

## Driver for SharePoint Implementation Guide

# Novell<sup>®</sup> Identity Manager

**4.0.1**

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# Contents

<b>About This Guide</b>	<b>7</b>
<b>1 Understanding the SharePoint Driver</b>	<b>9</b>
1.1 Key Terms	9
1.1.1 Identity Manager	9
1.1.2 Connected System	9
1.1.3 Identity Vault	9
1.1.4 Metadirectory Engine	10
1.1.5 SharePoint Driver	10
1.1.6 .NET Driver Shim	10
1.1.7 .NET Remote Loader	10
1.2 SharePoint Differs from Other Drivers	11
1.3 Data Transfers between Systems	11
1.4 Key Driver Features	11
1.4.1 Local Platforms	11
1.4.2 Remote Platforms	12
1.4.3 Entitlements	12
1.5 Driver Packages	12
1.5.1 Data Flow	13
<b>2 Preparing SharePoint</b>	<b>15</b>
2.1 Prerequisites	15
2.2 Installing the .NET Remote Loader and the SharePoint Driver	15
2.2.1 Using the Identity Manager 4.0.1 Integrated Installer	15
2.2.2 Using the Identity Manager 4.0.1 Framework Installer	16
2.3 Configuring and Running the SharePoint Driver	16
2.3.1 Using the Command Line	16
2.3.2 Using the .NET Remote Loader Graphical Interface	17
<b>3 Creating a New Driver</b>	<b>19</b>
3.1 Creating the Driver in Designer	19
3.1.1 Importing the Current Driver Packages	19
3.1.2 Installing the Driver Packages	20
3.1.3 Configuring the Driver	23
3.1.4 Deploying the Driver	23
3.1.5 Starting the Driver	24
3.2 Creating the Driver in iManager	24
3.2.1 Importing the Driver Configuration File	24
3.2.2 Configuring the Driver	27
3.2.3 Starting the Driver	27
3.3 Activating the Driver	28
<b>4 Upgrading an Existing Driver</b>	<b>29</b>
4.1 Supported Upgrade Paths	29
4.2 What's New in Version 4.0.1	29
4.3 Upgrade Procedure	29

<b>5</b>	<b>Managing the Driver</b>	<b>31</b>
<b>6</b>	<b>Troubleshooting</b>	<b>33</b>
6.1	Troubleshooting Driver Processes . . . . .	33
6.2	.NET Remote Loader Issues . . . . .	33
6.2.1	Adding a group without the managedBy attribute in Active Directory does not synchronize with SharePoint . . . . .	33
6.2.2	In the .NET Remote Loader GUI, stopping an application instance with a wrong password shows as stopped . . . . .	33
6.2.3	In the .NET Remote Loader GUI, if the trace window of an application or a service instance is closed, it stops the application or service . . . . .	34
<b>A</b>	<b>Driver Properties</b>	<b>35</b>
A.1	Driver Configuration . . . . .	35
A.1.1	Driver Module . . . . .	35
A.1.2	Driver Object Password (iManager Only) . . . . .	36
A.1.3	Authentication . . . . .	36
A.1.4	Startup Option . . . . .	37
A.1.5	Driver Parameters . . . . .	37
A.2	Global Configuration Values . . . . .	38
A.2.1	Driver Configuration . . . . .	38
A.2.2	Entitlements . . . . .	39
<b>B</b>	<b>Trace Levels</b>	<b>41</b>

# About This Guide

This guide explains how to install, configure, and manage the Identity Manager Driver for SharePoint.

- ◆ [Chapter 1, “Understanding the SharePoint Driver,” on page 9](#)
- ◆ [Chapter 2, “Preparing SharePoint,” on page 15](#)
- ◆ [Chapter 3, “Creating a New Driver,” on page 19](#)
- ◆ [Chapter 4, “Upgrading an Existing Driver,” on page 29](#)
- ◆ [Chapter 5, “Managing the Driver,” on page 31](#)
- ◆ [Chapter 6, “Troubleshooting,” on page 33](#)
- ◆ [Appendix A, “Driver Properties,” on page 35](#)
- ◆ [Appendix B, “Trace Levels,” on page 41](#)

## Audience

This guide is intended for SharePoint administrators, Novell eDirectory administrators, and others who implement the Identity Manager driver for SharePoint.

## Feedback

We want to hear your comments and suggestions about this manual and the other documentation included with this product. Please use the User Comments feature at the bottom of each page of the online documentation, or go to [www.novell.com/documentation/feedback.html](http://www.novell.com/documentation/feedback.html) and enter your comments there.

## Documentation Updates

For the most recent version of this document, see the [Novell Identity Manager Drivers Documentation Web site \(http://www.novell.com/documentation/idm401drivers/index.html\)](http://www.novell.com/documentation/idm401drivers/index.html).

## Additional Documentation

For documentation on using Identity Manager and the other Identity Manager drivers, see the [Identity Manager Documentation Web site \(http://www.novell.com/documentation/idm401\)](http://www.novell.com/documentation/idm401).





# Understanding the SharePoint Driver

# 1

This section contains high-level information about how the SharePoint driver functions.

- ♦ [Section 1.1, “Key Terms,” on page 9](#)
- ♦ [Section 1.2, “SharePoint Differs from Other Drivers,” on page 11](#)
- ♦ [Section 1.3, “Data Transfers between Systems,” on page 11](#)
- ♦ [Section 1.4, “Key Driver Features,” on page 11](#)
- ♦ [Section 1.5, “Driver Packages,” on page 12](#)

## 1.1 Key Terms

- ♦ [Section 1.1.1, “Identity Manager,” on page 9](#)
- ♦ [Section 1.1.2, “Connected System,” on page 9](#)
- ♦ [Section 1.1.3, “Identity Vault,” on page 9](#)
- ♦ [Section 1.1.4, “Metadirectory Engine,” on page 10](#)
- ♦ [Section 1.1.5, “SharePoint Driver,” on page 10](#)
- ♦ [Section 1.1.6, “.NET Driver Shim,” on page 10](#)
- ♦ [Section 1.1.7, “.NET Remote Loader,” on page 10](#)

### 1.1.1 Identity Manager

Novell Identity Manager is a service that synchronizes data among servers in a set of connected systems by using a robust set of configurable policies. Identity Manager uses the Identity Vault to store shared information, and uses the Metadirectory engine for policy-based management of the information as it changes in the vault or connected system. Identity Manager runs on the server where the Identity Vault and the Metadirectory engine are located.

### 1.1.2 Connected System

A connected system is any system that can share data with Identity Manager through a driver. SharePoint is a connected system.

### 1.1.3 Identity Vault

The Identity Vault is a persistent database powered by eDirectory and used by Identity Manager to hold data for synchronization with a connected system. The vault can be viewed narrowly as a private data store for Identity Manager or more broadly as a metadirectory that holds enterprise-wide data. Data in the vault is available to any protocol supported by eDirectory, including NCP (the traditional protocol used by iManager), LDAP, and DSML.

Because the vault is powered by eDirectory, Identity Manager can be easily integrated into your corporate directory infrastructure by using your existing directory tree as the vault.

### 1.1.4 Metadirectory Engine

The Metadirectory engine is the core server that implements the event management and policies of Identity Manager. The engine runs on the Java Virtual Machine in eDirectory.

### 1.1.5 SharePoint Driver

The SharePoint driver for Novell Identity Manager enables user and group membership events to be synchronized between the Identity Vault and a SharePoint 2007 or SharePoint 2010 site collection. A single driver can process these events for a single site collection, which maintains user and group membership information for one or more SharePoint sites.

The SharePoint driver includes both Subscriber and Publisher channels. A Subscriber channel synchronizes events from Identity Vault to SharePoint, and a Publisher channel synchronizes events from SharePoint to the Identity Vault. By using the driver filter, you can configure the SharePoint driver to either use the subscriber channel or the Publisher channel, or both. SharePoint account creation, removal, and group assignments can be entitlement-based, and can be triggered from role assignments that grant or revoke entitlements. They can also be granted and revoked in other ways, depending on the driver policy.

### 1.1.6 .NET Driver Shim

A driver shim is the component of a driver that converts the XML-based Identity Manager command and event language (XDS) to the protocols and API calls needed to interact with a connected system. The shim is called to execute commands on the connected system after the Output Transformation runs. Commands are usually generated on the Subscriber channel but can be generated by command write-back on the Publisher channel.

The shim also generates events from the connected system for the Input Transformation policy. The SharePoint driver shim is implemented in C# and uses the .NET framework API for SharePoint access. The SharePoint driver shim is implemented as a Windows .NET DLL file named `DXMLSharepointDriver.dll`.

The SharePoint driver must be loaded and run by the .NET Remote Loader. Unlike most other Identity Manager drivers, the SharePoint driver cannot be loaded and run directly by the Metadirectory engine.

### 1.1.7 .NET Remote Loader

A Remote Loader enables a driver shim to execute from a remote machine where the Metadirectory engine is not installed. A Remote Loader is typically used when the driver shim requirements are not met by the Identity Manager server. Because the SharePoint driver shim relies on the SharePoint .NET APIs that are only available on the SharePoint server, the SharePoint driver shim must be loaded and run from the .NET Remote Loader on the SharePoint server.

The .NET Remote Loader is a service that executes the driver shim and passes information between the shim and the Metadirectory engine. When you use a .NET Remote Loader, you install the driver shim on the server where the .NET Remote Loader is running, not on the server where the

Metadirectory engine is running. You can choose to use SSL to encrypt the connection between the Metadirectory engine and the .NET Remote Loader. For more information, see “[Installing the Remote Loader](#)” in the *Identity Manager 4.0.1 Framework Installation Guide*.

When you use the Remote Loader with the SharePoint driver shim, a connection exists between the Metadirectory engine and the Remote Loader. The SharePoint driver shim uses local SharePoint .NET APIs to communicate directly with the SharePoint service.

## 1.2 SharePoint Differs from Other Drivers

Unlike most other drivers, the SharePoint driver cannot be loaded directly by the Identity Manager engine. It can only be run from the .NET Remote Loader that has been created specifically for use with the SharePoint driver. The .NET Remote Loader and the SharePoint driver shim must be installed directly on the SharePoint server.

The SharePoint server that you install the the .NET Remote Loader and driver shim on must have access to the SharePoint site collection for the SharePoint driver to work.

Any Identity Manager installation that can make a network connection (TCP/IP) to the SharePoint server can then load the SharePoint driver through the .NET Remote Loader.

## 1.3 Data Transfers between Systems

Data flows between SharePoint and the Identity Vault by using the Publisher and Subscriber channels.

The Publisher channel does the following:

- ◆ Watches for changes to SharePoint users and groups.
- ◆ Synchronizes SharePoint user and group changes with the Identity Vault.

The Subscriber channel does the following:

- ◆ Watches for changes to the Identity Vault users and groups.
- ◆ Synchronizes Identity Vault user and groups changes with SharePoint.

You can configure the driver so that Identity Vault is allowed to update a specific attribute. In this configuration, the most recent change determines the attribute value, except in the case of merge operations that are controlled by the filters and merge authority.

## 1.4 Key Driver Features

The sections below contain a list of the key driver features.

- ◆ [Section 1.4.1, “Local Platforms,” on page 11](#)
- ◆ [Section 1.4.2, “Remote Platforms,” on page 12](#)
- ◆ [Section 1.4.3, “Entitlements,” on page 12](#)

### 1.4.1 Local Platforms

The SharePoint driver does not run locally.

## 1.4.2 Remote Platforms

The SharePoint driver uses the .NET Remote Loader service to run on a Windows SharePoint server other than the Metadirectory server. The Remote Loader service for the SharePoint driver can be installed on Windows Server 2003 SP2 (32-bit), Windows Server 2008 (32-bit and 64-bit), and Windows Server 2008 R2 (64-bit).

For additional information about system requirements, refer to the [Identity Manager 4.0.1 Framework Installation Guide](#) and the [Identity Manager 4.0.1 Integrated Installation Guide](#).

## 1.4.3 Entitlements

The SharePoint driver implements entitlements.

Entitlements make it easier to integrate Identity Manager with the Identity Manager User Application and Role-Based Services in eDirectory. In the User Application, an action such as provisioning an account in SharePoint is delayed until the proper approvals have been made. In Role-Based Services, rights assignments are made based on attributes of a user object and not by regular group membership. Both of these services offer a challenge to Identity Manager because it is not obvious from the attributes of an object whether an approval has been granted or the user matches a role. Entitlements standardize a method of recording this information on objects in the Identity Vault.

From the driver perspective, an entitlement grants or revokes the right to something in SharePoint. You can use entitlements to grant the right to an account in SharePoint or to control group membership. The driver is unaware of the User Application or Role-Based Entitlements. It depends on the User Application server or the Entitlements driver to grant or revoke the entitlement for a user based upon its own rules.

You should enable entitlements for the driver only if you plan to use the User Application or Role-Based Entitlements with the driver. For more information about entitlements, see the [Identity Manager 4.0.1 Entitlements Guide](#).

The driver can be configured without using entitlements. In these scenarios, Active Directory could be the authoritative source for both users and group membership. After the Active Directory driver synchronizes identities and group membership from Active Directory into the Identity Vault, the SharePoint driver synchronizes them from the Identity Vault into SharePoint.

## 1.5 Driver Packages

The SharePoint driver is created in Designer using packages. The packages create a driver with a set of policies and rules suitable for synchronizing with SharePoint. If your requirements for the driver are different from the default policies, you need to modify the default policies to do what you want. Pay close attention to the default matching policies. The data that you trust to match users usually is

different from the default. The policies themselves are commented and you can gain a greater understanding of what they do by importing a test driver and reviewing the policies with Designer or iManager.

- ♦ [Section 1.5.1, “Data Flow,” on page 13](#)

## 1.5.1 Data Flow

Data flow between SharePoint and the Identity Vault is controlled by the filters, mappings, and policies that are in place for the SharePoint driver.

- ♦ [“Filters” on page 13](#)
- ♦ [“Schema Mapping” on page 13](#)

### Filters

The driver filter determines which classes and attributes are synchronized between SharePoint and the Identity Vault, and in which direction synchronization takes place.

### Schema Mapping

[Table 1-1](#) and [Table 1-2](#) list Identity Vault user and group attributes that are mapped to SharePoint user and group attributes.

The mappings listed in the tables are default mappings. You can remap same-type attributes.

- ♦ [Table 1-1, “Mapped User Attributes,” on page 13](#)
- ♦ [Table 1-2, “Mapped Group Attributes,” on page 13](#)

**Table 1-1** *Mapped User Attributes*

eDirectory - User	SharePoint - SPuser
Full Name	Name
DirXML-ADAliasName	LoginName
Description	Notes
Internet EMail Address	Email

The DirXML-ADAliasName is provided to the SharePoint driver by the Active Directory driver. This attribute is used as the LoginName for the SharePoint system.

**Table 1-2** *Mapped Group Attributes*

eDirectory - Group	SharePoint - SPGroup
Member	Users
CN	Name

---

<b>eDirectory - Group</b>	<b>SharePoint - SPGroup</b>
Description	Description
Owner	Owner

---

# Preparing SharePoint

# 2

In this section:

- ♦ [Section 2.1, “Prerequisites,” on page 15](#)
- ♦ [Section 2.2, “Installing the .NET Remote Loader and the SharePoint Driver,” on page 15](#)
- ♦ [Section 2.3, “Configuring and Running the SharePoint Driver,” on page 16](#)

## 2.1 Prerequisites

- ❑ Read the Novell Identity Manager 4.0.1 prerequisites, as listed in “[System Requirements](#)” in the *Identity Manager 4.0.1 Framework Installation Guide* and the *Identity Manager 4.0.1 Integrated Installation Guide*.
- ❑ Microsoft .NET Framework version 3.0 or 3.5 or 3.5.1.
- ❑ Windows Server 2003 SP2 (32-bit), Windows Server 2008 (32-bit and 64-bit), or Windows Server 2008 R2 (64-bit).
- ❑ SharePoint Server 2007 or SharePoint Server 2010 on the same machine where the SharePoint driver needs to be installed.
- ❑ Active Directory driver.

The machine where you are installing the SharePoint driver is a member of the Active Directory domain that is connected to the Identity Manager through Active Directory driver. The SharePoint driver must be connected to the same Identity Vault as the Active Directory driver. The drivers can be in different driver sets, but they must be in the same Identity Vault.

## 2.2 Installing the .NET Remote Loader and the SharePoint Driver

The .NET Remote Loader can be installed through the Identity Manager integrated installer or the framework installer.

- ♦ [Section 2.2.1, “Using the Identity Manager 4.0.1 Integrated Installer,” on page 15](#)
- ♦ [Section 2.2.2, “Using the Identity Manager 4.0.1 Framework Installer,” on page 16](#)

### 2.2.1 Using the Identity Manager 4.0.1 Integrated Installer

To install the .NET Remote Loader and the SharePoint driver:

- 1 Run `install.exe` from the Identity Manager integrated installer installation folder.  
See “[Installation](#)” in the *Identity Manager 4.0.1 Integrated Installation Guide*.
- 2 Accept the license agreement and click *Next*.
- 3 Select *Metadirectory Server*, select the *Customize the selected components* check box, then click *Next*.
- 4 Select *.NET Remote Loader Service* and click *Next*.

When you select the .NET Remote Loader, the installer automatically installs the SharePoint driver.

- 5 Select the .NET Remote Loader installation directory on your system.  
By default the installation directory is `C:\novell\identitymanager\`.
- 6 Review the Summary page, then click *Install* to complete the installation.

## 2.2.2 Using the Identity Manager 4.0.1 Framework Installer

To install .NET Remote Loader and SharePoint driver:

- 1 Run `install.exe` from the Identity Manager framework installer installation folder.
- 2 Accept the license agreement and click *Next*.
- 3 Select *Novell Identity Manager Connected System Server (.NET)*.  
When you select the .NET Remote Loader, the installer automatically installs the SharePoint driver.
- 4 Select the .NET Remote Loader installation directory on your system and continue the installation.

## 2.3 Configuring and Running the SharePoint Driver

You can configure the SharePoint Driver in two ways:

- [Section 2.3.1, “Using the Command Line,” on page 16](#)
- [Section 2.3.2, “Using the .NET Remote Loader Graphical Interface,” on page 17](#)

### 2.3.1 Using the Command Line

- 1 Open a command prompt.
- 2 Change to the installation directory of the .NET Remote Loader.
- 3 Edit the `sharepoint-conf.txt` sample configuration file from the .NET Remote Loader directory.

The command line options of .NET Remote Loader are same as the conventional Remote Loader. Detailed options can be seen by running `remoteloader.exe` without passing any parameters, which opens an HTML help page. For detailed command line options, see the “[Remote Loader Options](#)” in the *Identity Manager 4.0.1 Remote Loader Guide*.

- 4 Run the `remoteloader.exe -config <configFile> -sp` command to set the Remote Loader and the driver passwords.

The SharePoint driver can be created as an application or service. For creating it as an application or service, you need to set the Remote Loader and the driver passwords.

Running `remoteloader.exe` initializes the `lcache`. It might take a while before the password is requested.

`lcache` is required for auditing purpose.



**5** Start this SharePoint instance as an application or service.

♦ As an application:

1. Run the following command:

```
remoteloader.exe -config <configFile>
```

The trace is started in the same command window. If you close the command window, the driver stops.

2. To stop the SharePoint application instance, enter Ctrl + C.

♦ As a service:

1. Run the following command:

```
remoteloader.exe -config <configFile> -service
```

This starts the .NET Remote Loader service and opens a trace window.

2. To stop the SharePoint driver service, go to *Services*, then stop the service.

For more information on the Remote Loader, refer to the *Identity Manager 4.0.1 Remote Loader Guide* ([http://www.novell.com/documentation/idm401/idm\\_remoteloader/data/bookinfo.html](http://www.novell.com/documentation/idm401/idm_remoteloader/data/bookinfo.html)).

## 2.3.2 Using the .NET Remote Loader Graphical Interface

- 1 Browse to the installation directory of the .NET Remote Loader and run `rlconsole.exe` to open the GUI console. The .NET Remote Loader GUI is similar to the traditional Remote Loader GUI.

- 2 Click *Add*, then specify the parameters in the page that displays.

- 3 To configure the SharePoint driver as an application, deselect the *Establish a Remote Loader service for this driver instance* option.

The SharePoint driver can be configured as an application or as a service.

- 4 Click *OK*. A prompt appears asking you if you want to start the DirXML Remote Loader. You can start the driver now or later.

When the driver is started, a trace window opens.



# Creating a New Driver

# 3

After the SharePoint driver files are installed on the server where you want to run the driver, you can create the driver in the Identity Vault. You do so by installing the driver packages or importing the basic driver configuration file and then modifying the driver configuration to suit your environment. The following sections provide instructions:

- ♦ [Section 3.1, “Creating the Driver in Designer,” on page 19](#)
- ♦ [Section 3.2, “Creating the Driver in iManager,” on page 24](#)
- ♦ [Section 3.3, “Activating the Driver,” on page 28](#)

## 3.1 Creating the Driver in Designer

You create the SharePoint driver by installing the driver packages and then modifying the configuration to suit your environment. After you create and configure the driver, you need to deploy it to the Identity Vault and start it.

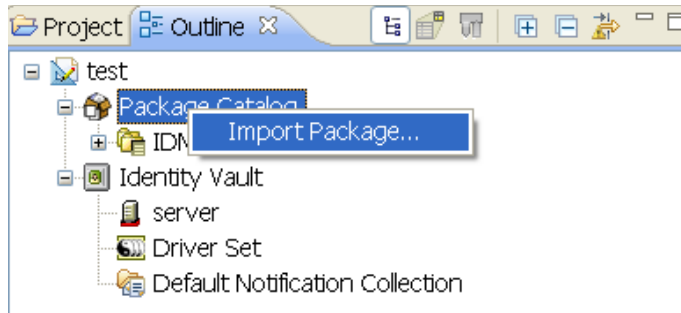
- ♦ [Section 3.1.1, “Importing the Current Driver Packages,” on page 19](#)
- ♦ [Section 3.1.2, “Installing the Driver Packages,” on page 20](#)
- ♦ [Section 3.1.3, “Configuring the Driver,” on page 23](#)
- ♦ [Section 3.1.4, “Deploying the Driver,” on page 23](#)
- ♦ [Section 3.1.5, “Starting the Driver,” on page 24](#)

### 3.1.1 Importing the Current Driver Packages

The driver packages contain the items required to create a driver, such as policies, entitlements, filters, and Schema Mapping policies. These packages are only available in Designer and can be updated after they are initially installed. You must have the most current version of the packages in the Package Catalog before you can create a new driver object.

To verify that you have the most recent version of the driver packages in the Package Catalog:

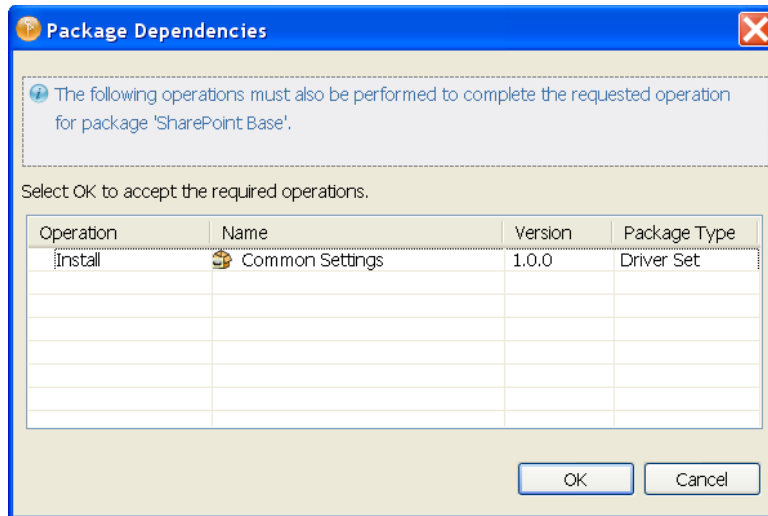
- 1 Open Designer.
- 2 In the toolbar, click *Help > Check for Package Updates*.
- 3 Click *OK* to update the packages  
or  
Click *OK* if the packages are up-to-date.
- 4 In the Outline view, right-click the Package Catalog.
- 5 Click *Import Package*.



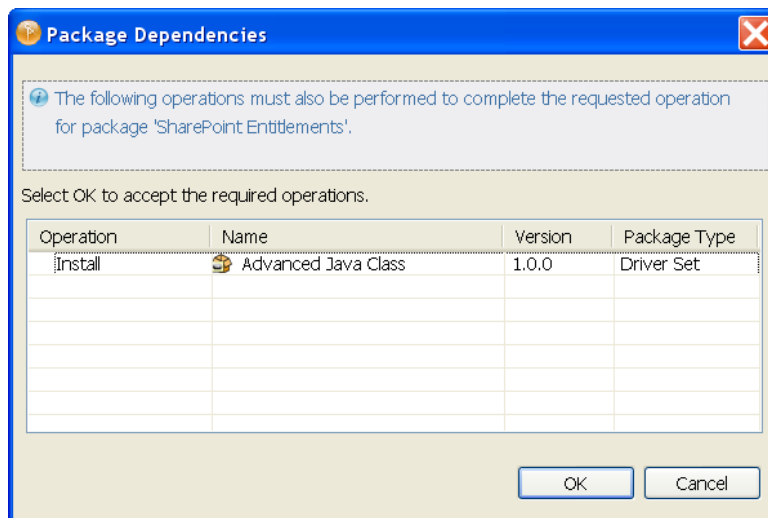
- 6 Select any SharePoint driver packages  
or  
Click *Select All* to import all of the packages displayed.  
By default, only the base packages are displayed. Deselect *Show Base Packages Only* to display all packages.
- 7 Click *OK* to import the selected packages, then click *OK* in the successfully imported packages message.
- 8 After the current packages are imported, continue with [Section 3.1.2, “Installing the Driver Packages,”](#) on page 20.

### 3.1.2 Installing the Driver Packages

- 1 In Designer, open your project.
- 2 From the Palette, drag-and-drop the SharePoint driver to the desired driver set in the Modeler.  
The SharePoint driver is under the Enterprise category in the Palette.
- 3 Select *SharePoint Base*, then click *Next*.
- 4 Select the optional features to install for the SharePoint driver. The options are:  
**Default Configuration:** This package contains the default configuration information for the SharePoint driver. Always leave this option selected.  
**Entitlements:** Verify that this option is selected to use the predefined entitlements for account management. For more information, see [Identity Manager 4.0.1 Entitlements Guide](#).
- 5 Click *Next*.
- 6 (Conditional) If there are package dependencies for the packages you selected to install, you must install them to install the selected package. Click *OK* to install the package dependencies listed.



- 7 (Conditional) If more than one type of package dependency must be installed, you are presented with these packages separately. Continue to click *OK* to install any additional package dependencies.



- 8 (Conditional) The Common Settings page is only displayed if the Common Settings package is installed as a dependency. On the Install Common Settings page, fill in the following fields:

**User Container:** Select the Identity Vault container where SharePoint users will be added if they don't already exist in the vault. This value becomes the default for all drivers in the driver set.

.If you want a unique location for this driver, set the value for all drivers on this page. After the driver is created, change the value on the driver's Global Configuration Values page.

**Group Container:** Select the Identity Vault container where SharePoint groups will be added if they don't already exist in the vault. This value becomes the default for all drivers in the driver set.

.If you want a unique location for this driver, set the value for all drivers on this page. After the driver is created, change the value on the driver's Global Configuration Values page.

9 Click *Next*.

10 On the Install SharePoint Base page, specify a name for the driver that is unique within the driver set, then click *Next*.

11 On the new Install SharePoint Base page, fill in the following fields:

**Site Collection Information:** Fill in the following fields to define the SharePoint site collection:

- ♦ **User Name:** Specify the name of the SharePoint user. The driver shim requires this name to access the SharePoint site (For example, AD-DOMAIN\username).
- ♦ **User Password:** Specify the password of the SharePoint user. The driver shim requires this password to access the SharePoint site.
- ♦ **Site Collection URL:** Specify the URL of the top-level SharePoint site collection with which the shim will interact.
- ♦ **AD Domain Name:** Specify the Active Directory domain name of the domain used by the SharePoint site collection. This value is used with the value of the Identity Vault DirXML-ADAliasName attribute to construct the SharePoint User LoginName attribute (For example, AD-DOMAIN and JDoe become AD-DOMAIN\JDoe).
- ♦ **AD Driver:** Specify the Active Directory driver that synchronizes user to the Active Directory domain that SharePoint uses for authentication. If a driver is specified here, a valid association from that driver on the user is a prerequisite to synchronizing the user to SharePoint. The users synchronizes to Active Directory before synchronizing to SharePoint.

**Publisher Options:** Select *Show* to display the options to configure the Publisher channel.

- ♦ **Working Directory:** Specify the full path of a directory on the local file system where publisher state information for the driver can be stored. The driver process must have write access to the directory.
- ♦ **Domain Name:** Specify the Active Directory domain name that the SharePoint site collection is a part of. On most systems, the NETBIOS name is the domain name. The Publisher channel synchronizes objects only from this domain. To synchronize all the objects found in the SharePoint site collection that match the Publisher channel filter, leave this field blank.
- ♦ **Polling Interval:** Specify the number of seconds the Publisher channel waits after polling the SharePoint system for new changes before polling again.

12 Click *Next*.

13 Fill in the following fields to configure the .NET Remote Loader:

**Host Name:** Specify the hostname or IP address of the server where the .NET Remote Loader Service is installed and running for this driver.

**Port:** Specify the port number where the .NET Remote Loader Service is installed and is running for this driver. The default port is 8090.

**Remote Password:** Specify the Remote Loader's password (as defined on the Remote Loader service). The Metadirectory engine (or Remote Loader shim) requires this password to authenticate to the Remote Loader.

**Driver Password:** Specify the driver object password that is defined in the Remote Loader service. The Remote Loader requires this password to authenticate to the Metadirectory server.


14 Click *Next*.

- 15 Review the summary of tasks that will be completed to create the driver, then click *Finish*.
- 16 After you have installed the driver, you can change the configuration for your environment. Proceed to [Section 3.1.3, “Configuring the Driver,” on page 23](#).  
or  
If you do not need to configure the driver, continue with [Section 3.1.4, “Deploying the Driver,” on page 23](#).

### 3.1.3 Configuring the Driver

There are many settings that can help you customize and optimize the driver. The settings are divided into categories such as Driver Configuration, Engine Control Values, and Global Configuration Values (GCVs). Although it is important for you to understand all of the settings, your first priority should be to review the [Driver Parameters](#) located on the Driver Configuration page and the [Global Configuration Values](#). These settings must be configured properly for the driver to start and function correctly.


If you do not have the Driver Properties page displayed in Designer:

- 1 Open your project.
- 2 In the Modeler, right-click the driver icon  or the driver line, then select *Properties*.
- 3 Make any desired changes, then click *OK* to save the changes.

In addition to the driver settings, you should review the set of default policies and rules provided by the basic driver configuration. Although these policies and rules are suitable for synchronizing with SharePoint, your synchronization requirements for the driver might differ from the default policies. If this is the case, you need to change them to carry out the policies you want. The default policies and rules are discussed in [Section 1.5, “Driver Packages,” on page 12](#).

### 3.1.4 Deploying the Driver

After a driver is created in Designer, it must be deployed into the Identity Vault.

- 1 In Designer, open your project.
- 2 In the Modeler, right-click the driver icon  or the driver line, then select *Live > Deploy*.
- 3 If you are authenticated to the Identity Vault, skip to [Step 5](#); otherwise, specify the following information:
  - ♦ **Host:** Specify the IP address or DNS name of the server hosting the Identity Vault.
  - ♦ **Username:** Specify the DN of the user object used to authenticate to the Identity Vault.
  - ♦ **Password:** Specify the user’s password.
- 4 Click *OK*.
- 5 Read through the deployment summary, then click *Deploy*.
- 6 Read the successful message, then click *OK*.
- 7 Click *Define Security Equivalence* to assign rights to the driver.

The driver requires rights to objects within the Identity Vault. The Admin user object is most often used to supply these rights. However, you might want to create a DriversUser (for example) and assign security equivalence to that user. Whatever rights that the driver needs to have on the server, the DriversUser object must have the same security rights.

**7a** Click *Add*, then browse to and select the object with the correct rights.

**7b** Click *OK* twice.

**8** Click *Exclude Administrative Roles* to exclude users that should not be synchronized.

You should exclude any administrative User objects (for example, Admin and DriversUser) from synchronization.

**8a** Click *Add*, then browse to and select the user object you want to exclude.

**8b** Click *OK*.

**8c** Repeat [Step 8a](#) and [Step 8b](#) for each object you want to exclude.

**8d** Click *OK*.

**9** Click *OK*.

### 3.1.5 Starting the Driver

When a driver is created, it is stopped by default. To make the driver work, you must start the driver and cause events to occur. Identity Manager is an event-driven system, so after the driver is started, it won't do anything until an event occurs.

To start the driver:

**1** In Designer, open your project.

**2** In the Modeler, right-click the driver icon  or the driver line, then select *Live > Start Driver*.

The driver cannot initialize completely unless it successfully connects to the .NET Remote Loader and loads the SharePoint driver shim.

For information about management tasks for the driver, see [Chapter 5, "Managing the Driver,"](#) on [page 31](#).

## 3.2 Creating the Driver in iManager

You create the SharePoint driver by importing the driver's preconfig file and then modifying the configuration to suit your environment. After you create and configure the driver, you need to start it.

- ♦ [Section 3.2.1, "Importing the Driver Configuration File,"](#) on [page 24](#)
- ♦ [Section 3.2.2, "Configuring the Driver,"](#) on [page 27](#)
- ♦ [Section 3.2.3, "Starting the Driver,"](#) on [page 27](#)

### 3.2.1 Importing the Driver Configuration File

**1** In iManager, click  to display the Identity Manager Administration page.

**2** Click *Identity Manager Overview > Driver Set* and open an existing driver set or create a new driver set. From the Driver Set Overview page that displays, select *Add Driver* from the *Drivers* drop-down list.



- 3 From the Import Configuration page, select the driver set where you want to create the SharePoint driver, then click *Next*.
- 4 Select the *Identity Manager 3.6 configurations* option from the *Show* drop-down list.
- 5 Select the `SHAREPOINT-IDM3_6_0-V1.xml` option from the *Configurations* drop-down list, then click *Next*.
- 6 Follow the wizard prompts, filling in the requested information until you reach the Summary page.

Field	Description
Driver Name	Specify a name that is unique within the driver set.
User Name	Specify the SharePoint user's name. The driver shim requires this name to access the SharePoint site (For example, AD-DOMAIN\username).
User Password	Specify the SharePoint user's password. The driver shim requires this password to access the SharePoint site.
Site Collection URL	Specify the URL of the top-level SharePoint site collection with which the shim will interact.
Working Directory	Specify the full path of a directory on the local file system where Publisher state information for the driver can be stored. The driver process must have write access to the directory.
Domain Name	Specify the Active Directory domain name that the SharePoint site collection is a part of. On most systems, the NETBIOS name is the domain name. The publisher channel synchronizes objects only from this domain. To synchronize all the objects found in the SharePoint site collection that match the Publisher filter, leave the <i>Domain Name</i> blank.
Polling Interval in seconds	Specify the number of seconds the Publisher channel should wait after polling SharePoint for new changes before polling again.
AD Domain Name	Specify the Active Directory domain name of the domain used by the SharePoint site collection. This value is used with the value of the Identity Vault DirXML-ADAliasName attribute to construct the SharePoint User LoginName attribute.  For example, AD-DOMAIN and JDoe become AD-DOMAIN\JDoe.
User Container	Specify the container where users are stored by using the slash format.
Driver is Local/Remote	The default is <i>Remote</i> , because the SharePoint driver cannot be loaded by the engine. The SharePoint driver should only be loaded by the .NET Remote Loader.  Do not change the default value.
Remote Host Name and Port	Specify the hostname or IP address of the server where the driver's Remote Loader service is running.

Field	Description
Driver Password	Specify the driver object password that is defined in the Remote Loader service. The Remote Loader requires this password to authenticate to the Metadirectory server.
Remote Password	Specify the Remote Loader's password (as defined on the Remote Loader service). The Metadirectory engine (or Remote Loader shim) requires this password to authenticate to the Remote Loader.
Define Security Equivalences	The driver requires rights to objects within the Identity Vault. The Admin user object is most often used to supply these rights. However, you might want to create a DriversUser (for example) and assign security equivalence to that user. Whatever rights that the driver needs to have on the server, the DriversUser object must have the same security rights.
Exclude Administrative Roles	You should exclude any administrative User objects (for example, Admin and DriversUser) from synchronization.

When you finish providing the information required by the wizard, the following Summary page is displayed.

**Import Configuration**

Summary - Current Configuration

**Warning: Drivers May Require Configuration**

Drivers imported from a configuration file may require additional configuration settings to be fully functional. Select the driver's link to edit its configuration settings.

The following summarizes the state of the driver as it currently exists.

- [Arrow](#) (NCP Server)
- [DS](#) (Driver Set)
- [Active Directory](#) (Drivers May Require Configuration) (Driver)
  - [smp](#) (Schema Mapping Policy)
  - [lib-AccountTracking-Publish-itp](#) (Input Transformation Policy)
  - [otp](#) (Output Transformation Policy)
- [Publisher](#) (Publisher)
  - [pub-ctp-UserNameMap](#) (Command Transformation Policy)
  - [pub-etp](#) (Event Transformation Policy)
  - [pub-mp](#) (Matching Policy)
  - [pub-cp](#) (Creation Policy)
  - [pub-pp](#) (Placement Policy)

<< Back   Next >>   Cancel   Finish

At this point, the driver is created from the preconfig file. To ensure that the driver works the way you want it to for your environment, you must review and modify (if necessary) the driver's default configuration settings.

7 To modify the default configuration settings, click the linked driver name, then continue with the next section, [Configuring the Driver](#).


or

To skip the configuration settings at this time, click *Finish*. When you are ready to configure the settings, continue with [Configuring the Driver](#).

## 3.2.2 Configuring the Driver

There are many settings that can help you customize and optimize the driver. The settings are divided into categories such as Driver Configuration, Engine Control Values, and Global Configuration Values (GCVs). Although it is important for you to understand all of the settings, your first priority should be to review the [Driver Parameters](#) located on the Driver Configuration page and the [Global Configuration Values](#). These settings must be configured properly for the driver to start and function correctly.

To configure the settings:

- 1 Make sure the Modify Object page for the SharePoint driver is displayed in iManager. If it is not:
  - 1a In iManager, click  to display the Identity Manager Administration page.
  - 1b Click *Identity Manager Overview*.
  - 1c Browse to and select the driver set object that contains the new driver.
  - 1d Click the driver set name to access the Driver Set Overview page.
  - 1e Click the upper right corner of the driver, then click *Edit properties*.
- 2 Review the settings on the various pages and modify them as needed for your environment. The configuration settings are explained in [Appendix A, “Driver Properties,” on page 35](#).
- 3 After modifying the settings, click *OK* to save the settings and close the Modify Object page.
- 4 (Conditional) If the SharePoint driver’s Summary page for the Import Configuration Wizard is still displayed, click *Finish*.

---

**WARNING:** Do not click *Cancel* on the Summary page. This removes the driver from the Identity Vault and results in the loss of your work.

---

In addition to the driver settings, you should review the set of default policies and rules provided by the basic driver configuration. Although these policies and rules are suitable for synchronizing with SharePoint, your synchronization requirements for the driver might differ from the default policies. If this is the case, you need to change them to carry out the policies you want. The default policies and rules are discussed in [Section 1.5, “Driver Packages,” on page 12](#).

## 3.2.3 Starting the Driver

When a driver is created, it is stopped by default. To make the driver work, you must start the driver and cause events to occur. Identity Manager is an event-driven system, so after the driver is started, it won’t do anything until an event occurs.

To start the driver:

- 1 In iManager, click  to display the Identity Manager Administration page.

- 2 Click *Identity Manager Overview*.
- 3 Browse to and select the driver set object that contains the driver you want to start.
- 4 Click the driver set name to access the Driver Set Overview page.
- 5 Click the upper right corner of the driver, then click *Start driver*.

The driver cannot initialize completely unless it successfully connects to the .NET Remote Loader and loads the SharePoint driver shim.

For information about management tasks with the driver, see [Chapter 5, “Managing the Driver,”](#) on page 31.

### 3.3 Activating the Driver

To activate the SharePoint driver, activate the Metadirectory engine, then activate the driver by using the separate SharePoint activation key. If you created the driver in a driver set that has not been activated, you must activate the Metadirectory engine and the driver within 90 days. Otherwise, the driver stops working.

For information on activation, refer to “[Activating Novell Identity Manager Products](#)” in the *Identity Manager 4.0.1 Framework Installation Guide*.

# Upgrading an Existing Driver

# 4

The following sections provide information to help you upgrade an existing driver:

- ♦ [Section 4.1, “Supported Upgrade Paths,” on page 29](#)
- ♦ [Section 4.2, “What’s New in Version 4.0.1,” on page 29](#)
- ♦ [Section 4.3, “Upgrade Procedure,” on page 29](#)

## 4.1 Supported Upgrade Paths

You can upgrade from 4.0 version of the SharePoint driver to 4.0.1 version.

## 4.2 What’s New in Version 4.0.1

Version 4.0.1 of the driver does not include any new features.

## 4.3 Upgrade Procedure

The process for upgrading the SharePoint driver is the same as for other Identity Manager drivers. For detailed instructions, see “[Upgrading Drivers to Packages](#)” in the *Identity Manager 4.0.1 Upgrade and Migration Guide*.



# Managing the Driver

# 5

As you work with the SharePoint driver, there are a variety of management tasks you might need to perform, including the following:

- ◆ Starting, stopping, and restarting the driver
- ◆ Viewing driver version information
- ◆ Using Named Passwords to securely store passwords associated with the driver
- ◆ Monitoring the driver's health status
- ◆ Backing up the driver
- ◆ Inspecting the driver's cache files
- ◆ Viewing the driver's statistics
- ◆ Using the DirXML Command Line utility to perform management tasks through scripts
- ◆ Securing the driver and its information
- ◆ Synchronizing objects
- ◆ Migrating and resynchronizing data
- ◆ Activating the driver
- ◆ Upgrading an existing driver

Because these tasks, as well as several others, are common to all Identity Manager drivers, they are included in one reference, the *Identity Manager 4.0.1 Common Driver Administration Guide*.





Refer to the following sections if you are experiencing a problem with the SharePoint driver.

## 6.1 Troubleshooting Driver Processes

Viewing driver processes is necessary to analyze unexpected behavior. To view the driver processing events, use `ndstrace`. You should only use it during testing and troubleshooting the driver. Running `ndstrace` while the drivers are in production increases the utilization on the Identity Manager server and can cause events to process very slowly. For more information, see “[Viewing Identity Manager Processes](#)” in the *Identity Manager 4.0.1 Common Driver Administration Guide*.

## 6.2 .NET Remote Loader Issues

- ♦ [Section 6.2.1, “Adding a group without the managedBy attribute in Active Directory does not synchronize with SharePoint,”](#) on page 33
- ♦ [Section 6.2.2, “In the .NET Remote Loader GUI, stopping an application instance with a wrong password shows as stopped,”](#) on page 33
- ♦ [Section 6.2.3, “In the .NET Remote Loader GUI, if the trace window of an application or a service instance is closed, it stops the application or service,”](#) on page 34

### 6.2.1 Adding a group without the managedBy attribute in Active Directory does not synchronize with SharePoint

When you add a group in Active Directory, it does not reflect in SharePoint unless the `managedBy` attribute for that group is added and the `managedBy` user of that group is already present in SharePoint.

### 6.2.2 In the .NET Remote Loader GUI, stopping an application instance with a wrong password shows as stopped

If you stop an application instance, for example SharePoint driver, with the correct password, it stops the instance and also shows the Stopped status in the .NET Remote Loader GUI.

If you stop an application instance with the wrong password, it displays the following error in the trace window:

```
Invalid response to challenge during command authentication
```

In the .NET Remote Loader GUI, it shows that the application instance is stopped, and the *Stop* button is replaced with the *Start* button. The Task Manager shows that the Remote Loader process is still running.

To work around this issue: In order to know the correct status of the application instance and to display the *Stop* button in the .NET Remote Loader console, click the *Start* button. Because the application instance is already running, it changes the status to Started and shows the *Stop* button in the GUI.

### **6.2.3 In the .NET Remote Loader GUI, if the trace window of an application or a service instance is closed, it stops the application or service**


A trace window opens when the application or service instance is started in the .NET Remote Loader GUI and is automatically closed when the instance is stopped through the GUI. If the instance is still running as an application or as a service, closing the trace window stops the application or the service instance.

To work around the issue, do not close the trace window.

# Driver Properties

# A


This section provides information about the Driver Configuration and Global Configuration Values properties for the SharePoint driver. These are the only unique properties for drivers. All other driver properties (Named Password, Engine Control Values, Log Level, and so forth) are common to all drivers. Refer to “[Driver Properties](#)” in the *Identity Manager 4.0.1 Common Driver Administration Guide* for information about the common properties.

The information is presented from the viewpoint of iManager. If a field is different in Designer, it is marked with an  icon.

- ♦ [Section A.1, “Driver Configuration,” on page 35](#)
- ♦ [Section A.2, “Global Configuration Values,” on page 38](#)

## A.1 Driver Configuration

In iManager:

- 1 Click  to display the Identity Manager Administration page.
- 2 Open the driver set that contains the driver whose properties you want to edit:
  - 2a In the *Administration* list, click *Identity Manager Overview*.
  - 2b If the driver set is not listed on the *Driver Sets* tab, use the *Search In* field to search for and display the driver set.
  - 2c Click the driver set to open the Driver Set Overview page.
- 3 Locate the driver icon, then click the upper right corner of the driver icon to display the *Actions* menu.
- 4 Click *Edit Properties* to display the driver’s properties page.

By default, the Driver Configuration page is displayed.

In Designer:

- 1 Open a project in the Modeler.
- 2 Right-click the driver icon or line, then select click *Properties > Driver Configuration*.

The Driver Configuration options are divided into the following sections:

- ♦ [Section A.1.1, “Driver Module,” on page 35](#)
- ♦ [Section A.1.2, “Driver Object Password \(iManager Only\),” on page 36](#)
- ♦ [Section A.1.3, “Authentication,” on page 36](#)
- ♦ [Section A.1.4, “Startup Option,” on page 37](#)
- ♦ [Section A.1.5, “Driver Parameters,” on page 37](#)

### A.1.1 Driver Module

The driver module changes the driver from running locally to running remotely or the reverse.

**Java/Native:** This option is not used with the SharePoint driver.

**Connect to Remote Loader:** This option should be used for SharePoint driver when the driver is connecting remotely to the connected system. Designer includes two suboptions:

- ♦ **Driver Object Password:** Specifies a password for the Driver object. If you are using the Remote Loader, you must enter a password on this page. Otherwise, the remote driver does not run. The Remote Loader uses this password to authenticate itself to the remote driver shim.
- ♦ **Remote Loader Client Configuration for Documentation:** : Includes information on the Remote Loader client configuration when Designer generates documentation for the driver.

## A.1.2 Driver Object Password (iManager Only)

**Driver Object Password:** Use this option to set a password for the driver object. If you are using the Remote Loader, you must enter a password on this page or the remote driver does not run. This password is used by the Remote Loader to authenticate itself to the remote driver shim.

## A.1.3 Authentication

The Authentication section stores the information required to authenticate to the connected system.

**Authentication ID:** Specify a user application ID. This ID is used to pass Identity Vault subscription information to the application.

Example: Administrator

**Authentication Context:** Specify the IP address or name of the server the application shim should communicate with.

**Remote Loader Connection Parameters:** Used only if the driver is connecting to the application through the Remote Loader. The parameter to enter is `hostname=xxx.xxx.xxx.xxx port=xxxx kmo=certificatename`, when the hostname is the IP address of the application server running the Remote Loader server and the port is the port the Remote Loader is listening on. The default port for the Remote Loader is 8090.

The `kmo` entry is optional. It is only used when there is an SSL connection between the Remote Loader and the Metadirectory engine.

Example: `hostname=10.0.0.1 port=8090 kmo=IDMCertificate`

**Cache limit (KB):** Specify the maximum event cache file size (in KB). If it is set to zero, the file size is unlimited. Click *Unlimited* to set the file size to unlimited in Designer.

**Application Password:** Specify the password for the user object listed in the *Authentication ID* field.

**Remote Loader Password:** Used only if the driver is connecting to the application through the Remote Loader. The password is used to control access to the Remote Loader instance. It must be the same password specified during the configuration of the Remote Loader on the connected system.

## A.1.4 Startup Option

The Startup Option section allows you to set the driver state when the Identity Manager server is started.

**Auto start:** The driver starts every time the Identity Manager server is started.

**Manual:** The driver does not start when the Identity Manager server is started. The driver must be started through Designer or iManager.

**Disabled:** The driver has a cache file that stores all of the events. When the driver is set to Disabled, this file is deleted and no new events are stored in the file until the driver state is changed to Manual or Auto Start.

**Do not automatically synchronize the driver:** This option only applies if the driver is deployed and was previously disabled. If this is not selected, the driver re-synchronizes the next time it is started.

## A.1.5 Driver Parameters

The Driver Parameters section lets you configure the driver-specific parameters. When you change driver parameters, you tune driver behavior to align with your network environment.

The parameters are divided into different categories:

- ♦ [“Driver Options” on page 37](#)
- ♦ [“Publisher Options” on page 37](#)

### Driver Options

**User name:** The name of the SharePoint user that the shim can use to access the SharePoint site. (For example, AD-DOMAIN\username)

**User password:** The password of the SharePoint user that the shim can use to access the SharePoint site. If you want to use Password Synchronization, select *Negotiate*.

**Site Collection URL:** The URL of the top-level SharePoint site collection with which the shim can interact.

### Publisher Options

**Working directory:** Specify the full path to a directory on the local file system where Publisher state information for the driver can be stored. The driver process must have write access to the directory.

**Domain name:** Specify the Active Directory domain name that the SharePoint site collection is a part of. On most systems, NETBIOS name is the domain name. The Publisher channel synchronizes objects only from this domain. To synchronize all the objects found in the SharePoint site collection that match the Publisher filter, leave the *Domain Name* blank.


**Polling Interval:** Specify the number of seconds the Publisher channel should wait after polling SharePoint for new changes before polling again.

## A.2 Global Configuration Values

Global configuration values (GCVs) are values that can be used by the driver to control functionality. GCVs are defined on the driver or on the driver set. Driver set GCVs can be used by all drivers in the driver set. Driver GCVs can be used only by the driver on which they are defined.

The SharePoint driver includes many GCVs. You can also add your own if you need additional ones as you implement policies in the driver.


To access the driver's GCVs in iManager:

- 1 Click  to display the Identity Manager Administration page.
- 2 Open the driver set that contains the driver whose properties you want to edit.
  - 2a In the *Administration* list, click *Identity Manager Overview*.
  - 2b If the driver set is not listed on the *Driver Sets* tab, use the *Search In* field to search for and display the driver set.
  - 2c Click the driver set to open the Driver Set Overview page.
- 3 Locate the SharePoint driver icon, click the upper right corner of the driver icon to display the *Actions* menu, then click *Edit Properties*.


or

To add a GCV to the driver set, click *Driver Set*, then click *Edit Driver Set properties*.

To access the driver's GCVs in Designer:

- 1 Open a project in the Modeler.
- 2 Right-click the Active Directory driver icon  or line, then select *Properties > Global Configuration Values*.

or

To add a GCV to the driver set, right-click the driver set icon , then click *Properties > GCVs*.

The global configuration values are organized as follows:

### A.2.1 Driver Configuration

Use the following GCVs to control how the driver is configured.

**Site collection URL:** The URL of the top-level SharePoint site collection with which the shim will interact.

**AD Domain Name:** The Active Directory domain name of the domain used by the SharePoint site collection. This value is used with the value of the Identity Vault DirXML-ADAliasName attribute to construct the SharePoint User LoginName attribute (for example, AD-DOMAIN and JDoe become AD-DOMAIN\JDoe).

**AD Driver:** The Active Directory driver that synchronizes user to the Active Directory domain that SharePoint uses for authentication. If a driver is specified here, a valid association from that driver on the user is a prerequisite to synchronizing the user to SharePoint. The users synchronizes to Active Directory before synchronizing to SharePoint.

## A.2.2 Entitlements

There are multiple sections in the *Entitlements* tab. Depending on which packages you installed, different options are enabled or displayed.

- ♦ “Entitlements Configuration” on page 39
- ♦ “Role Mapping” on page 39
- ♦ “Resource Mapping” on page 39
- ♦ “Entitlement Extensions” on page 40

### Entitlements Configuration

Use the following GCVs to control how the entitlements for the driver work. For more information about entitlements, see the *Identity Manager 4.0.1 Entitlements Guide*.

**Use User Account Entitlement:** Entitlements act like an On/Off switch to control account access. Enable the driver for entitlements to create accounts, and remove/disable when the account entitlement is granted to or revoked from users. If you select *True*, user accounts in SharePoint can be controlled by using Entitlements.

- ♦ **When account entitlement revoked:** Select the desired action in the SharePoint system when a User Account entitlement is revoked from an Identity Vault user. The options are *Remove user from the SharePoint site collection* or *do nothing*.
- ♦ **Parameter Format:** Select the parameter format the entitlement agent must use. The options are *Identity Manager 4* or *Legacy*.

**Use Group Entitlement:** Select *True* to enable the driver to manage group membership based on the driver’s Group entitlement.

- ♦ **Parameter Format:** Select the parameter format the entitlement agent must use. The options are *Identity Manager 4* or *Legacy*.

### Role Mapping

The Role Mapping Administrator allows you to map business roles with IT roles. For more information, see the *Novell Identity Manager Role Mapping Administrator 4.0.1 User Guide*.

**Enable role mapping:** Select *Yes* to make this driver visible to the Role Mapping Administrator.

**Allow mapping of user accounts:** Select *Yes* if you want to allow mapping of user accounts in the Role Mapping Administrator. An account is required before a role, profile, or license can be granted through the Role Mapping Administrator.

**Allow mapping of groups:** Select *Yes* if you want to allow mapping of groups in the Role Mapping Administrator.

### Resource Mapping

The Roles Based Provisioning Module allows you to map resources to users. For more information, see the *User Application: User Guide*.

**Enables resource mapping:** Select *Yes* to make this driver visible to the Roles Based Provisioning Module.

**Allow mapping of user accounts:** Select Yes if you want to allow mapping of user accounts in the Roles Based Provisioning Module. An account is required before a role, profile, or license can be granted.

**Allow mapping of groups:** Select *Yes* if you want to allow mapping of groups in the Roles Based Provisioning Module.

### **Entitlement Extensions**

**User account extensions:** The content of this field is added below the entitlement elements in the EntitlementConfiguration resource object.

**Group extensions:** The content of this field is added below the entitlement element in the EntitlementConfiguration resource object.



# Trace Levels

# B

The driver supports the following trace levels:

**Table B-1** *Supported Trace Levels*

Level	Description
0	No trace messages are displayed or logged
1	Basic trace messages are displayed and logged
2	Level 1 messages and the contents of XML documents that are used during event processing are displayed and logged
3	Trace Level 2 messages and extensive rule processing messages are displayed and logged the above plus template instantiations
4	Trace Level 3 messages, extensive rule processing message, and connections are displayed
5	Trace Level 5 is a user-defined trace level

