustering eDirectory Services on Linux

This section describes how to configure eDirectory 9.0 by using high availability clustering on Linux.

- ♦ [Section 11.1.1, “Prerequisites,” on page 106](#)
- ♦ [Section 11.1.2, “Installing and Configuring eDirectory,” on page 106](#)
- ♦ [Section 11.1.3, “Configuring SNMP Server in Clustered Linux Environments,” on page 108](#)

11.1.1 Prerequisites

- ♦ Two or more Linux servers with clustering software
- ♦ External shared storage supported by the cluster software, with sufficient disk space to store all eDirectory and NCI data
- ♦ Virtual IP address
- ♦ NetIQ eDirectory 9.0 or later

NOTE: The `nds-cluster-config` utility only supports configuring the root eDirectory instance. eDirectory does not support configuring multiple instances and non-root installations of eDirectory in a cluster environment.

11.1.2 Installing and Configuring eDirectory

- 1 Install and configure eDirectory on the server you want to use as the primary cluster node. For more information on installation and configuration procedures, refer to the [Section 2.6.2, “Using the `nds-install` Utility to Install eDirectory Components,” on page 31](#).

NOTE

- ♦ When configuring eDirectory, the default NCP server name is the host server name of the computer on which you installed eDirectory. Because eDirectory is hosted on multiple hosts in a clustered environment, however, you should specify an NCP server name that is unique to the cluster instead of using the default name. For example, you can specify the name `clusterserver` for the NCP server when you configure eDirectory on the primary cluster node.
- ♦ During the configuration process, ensure you set the virtual IP address for your eDirectory installation. In a clustered environment, eDirectory only listens on the virtual IP address, not on the system IP address.

-
- 2 After you install and configure eDirectory, navigate to the `nds.conf` file, which is located in the `/etc/opt/novell/eDirectory/conf`.
 - 3 Edit the `nds.conf` file to set the value of the `n4u.nds.preferred-server` setting to the virtual IP address of the clustered installation, then save and close the file.
 - 4 Verify the eDirectory installation by using the `ndsstat` command.
eDirectory must be up and running on the primary cluster node.
 - 5 Mount the shared file system by using the cluster manager.
 - 6 Back up all data in the following directories before running the configuration utility:
 - ♦ `/var/opt/novell/nici`
 - ♦ `/var/opt/novell/eDirectory/data (n4u.server.vardir)`

- ♦ `/var/opt/novell/eDirectory/data/dib (n4u.nds.dibdir)`
- ♦ `/etc/opt/novell/eDirectory/conf (n4u.server.configdir)`
- ♦ `/var/opt/novell/eDirectory/log`

NOTE: If you install eDirectory in a non-default location, you can use the `ndsconfig get` command to find the `vardir`, `dir` paths used in your installation. `nds.conf` should be in the default location, which is `/etc/opt/novell/eDirectory/conf/nds.conf`.

- 7 On the primary cluster node server, open a terminal and run the following command to stop the eDirectory service:

```
ndsmanage stopall
```

- 8 In the terminal, navigate to the location of the configuration utility, `nds-cluster-config`. The utility is located in the `/opt/novell/eDirectory/bin` directory.
- 9 Run the following command:

```
nds-cluster-config -s /<sharedfilesystem>
```

Where `<sharedfilesystem>` is the location you want to use for the eDirectory shared cluster data.

NOTE: You can also run the utility in unattended mode by using the `-u` option. If you use this option, the utility does not ask for confirmation when configuring eDirectory on a cluster.

If you use the unattended option, you must also use the `-s` option and specify the shared cluster file system.

- 10 After the utility verifies the cluster shared storage is valid, click **y** to continue with configuration on the cluster.

The configuration utility moves the data in the directories above to the following locations on the shared file system:

- ♦ `<sharedfilesystem>/nici`
- ♦ `<sharedfilesystem>/data`
- ♦ `<sharedfilesystem>/data/`
- ♦ `<sharedfilesystem>/conf`
- ♦ `<sharedfilesystem>/log`

- 11 Start eDirectory services by running the following command:

```
ndsmanage startall
```

- 12 Check the status of eDirectory by using `ndsstat`. eDirectory services should be up and running.
- 13 Stop eDirectory services by running the following command:

```
ndsmanage stopall
```

- 14 Log in to the server you want to use as the secondary node of the cluster.
- 15 Use the cluster manager to move the shared storage to the secondary node.
- 16 Install the same version of eDirectory on the secondary cluster node that you installed on the primary cluster node, but do not configure eDirectory.
- 17 In the terminal, navigate to the location of the configuration utility on the secondary node. The utility is located in the `/opt/novell/eDirectory/bin` directory.
- 18 Open a terminal and run the following command:

```
nds-cluster-config -s /<sharedfilesystem>
```

Where *<sharedfilesystem>* is the cluster shared storage. The path of the *<sharedfilesystem>* should be same as the path location specified when the primary node was configured.

The `nds-cluster-config` utility links the secondary cluster node to the shared eDirectory data located on the shared cluster file system.

- 19 Start eDirectory services by running the following command:

```
ndsmanage startall
```

Verify the status of eDirectory by using the `ndsstat` command.

- 20 Stop eDirectory services on the secondary node by running the `ndsmanage stopall` command.

- 21 After successfully configuring eDirectory on both nodes of the cluster, you must also change the startup mode of the `ndsd` service on each node by using the following command:

```
chkconfig -d ndsd
```

- 22 After the configuration utility finishes configuring the secondary node, you can use the cluster manager to add the eDirectory services in the cluster.

For more information on the cluster services on Linux, refer to the following documentation:

- ♦ [SUSE Linux Enterprise Server \(SLES 12 & above\)](#)
- ♦ [SLES 11 SP4](#)

IMPORTANT: Ideally, the cluster manager checks that the same DIB is not accessed by two or more nodes simultaneously. However, you must ensure that `ndsd` does not run from two or more cluster nodes simultaneously. This is because accessing the same DIB through two or more nodes leads to DIB corruption.

11.1.3 Configuring SNMP Server in Clustered Linux Environments

- 1 On all the nodes, modify the `snmpd.conf` file. For more information, see “[Installing and Configuring SNMP Services for eDirectory](#)” in the *NetIQ eDirectory Administration Guide*.
- 2 Start `ndssnmpsa`.
- 3 Select Yes as the `Remember password` option.
- 4 To start the `snmp` service, perform either of the following:
 - ♦ Add `/etc/init.d/ndssnmpsa start` to the `post_ndsd_start` script and `/etc/init.d/ndssnmpsa stop` to the `pre_ndsd_stop` script.
 - ♦ Add `ndssnmpsa` as a cluster resource with a dependency on eDirectory resource.

NOTE: Because eDirectory is listening on a virtual IP address, traps have the IP address of the host, which is the Agent IP address.

11.2 Clustering eDirectory Services on Windows

This section describes how to configure eDirectory 9.0 by using high availability clustering on Windows.

- ♦ [Section 11.2.1, “Prerequisites,” on page 109](#)
- ♦ [Section 11.2.2, “Installing and Configuring eDirectory,” on page 109](#)
- ♦ [Section 11.2.3, “Configuring SNMP Server in Clustered Windows Environments,” on page 111](#)

11.2.1 Prerequisites

- ♦ Two or more Windows servers with clustering software
- ♦ External shared storage supported by the cluster software
- ♦ Virtual IP address
- ♦ NetIQ eDirectory 9.0

11.2.2 Installing and Configuring eDirectory

- 1 Install and configure eDirectory on the server you want to use as the primary cluster node. For more information on installation and configuration procedures, refer to the [Section 3.6.1, “Installing or Updating NetIQ eDirectory 9.0 on a Windows Server,” on page 57](#).
- 2 Mount the shared volume by using the cluster manager.
- 3 Back up all DIB files and NCI data before running the configuration utility.
- 4 On the primary cluster node, open a terminal and navigate to the `NDSCons.exe` utility. The utility is located in the `<eDirectory installation folder>` folder by default.
- 5 In the terminal, run the following command:

```
NDSCons.exe
```

- 6 In the NDSCons utility, click **Shutdown** to stop all eDirectory services.
- 7 Click **Yes** to confirm.
- 8 In the terminal, navigate to the location of the configuration utility, `dsclusterconfig.exe`. The utility is located in the `<eDirectory installation folder>` folder by default.
- 9 Run the following command:

```
dsclusterconfig.exe -s /<sharedfilesystem>
```

Where `<sharedfilesystem>` is the location you want to use for the eDirectory shared cluster data.

NOTE

- ♦ You can also run the utility in unattended mode by using `-s` with `-u` option.
- ♦ You must specify a folder within a shared drive mounted on the primary cluster node. You cannot specify only a drive name. For example, instead of specifying `E:`, you must specify `E:\Novell`.

- 10 After the utility verifies the cluster shared storage is valid, click **y** to continue with configuration on the cluster.

The configuration utility moves the data in the directories above to the following locations on the shared file system:

- ♦ `<sharedfilesystem>/nici`
- ♦ `<sharedfilesystem>/Files`

In addition to moving eDirectory data to the shared file system, the utility copies the eDirectory service registry key to the shared volume, saving the key as the file `ndsConfigKey`.

The utility also changes the Startup Type of the `NDS Server` service on the primary node computer from `Automatic` to `Manual`.

- 11 In the NDSCons utility, click **Startup** to start all eDirectory services.
- 12 Verify that all eDirectory services are running, then use the NDSCons utility to stop services again.
- 13 Close the NDSCons utility.
- 14 Log in to the server you want to use as the secondary node of the cluster.
- 15 Use the cluster manager to move the shared storage to the secondary node.
- 16 Use the eDirectory installer to perform an unattended installation of eDirectory on the secondary node. Ensure that the mode of installation is `install`.
- 17 In the terminal, navigate to the location of the configuration utility on the secondary node. The utility is located in the eDirectory installation folder by default.
- 18 Run the following command:

```
dsclusterconfig.exe -s /<sharedfilesystem>
```

Where `<sharedfilesystem>` is the cluster shared storage. The path of the `<sharedfilesystem>` should be same as the path location specified when the primary node was configured.

- 19 The `dsclusterconfig` utility updates registry on the secondary cluster node to the shared eDirectory data located on the shared cluster file system.
- 20 After the configuration utility finishes configuring the secondary node, open the NDSCons utility.
- 21 In the NDSCons utility, click **Startup**.
- 22 Click **Yes** to confirm.
- 23 When NDSCons starts all eDirectory services, verify eDirectory, then click **Shutdown**.
- 24 Click **Yes** to confirm.
- 25 To configure eDirectory in the Cluster Resource group, create a new resource in the Resource Group to be used for eDirectory.

You must provide the following details:

- ♦ Resource type - Generic Service
- ♦ Dependent on - IP address and shared disk in the Resource Group
- ♦ Service name - `NDS Server0`
- ♦ No start parameters
- ♦ Registry keys - `SYSTEM\CurrentControlSet\Services\NDS Server0`

NOTE: Ideally, the cluster manager checks that the same DIB is not accessed by two or more nodes simultaneously. However, you must ensure that `nds` does not run from two or more cluster nodes simultaneously. This is because accessing the same DIB through two or more nodes leads to DIB corruption.

11.2.3 Configuring SNMP Server in Clustered Windows Environments

- 1 On the primary cluster node, configure the master agent and set the startup type to automatic. For more information, see “[Installing and Configuring SNMP Services for eDirectory](#)” in the *NetIQ eDirectory Administration Guide*.
- 2 Save the eDirectory password when it prompts for the password.
- 3 Start the sub-agent.
- 4 Perform [Step 1](#) to [Step 3](#) on the other nodes.

11.3 Troubleshooting Clustered Environments

11.3.1 Repairing or Upgrading eDirectory on Clustered Nodes

While you perform a repair or upgrade on any of the cluster nodes, the other cluster nodes must be paused or on standby to ensure that automatic failover does not occur.

11.3.2 Creating Windows Registry Keys

As part of the configuration process in clustered Windows environments, the configuration utility automatically creates a registry key,

HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\NDS Server0\ImagePath, on the cluster shared file system. eDirectory needs the registry key in order to start the x86 NDS Server service on the cluster nodes.

If the utility cannot create the registry key and returns an error message during configuration, you must use the Registry Editor to manually create the registry key on all cluster nodes, even if the configuration utility appears to have successfully completed the configuration.

Create the following registry key on all nodes:

```
HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\NDS Server0\ImagePath
```

Assign the following value to the ImagePath key:

```
"<primarynodeinstallfolder>\NDS\ndsserv.exe" /DataDir="<sharedstorage>\Files" ds
```

Where *<primarynodeinstallfolder>* is the folder where you installed eDirectory on the primary node and *<sharedstorage>* is the path to the shared file system location.

11.4 Configuration Utility Options

The options available for use in the configuration utility are as follows:

```
<configuration utility> [-h] [-u] [-s /<sharedfilesystem>]
```

Where *<configuration utility>* is either `nds-cluster-config` or `dsclusterconfig.exe`, depending on the platform, and *<sharedfilesystem>* is the location you want to use for the eDirectory shared cluster data.

Parameter	Description
-h	Displays the configuration utility help.
-s	Specifies the shared directory path for the cluster.
-u	<p>Enables the utility to configure eDirectory on the cluster in unattended mode.</p> <p>If you run the utility by using the <code>-u</code> option, you must also use the <code>-s</code> option and specify the shared directory path. For example:</p> <pre>nds-cluster-config -u -s <sharedfilesystem></pre>

12 Uninstalling NetIQ eDirectory

This chapter contains the following information:

- ♦ [Section 12.1, “Uninstalling eDirectory on Windows,” on page 113](#)
- ♦ [Section 12.2, “Uninstalling eDirectory on Linux,” on page 117](#)
- ♦ [Section 12.3, “Unattended Uninstallation of eDirectory on Linux,” on page 118](#)
- ♦ [Section 12.4, “Caveats for Uninstalling eDirectory,” on page 119](#)

12.1 Uninstalling eDirectory on Windows

Use the Windows Control Panel to remove eDirectory, ConsoleOne, SLP DA, and NICI from Windows servers.

IMPORTANT: Removing eDirectory also removes the roll-forward log directory and all the logs in it. If you want to be able to use the logs for restoring eDirectory on this server in the future, before removing eDirectory you must first copy the roll-forward logs to another location. For information about roll-forward logs, see “[Using Roll-Forward Logs](#)” in the *NetIQ eDirectory Administration Guide*.

- ♦ [Section 12.1.1, “Uninstalling eDirectory, ConsoleOne, and SLP DA,” on page 113](#)
- ♦ [Section 12.1.2, “Unattended Uninstallation of eDirectory,” on page 113](#)
- ♦ [Section 12.1.3, “Uninstalling NICI,” on page 117](#)
- ♦ [Section 12.1.4, “Uninstalling Microsoft Visual C++ 2005 and Visual C++ 2012 Runtime Libraries,” on page 117](#)

NOTE: The HTML files created using iMonitor are not removed. You must manually remove these files from `<install directory>\novell\NDS\ndsimon\dsreports` before removing eDirectory.

12.1.1 Uninstalling eDirectory, ConsoleOne, and SLP DA

- 1 On the Windows server where eDirectory is installed, click **Start > Settings > Control Panel > Add/Remove Programs**.
- 2 Select **eDirectory**, **ConsoleOne**, or the **SLP Directory Agent** from the list, then click **Add/Remove**.
- 3 Confirm that you want to remove your selection by clicking **Yes**.
The Installation Wizard removes the program from the server.

12.1.2 Unattended Uninstallation of eDirectory

On Windows, the unattended uninstallation of eDirectory uses predefined text files that facilitate the unattended uninstallation. You can perform the following actions by using the unattended uninstallation mode of eDirectory:

- ♦ Deconfiguration of the installed eDirectory.

- ♦ Standalone uninstallation of eDirectory.
- ♦ Both uninstallation and deconfiguration of eDirectory.

The following sections discuss various features of unattended eDirectory uninstallation:

- ♦ [“Response Files” on page 114](#)
- ♦ [“remove.rsp File Sections and Keys” on page 114](#)
- ♦ [“Add Features to the Automated Uninstallation” on page 114](#)
- ♦ [“Remove Configuration File Changes” on page 116](#)
- ♦ [“Unattended Uninstallation of eDirectory using Response File” on page 116](#)

Response Files

Uninstalling eDirectory on Windows operating system can be made silent and more flexible by using a response file (`remove.rsp`) to complete the following tasks:

- ♦ Complete unattended uninstallation with all required user inputs
- ♦ Default configuration of components
- ♦ Bypass all prompts during the installation

A response file is a text file containing sections and keys, similar to a `Windows.ini` file. You can create and edit a response file by using any ASCII text editor. The eDirectory reads the uninstallation parameters directly from the response file and replaces the default uninstallation values with response file values. The uninstallation program accepts the values from the response file and continues to uninstall without prompts.

remove.rsp File Sections and Keys

The eDirectory uninstallation requires changes to the sections in the response file to add information about including the tree name, administrator context, administrator credentials (including user name and passwords), etc. A full list of the keys and their default values is available in the sample `remove.rsp` file that is delivered with the eDirectory installation.

NOTE: You should use the provided `remove.rsp` file available at `eDirectory\windows\x64\NDSonNT\remove.rsp` in the eDirectory installation. Essential parameters are set by default in this file. When editing the `remove.rsp` file, ensure there are no blank spaces between the key and the values along with the equals sign (“=”) in each key-value pair.

You provide the administrator user credentials in the `remove.rsp` file for an unattended uninstallation. Therefore, you must permanently delete the file after the uninstallation to prevent the administrator credentials from being compromised.

Add Features to the Automated Uninstallation

Most details for configuring the eDirectory Uninstaller have default setting for the manual uninstallation. However, during unattended uninstallation, each configuration parameter must be explicitly configured. This section discusses the basic settings to be unconfigured.

eDirectory Server Details

The details of the server being uninstalled must be provided to the Uninstaller. Most of this information is configured in three tags, [Novell:NDSforNT:1.0.0], [Initialization], and [Selected Nodes].

Take all the values mentioned in [Initialization] and [Selected Nodes] in `remove.rsp` as it they are.

[Novell:NDSforNT:1.0.0]

Tree Name: The name of the tree from which the server will be uninstalled.

Admin Login Name: The name (RDN) of the Administrator object in the tree that has full rights, at least to the context to which this server is added. All operations in the tree will be performed as this user.

Admin Context: Any user added to a tree has a user object that contains all the user-specific details. This parameter is the container object in the tree to which the Administrator object will be added. For primary server installations, this container will be created with the server object.

Admin Password: The password for the Administrator object created in the previous parameters. This password will be configured to the Administrator object during primary server installations. For secondary server installations, this needs to be the password of the Administrator object in the primary server that has rights to the context to which the new server is added.

NDS Location: The eDirectory install location in the local system where the libraries and binaries are copied. By default, eDirectory is installed into `C:\Novell\NDS` unless it is changed in the response file.

DataDir: Until eDirectory version 9.0, the DIB was installed inside the NDS location as a subfolder. Later, administrators were given the option to provide a different DIB location, because there might be too much data stored in the DIB to fit into the NDS location. Currently, by default the DIB is installed in the `Files` subfolder inside the NDS location, but administrators can change this parameter and provide a different location

mode: The type of setup on eDirectory. The three types of setup are:

- ♦ `deconfigure`: Performs the deconfiguration of eDirectory.
- ♦ `uninstall`: Performs uninstallation of eDirectory.
- ♦ `full`: Performs both deconfiguration and uninstallation of eDirectory.

NOTE: If you opt for the full setup mode during unattended install, then while uninstalling eDirectory you cannot opt for individual deconfiguration and uninstallation option.

ConfigurationMode: If the setup mentioned in the `mode` key is `deconfigure`, then ensure that you do not change the `RestrictNodeRemove` value of the `ConfigurationMode` key

Prompt: The type of the uninstallation mode should be mentioned in this variable. It will be set by default to 'silent' for unattended uninstallation. If any value other than 'silent' is set then it will do normal uninstallation

The following is a sample of text in the response file for all the basic parameters described above:

```
[Novell:NDSforNT:1.0.0]
Tree Name=SILENTCORP-TREE
```

```
Admin Context=Novell  
Admin Login Name=Admin  
Admin Password=novell  
prompt=silent
```

Remove Configuration File Changes

In the `remove.cfg` file residing in `<Windows Install Drive>\Program Files\Common Files\novell\ni\bin`, change

```
[PARAMETERS]0/OUTPUT_TO_FILE
```

to

```
[PARAMETERS]0/OUTPUT_TO_FILE /SILENT
```

Unattended Uninstallation of eDirectory using Response File

Copy the above edited file `remove.rsp` into `<Windows Install Drive>\Program Files\Common Files\novell\ni\data`.

The `install.exe` installed in the eDirectory is invoked in the command line with a few additional parameters. Depending on the required setup, you must use either of the following commands:

Deconfigure

```
<Windows Installed Drive>\Program Files\Common Files\novell\ni\bin>install.exe -  
remove /restrictnoderemove /nopleasewait ..\data\ip.db ..\data\remove.rsp  
Novell:NDSForNT:1.0.0 0 NDSonNT
```

Uninstall

- 1 Rename the `ip.db` file present in the `<Windows Drive>\Program Files\Common Files\novell\ni\data` directory to another name.
- 2 Copy the `ip_conf.db` file in the `<Windows Drive>\Program Files\Common Files\novell\ni\data` folder to `ip.db`.
- 3 Run the following command:

```
<Windows Installed Drive>\Program Files\Common Files\novell\ni\bin>install.exe  
-remove /nopleasewait ..\data\ip.db ..\data\remove.rsp Novell:NDSForNT:1.0.0 0  
NDSonNT
```

Deconfiguration and Uninstallation of eDirectory

```
<Windows Installed Drive>\Program Files\Common Files\novell\ni\bin>install.exe -  
remove /nopleasewait ..\data\ip.db ..\data\remove.rsp Novell:NDSForNT:1.0.0 0  
NDSonNT
```

After performing an uninstallation of eDirectory or combination setup, delete the following folders:

- `C:\Novell\NDS` (default location, or else from the eDirectory installed directory)
- `C:\Novell\NDS\Files` (default location, or else from the eDirectory DIB location)
- `<Windows Installed Drive>:\Program Files\Common Files\Novell\ni`
- `<Windows Installed Drive>:\Windows\system32\NDScpa.cpl`

12.1.3 Uninstalling NICI

- 1 On the Windows server where eDirectory is installed, click **Start > Settings > Control Panel > Add/Remove Programs**.
- 2 Select **NICI** from the list, then click **Add/Remove**.
- 3 Confirm that you want to remove NICI by clicking **Yes**.

The Installation Wizard removes NICI from the server.

After uninstalling NICI, if you want to completely remove NICI from your system, delete the `C:\Windows\system32\novell\nici` (32-bit) and `C:\Windows\SysWOW64\novell\nici` (64-bit) subdirectory. You might need to take ownership of some of the files and directories to delete them.

WARNING: After the `nici` subdirectory has been removed, any data or information that was previously encrypted with NICI will be lost.

12.1.4 Uninstalling Microsoft Visual C++ 2005 and Visual C++ 2012 Runtime Libraries

If Microsoft Visual C++ 2005 and Visual C++ 2012 Runtime Libraries are not used by any other products other than eDirectory, uninstall them by using the following procedure:

- 1 Navigate to *Add/Remove Programs* or **Programs and Features** on the Windows server where eDirectory is installed.
- 2 Remove the following redistribution package:

Microsoft Visual C++ 2005 Redistributable and Microsoft Visual C++ 2012 Redistributable (x64)

12.2 Uninstalling eDirectory on Linux

Use the `nds-uninstall` utility to uninstall eDirectory components from Linux computers. This utility uninstalls eDirectory from the local host. You must deconfigure eDirectory server before running `nds-uninstall`. Run `ndsconfig rm -a <admin FDN>` to remove the eDirectory server. This utility is available at `/opt/novell/eDirectory/sbin/nds-uninstall`.

Note that you must not run `ndsconfig rm` on an OES server.

IMPORTANT: Removing eDirectory also removes the roll-forward log directory and all the logs in it. If you want to be able to use the logs for restoring eDirectory on this server in the future, before removing eDirectory you must first copy the roll-forward logs to another location. For information about roll-forward logs, see “[Using Roll-Forward Logs](#)” in the *NetIQ eDirectory Administration Guide*.

- 1 Execute the `nds-uninstall` command.
- 2 Use the following syntax:

```
nds-uninstall [-s][-h]
```

If you do not provide the required parameters in the command line, the nds-install utility will prompt for the parameters.

Parameter	Description
-h	Displays the help strings.
-s	Removes the eDirectory packages and binaries even when instances are configured. However, this option does not remove the DIB directory and the NDS configuration file. IMPORTANT: Ensure that using this option is not affecting other services for a long period.

nds-uninstall does not uninstall the following packages:

Package	Reasons for Not Removing
NICI package	NICI could be used by any of the following: <ul style="list-style-type: none">♦ Any other product♦ eDirectory installed in a custom location♦ eDirectory installed by a non-root user
NOVLsubag	NOVLsubag could be used by any of the following: <ul style="list-style-type: none">♦ eDirectory installed in a custom location♦ eDirectory installed by a non-root user

12.3 Unattended Uninstallation of eDirectory on Linux

- 1 Remove the instances of eDirectory:

```
ndsconfig rm -a <user name> -w passwd -c
```

- 2 Use either of the following in the automated script for the de-configuration of eDirectory:

Passing the password through environment variable: `ndsconfig rm -a <user name> -w env:<environment variable> -c`

Passing the password through file: `ndsconfig rm -a <user name> -w file:<filename with absolute/relative path> -c`

- 3 (Optional) In case of multiple instances, run the following command for individual instances:

```
ndsconfig rm -a <user name> -w passwd --config-file <absolute path for configuration file>
```

For example:

```
ndsconfig rm -a admin.novell -w n -c
```

```
ndsconfig rm -a admin.novell -w env:ADM_PASWD -c
```

```
ndsconfig rm -a admin.novell -w file:/Builds/88SP8/adm_paswd -c
```

- 4 To uninstall the eDirectory packages, run the `nds-uninstall` script to remove the eDirectory packages:

```
nds-uninstall -u
```

12.4 Caveats for Uninstalling eDirectory

When you uninstall eDirectory and install it again, the eDirectory server cannot be accessible to the other servers in the network. All the distributed operations such as synchronization and obituary processing do not take place on the partitions whose replicas are present in the eDirectory server. If this state persists for a while, it might impact all the servers and the processes running on them.

Avoid uninstalling a newer version of eDirectory and install an earlier version, because:

- ♦ Does not revert the schema related upgrades.
- ♦ eDirectory might not be functional if DIB is upgraded to the newer version.
- ♦ Removes all the existing configuration files, except for the `nds.conf`.

However, consider the following when you uninstall a newer version of eDirectory and install an earlier version:

- ♦ Upgrade the DIB to the newer version. Else, eDirectory might not be functional.
- ♦ Back up the existing configuration files, except for the `nds.conf`, and restore when eDirectory is installed again.
- ♦ Does not revert the schema related upgrades.

A Linux Packages for NetIQ eDirectory

NetIQ eDirectory includes a Linux package system, which is a collection of tools that simplify the installation and uninstallation of various eDirectory components. Packages contain makefiles that describe the requirements to build a certain component of eDirectory. Packages also include configuration files, utilities, libraries, daemons, and man pages that use the standard Linux tools installed with the OS.

The following table provides information about the Linux packages that are included with NetIQ eDirectory.

NOTE: On Linux, all the packages are prefixed with *novell-* except **eba**. For example, NDSserv is *novell-NDSserv*.

Package	Description
NOVLice	Contains the NetIQ Import Convert Export utility and is dependent on the NOVLLmgt, NOVLxis, and NLDAPbase packages.
NDSbase	<p>Represents the Directory User Agent. This package is dependent on the NICI package.</p> <p>The NDSbase package contains the following:</p> <ul style="list-style-type: none">♦ Authentication toolbox containing the RSA authentication needed for eDirectory♦ Platform-independent system abstraction library, a library containing all the defined Directory User Agent functions, and the schema extension library♦ Combined configuration utility and the Directory User Agent test utility♦ eDirectory configuration file and manual pages
NDScommon	Contains the man pages for the eDirectory configuration file, install, and uninstall utilities. This package is dependent on the NDSbase package.
NDSmasv	Contains the libraries required for mandatory access control (MASV).

Package	Description
NDSserv	<p>Contains all the binaries and libraries needed by the eDirectory Server. It also contains the utilities to manage the eDirectory Server on the system. This package is dependent on the NDSbase, NDScommon, NDSmasv, NLDAPsdk, NOVLpkia and NOVLpkit packages.</p> <p>The NDSserv package contains the following:</p> <ul style="list-style-type: none"> ♦ NDS install library, FLAIM library, trace library, NDS library, LDAP server library, LDAP install library, index editor library, DNS library, merge library, and LDAP extension library for LDAP SDK ♦ eDirectory Server daemon ♦ Binary for DNS and a binary to load or unload LDAP ♦ The utility needed to create the MAC address, the utility to trace the server and change some of the global variables of the server, the utility to back up and restore eDirectory, and the utility to merge eDirectory trees ♦ Startup scripts for DNS, NDS, and NLDAP ♦ Man pages
NDSimon	Contains the runtime libraries and utilities used to search and retrieve data from eDirectory services. This package is dependent on the NDSbase package.
NDSrepair	Contains the runtime libraries and the utility that corrects problems in the eDirectory database. This package is dependent on the NDSbase package.
NLDAPbase	<p>Contains LDAP libraries, extensions to LDAP libraries, and the following LDAP tools:</p> <ul style="list-style-type: none"> ♦ Idapdelete ♦ Idapmodify ♦ Idapmodrdn ♦ Idapsearch <p>This package is dependent on the NLDAPsdk package.</p>
NOVLnmas	Contains all the NMAS libraries and the nmasinst binaries needed for NMAS server. This package is dependent on the NICI and NDSmasv packages.
NLDAPsdk	Contains NetIQ extensions to LDAP runtime and Security libraries (Client NICI).
NOVLsubag	Contains the runtime libraries and utilities for the eDirectory SNMP subagent. This package is dependent on the NICI, NDSbase, and NLDAPbase packages.
NOVLpkit	Provides PKI Services which do not require eDirectory. This package is dependent on the NICI and NLDAPsdk packages.
NOVLpkis	Provides PKI Server Service. This package is dependent on the NICI, NDSbase, and NLDAPsdk packages.
NOVLsnmp	The runtime libraries and utilities for SNMP. This package is dependent on the NICI package.
NDSdexvnt	Contains the library that manages events generated in NetIQ eDirectory to other databases.
NOVLpkia	Provides PKI services. This package is dependent on the NICI, NDSbase, and NLDAPsdk packages.
NOVLembox	Provides the eMBox infrastructure and eMTools.

Package	Description
NOVLlmgnt	Contains runtime libraries for NetIQ Language Management.
NOVLxis	Contains the runtime libraries for NetIQ XIS.
NOVLsas	Contains the NetIQ SAS libraries.
NOVLntls	Contains NetIQ TLS library. This package is identified as <code>ntls</code> on Linux.
NOVLldif2	Contains the NetIQ Offline Bulkload utility and is dependent on the <code>NDSbase</code> , <code>NDSserv</code> , <code>NOVLntls</code> , <code>NOVLlmgnt</code> , and <code>NICI</code> packages.
NOVLncp	Contains the NetIQ Encrypted NCP Services for Linux. This package is dependent on the <code>NDScommon</code> package.
novell-eba	Contains the libraries for supporting enhanced background authentication. This package is dependent on <code>NICI</code> , <code>NDSbase</code> , and <code>NDSserv</code> packages.

B eDirectory Health Checks

NetIQ eDirectory 9.0 provides a diagnostic tool to help you determine whether your eDirectory health is safe. The primary use of this tool is to check if the health of the server is safe before upgrading.

eDirectory health checks are run by default with every upgrade and they occur before the actual package upgrade. However, you can run the diagnostic tool, `ndscheck`, to do the health checks at anytime.

B.1 Need for Health Checks

In earlier releases of eDirectory, the upgrade did not check the health of the server before proceeding with the upgrade. If the health was unstable, the upgrade operation would fail and eDirectory would be in an inconsistent state. In some cases, you probably could not roll back to the pre-upgrade settings.

This new health check tool resolves this, letting you to ensure that your server is ready to upgrade.

B.2 Performing Health Checks

You can perform eDirectory health checks in two ways:

NOTE: You need administrative rights to run the health check utility.

- ♦ [Section B.2.1, “With the Upgrade,” on page 125](#)
- ♦ [Section B.2.2, “As a Standalone Utility,” on page 126](#)

B.2.1 With the Upgrade

The health checks are run by default every time you upgrade eDirectory.

Linux

Every time you upgrade, the health checks are run by default before the actual upgrade operation starts.

To skip the default health checks, you can use the `-j` option with `nds-install`.

Windows

The eDirectory health checks happen as part of the installation wizard. You can enable or disable the health checks when prompted to do so.

B.2.2 As a Standalone Utility

You can run the eDirectory health checks as a standalone utility anytime you want. The following table lists the health check utility names for each platform.

Table B-1 Health Check Utilities

Platform	Utility Name
Linux	<p>ndsccheck</p> <p>Syntax:</p> <pre>ndsccheck [--help -?] Display command usage ndsccheck [-version -v] Display version information ndsccheck [-h <hostname port>] [-a <admin FDN>] [-F <log file>] [-D] [-q] [--config-file <file name>]</pre>
Windows	<p>ndsccheck</p> <p>Syntax:</p> <pre>ndsccheck [--help -?] Display command usage ndsccheck [-version -v] Display version information ndsccheck [-h <hostname port>] [-a <admin FDN>] [-F <log file>] [-D] [-q] [--config-file <file name>]</pre>

B.3 Types of Health Checks

When you run the `ndsccheck` utility or upgrade, the following types of health checks are done:

- ♦ [Basic Server Health](#)
- ♦ [Partitions and Replica Health](#)

When you run the `ndsccheck` utility, the results are displayed on the screen and logged in `ndsccheck.log`. For more information on log files, refer to [Section B.5, “Log Files,” on page 128](#).

If the health checks are done as part of the upgrade, you are either prompted to continue the upgrade process or the process is aborted, depending on the types of errors found (if any). Error types are described in [Section B.4, “Categorization of Health,” on page 127](#).

B.3.1 Basic Server Health

This is the first stage of the health check, where the health check utility checks for the following:

1. The eDirectory service is up. The DIB is open and able to read some basic tree information such as tree name.
2. The server is listening on the respective port numbers.

For LDAP, it gets the TCP and the SSL port numbers and checks if the server is listening on these ports.

Similarly, it gets the HTTP and HTTP secure port numbers and checks if the server is listening on these ports.

B.3.2 Partitions and Replica Health

After checking the basic server health, it then checks the partitions and replica health as follows:

1. Checks the health of the replicas of the locally held partitions.
2. Reads the replica ring of every partition held by the server and checks whether all servers in the replica ring are up and all the replicas are in the ON state.
3. Checks the time synchronization of all the servers in the replica ring, showing any time difference between the servers.

B.4 Categorization of Health

There are three possible categories of health, based on the errors found while checking the health of an eDirectory server:

- ♦ [Normal \(page 127\)](#)
- ♦ [Warning \(page 127\)](#)
- ♦ [Critical \(page 127\)](#)

The status of the health checks is logged into a log file. For more information, refer to [Section B.5, “Log Files,” on page 128](#).

B.4.1 Normal

All the health checks were successful and the server health is normal.

The upgrade proceeds without an interruption.

B.4.2 Warning

Minor errors were found while checking the server health.

If the health check is run as part of the upgrade, you are prompted to either abort or continue.

Warnings normally occur in the following scenarios:

- ♦ Server not listening on LDAP and HTTP ports (normal, secure, or both).
- ♦ Unable to contact any of the non-master servers in the replica ring.
- ♦ Servers in the replica ring are not in sync.

B.4.3 Critical

Critical errors were found while checking the eDirectory health.

If the health check is run as part of the eDirectory upgrade, the upgrade operation is aborted.

The critical state normally occurs in the following scenarios:

- ♦ Unable to read or open the DIB (might be locked or corrupt).
- ♦ Unable to contact all the servers in the replica ring.

- ♦ Locally held partitions are busy.
- ♦ Replica is not in the ON state.

B.5 Log Files

Every eDirectory health check operation, whether it is run with the upgrade or as a standalone utility, maintains the status of the health in a log file.

The content of the log file is similar to the messages displayed on the screen when the checks are happening.

The health check log file contains the following:

- ♦ Status of the health checks (normal, warning, or critical).
- ♦ URLs where possible solutions can be found.
 - ♦ [Support forums](http://forums.novell.com/netiq/netiq-product-discussion-forums/edirectory/) (<http://forums.novell.com/netiq/netiq-product-discussion-forums/edirectory/>)
 - ♦ [Troubleshooting Documentation](https://www.netiq.com/documentation/edir88/edir88shoot/data/bookinfo.html) (<https://www.netiq.com/documentation/edir88/edir88shoot/data/bookinfo.html>)
 - ♦ [Error Codes](http://www.novell.com/documentation/nwec/) (<http://www.novell.com/documentation/nwec/>)
 - ♦ [Patches](http://support.novell.com/patches.html) (<http://support.novell.com/patches.html>)
 - ♦ [Cool Solutions](http://www.novell.com/communities/cool solutions/edirectory) (<http://www.novell.com/communities/cool solutions/edirectory>)

The following table gives the default log file location on various platforms:

Table B-2 Health Check Log File Location

Platform	Log Filename	Location
Linux	ndscheck.log	<ol style="list-style-type: none"> 1. If you use the <code>-h</code> option, the <code>ndscheck.log</code> file is saved in the user's home directory. 2. If you use the <code>--config-file</code> option, the <code>ndscheck.log</code> file is saved in the server instance's log directory. You can also select an instance from the multiple instances list.
Windows	nsdcheck.log	<p>The log file will be saved at <code>install_directory\novell nds\</code>.</p> <p>NOTE: <code>install_directory</code> is user specified.</p>

C Configuring OpenSLP for eDirectory

This appendix provides information for network administrators on the proper configuration of OpenSLP for NetIQ eDirectory installations without the Novell Client.

- ♦ [Section C.1, “Service Location Protocol,” on page 129](#)
- ♦ [Section C.2, “SLP Fundamentals,” on page 129](#)
- ♦ [Section C.3, “Configuration Parameters,” on page 131](#)

C.1 Service Location Protocol

OpenSLP is an open-source implementation of the IETF Service Location Protocol Version 2.0 standard, which is documented in [IETF Request-For-Comments \(RFC\) 2608](http://www.ietf.org/rfc/rfc2608.txt?number=2608) (<http://www.ietf.org/rfc/rfc2608.txt?number=2608>).

In addition to implementing the SLP v2 protocol, the interface provided by OpenSLP source code is an implementation of another IETF standard for programmatically accessing SLP functionality, documented in [RFC 2614](http://www.ietf.org/rfc/rfc2614.txt?number=2614) (<http://www.ietf.org/rfc/rfc2614.txt?number=2614>).

To fully understand the workings of SLP, it is worth reading these documents and internalizing them. They are not necessarily light reading, but they are essential to the proper configuration of SLP on an intranet.

For more information on the OpenSLP project, see the [OpenSLP](http://www.OpenSLP.org) (<http://www.OpenSLP.org>) Web site and the [SourceForge](http://sourceforge.net/projects/openslp) (<http://sourceforge.net/projects/openslp>) Web site. The OpenSLP Web site provides several documents that contain valuable configuration tips. Many of these are incomplete at the time of this writing.

C.2 SLP Fundamentals

Service Location Protocol specifies three components:

- ♦ The user agent (UA)
- ♦ The service agent (SA)
- ♦ The directory agent (DA)

The user agent's job is to provide a programmatic interface for clients to query for services, and for services to advertise themselves. A user agent contacts a directory agent to query for registered services of a specified service class and within a specified scope.

The service agent's job is to provide persistent storage and maintenance points for local services that have registered themselves with SLP. The service agent essentially maintains an in-memory database of registered local services. In fact, a service cannot register with SLP unless a local SA is present. Clients can discover services with only a UA library, but registration requires an SA, primarily because an SA must reassert the existence of registered services periodically in order to maintain the registration with listening directory agents.

The directory agent's job is to provide a long-term persistent cache for advertised services, and to provide a point of access for user agents to look up services. As a cache, the DA listens for SAs to advertise new services, and caches those notifications. Over a short time, a DA's cache will become more complete. Directory agents use an expiration algorithm to expire cache entries. When a directory agent comes up, it reads its cache from persistent storage (generally a hard drive), and then begins to expire entries according to the algorithm. When a new DA comes up, or when a cache has been deleted, the DA detects this condition and sends out a special notification to all listening SAs to dump their local databases so the DA can quickly build its cache.

In the absence of any directory agents, the UA will resort to a general multicast query that SAs can respond to, building a list of the requested services in much the same manner that DAs use to build their cache. The list of services returned by such a query is an incomplete and much more localized list than that provided by a DA, especially in the presence of multicast filtering, which is done by many network administrators, limiting broadcasts and multicasts to only the local subnet.

In summary, everything hinges on the directory agent that a user agent finds for a given scope.

C.2.1 NetIQ Service Location Providers

The NetIQ version of SLP takes certain liberties with the SLP standard in order to provide a more robust service advertising environment, but it does so at the expense of some scalability.

For example, in order to improve scalability for a service advertising framework, you can limit the number of packets that are broadcast or multicast on a subnet. The SLP specification manages this by imposing restrictions on service agents and user agents regarding directory agent queries. The first directory agent discovered that services the desired scope is the one that a service agent (and consequently, local user agents) will use for all future requests on that scope.

The NetIQ SLP implementation actually scans all of the directory agents it knows about looking for query information. It assumes a 300-millisecond round trip time is too long, so it can scan 10 servers in about 3 to 5 seconds. This doesn't need to be done if SLP is configured correctly on the network, and OpenSLP assumes the network is in fact configured correctly for SLP traffic. OpenSLP's response timeout values are greater than that of NetIQ's SLP service provider, and it limits the number of directory agents to the first one that responds, whether or not that agent's information is accurate and complete.

C.2.2 User Agents

A user agent takes the physical form of a static or dynamic library that is linked into an application. It allows the application to query for SLP services.

User agents follow an algorithm to obtain the address of a directory agent to which queries will be sent. Once they obtain a DA address for a specified scope, they continue to use that address for that scope until it no longer responds, at which time they obtain another DA address for that scope. User agents locate a directory agent address for a specified scope by:

1. Checking to see if the socket handle on the current request is connected to a DA for the specified scope. If the request happens to be a multipart request, there may already be a cached connection present on the request.
2. Checking its local known DA cache for a DA matching the specified scope.
3. Checking with the local SA for a DA with the specified scope (and adding new addresses to the cache).

4. Querying DHCP for network-configured DA addresses that match the specified scope (and adding new addresses to the cache).
5. Multicasting a DA discovery request on a well-known port (and adding new addresses to the cache).

The specified scope is “default” if not specified. That is, if no scope is statically defined in the SLP configuration file, and no scope is specified in the query, then the scope used is the word “default”. It should also be noted that eDirectory never specifies a scope in its registrations. That’s not to say the scope always used with eDirectory is “default.” In fact, if there is a statically configured scope, that scope becomes the default scope for all local UA requests and SA registrations in the absence of a specified scope.

C.2.3 Service Agents

Service agents take the physical form of a separate process on the host machine. In the case of Windows, `slpd.exe` runs as a service on the local machine. User agents query the local service agent by sending messages to the loop-back address on a well-known port.

A service agent locates and caches directory agents and their supported scope list by sending a DA discovery request directly to potential DA addresses by:

1. Checking all statically configured DA addresses (and adding new ones to the SA’s known DA cache).
2. Requesting a list of DA’s and scopes from DHCP (and adding new ones to the SA’s known DA cache).
3. Multicasting a DA discovery request on a well-known port (and adding new ones to the SA’s known DA cache).
4. Receiving DA advertising packets that are periodically broadcast by DAs (and adding new ones to the SA’s known DA cache).

Since a user agent always queries the local service agent first, this is important, as the local service agent’s response will determine whether or not the user agent continues to the next stage of discovery (in this case DHCP-- see steps 3 and 4 in [“User Agents” on page 130.](#)).

C.3 Configuration Parameters

Certain configuration parameters in the `%systemroot%/slp.conf` file control DA discovery as well:

```
net.slp.useScopes = <comma delimited scope list>
net.slp.DAAddresses = <comma delimited address list>
net.slp.passiveDADetection = <"true" or "false">
net.slp.activeDADetection = <"true" or "false">
net.slp.DAActiveDiscoveryInterval = <0, 1, or a number of seconds>
```

The `useScopes` option indicates which scopes the SA will advertise into, and which scopes queries will be made to in the absence of a specific scope on the registration or query made by the service or client application. Because eDirectory always advertises into and queries from the default scope, this list will become the default scope list for all eDirectory registrations and queries.

The `DAAddresses` option is a comma-delimited list of dotted decimal IP addresses of DAs that should be preferred to all others. If this list of configured DAs does not support the scope of a registration or query, then SAs and UAs will resort to multicast DA discovery, unless such discovery is disabled.

The `passiveDADetection` option is `True` by default. Directory agents will periodically broadcast their existence on the subnet on a well-known port if configured to do so. These packets are termed DAAadvert packets. If this option is set to `False`, all broadcast DAAadvert packets are ignored by the SA.

The `activeDADetection` option is also `True` by default. This allows the SA to periodically broadcast a request for all DAs to respond with a directed DAAadvert packet. A directed packet is not broadcast, but sent directly to the SA in response to these requests. If this option is set to `False`, no periodic DA discovery request is broadcast by the SA.

The `DAAActiveDiscoveryInterval` option is a try-state parameter. The default value is 1, which is a special value meaning that the SA should only send out one DA discovery request upon initialization. Setting this option to 0 has the same effect as setting the `activeDADetection` option to `false`. Any other value is a number of seconds between discovery broadcasts.

These options, when used properly, can ensure an appropriate use of network bandwidth for service advertising. In fact, the default settings are designed to optimize scalability on an average network.

D Troubleshooting Issues

This section provides useful information for troubleshooting problems with installing and configuring eDirectory.

D.1 Troubleshooting the Installation Issues

The following table lists the issues you might encounter and the suggested actions for working on these issues. If the problem persists, contact your NetIQ representative.

Issues	Suggested Actions
Installation Takes a Long Time. When you are installing eDirectory into an existing tree and the installation takes a long time to complete, look at the DSTrace screen on the server. If the -625 Transport failure message appears, you need to reset the address cache	To reset the address cache, enter the following command at the system console: <code>set dstrace = *A</code>
eDirectory Install Fails for Container Administrators The eDirectory 9.0 installation program supports installations by administrators who have supervisor rights to the container that the server resides in. In order to handle this, the first server that eDirectory 9.0 is installed into must have supervisor rights to [Root] to extend the schema. From that point on, subsequent servers do not have to have rights to [Root]. However, with eDirectory 9.0, depending on the platform that eDirectory 9.0 is installed in to first, all schema might not be extended, requiring supervisor rights to [Root] for subsequent server installations on different platforms.	If eDirectory 9.0 will be installed on multiple platforms, make sure that you have supervisor rights to [Root] for the first server eDirectory will be installed on for EACH platform. For example, if the first server that eDirectory 9.0 is going to be installed on is running Linux, and eDirectory 9.0 will also be installed on Solaris, the first server for each platform must have supervisor rights to [Root]. Subsequent servers on each platform will only have to have container administrator rights to the container where the server is being installed. For additional information, see solution NOVL83874 (http://support.novell.com/docs/Tids/Solutions/10073723.html) in the <i>eDirectory 8.7.x Readme Addendum</i>
Default Listeners for New Network Interface	On Windows, eDirectory listens on all interfaces configured on the computer for NCP, HTTP, HTTPS, LDAP and LDAPS by default. Adding a new network interface address to the computer, and restarting eDirectory will make it start listening on that address automatically, and have referrals also added correspondingly. NOTE: On Linux, we need to manually add interfaces to <code>n4u.server.interfaces</code> parameter.

Issues	Suggested Actions
Replication Issues After an Upgrade	To workaround this issue:
When you upgrade to eDirectory 9.0 and enable encrypted replication, replication fails in rare scenarios.	<ol style="list-style-type: none"> 1. In NetIQ iManager, select Modify Object, then select the NCP Server object. 2. Under the General tab, select Other. 3. Add NCPKeyMaterialName from Unvalued Attributes to Valued Attributes with the certificate name. For example, SSL CertificateDNS. 4. Run Limber on the server where the attribute changed in Step 3. For information about using Limber, see the NetIQ eDirectory Administration Guide.

D.2 Troubleshooting the Configuration Issues

The following table lists the issues you might encounter and the suggested actions for working on these issues. If the problem persists, contact your NetIQ representative.

Issues	Suggested Actions
Loopback Referrals Are Returned By a Directory Server	<p>When eDirectory is configured to listen on loopback addresses, the loopback addresses are stored and returned to the clients when they perform searches and other operations. The referrals are not applicable to the clients that attempts to connect from the machines other than the server. Therefore, the clients fail to connect by using those loopback referrals. However, the other referrals returned by the server still work for the clients.</p> <p>Trying to connect to each loopback referrals and then choosing the correct referrals could affect the performance of the clients.</p>
Tree Name Lookup Failed: -632 Error While Configuring eDirectory 9.0 on Linux	<p>While configuring eDirectory 9.0 on Linux, you might get the Tree name lookup failed: -632 error. To resolve this, perform the following steps:</p> <ol style="list-style-type: none"> 1. After installing the SLP package, ensure that you manually start SLP as follows: <pre>/etc/init.d/slpuasa start</pre> 2. After uninstalling the SLP package, ensure that you manually stop SLP as follows: <pre>/etc/init.d/slpuasa stop</pre>
Adding an EBA Enabled Secondary Server to a non-EBA Enabled Server Results in Configuration Failure	To workaround this issue, first configure the secondary server without EBA settings, and then upgrade to EBA using the EBA configuration settings.

Issues	Suggested Actions
<p>Excluding the DIB directory from Backup or Antivirus Processes</p> <p>After installing eDirectory, you should configure your environment to exclude the DIB directory on your eDirectory server from any antivirus or backup software processes. If you do not exclude the DIB directory from processes of this type, you may encounter corrupted DIB files or -618 FFFFD96 INCONSISTENT DATABASE errors.</p>	<p>Use the eDirectory Backup Tool to back up your DIB directory. For more information about backing up eDirectory, see Backing Up and Removing Roll-Forward Logs in the NetIQ Certificate Server Administration Guide</p>
<p>IP AG Certificate Does Not Get Created on SLES 11 64-Bit Platform</p>	<p>Consider a scenario where eDirectory 9.0 has both IPv4 and IPv6 configured and only one of the them (for example, IPv4) has an entry in the <code>/etc/hosts</code> file, and the other interface is accessible from a remote machine. If you configure eDirectory to listen on both the IPs, the IP AG certificate is generated only for the IP that is listed in the <code>/etc/hosts</code> file. In this example, it is generated for IPv4</p>
<p>Default Instance Path for Multiple Instances.</p>	<p>Select a different path and proceed.</p>
<p>While you configure the second instance of eDirectory on your host, you are prompted for the default path.</p>	

D.3 Troubleshooting the Issues with Multiple Instances of eDirectory

The following table lists the issues you might encounter and the suggested actions for working on these issues. If the problem persists, contact your NetIQ representative.

Issues	Suggested Actions
<p>If the First Instance is Down, HTTP Does Not Work</p> <p>On Linux, if eDirectory is configured on a box with multiple NIC cards and if HTTP is bound to more than one interface; if the first interface goes down, HTTP would not be accessible from the remaining interfaces.</p> <p>This is because the remaining interfaces will redirect the request to the first one, but the first interface is down.</p>	<p>To resolve this issue, if the first interface goes down, restart eDirectory.</p>

Issues	Suggested Actions
ndsd Falls Back to Default Port if the Interface Specified is Incorrect	<p>When using <code>ndsconfig new</code> or <code>ndsmanage</code> to create a second instance of the directory, if the interface specified is incorrect, nds tries to use the default interface. If you specify non default port (for example 1524), the interface specified is incorrect, it uses the default interface and the default port of 524.</p> <p>For <code>n4u.server.interfaces</code>, if the interface specified is incorrect, then <code>ndsd</code> will try to listen on the first interface and the port number would be the one specified in <code>n4u.server.tcp-port</code>.</p>
How to Rebuild .edir Directory	<p>The <code>.edir</code> directory is used for tracking multiple instances of eDirectory. To recreate the lost or corrupted instances file (<code>instances.\$uid</code> file, where <code>\$uid</code> specifies the user ID of the user in the system), you must create its individual instances file.</p> <p>These files must contain the absolute location of the <code>nds.conf</code> files of all the instances configured by the user. For example, a user with <code>uid</code> as 1000 must create an <code>/etc/opt/novell/eDirectory/conf/.edir/instances.1000</code> instances file with the following entries:</p> <pre>/home/user1/instance1/nds.conf /home/user1/instance2/nds.conf</pre>

D.4 ndsconfig Utility

The following table lists the issues you might encounter and the suggested actions for working on these issues. If the problem persists, contact your NetIQ representative.

Issues	Suggested Actions
Configuring ndsconfig to Run From Non-Default Location	<p>If you receive an error when running the <code>ndsconfig</code> utility from a location other than the default <code>/opt/novell/eDirectory/bin</code> directory, ensure that you export the <code>ndspath</code> before running <code>ndsconfig</code>. Use the following command:</p> <pre>source /opt/novell/eDirectory/bin/ndspath</pre> <p>After you export the command, enter <code>ndsconfig</code> to run the <code>ndsconfig</code> utility, instead of <code>./ndsconfig</code>.</p>
ndsconfig Does Not Verify an Invalid Configuration File Path	<p>To create the necessary configuration file, <code>ndsconfig</code> requires the full path and the configuration filename. When the same path name is passed for both the configuration file and the instance directory, <code>ndsconfig</code> cannot create the configuration file and aborts the operation.</p>

Issues	Suggested Actions
ndsconfig get Outputs Junk Characters for Non-English Characters	<p>The <code>ndsconfig get</code> command outputs junk characters on Linux for some parameters that contain non-English characters.</p> <p>To work around this, enter the specify parameter name you want to get, as follows:</p> <pre>ndsconfig get <parameter_to_be_displayed></pre> <p>For a list of parameters, refer to the <code>nds.conf</code> man page.</p>

D.5 Troubleshooting NMAS Installation

- ♦ If you uninstall the Novell Client, you must uninstall and reinstall the NMAS Client if it is used by another application.
- ♦ You must have NMAS installed on a server that holds a writable replica of the user's object in order for the user to use NMAS.
- ♦ You must have the Novell International Cryptographic Infrastructure (NICI) Client installed on each client workstation that will run the NMAS software.
- ♦ If you do not restart the server after installing NMAS and you try to reset passwords, you receive an error message.
- ♦ You should keep the login method up to date. The eDirectory OES/Linux installs might not provide a way to upgrade the method.

D.6 Troubleshooting Certificate Server Installation

File Data Conflict During Installation

If you receive a message indicating that a newer file exists from the previous installation, you should select to always overwrite the newer file.

Incomplete List of Servers

The list of servers shown during the installation might not list servers that are configured to use only IP. You can install NetIQ Certificate Server on a server whose name is not listed by typing the name of the server in the text box.

Failures During Installation

If the installation fails during the creation of the Organizational CA or the server certificate, or during the exportation of the trusted root certificate, the installation doesn't need to be repeated. The software has been successfully installed at this point. You can use iManager to create an Organizational CA and server certificates and export the trusted root.

PKI Plug-In Encounters Error When Installed on iManager 2.7.6 Patch1 and Lower Versions

To work around this issue, create a `libntls.so.8` symbolic link pointing to `libntls.so` as follows:

```
ln -sf /var/opt/novell/iManager/nps/WEB-INF/bin/linux/libntls.so  
/var/opt/novell/iManager/nps/WEB-INF/bin/linux/libntls.so.8
```

IP Auto Generated Certificate Is Not Created on SLES 11 64-Bit Platform

Consider a scenario where eDirectory 9.0 has both IPv4 and IPv6 configured and only one of the them (for example, IPv4) has an entry in the /etc/hosts file, and the other interface is accessible from a remote machine. If you configure eDirectory to listen on both the IPs, the IP AG certificate is generated only for the IP that is listed in the /etc/hosts file. In this example, it is generated for IPv4.

IP Auto Generated IPv6 Certificate is Not Created When the Length of the Certificate Object RDN Exceeds the Maximum Limit

While installing eDirectory 9.0, which is listening on both IP v4 and IPv6 addresses, IP AG <IPv6> certificate (KMO) is not created.

This occurs when the length of the RDN of the certificate object exceeds the maximum limit of 64 characters. To handle this, a compressed format of IPv6 address is used so that even if the length exceeds the maximum limit, the address is split to accommodate the request. The address is split from the third colon (from the reverse order) in the address.

For example, if the IPv6 address is 2508:f0g0:1003:0061:0000:0000:0000:0002, then the truncated address is 0000:0000:0002. This ensures that the host is identifiable even after the address is truncated.

HTTP Server Associates With the IP AG Certificate When the Default Server Certificates are Recreated for a Server where CA is not Hosted

Use iManager to manually change the default association.

Log in to iManager > Modify > Select the http server object > Select the httpKeyMaterialObject attribute, then change the HTTP server object association to SSL CertificateDNS.