NetIQ Identity Manager Identity Applications 4.7 Service Pack 4 HotFix 2 Release Notes

October 2020

NetIQ Identity Manager Identity Applications 4.7 Service Pack 4 Hotfix 2 (4.7.4.2) resolves specific previous issues. This document outlines why you should install this hotfix.

For the list of software fixes and enhancements in the previous release, see NetIQ Identity Manager 4.7 Service Pack 4 Release Notes.

1   What's New?

This release includes the following software fixes:

- OCTCR28Q231614: Role search using Swedish locale shows incorrect results. (Bug 1172138)
- OCTCR28Q232139: IDMProv fails to deploy with error java.lang.NoClassDefFoundError: Could not initialize class org.infinispan.commands.write.RemoveCommand. (Bug 1172367)
- OCTCR28Q230863: ROLE request and PRD requests getting stuck. (Bug 1159366)

2   Upgrading to Identity Applications 4.7.4 Hotfix 2

IMPORTANT: In a cluster setup, ensure that you install the hotfix on each node of the Identity Applications cluster.

2.1   Prerequisites

You must be on Identity Manager 4.7.4 at a minimum to apply this hotfix.

2.2   Upgrading to Identity Applications 4.7.4 Hotfix 2 on Linux

1 Stop the Tomcat service running on your Identity Applications server by running the following command:

```
systemctl stop netiq-tomcat
```

2 Back up the IDMProv.war file from /opt/netiq/idm/apps/tomcat/webapps.

3 Download and extract the IDM47-APPS-SP4_HF2.zip file from the download site (https://dl.netiq.com/index.jsp).

4 Delete the following from `/opt/netiq/idm/apps/tomcat/webapps`:

- `IDMProv.war`
- `IDMProv` directory

5 Locate the `IDMProv.war` file in the extracted file and copy it to `<Tomcat-installed-location>/webapps`.

6 Run the following commands to execute permissions and user rights for the replaced war files:

- `chmod +x IDMProv.war`
- `chown -R novlua:novlua IDMProv.war`

7 Delete all the directories and files from `<Tomcat-installed-location>/temp` and `<Tomcat-installed-location>/work`.

8 (Conditional) To monitor the status of pending activities timer task, perform the following steps:

8a Navigate to `/opt/netiq/idm/apps/tomcat/conf` directory.

8b Edit the `ism-configuration.properties` file, add the `com.microfocus.monitor.timertask.interval` property, and set the value of the property to 3600.

9 Start the Tomcat service on your Identity Applications server by running the following command:

```
systemctl start netiq-tomcat
```

2.3 Upgrading to Identity Applications 4.7.4 Hotfix 2 on Windows

1 Stop the Tomcat service running on your Identity Applications server by using the `services.msc` file.

2 Back up the `IDMProv.war` file from `<Tomcat-installed-location>\webapps\`.

3 Download and extract the `IDM47-APPS-SP4_HF2.zip` file from the download site (https://dl.netiq.com/index.jsp).

4 Delete the following from `<Tomcat-installed-location>\webapps\`.

- `IDMProv.war`
- `IDMProv` directory

5 Locate the `IDMProv.war` file in the extracted file and copy it to `<Tomcat-installed-location>\webapps\`.

6 Delete all the files and folders from `<Tomcat-installed-location>\temp` and `<Tomcat-installed-location>\work`.

7 (Conditional) To monitor the status of pending activities timer task, perform the following steps:

7a Navigate to `C:\NetIQ\idm\apps\tomcat\conf` folder.

7b Edit the `ism-configuration.properties` file, add the `com.microfocus.monitor.timertask.interval` property, and set the value of the property to 3600.

8 Start the Tomcat service on your Identity Applications server by using the `services.msc` file.

3 Known Issues

NetIQ Corporation strives to ensure our products provide quality solutions for your enterprise software needs. There are no new issues other than the issues mentioned in NetIQ Identity Manager 4.7 Service Pack 4 Release Notes. If you need further assistance with any issue, please contact Technical Support (http://www.netiq.com/support).

4 Contact Information

Our goal is to provide documentation that meets your needs. If you have suggestions for improvements, please email Documentation-Feedback@netiq.com. We value your input and look forward to hearing from you.

For detailed contact information, see the Support Contact Information website.

For general corporate and product information, see the NetIQ Corporate website.

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